



User Manual Release March 2019

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Contents

| 1 I | ntrod | luction | .7 |
|-----|--------------|---|----|
| 1.1 | Abo | out This Manual | 7 |
| 1.2 | Abo | out Elcom | 7 |
| 1.3 | Abo | out PECOS P2P | 7 |
| 1.4 | | rent Release | |
| 1.5 | Sys | stem Requirements | 9 |
| 2 (| Gettin | ng Started | 10 |
| 2.1 | Loc | gging In | 10 |
| 2.2 | App | plication Navigation | 10 |
| 2 | .2.1 | Application Components – Top Tabs | 10 |
| 2 | .2.2 | Branding and System Name | |
| 2 | .2.3 | User Panel | |
| 2.3 | P2F | P Navigation | |
| _ | .3.1 | Search Bar | |
| | .3.2 | Shopping Basket | |
| | .3.3 | Menu Tabs | |
| 2.4 | | P Home Page | |
| | .4.1 | Summary Tasks | |
| | .4.2 | Document Search | |
| _ | .4.3 | Announcements Useful Resources | |
| 2.5 | | swords | |
| | .5.1 | Change Your Password | |
| _ | .5.2 | Expiry Prompt | |
| _ | .5.3 | Lock-outs | |
| | .5.4 | Forgotten Passwords | |
| 2.6 | Usi | ng Online Help | |
| 2 | .6.1 | Content | |
| 2 | .6.2 | Features | 15 |
| 2 | .6.3 | Searching | |
| | .6.4 | Navigating | |
| | .6.5 | Page Actions | |
| 2.7 | | nging Out | |
| _ | .7.1 | Time Outs | |
| 2.8 | | AG Compliance | |
| | | hing | |
| 3.1 | | | 19 |
| 3.2 | | /igating Item Search | |
| 3.3 | | ameter Search | |
| - | .3.1 .3.2 | Using Parameter Search Preferred Items | |
| 3.4 | - | t Search | |
| | .4.1 | Multiple Words and Boolean Characters | |
| - | .4.2 | Exact Matches | |
| - | .4.3 | Wildcard Characters | |
| 3 | .4.4 | Mixed Options | |
| | .4.5 | Synonyms | |
| | .4.6 | Spell Checker | |
| 3 | .4.7 | Preferred Items | 22 |
| 3.5 | Cat | egory Search | |
| | .5.1 | Using Category Explorer | |
| 3.6 | | ernal Market Place Search | |
| | .6.1 | Using External Market Place Search | |
| 3 | .6.2 | Editing External Market Place Items | 24 |

