



## **PECOS Business Terms Glossary**

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## 1. Purpose

The purpose of this document is to provide written definitions for words, terms, expressions and acronyms used by and within the Company's management processes and business documentation.

This Business Glossary is an internal facing document and all specifications, both functional and non-functional, will have references to it.

Definitions are split into two sections:

- **PECOS Terminology:** Terms that are usually specific to PECOS or have a specific meaning within PECOS applications. Some of these terms may therefore be extensions of, or will be slightly different to, a common definition.
- **Business Terminology:** Terms that are generic, have a common technical meaning or are an industry standard. Many of these terms are used in PECOS applications.

## 2. PECOS Terminology

Term	Acronym	Description
Access Control		The enforcement of specified authorisation rules based on positive identification of users and the systems or data they are permitted to access.
Accounting Codes		Account codes are the individual values assigned to accounting segments. Each item purchased in PECOS has a combination of account codes assigned to it. See also 'Financial Tracking Codes'. Occasionally also known as 'budget codes' or 'nominal ledger codes'.
Accounting Segments		The individual labels given to each set of accounting codes within an accounting method.
Accounting Method		The overall accounting structure containing a combination of account segments and account codes.
Add		Insert a record.
Ad-hoc Address		Users may have, depending on their authority level, the ability to add delivery addresses to orders that are not in the system. This is known as adding an ad-hoc address.
Ad-hoc Supplier		Users may have, depending on their authority level, the ability to add a new supplier to a non catalogue order. This is known as adding an ad-hoc supplier.
Administrator	'Admin'	A User Role. An administrator can be either buyer or supplier and is responsible for the information within their respective organisation. See also 'Site Administrator', 'Organisation Administrator' and 'System Administrator'.
Announcements		Organisation specific announcements are displayed in a table in the P2P home page.
Approval Delegation		When an approver or administrator selects an alternate user to receive all of their new approval requests over a defined period of time. Used by approvers during periods of absence or holiday.
Approval Escalation		When the approval process automatically reassigns an approval object to the next step in a workflow plan after the expiry of a defined period of time.
Approval Plan		A list of business rules defining what happens to either a requisition or purchase order after it is submitted by a user. Approval Plans contain approval criteria and notification controls. Also known as 'Workflow plan'.
Approval Reassignment		The ability for an administrator to be able to reassign an approval object to an alternate approver during the approval process. Usually used when an approver is absent and no approval delegation is set.
Approval Rule Group	ARG	The groups in PECOS to which users belong that contain approval plans to determine how requisitions, orders, change orders and invoices are routed for approval. Groups also contain the users who fill approval roles that are used in the approval plans.
Attachment		A document linked to another document.
Audit Trail		A list of all actions that occur during the processing of an object (e.g. requisition) that an application records. Each action is automatically time and date stamped, which is visible to all users who have permission to view the object.

Basket		See 'Shopping Basket'.
Blanket Order		A contract order with processing conditions and an expiry date allowing users to generate separate purchase order call offs.
Budget Checking		A separate budgeting module that can be implemented as a fully integrated solution with the P2P process.
Business Rule Group	BRG	The groups in PECOS to which users belong that determine their access to catalogues, financial tracking codes, and procurement cards. The business group can also define a default account code combination and tax code.
Buyer Specific Catalogue		A supplier owned catalogue that is provided for use to one named buying organisation (i.e. one supplier to one buyer).
Buy-For User		A user in PECOS for whom another has the power to buy things on behalf of. The rights of the Buy-For user are transferred to the requisitioner.
Card Alias		The combination of numbers or letters that PECOS uses to refer to a Purchasing Card so that the actual card number is not revealed.
Cart		See 'Shopping Cart'.
Catalogue Collection		A logical grouping of catalogues. In the P2P a group of catalogues (i.e. catalogue keys) used for assignment to a Business Rule Group.
Catalogue Explorer		An indexation of all items contained within online catalogues sorted by product classification code. Displayed on the left side of the Product Search page it allows users to drill down and conduct a search by product classification code.
Catalogue Key		The field that uniquely identifies a catalogue and associates it to a supplier. Catalogue Keys are placed in Catalogue Collections for assignment to a Business Rule Group.
Catalogue Management		The principals of creating, managing, approving and publishing the contents of a catalogue.
Catalogue Publication		The status of a catalogue after it has been approved and placed in a live state. Users can only search and add items to a requisition from a live catalogue.
Change Order		The ability to change a purchase order after it has been transmitted to the supplier.
Class Code		See Classification
Classification		Classification is the categorisation of objects according to their qualities or extrinsic information attributed to them to help in their management. Also referred to as a 'Classification Code' or 'Class Code'.
Close in AP		The act of temporarily closing a purchase order.
Control Regulation		A Controlled Regulation field is provided in the standard catalogue to allow organisations to define whether an item is a Controlled Substance or requires Regulatory Control. This field accommodates the requirements of the UK COSHH regulations.
Date		Refers to the calendar date.
Delete		Remove information from view
Delivery Address		The address assigned to a purchase order to define where goods or services are to be delivered. Also known as a 'Shipping Address' in the US.
Delivery Date		The date entered by the requisitioner that appears on the purchase order as the date of delivery for goods or services. Entry may be optional or mandatory.
Delivery Note		See 'Goods Received note'.
Down Time		Downtime or outage refers to a period of time or a percentage of a time span that a system is unavailable or offline. This is usually a result of the system failing to function because of an unplanned event, or because of routine maintenance.
Drop Down List Box	ddl	Drop Down List Box is a field containing fixed and selectable options from within an application.
Dynamic Document	Ddoc	Preformatted electronic form.
Dynamic Option		A configuration setting that enables certain features and functionality to be set at the user or organisation level.
eForm		A document (e.g. text, spreadsheet or pdf) held electronically.
eInvoice		An electronic message containing invoice details. An eInvoice will contain the same data traditionally provided in a paper invoice (including associated documents), delivered direct to a P2P or ERP.