| 3.7 Le | vel 2 PunchOut | |
|---|---|--|
| 3.7.1 | Means of Searching | |
| 3.7.2 | Search Results | |
| | orm Search | |
| 3.8.1 | Using eForm Search | |
| 3.9 Se | arch Service Unavailable | |
| | arch Results | |
| 3.10.1 | Preferred Items | 27 |
| 3.10.2 | Unit Price | 27 |
| 3.10.3 | Item Detail | 27 |
| 3.10.4 | Catalogue User Fields | 29 |
| 3.10.5 | Minimum and Maximum Order Quantities | 29 |
| 3.10.6 | Decimal Quantities | 30 |
| 3.10.7 | Search Filter | |
| 3.10.8 | Multi Currency Search Results | 30 |
| | mpare Items | |
| 3.12 Sir | ngle Currency Requisitions | 32 |
| 4 Non- | Catalogue Items | .33 |
| | ding Non-Catalogue Items | |
| | er Defined Suppliers | |
| 4.2 05 | Add a User Defined Supplier | |
| | iting a Non-Catalogue Item | |
| | proving Non-Catalogue Items | |
| | known Suppliers | |
| | • • | |
| 5 Mana | ge the Shopping Basket | .38 |
| 5.1 Ch | anging Quantities | 38 |
| 5.2 De | leting Items | 38 |
| | | 20 |
| | cimal Rounding | |
| | livery and Invoicing | 39 |
| | livery and Invoicing Requisition Level Delivery and Invoicing | 39 40 |
| 5.4 De 5.4.1 5.4.2 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing | 39 40 45 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing | 39 40 45 50 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing hancial Tracking and Tax | 39 40 45 50 51 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing hancial Tracking and Tax Multi Jurisdictional Taxation | 39 40 45 50 51 51 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities | 39 40 45 50 51 51 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities. Document Level Accounting | 39 40 45 50 51 51 52 52 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.3 5.6.4 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Accounting Requisition Financial Tracking | 39 40 45 50 51 51 52 52 52 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.4 5.6.5 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities. Document Level Accounting Requisition Financial Tracking Order Financial Tracking | 39 40 45 51 51 52 52 52 52 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities. Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking | 39 40 45 50 51 52 52 52 52 54 57 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.6.6 5.7 Dis | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities. Document Level Responsibilities. Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking | 39 4 0 45 50 51 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 55 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking Splay VAT and Gross Amounts Requisition Screen | 39 4 0 45 50 51 52 52 52 52 52 54 57 60 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fin 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing Multi Jurisdictional Taxation Document Level Responsibilities Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking Requisition Screen Requisition Screen Requisition Review Screen | 39 40 45 50 51 52 52 52 54 57 60 60 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking Requisition Screen Requisition Screen Requisition Review Screen Requisition Submitted Screen | 39 4 0 45 50 51 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 52 54 57 56 56 57 56 56 57 56 57 57 57 57 57 57 57 57 57 57 57 57 57 57 57 57 57 57 57 57 57 56 57 56 56 57 56 56 56 56 56 57 56 56 56 57 56 56 56 56 56 56 56 56 56 56 56 56 56 56 56 56 56 56 56 56 56 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing Multi Jurisdictional Taxation Document Level Responsibilities Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking Splay VAT and Gross Amounts Requisition Screen Requisition Review Screen Requisition Submitted Screen | 39 40 45 50 51 52 52 52 52 52 53 60 60 60 60 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9 Co | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking Splay VAT and Gross Amounts Requisition Screen Requisition Review Screen Requisition Submitted Screen itck Save | 39 40 45 51 51 52 52 52 52 54 60 60 60 60 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9 Co 5.9.1 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking Line Financial Tracking Requisition Screen Requisition Screen Requisition Review Screen Requisition Submitted Screen tick Save mments, Attachments and Item Information Comments | 39 40 45 51 51 52 52 52 52 54 60 60 60 61 61 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9.1 5.9.2 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing. ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities. Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking Line Financial Tracking Requisition Screen. Requisition Screen. Requisition Review Screen Requisition Submitted Screen itck Save mments, Attachments and Item Information Comments Attachments. | 39 40 45 51 51 52 52 52 52 54 60 60 60 61 61 63 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9.1 5.9.2 5.9.3 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Line Financial Tracking Splay VAT and Gross Amounts Requisition Screen Requisition Screen Requisition Screen Requisition Screen Requisition Submitted Screen Comments, Attachments and Item Information Comments Attachments Additional Item Information | 39 40 45 50 51 51 52 52 52 60 60 60 61 61 63 65 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9.1 5.9.2 5.9.3 5.9.3 5.10 Ma | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities. Document Level Responsibilities. Document Level Accounting Requisition Financial Tracking Under Financial Tracking Line Financial Tracking Line Financial Tracking Splay VAT and Gross Amounts Requisition Screen Requisition Screen Requisition Submitted Screen Ments, Attachments and Item Information Comments Attachments. Additional Item Information Multi Jurisdiction Multi J | 39 40 45 50 51 51 52 52 52 52 52 60 60 60 61 63 65 66 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9.1 5.9.2 5.9.3 5.9.0 Ma 5.9.1 Su | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Under Financial Tracking Line Financial Tracking Splay VAT and Gross Amounts Requisition Screen Requisition Review Screen Requisition Submitted Screen itck Save | 39 40 45 50 51 52 52 52 52 52 52 60 60 61 63 65 66 66 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9.1 5.9.2 5.9.3 5.9.0 Ma 5.9.1 Su 5.9.3 | livery and Invoicing | 39 40 45 51 51 52 52 52 52 52 54 60 60 61 63 65 66 66 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.7.1 5.7.2 5.7.3 5.7.1 5.7.2 5.7.3 5.7.1 5.7.2 5.7.3 5.9 Co 5.9.1 5.9.2 5.9.3 5.10 Ma 5.11 Su 5.11.1 5.11.2 | livery and Invoicing Requisition Level Delivery and Invoicing. Order Level Delivery and Invoicing. ternal Order Processing. Mancial Tracking and Tax Multi Jurisdictional Taxation . Document Level Responsibilities. Document Level Accounting. Requisition Financial Tracking. Order Financial Tracking . Line Financial Tracking . Splay VAT and Gross Amounts Requisition Screen. Requisition Screen . Requisition Screen . Requisition Submitted Screen . Mick Save . mments, Attachments and Item Information . Comments . Attachments. Additional Item Information . mual PO Number Entry. bmitting the Basket . Requisition Submission . | 39 40 45 51 52 52 52 54 60 60 60 61 63 65 66 66 67 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9.1 5.9.2 5.9.3 5.9.0 Ma 5.9.1 5.9.2 5.9.3 5.10 Ma 5.11.1 5.11.2 | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Diter Financial Tracking Splay VAT and Gross Amounts Requisition Screen Requisition Screen Requisition Submitted Screen Tick Save | 39 40 45 50 51 52 52 52 52 52 60 60 60 61 63 65 66 66 67 68 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9 Co 5.9.1 5.9.2 5.9.3 5.10 Ma 5.11.1 5.11.2 5.12 Mu 6 Temp | livery and Invoicing | 39 40 45 51 52 52 52 54 60 60 60 61 63 66 66 66 66 66 |
| 5.4 De 5.4.1 5.4.2 5.5 Ex 5.6 Fir 5.6.1 5.6.2 5.6.3 5.6.4 5.6.5 5.6.6 5.7 Dis 5.7.1 5.7.2 5.7.3 5.8 Qu 5.9 Co 5.9.1 5.9.2 5.9.3 5.10 Ma 5.11.1 5.11.2 5.12 Mu 6 Temp | livery and Invoicing Requisition Level Delivery and Invoicing Order Level Delivery and Invoicing ternal Order Processing mancial Tracking and Tax Multi Jurisdictional Taxation Document Level Responsibilities Document Level Accounting Requisition Financial Tracking Order Financial Tracking Diter Financial Tracking Splay VAT and Gross Amounts Requisition Screen Requisition Screen Requisition Submitted Screen Tick Save | 39 40 45 51 51 52 52 52 52 52 57 60 60 60 61 63 65 66 66 66 69 69 |

| | 1.2 Catalogue Changes | |
|---|---|---|
| 6.2 | Creating Templates | 70 |
| 6.2 | | |
| 6.2 | | |
| 6.2 | I I I I I I I I I I I I I I I I I I I | |
| 6.3 | | |
| 6.3 | | |
| 6.3 | 5 | |
| 6.3 | 5 1 | |
| 6.4 | Managing Templates | |
| 6.4 | 5 1 | |
| 6.4 | | |
| 6.4 | 4.3 Copying Templates | 74 |
| 7 B | lanket Orders | 76 |
| 7.1 | | |
| 7.1 | | |
| 7.1 | 21 21 | |
| 7.1 | 5 | |
| 7.2 | | |
| 7.2 | | |
| 7.2 | | |
| | Create Releases | |
| 7.3 | | |
| 7.3 | | |
| 7.3 | | |
| 7.4 | Scheduled Releases | 90 |
| 7.4 | 4.1 Create Scheduled Releases | 90 |
| 7.4 | 4.2 View Schedules | 92 |
| 7.4 | 4.3 Edit Schedules | 02 |
| г. т | 4.5 Eult Schedules | |
| 7.5 | Editing Blanket Orders | 93 |
| | | 93 |
| 7.5 7.6 | Editing Blanket Orders Copying Blanket Orders | |
| 7.5 7.6 8 D | Editing Blanket Orders Copying Blanket Orders ocument Search | 93 |
| 7.5 7.6 8 D 8.1 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview | |
| 7.5 7.6 8 D 8.1 8.2 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar | 93 94 95 95 95 |
| 7.5 7.6 8 D 8.1 8.2 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen | 93 94 95 95 95 95 |
| 7.5 7.6 8 Do 8.1 8.2 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen 3.1 All Orders | 93 94 95 95 95 95 95 96 |
| 7.5 7.6 8 Do 8.1 8.2 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders | 93 94 95 95 95 95 96 96 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation | 93 94 95 95 95 95 95 96 96 97 |
| 7.5 7.6 8 De 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by Document ID | 93 94 95 95 95 95 95 96 96 97 99 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by Document ID 3.5 Search by Supplier | 93 94 95 95 95 95 95 96 96 96 97 99 99 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status | 93 94 95 95 95 95 95 95 96 96 96 97 99 99 99 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number | 93 94 95 95 95 95 95 96 96 96 97 99 99 99 100 101 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search | 93 94 95 95 95 95 95 96 96 96 97 99 99 100 101 101 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results | 93 94 95 95 95 95 95 96 96 96 97 97 99 99 99 100 101 102 103 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results 4.1 Requisition Status Summary | 93 94 95 95 95 95 96 96 96 97 97 99 99 99 99 100 101 101 102 103 104 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results 4.1 Requisition Status Summary 4.2 Purchase Order Status Summary. 4.3 Order Numbering | 93 94 95 95 95 95 96 96 96 97 99 99 99 99 100 101 101 102 103 104 104 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen All Orders Search by User or Organisation Search by User or Organisation Search by Document ID Search by Supplier Search by Status Search by Status Search by Status Search by Item Number Search by Item Number Bar Document Search Results Advanced Search Document Search Results Search Status Summary Document Search Results Search Status Summary Search Status Summary Document Search Results Search Status Summary Search Status S | 93 94 95 95 95 95 95 96 96 96 96 97 99 99 99 99 100 101 102 103 104 104 105 105 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by Document ID 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results 4.1 Requisition Status Summary 4.2 Purchase Order Status Summary 4.3 Order Numbering 4.4 Actions Document Statuses | 93 94 95 95 95 95 95 96 96 96 97 97 99 99 99 99 100 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by Document ID 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results 4.1 Requisition Status Summary 4.2 Purchase Order Status Summary 4.3 Order Numbering 4.4 Actions Document Statuses 5.1 Order Statuses | 93 94 95 95 95 95 95 96 96 96 97 99 99 99 100 101 101 102 103 104 104 105 105 106 106 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen All Orders All Orders Search by User or Organisation Search by User or Organisation Search by Supplier Search by Supplier Search by Supplier Search by Status Search by Status Advanced Search Document Search Results Advanced Search Document Search Results Advanced Search Document Search Results Corder Numbering Advanced Status Summary Corder Numbering Corder Statuses Corder Statuses Corder Statuses Document Statuses | 93 94 95 95 95 95 95 96 96 96 97 97 99 99 99 100 101 101 102 103 104 104 104 105 105 106 106 106 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by Document ID 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results 4.1 Requisition Status Summary 4.2 Purchase Order Status Summary 4.3 Order Numbering 4.4 Actions 5.1 Order Statuses 5.1 Order Statuses 5.2 Receipt Statuses | 93 94 95 95 95 95 95 96 96 96 97 97 99 99 100 101 101 102 103 104 104 104 105 105 106 106 106 106 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Occument Search Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results 4.1 Requisition Status Summary 4.2 Purchase Order Status Summary 4.3 Order Numbering 4.4 Actions Document Statuses 5.1 Order Statuses 5.2 Receipt Statuses 5.3 Invoice Statuses 5.3 Invoice Statuses | 93 94 95 95 95 95 95 96 96 97 97 99 99 100 101 101 102 103 104 104 104 105 105 106 106 106 106 106 107 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results Advanced Search 4.1 Requisition Status Summary 4.2 Purchase Order Status Summary 4.3 Order Numbering 4.4 Actions Document Statuses 5.1 Order Statuses 5.2 Receipt Statuses 5.3 Invoice Statuses 5.3 Invoice Statuses 5.3 Invoice Statuses 5.4 Purchase Order Content | 93 94 95 95 95 95 96 96 96 97 97 99 99 99 100 100 101 101 102 103 104 104 104 104 105 105 106 106 106 107 107 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Document ID 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results 4.1 Requisition Status Summary 4.2 Purchase Order Status Summary 4.3 Order Numbering 4.4 Actions 5.1 Order Statuses 5.1 Order Statuses 5.2 Receipt Statuses 5.3 Invoice Statuses 5.3 Invoice Statuses 5.3 Invoice Statuses 5.4 Purchase Order Content 5.1 Purchase Order Content 5.2 Purchase Order Content 5.1 Purchase Order Content 5.2 Purchase Order Examples | 93 94 95 95 95 95 96 96 96 97 99 99 99 99 99 100 101 101 102 103 104 104 104 105 105 106 106 106 106 107 107 107 |
| 7.5 7.6 8 D 8.1 8.2 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 8.3 | Editing Blanket Orders Copying Blanket Orders Overview Top Search Bar Document Search Screen 3.1 All Orders 3.2 My Orders 3.3 Search by User or Organisation 3.4 Search by User or Organisation 3.5 Search by Supplier 3.6 Search by Status 3.7 Search by Item Number 3.8 Advanced Search Document Search Results Advanced Search 4.1 Requisition Status Summary 4.2 Purchase Order Status Summary 4.3 Order Numbering 4.4 Actions Document Statuses 5.1 Order Statuses 5.2 Receipt Statuses 5.3 Invoice Statuses 5.3 Invoice Statuses 5.3 Invoice Statuses 5.4 Purchase Order Content | 93 94 95 95 95 95 96 96 97 99 99 99 99 100 101 101 102 103 104 104 104 105 105 106 106 106 106 106 107 107 107 107 |