eMarketplace		An eMarketplace, or electronic Market Place, is a community of buyers and suppliers. More specifically, it's an electronic community that integrates the procurement systems of buyers with the fulfilment systems of suppliers, creating a single standard process for transacting business.
Elcom Application Suite		Refers to all software applications developed by Elcom or licensed through agreements from a third party to sell.
Evaluated Receipt Settlement	ERS	The process of self billing which automatically creates an invoice (in a P2P or ERP system) upon the processing of a receipt.
External Marketplace		The area of the PECOS P2P search screen where users access punchout suppliers.
Favourite Item		A favourite item is one that is marked by a buyer as being purchased on a regular basis. These items are listed for easy access and can usually be added to a requisition or shopping basket using a single click.
Financial Calendars		In the P2P Financial Calendars are used to define budget periods.
Financial Tracking Codes		See 'Accounting Codes'.
Force Settlement		The act of manually approving an invoice which is in an exception state due to a mismatch.
Free Text Item		Goods or services added to a requisition that is not included in a catalogue. See also 'Non Catalogue Item'.
Functional Specification		A document that describes the requested behavior of an engineering system. The documentation typically describes what is needed by the system user (design-goal) and which internal functions are necessary, as well as, requested properties of inputs and outputs.
GHS Hazard		A Hazardous Material field is provided in the standard catalogue template to indicate if an item is hazardous or dangerous. The classification used is the UN GHS system (see below). Each hazard warning code has a corresponding icon (pictogram) which displays in the search results screen.
Home Page		The first page that opens after logging into an application. Usually contains links for navigation to other areas of the application.
Image		A picture (See MIME)
Internal catalogue		A buyer owned and maintained catalogue.
Invitation		A request (written) to participate or be present or take part in something.
Invoice		The bill received from a supplier for goods or services.
Key		A database identification field not usually used in the GUI that uniquely identifies a data element.
Keywords		Database identification fields that are embedded in eMail Notification messages in order to make them more meaningful for the recipient.
Local Supplier		The profile information held by a buying organisation (its view of an organisation) that is not currently registered with the community.
Lockout		The inability of a user to login to an application due to the freezing of their user id. A lockout often occurs automatically after a number of failed login attempts.
Login Credentials		The combination of User ID and Password and possibly organisation identifier required to gain access to an application.
Manual Close		The act of permanently closing a purchase order.
Mass Edit		The principal of globally editing multiple items at the same time (e.g. within a catalogue system). Prevents rekeying by entering a value into a single field that is replicated across multiple chosen items.
Matching		The Financial Match between purchase order, receipt and invoice records in order to approve an invoice for payment. '2-way' match will reconcile purchase order quantity and value with invoice quantity and value at line level. '3-way' match will additionally match receipt quantity with invoice quantity at line level.
Modify		Change information on an existing record.
Non Catalogue Item		Goods or services added to a requisition that are not included in a catalogue. See also 'Free Text Item'.
Non-Functional Specification		NF-requirements are the means to state conditions on implementations of software components. Their purpose is to express relationships between NF-attributes and to represent the environment where implementations are to be inserted.

Non-PO Invoice		An invoice processed without a corresponding purchase order in the P2P.
Notification		A Notification is the act of transmitting a Notification Message to an interested party.
Order		In PECOS, requisitions are split into separate orders. One order is created for every supplier contained on a requisition. The order document is sent electronically to the supplier for fulfilment.
Organisation		An organisation is a legal grouping ( <i>e.g. a corporation, government or governmental subdivision or agency, business trust, estate, trust, partnership or association, two or more persons having a joint or common interest, or any other legal entity</i> ) who when registered with the community can perform buying, supplying or service management activities
Outage		A failure or interruption in use or functioning.
Organisation Administrator		The person responsible for maintaining system data, configuration and data integrity within the administration area of an application <i>for a single organisational area of an application</i> . See also 'Site Administrator' and 'System Administrator'.
Organisation Override		In PECOS when an administrator is allowed to save data to an organisation level other than their default organisation.
Owner		An owner refers to a user who owns the site, instance or marketplace and how it is to be utilised. The owner has the ability to view and report on all transactions and activities.
P2P	P2P	Purchase to Pay. The 'Purchase to Pay' module of PECOS.
P2P Admin		The administration module of PECOS P2P.
P2P Reports		The reporting module of PECOS P2P.
PECOS	PECOS	Professional Electronic Commerce Online System.
PECOS Catalogue Manager	PCM	The fully integrated catalogue management module providing a portal to upload, validate, report and publish catalogues to the P2P.
Price Quote		The ability to request a simple RFQ to one or more suppliers during the requisition approval process.
Private		Persons with access may belong to or have the ability to transact in a specific marketplace.
Procurement Card Purchasing Card		In some buying organisations, credit or charge cards which are used for purchasing supplies. (Also known as Purchasing Cards or GPC's) Usually issued to employees who are expected to follow their organisation's policies and procedures related to P-Card use.
Public Catalogue		A supplier owned catalogue that is not buyer specific, to be globally shared by any buying organisation (i.e. one supplier to any buyer).
Publication Site		A website is external to the PECOS Service. It promotes and makes accessible RFx Opportunities to their own community of suppliers. eSourcing publishes its opportunities to these supplier sales channels and they direct interested suppliers back to the RFx in the Service
Questionnaire		A hierarchical grouping of questions. The questionnaire object can be defined and then used to support elicitation of answers, e.g. from suppliers (in an RFx stage), Organisations (in their profile), Buyers (scoring suppliers in an RFx,). Questions can be scored and weighted in an evaluation process. The questions can be of the following types: Informational (Grouping); Dates; Enumerations; Boolean; Money; Multiple enumerations; Text; Numbers.
Quick Save		In PECOS P2P the ability to temporarily save a requisition without losing its content.
Quick Search		In PECOS P2P a method of searching that allows the user to enter any catalogue criteria. Quick search utilises Boolean logic, wild card characters, spell check and synonyms.
Receipt		The action confirming the physical receipt of items or the performance of a service. In PECOS P2P an electronically held receipt is used for invoice matching and payment.
Registration		Ability to sign up on line to request permission to transact in a specific marketplace or portal.
Report Group		A collection of users who are allowed access to the reporting portal.