| 8.9 Audit Trails | 113 |
|---|--|
| 8.10 Payment Information and Remittances | |
| 8.10.1 PO Status Summary | |
| 8.10.2 Settlement Resolution | |
| 9 Change Orders | 110 |
| | |
| 9.1 Overview | |
| 9.2 Change Order Prerequisites9.3 Change Order Permissions | |
| 9.4 Settlement Status | |
| 9.5 Creating a Change Order | |
| 9.5.1 Order Numbering | |
| 9.6 Processing Permissions | |
| 9.6.1 Before Submission | |
| 9.6.2 After Submission | |
| 9.7 The Change Order Template | 121 |
| 9.8 Change Order Approval | 122 |
| 9.9 Financial Tracking and VAT | 122 |
| 10 Cancellation | 123 |
| 10.1 Permissions | |
| 10.1 Permissions | |
| 10.3 Cancel a Requisition | |
| 10.5 Cancel an Order | |
| 10.4.1 During Approval | |
| 10.4.2 With Change Order Permission | |
| 10.4.3 Without Change Order Permissions | |
| 11 Returned Orders and Requisitions | .126 |
| 11.1 Returned Reguisitions | |
| 11.1.1 To Do | |
| | 126 |
| 11.1.2 Document Search | |
| | 127 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do | 127 <mark>127</mark> 127 |
| 11.1.2 Document Search 11.2 Returned Orders | 127 <mark>127</mark> 127 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search | 127 127 127 128 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 11.2.1 To Do 11.2.2 Document Search | 127 127 127 128 129 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 11.2.1 To Do 11.2.2 Document Search 12 Receiving 12.1 Overview | 127 127 127 128 .129 129 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 12 Receiving 12.1 Overview 12.2 Troubleshooting | 127 127 127 128 .129 129 129 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 11.2.2 Document Search 12 Receiving 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching | 127 127 127 128 .129 129 129 129 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 12 Receiving 12.1 Overview 12.2 Troubleshooting | 127 127 128 .129 129 129 129 129 130 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 12 Receiving 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching 12.4 Processing Receipts 12.4.1 Search and Find PO 12.4.2 Receipt Entry | 127 127 127 128 . 129 129 129 129 130 130 130 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 12 Receiving 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching 12.4 Processing Receipts 12.4.1 Search and Find PO 12.4.2 Receipt Entry 12.4.3 Receipt State | 127 127 127 128 .129 129 129 129 129 130 130 132 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 12.2 Document Search 12 Receiving 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching 12.4 Processing Receipts 12.4.1 Search and Find PO 12.4.2 Receipt Entry 12.4.3 Receipt State 12.4.4 Receipt Location | 127 127 127 128 129 129 129 129 130 130 132 132 |
| 11.1.2 Document Search | 127 127 127 128 129 129 129 129 130 130 130 132 132 132 |
| 11.1.2 Document Search | 127 127 127 128 129 129 129 129 130 130 130 132 132 132 134 |
| 11.1.2 Document Search | 127 127 127 128 129 129 129 129 130 130 130 132 132 132 134 135 |
| 11.1.2 Document Search | 127 127 127 128 129 129 129 129 129 130 130 130 132 132 134 135 135 |
| 11.1.2 Document Search | 127 127 127 128 129 129 129 129 129 129 130 130 130 132 132 135 135 |