Requisition		Request for purchase, which may consist of items from various suppliers, grouped and ready for approval or ordering. A requisition is usually converted into a Purchase Order, during or after an approval process. In PECOS P2P a requisition is created when a shopping basket is submitted.
Role:		A role is a set of connected behaviours, rights and obligations as conceptualised by actors in a marketplace environment.
	<ul style="list-style-type: none"> <li>• System Administrator</li> <li>• Owner</li> <li>• Buyer</li> <li>• Buyer Administrator</li> <li>• Supplier</li> <li>• Supplier Administrator</li> <li>• User</li> </ul>	
Scenario		An account or synopsis of a possible course of action or events. Used to describe business processes and test cases.
Scrolling		When a list or page contents extends to over a single page display, it is possible to scroll vertically or horizontally to read the hidden page content.
Search		Search an object or database (e.g. catalogue or users) for keywords, string or partial value.
Search Preference		The assignment of supplier preferences, used as an item attribute for catalogue items and used as sortable fields in catalogue search results.
Search Results		Return of the search criteria entered.
Security		Security is the condition of being protected against danger or loss. In the general sense, security is a concept similar to safety. The nuance between the two is an added emphasis on being protected from dangers that originate from outside. Individuals or actions that encroach upon the condition of protection are responsible for the breach of security.
Service Organisation		The grouping of users who have access to the features that manage the other organisations of the community
Settlement		The processes involved in settling an invoice once it is received. Includes financial matching, invoice approval, reconciliation and force settlement.
Shared Catalogue		A supplier owned catalogue that is provided for use to multiple named buying organisations or a group or consortium (i.e. one supplier to many buyers).
Shopping Basket Shopping Cart		The term used to refer to a list of items that an individual is buying. In PECOS P2P a shopping basket is created by adding items from catalogue searches, templates or external marketplaces. It is converted into a 'Requisition' upon submission.
Site		A specific application instance or customer marketplace.
Site Administrator		The person responsible for maintaining system data, configuration and data integrity within the administration area of an application <i>for the entire application</i> . See also 'Organisation Administrator' and 'System Administrator'.
Sourcing Plan / Exercise		A Linked set of RFx Stages designed to source a need in a buying organisation.
Sub Search		The ability to refine an initial set of search results by entering additional search criteria.
Supplier Transaction Portal Supplier Portal		A Transaction System or access point that enables suppliers to interact with the core transaction processing engine through a series of user friendly web pages rather than sending XML data directly. Suppliers who do not have their own online commerce capabilities can use a Supplier Portal to receive and respond to Purchase Orders and other trading partner documents such as Good Receipts Notifications and Remittance Advices. Suppliers can also commonly convert Purchase Orders to Invoices regardless of the source document and to send documents to the buyer systems without having to worry about what format the buyer's system(s) require.
Synonym		A word which means the same as another word. When used in catalogue searches all words marked as synonyms of the search criteria will be included in search results.

System Administrator		A person responsible for maintaining system data, configuration and data integrity within the administration area of an application. The administrator may have permission to access one or all organisational areas. See also 'Organisation Administrator' and 'Site Administrator'.
System Option		A dynamic option set at the site (i.e. system) level that affects the setup or view of the entire site.
Target System		The directory to which an exported object (e.g. catalogue) file is to be copied or sent.
Template		In PECOS P2P, a saved list of regularly purchased items. A template can be used to add items directly into a shopping basket instead of searching catalogues. Also known as 'Favourites', 'Recurring Requisitions' or 'Shopping Lists'.
Terms and Conditions		Legal document presented on the web for a party to agree has to how it will conduct business.
To Do		List of objects awaiting attention grouped by object type. In PECOS P2P the To Do section lists requisition, orders and invoices that require approval or require attention due to being returned during the approval process.
Transformational Bidding		A term used when evaluating more than just price as a factor in a reverse auction Bid. This is aimed at achieving value for money.
UN TDG Hazard		The UN TDG Hazard Code is a standard catalogue field, provided for organisations to define a UN Hazard Number for the classification of hazardous and dangerous items.
Useful Resources		The table in the Home Page containing navigational links.
User		A User has the ability to use the system according to the permissions the administrator sets. An individual belonging to a community organisation. The user is assigned the ability to perform logical roles on behalf of organisations within the community.
User Defined		A record created 'on the fly' by a user. (e.g. a supplier profile)
User Field Definition		The creation of a bespoke, additional field by a system administrator. Additional fields can be created for Supplier Profiles, Orders, Invoices and Catalogues.
User Panel		The area in the top corner of the P2P that provides additional user information as well as access to Change Password and Log Out.
Workflow Plan		See 'Approval Plan'.

### 3. Business Terminology

Term	Acronym	Description
Active Server Page	ASP	Active Server Pages is an open, compile-free application environment in which you can combine HTML, scripts, and reusable ActiveX server components to create dynamic and powerful Web-based business solutions. Active Server Pages enables server side scripting for IIS with native support for both VBScript and Jscript.
ActiveX		A framework developed by Microsoft for defining reusable software components. ActiveX is a development of two other Microsoft technologies: OLE (Object Linking and Embedding) and COM (Component Object Model) and is commonly used in Windows operating systems and applications.
Advanced Shipment Notice	ASN	Notice of shipment or delivery sent by a supplier prior to dispatch.
American National Standards Institute	ANSI	A private non-profit organisation that oversees the development of voluntary consensus standards for products, services, processes, systems, and personnel in the United States. (Web: <a href="http://www.ansi.org">www.ansi.org</a> )
Application Programming Interface	API	A particular set of rules and specifications that a software program can follow to access and make use of the services and resources provided by another particular software program. Usually connects a commerce system to a proprietary software system.

		The Windows API consists of the functions, messages, data structures, data types, and statements that can be used in creating applications that run under Microsoft Windows.
Application Service Provider	ASP	A business (sometimes an internet service provider) that provides (i.e. hosts) computer services to its customers over a network – usually the internet. Software services provided by an ASP are also referred to as SaaS (Software as a Service) or 'On Demand'.
Asynchronous Communication		Not synchronized. That is, not occurring at predetermined or regular intervals. The term asynchronous is usually used to describe communications in which data can be transmitted intermittently rather than in a steady stream.
Boolean Logic		When a search is undertaken using a Boolean statement where search terms are joined by the binary operators, 'and' (assumed) and 'or' and the unary operator, 'not'.
British Summer Time	BST	A time zone adopted in the UK during the summer months being: GMT + 1 hour.
Browser		See 'Web browser'
Card Verification Value	CVV	A 3 or 4 digit number placed on a credit card, used by transacting organisations to verify the physical presence of the card. Optionally displayed in the PECOS administration UI.
Comma Separated Variable	CSV	A file extension where all fields in a document are separated by a comma. Allows a document to be read in either a text reading application (e.g. Notepad) or opened in a spreadsheet application (e.g. MS Excel).
Commodity		An article of commerce or a product that can be used for commerce.
Cookie		A cookie is a small piece of data which is sent from a website to a web browser and stored locally on a users PC. The use of cookies enables a Web site to become more interactive with its users. Portals often use <i>session cookies</i> to ensure that a user is recognised when they move from page to page within a marketplace or site and that any information entered is remembered. Unlike normal cookies ( <i>or persistent cookies</i> ), session cookies are deleted from the users PC when they logout.
Coordinated Universal Time	UTC	The time standard by which the world recognises clocks and time. UTC is the same as GMT and WET. Time zones around the world can be expressed as positive or negative offsets from UTC.
Common Procurement Vocabulary	CPV	A product classification system derived from the UN Common Procurement Classification and adopted as an EU standard. Used for public procurement and public sector reporting and used to drive OJEU Notices. {Web: <a href="http://simap.europa.eu/codes-and-nomenclatures/codes-cpv/codes-cpv_en.htm">http://simap.europa.eu/codes-and-nomenclatures/codes-cpv/codes-cpv_en.htm</a> }
Control of Substances Hazardous to Health	COSHH	UK COSHH legislation requires employers to control substances and mixtures that are hazardous to health by preventing and reducing exposure to them. Employers must undertake risk assessment and ensure control measures are in place.
Cross Site Scripting	XSS	A security vulnerability of dynamic Web pages generated from information supplied to the web server and replayed as part of the response to the browser. In an XSS attack, a malicious user can create a specially crafted link to inject unwanted executable script or code (usually JavaScript) into a Web site. {More information: <a href="http://www.cgisecurity.com/xss-faq.html">http://www.cgisecurity.com/xss-faq.html</a> }
Customer Relationship Management	CRM	Usually involving a technology to organise, automate, and synchronise the business processes of sales activities, but also those for marketing, customer service, and technical support.
Data Aggregation		The process of combining separate or disperse content into a single set.
Data Cleansing		The process of removing old or unwanted content, identifying duplicate items and errors.
Data Normalisation		The process of ensuring content is consistent for spelling, styles and terminology.
Digital Certificate		An attachment to an electronic message used for security purposes. The most common use of a digital certificate is to verify that a user sending a message is who they claim to be, and to provide the receiver with the means to encode a reply. An individual wishing to send an encrypted message applies for a digital certificate from a Certificate Authority (CA).



		The CA issues an encrypted digital certificate containing the applicant's public key and a variety of other identification information. The CA makes its own public key readily available through print publicity or perhaps on the Internet. The recipient of an encrypted message uses the CA's public key to decode the digital certificate attached to the message, verifies it as issued by the CA and then obtains the sender's public key and identification information held within the certificate. With this information, the recipient can send an encrypted reply.
Digital Signature		Digital signatures are used to confirm that the data comes from the person who has signed it. A message is digitally signed, when a private key operation has been done on it. Users use their private key to sign data. That is, by applying the private key on a piece of data, the data can only be decrypted by the public key of the person owning the private key. Therefore if the data can be decrypted using a public key, then that implies that data could have only come from the person who's had the applied public key.
Domain Name Services Domain Name Server	DNS	The resolution of host or machine name to an IP address.
Document Type Definition	DTD	A syntax that describes precisely which elements and references may appear where in a document of the particular type, and what the elements' contents, structure and attributes are. DTD's are used by markup languages (XML, HTML and SGML).
Dun and Bradstreet Number.	DUNS	DUNS numbers (or correctly D-U-N-S Numbers) are issued, owned and solely maintained by <a href="#">Dun &amp; Bradstreet Corporation</a> and are used in the main for credit risk management and corporate authentication. The DUNS Number is a unique nine-digit identification sequence, which provides unique identifiers of single business entities, while linking corporate family structures together. When a business is entered into the D&B business information database each distinct business location that it has, is assigned its own DUNS Number.
eClass	eCl@ss	A product classification system that has been developed to enable products, materials, merchandise and services to be organised in a logical structure. The system has four hierarchical levels. The highest level consists of 22 technical domains, which are divided into main groups, groups, and subgroups as leaf product classes. Each level is identified by a two-digit number, so that each subgroup can be identified by its eight-digit class number. The standard is now unified with <a href="#">ETIM</a> .
European Article Numbering	EAN	Widely used bar code symbology used for product marking. Two versions of EAN exist. (See also UPC.) The EAN system is managed worldwide by EAN International {Web: <a href="http://www.ean-int.org">http://www.ean-int.org</a> }
Electronic Data Interchange	EDI	The transfer of structured data, by agreed message standards, from one computer system to another (trading partners) without human intervention. There are four major sets of EDI standard: UN/EDIFACT (International); ANSI ASCX12 (US); TRADACOMS (UK) and ODETTE.
EU Procurement Directives		The European Union (EU) Procurement Directives, and the Regulations that implement them in the UK, set out the law on public procurement. Their purpose is to open up the public procurement market and to ensure the free movement of goods and services within the EU. The rules apply to purchases by public bodies and certain utilities which are above set monetary thresholds. They cover all EU Member States and, because of international agreements, their benefits extend to a number of other countries worldwide. Where the Regulations apply, contracts must be advertised in the <a href="#">Official Journal of the EU</a> (OJEU) and there are other detailed rules that must be followed. The rules are enforced through Member States' courts, and the European Court of Justice (ECJ). More Information: <a href="http://www.ogc.gov.uk/documents/Introduction_to_the_EU_rules.pdf">www.ogc.gov.uk/documents/Introduction_to_the_EU_rules.pdf</a>
Enterprise Buyer Professional	EBP	A SAP procurement application which can be integrated for use as a P2P system within a portal or marketplace.
Enterprise Resource Planning (system)	ERP	An integrated software application (including finance, sales, services, manufacturing, HR etc) for managing information across an entire organisation. Uses a common database and UI and does not require

		elaborate data integration during installation. Examples are: SAP, Oracle, PeopleSoft, JD Edwards and Baan.
Electrotechnical Information Model	ETIM	A classification scheme for the electrical and electronics industry.
Fiscal Year		Any accounting period of 12 months that may be different from a calendar year. A period used for calculating annual or yearly financial statements.
Global Location Number	GLN	The Global Location Number is a company or location identifier. Used to uniquely identify any location relevant in a supply chain, which can be a legal, physical or functional entity (e.g. a company location, a government department, a delivery point or a mail box). Originally developed and managed by <a href="#">GS1</a> .
Global Service Relationship Number	GSRN	The Global Service Relationship Number is used to identify a relationship between a service provider and a service recipient (business or individual). It is an identification point against which data can be stored for a service relationship (e.g. a patient in a hospital for the recording of medical information and treatment received). Originally developed and managed by <a href="#">GS1</a> .
Global Trade Item Number	GTIN	The Global Trade Item Number is a product / part identifier used to identify trade items: any item that can be priced or ordered or invoiced at any point in a supply chain, upon which there is a need to retrieve pre-defined information. Originally developed and managed by <a href="#">GS1</a> .
Good Received Note	GRN	A document produced when goods are received into an organisation. It will usually accompany goods to any inspection and is used to check against invoices before payment. Also known as 'Delivery Notes' and 'Packing Slip Numbers'. Goods received information held in a P2P is used for invoice matching.
Government Procurement Card	GPC	A Procurement Card (program) that is used within government to purchase high volume, low value goods to reduce costs.
Greenwich Mean Time	GMT	A time standard used and recognised primarily in the UK. GMT is the official time during winter and during summer British Summer Time is used (GMT +1 hour). GMT is the same as UTC and WET. Time zones around the world can be expressed as positive or negative offsets from GMT (although mostly now replaced by UTC).
GS1	GS1	GS1 is a neutral, not-for-profit, international organisation that develops global standards and solutions to improve the efficiency and visibility of supply chains across industries. It engages a global community of trading partners, industry organisations and technology providers to understand their business needs and develops global standards in response to those needs. Today, the GS1 System of standards is the most widely used supply chain standards system in the world.
Her Majesty's Revenue and Customs	HMRC	UK government department responsible for the administration of Taxation (including VAT). <a href="http://customs.hmrc.gov.uk/">http://customs.hmrc.gov.uk/</a>
Hypertext Transfer Protocol (Secured)	HTTP HTTPS	An application layer networking protocol and the foundation of data communication over the internet. Secured connections additionally use SSL/TLS protocol to encrypt data and authenticate the identification of network servers.
Hyperlink	HREF	A hyperlink, is a reference or navigation element in a document to another section of the same document or to another document that may be on a (different) website.
Hypertext Markup Language	HTML	Standard markup language for displaying information to a web browser. The mark-up tells the Web browser how to display a Web page's words and images for the user. Each individual mark-up code is referred to as an element (but many people also refer to it as a tag). Some elements come in pairs that indicate when some display effect is to begin and when it is to end. HTML is a formal Recommendation by the World Wide Web Consortium (W3C) and is generally adhered to by the major browsers. {Web: <a href="http://www.w3.org/">http://www.w3.org/</a> }
Internet Information Server	IIS	A web server application that provides core internet services (Microsoft product).
Internet Service Provider	ISP	An organisation that offers its customers access to the internet.
Invitation to Tender	ITT	An 'RFx' activity. When a buyer invites a supplier to tender or submit a proposal for business, in order to gather competing offers from different

		bidders. An ITT is sometimes just called a 'Tender' and is often preceded by a Pre-qualifying questionnaire (see PQQ).
Java		Java is a popular, general-purpose, concurrent, class-based, object-oriented programming language that is specifically designed to have as few implementation dependencies as possible. It is intended to let application developers "write once, run anywhere".
Lead Time		The lead time of an item is an expression of time or duration before which an item is available for shipment or delivery.
Locale		In computing, locale is a set of parameters that defines the user's language, country and any special variant preferences that the user wants to see in their user interface. Usually a locale identifier consists of at least a language identifier and a region identifier.
Maintenance Repairs and Operations	MRO	The classification and generic group of products that are commonly purchased through a P2P application. The products and services that organisations must obtain to run their day to day business.
Management Information System	MIS	A planned system of the collection, processing, storage and dissemination of data in the form of information needed to carry out the management functions.
Multi-Media Object	MIME	Any picture, image or video file associated to an item.
National Supplies Vocabulary	NSV	Product classification code originally developed by the NHS and used as a standard in UK government. Managed by Coding International {Web: <a href="http://codingit.co.uk">http://codingit.co.uk</a> }
Office of Government Commerce	OGC	The Office of Government Commerce is an independent office of the UK Treasury and works with public sector organisations to help them improve their efficiency, gain better value for money from their commercial activities and deliver improved success from programmes and projects. {Web: <a href="http://www.ogc.gov.uk">http://www.ogc.gov.uk</a> }
Office of Government Commerce Buying Solutions	OGCb.s	An Executive Agency of the Office of Government Commerce. Its role is to deliver value for money gains for central civil government and the wider public sector through dedicated, professional procurement service. {Web: <a href="http://www.ogcbuyingsolutions.gov.uk">http://www.ogcbuyingsolutions.gov.uk</a> }
Official Journal of the European Union	OJEU	The <a href="#">Official Journal of the European Union</a> is the gazette of record for the European Union. It is published in each of the 23 official languages of the EU member states. Only legal acts published in the Official Journal are binding. Public sector bodies are required to publish tenders that are over a fixed threshold. Thresholds differ depending on the type of contract and are currently: Supplies and Service Part A = £101,323; Service Part B = £156,422 and Works = £3,927,260. See also 'EU Procurement Directives'.
Open Catalogue Interface	OCI	Used by SAP EBP applications to communicate with external systems (e.g. punchout).
Packing Slip Number		See 'Goods Received Note'.
Pan-European Public Procurement Online	PEPPOL	PEPPOL enables trading partners to exchange standards-based electronic documents over the PEPPOL network. PEPPOL is not an eProcurement platform but instead provides a set of technical specifications that can be implemented in existing eProcurement solutions and services to make them interoperable across Europe.
Parametric Search		A method of searching catalogues that enables the user to define values for certain catalogue fields.
Portable Document Format	PDF	From <a href="#">Adobe</a> . A format that allows the conversion of virtually any document in virtually any application to be universally distributed read and stored.
Portal		A portal is a site that functions as a point of access.
Pre Qualification Questionnaire	PQQ	An 'RFx' activity. When a buyer requests information from potential suppliers for the purposes of evaluation. Usually a precursor to an Invitation to Tender.
Price On Application	POA	Where a buyer sends a request to a supplier for an up to date price for a specific item that is catalogued with no price. Items that have prices that fluctuate regularly (e.g. due to market volatility) may be defined with no price, in order for the supplier to submit an accurate quote at the time of ordering.
Procure to Pay or Purchase to Pay	P2P	The generic term for a feature rich Procurement or eProcurement application. Often refers to PECOS.

Procurement Card Industry Data Security Standards	PCI	The Payment Card Industry Data Security Standard (PCI DSS) is a worldwide information security standard defined by the Payment Card Industry Security Standards Council. The standard was created to help payment card industry organisations that process card payments prevent credit card fraud through increased controls around data and its exposure to compromise. The standard applies to all organisations that hold, process, or exchange cardholder information from any card branded with the logo of one of the card brands. {Web: <a href="http://www.pcisecuritystandards.org">www.pcisecuritystandards.org</a> }
Product Classification Code		The product classification code associated to an item. It is mandatory in most P2P applications that all items are coded to a common standard. Examples are: UNSPSC, NSV, eCI@ss, GPC.
Punch Out Punch In		The means by which a buyer connects (i.e. undertakes a Punch out connection) from a P2P or ERP system to an external website (i.e. which receives a Punch In connection) where catalogues are held and maintained. Catalogues are searched and a shopping basket is created and returned to the P2P or ERP. Punchout can be to an individual supplier transactional website or a catalogue system holding multiple suppliers catalogues.
Remittance Address		The address associated to a supplier's invoice indicating the destination where the payment and/or remittance advice is to be sent.
Request For Information	RFI	An 'RFx' activity. The process of a buyer gathering written information about the capabilities of various suppliers who are to take part in a strategic procurement exercise. The format must enable responses to be compared in order to allow the buyer to decide what the next steps should be. An RFI is usually a precursor to an RFQ or RFP and is not usually conducted in its own right.
Request For Proposal	RFP	An 'RFx' activity. The process of a buyer issuing an invitation to suppliers to submit a proposal for the supply of specific goods or services. The RFP will usually be structured and formatted and contain information and questions for suppliers to provide a structured and consistent response. The RFP process is best suited when products and services are not standard and requirements are more complex. The RFP may have been preceded with an RFI or PQQ in order to determine which suppliers are invited to propose.
Request For Quote	RFQ	An 'RFx' activity. The process of a buyer issuing an invitation to suppliers to submit bids for the supply of specific goods or services. The RFQ will usually be structured and contain additional information and specifications in order that suppliers bid on the same item and quotes can be easily compared. The RFQ process is best suited when products and services are standard and simple. Suppliers are required to return bids by a set date and time (and may be 'locked' until this time) when responses are evaluated and compared. Multiple rounds may form part of overall quotation process. The process also allows for competitive bidding.
Request For Tender	RFT	An 'RFx' activity. The process of a buyer issuing an invitation to suppliers to submit a proposal for the supply of specific goods or services. Similar to an RFP but used more in the public sector. Rather than being sent to selected suppliers, tenders are an open invitation, often distributed through a tendering service and sorted by business sector or geography to enable potential suppliers to be alerted and respond appropriately. They may also be sent to suppliers who had previously registered or expressed interest. The RFT is usually more rigid than an RFP, containing defined and more rigid needs and will often contain requests for information previously collected from an RFI process.
Request For x	RFx	A generic eProcurement term used to describe the various stages of the eSourcing or strategic procurement exercise. The x can stand for: Information, Proposal, Quotation, Reverse Auctions or Tender and the acronym also encompasses a PQQ and ITT. All relate to similar sourcing

		activity: a buyer requesting information from potential suppliers for the purpose of evaluation and comparison.
Return Material Authorisation	RMA	The generic term for a returns number issued by a supplier under which goods are to be returned and tracked.
Reverse Auction		A specialised form of RFx stage, in which the bidders are suppliers, who bid for the opportunity to supply.
RFx Opportunity Site		A channel through which opportunities are pushed and suppliers monitor for business. This is a point within the service to which external publication sites can be linked (e.g. a US State, OJEC or a Trading Partner)
RFx Outcome		The potential intended outcome from an RFx stage in a sourcing exercise: <ol style="list-style-type: none"> <li>1. The organisation has qualified for the next RFx stage (e.g. invited to the next stage an auction)</li> <li>2. The buyer will enter detail contractual negotiation (manual contract/award)</li> <li>3. The buyer will issue a Purchase Order for a one off</li> <li>4. A buyer will issue a call-off purchase order i.e. Contract Order (max volume, value over a period)</li> <li>5. The buyer will approve a preferred supplier agreement implemented through a new priced catalogue (agreement) for the items (offered as part of the Bid)</li> </ol>
Search Engine		A tool which enables a user to search for items or documents based on information that they enter. A search engine returns a list of results which meet the search criteria.
Secure Sockets Layer	SSL	A method of hiding information sent between web browsers by using encryption to scramble data into an unintelligible string of seemingly random characters.
Serial Shipping Container Code	SSCC	The Serial Shipping Container Code is used to identify logistics units: any item of any composition established for transportation or storage (e.g. a box or pallet of goods). The SSCC is often encoded in a bar code or RFID tag and commonly used in the ASN and is vital to automated goods receipting. Originally developed and managed by <a href="#">GS1</a> .
Single Sign On	SSO	An access control enabling a user to log in once and gain access to multiple systems without being prompted to provide further log in credentials.
Software as a Service	SaaS	Software applications that are provided by a third party (an Application Service Provider) over a network or the internet. Usually used 'on demand' or through rental subscription. See also 'ASP'.
Source		The relative path and name or URL of a file or document.
Stock Keeping Unit	SKU	Catalogue part identification. Also known as stock number, item number or part number.
Synchronous Communication		Occurring at regular intervals. The opposite of asynchronous communication.
Thumbnail		A small preview of an image.
Tomcat		An open source servlet (from <a href="#">Apache Software Foundation</a> ) that provides an environment for Java code to run.
Uniform Code Council	UCC	The organisation appointed by the <a href="#">UNDP</a> as the code manager responsible for managing the UNSPSC Classification scheme. The code manager is responsible for ensuring compliance with the principles of the UNSPSC as well as the integrity of the code schema. The UCC is responsible for overseeing code change requests, industry revision projects, issuing regularly scheduled updates to the Code, communications with members, as well as special projects and initiatives as determined both by the UNDP and member requests (Web: <a href="http://www.gs1us.org">http://www.gs1us.org</a> and <a href="http://www.uccouncil.org">http://www.uccouncil.org</a> ).
Uniform Resource Layer	URL	An internet address
United Nations Development Program	UNDP	The UNDP own all rights to the UNSPSC and appointed the Uniform Code Council (UCC) as code manager (Web: <a href="http://www.undp.org">http://www.undp.org</a> ).
United Nations Globally Harmonized System of Classification and Labelling of Chemicals	UN GHS	An international system used by the <b>EU CLP Regulation</b> (Classification, Labelling and Packaging) No 1272/2008 which came into force in January 2008 and replaced the provisions of the Dangerous Substances Directive 67/548/EEC (DSD) and the Dangerous Preparations Directive 1999/45/EC (DPD) on 1 June 2015. It is the system used by <b>COSHH</b> (Control of

		Substances Hazardous to Health) in the UK and currently supersedes most relevant national (including the US) standards and is globally adopted.
United Nations Standard Products and Services Code	UNSPSC	An international standard product classification code structure developed jointly by the UNDP and D&B. The preferred item classification code in all Elcom applications. (Web: <a href="http://www.unspsc.org">http://www.unspsc.org</a> ).
United Nations Regulation of Transportation of Dangerous Goods	UN TDG	The UN TDG is provided for organisations to define a UN Hazard Number for the classification of hazardous and dangerous items. All dangerous goods have a UN Number (UN + 4 digits) and each belongs to a Hazard Class/Division defined by the United Nations regulation of Transportation of Dangerous Goods (TDG).
Unit of Measure	UOM	A unit of purchase. Classifications are provided by <a href="#">ANSI</a> and UNDP.
Unit of Measure Quantity	UOMQ	The Unit of Measure Quantity (also known as the 'Unit of Purchase') is provided to define the quantity of one unit of measure when the unit of measure is not 'Each' and is able to be quantified.
Unit of Measure Quantity Unit	UOMQU	The Unit of Measure Quantity Unit (also known as the 'Unit of Purchase Unit') defines the unit of one unit of measure quantity when a unit of measure quantity is defined.
Universal Product Code	UPC	Widely used bar code symbology developed originally by the grocery industry, used for product marking. Five versions of UPC exist. (See also EAN.) An online database for UPC codes exists at: <a href="http://www.upcdatabase.com">http://www.upcdatabase.com</a> .
Up Time		Uptime is a measure of the time a computer system has been "up" and running. It came into use to describe the opposite of downtime, times when a system was not operational. The uptime and reliability of computer and communications facilities is sometimes measured in nines. "Five nines" means 99.999% availability, which translates to a total downtime of approximately five minutes and fifteen seconds per year.
User Interface	UI	The space where interaction between humans and machines (i.e. computers) occurs. The user interface includes hardware (physical) and software (logical) components to enable the user to provide input and the computer to provide outputs. The design goal of the UI is to make the computer, consistent, easy, efficient, and enjoyable to operate.
Value Added Reseller	VAR	A company that adds features or services to an existing product then resells it (usually to end-users) as an integrated product or complete "turn-key" solution.
Value Added Service	VAS	Work performed by a Service Provider outside of or as an extension to an existing contract. An extended commercial agreement will be required.
Value Added Tax	VAT	A tax levied on goods and services. {Web: <a href="http://www.hmrc.gov.uk/vat/index.htm">www.hmrc.gov.uk/vat/index.htm</a> } UK VAT is payable by any consumer in the UK and across member states of the European Economic Area. See also <a href="#">HMRC</a> .
Web Content Accessibility Guidelines	WCAG	A technical standard developed through the W3C (see World Wide Web Consortium) process with the aim of providing improved web content accessibility for people with disabilities.
Web Browser		A software application for retrieving, presenting, and traversing information resources on the internet. They can also be used to access information provided by web servers in private networks or files in file systems. Examples are: (Microsoft) Internet Explorer, (Mozilla) Firefox, (Apple) Safari and (Google) Chrome.
Web Content		The information in a web page or web based application (e.g. text and images).
Western European Time	WET	Time zone recognised in Western Europe being the same as GMT and UTC.
World Wide Web Consortium	W3C	An international community for the development of open standards (protocols and guidelines) for the web in order for it to meet its full potential.
eXtensible Markup Language	XML	A type of web page that allows large amounts of data to be shipped across the internet in a compact format while retaining the information in distinct fields, that can be used for integration with a database.