| 11.1.2 Document Search. 11.2 Returned Orders. 11.2.1 To Do. 11.2.2 Document Search. 12 Receiving | 127 127 127 128 129 129 129 129 129 130 130 130 132 132 135 135 135 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 12 Receiving 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching 12.4 Processing Receipts 12.4.1 Search and Find PO 12.4.2 Receipt Entry 12.4.3 Receipt State 12.4.4 Receipt Location 12.4.5 Comments and Attachments 12.4.6 Ad hoc Line Entry 12.4.7 Save New Receipt 12.4.7 Save New Receipt 12.5.1 Before Receipting 12.5.2 After Receipting 12.5.2 After Receipting | 127 127 127 128 129 129 129 129 129 129 129 130 130 130 135 135 135 135 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 12.1 Overview 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching 12.4 Processing Receipts 12.4.1 Search and Find PO 12.4.2 Receipt Entry 12.4.3 Receipt State 12.4.4 Receipt State 12.4.5 Comments and Attachments 12.4.6 Ad hoc Line Entry 12.4.7 Save New Receipt 12.5 Receipt Statuses 12.5.1 Before Receipting 12.5.2 After Receipting 12.5.2 After Receipting 12.5.2 After Receipting 12.6.1 Receipt Tolerances | 127 127 127 128 129 129 129 129 129 129 130 130 130 132 132 135 135 135 136 |
| 11.1.2 Document Search 11.2.1 To Do 11.2.2 Document Search 12.2 Document Search 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching 12.4 Processing Receipts 12.4.1 Search and Find PO 12.4.2 Receipt Entry 12.4.3 Receipt State 12.4.4 Receipt State 12.4.5 Comments and Attachments 12.4.6 Ad hoc Line Entry 12.4.7 Save New Receipt 12.5.1 Before Receipting 12.5.2 After Receipting 12.5.2 After Receipting 12.5.2 After Receipting 12.6.1 Receipt Tolerances 12.6.1 Receipt Statuses 12.6.1 Receipt Tolerances 12.6.1 Receipts | 127 127 127 128 129 129 129 129 129 130 130 130 132 132 135 135 135 136 136 136 |
| 11.1.2 Document Search 11.2.1 To Do 11.2.2 Document Search 12.2 Document Search 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching 12.4 Processing Receipts 12.4.1 Search and Find PO 12.4.2 Receipt Entry 12.4.3 Receipt State 12.4.4 Receipt Location 12.4.5 Comments and Attachments 12.4.6 Ad hoc Line Entry 12.4.7 Save New Receipt 12.5.1 Before Receipting 12.5.2 After Receipting 12.5.2 After Receipting 12.5.2 After Receipting 12.6.1 Receipt Tolerances 12.7 Prior Receipts | 127 127 127 128 129 129 129 129 129 129 129 130 130 130 132 132 135 135 135 136 136 136 |
| 11.1.2 Document Search 11.2 Returned Orders 11.2.1 To Do 11.2.2 Document Search 12 Receiving 12.1 Overview 12.2 Troubleshooting 12.3 Payment Approval & Matching 12.4 Processing Receipts 12.4.1 Search and Find PO 12.4.2 Receipt Entry 12.4.3 Receipt State 12.4.4 Receipt Location 12.4.5 Comments and Attachments 12.4.6 Ad hoc Line Entry 12.4.7 Save New Receipt 12.5.1 Before Receipting 12.5.2 After Receipting 12.5.2 After Receipting 12.6.1 Receipt Tolerances 12.7 Prior Receipts | 127 127 127 128 129 129 129 129 129 129 129 130 130 130 132 132 135 135 135 135 136 136 137 138 |

| 12.8 12.9 12.10 | B.1 Delivery Note B.2 Receipt Print Amount Based Settlement Evaluated Receipts Settlement 0.1 Receipting Procedure | 140 141 141 |
|--|--|---|
| 13 Re | turns | 143 |
| 13.2 13.2 13.2 13.2 13.2 13.3 13.3 | Financial Matching Process a Return. 2.1 Audit Trail. 2.2 Returns History 2.3 Return Status 2.4 Amount Based Settlement. RMA 3.1 Returns Numbers. 3.2 Request an RMA | 143 144 144 144 144 144 144 |
| 14 Fu | rther Documents | 146 |
| 14.2 14.3 | User Documentation Administration Documentation | 146 146 |
| 15 Glo | ossary of Terms | 147 |

1 Introduction

1.1 About This Manual

This user manual covers the key areas of PECOS P2P for users who need to create and manage Purchase Requisitions, Receipts and Orders. It provides a source of reference for all requisitioning activities and is laid out in easy to follow sections which cover each topic in a step by step approach.

Included in this manual:

- System access and getting started
- Using search tools to identify items to be added to Shopping Baskets
- Using non-catalogue (free text entry) items
- Creating and using Templates (shopping lists)
- Creating and using Blanket Orders
- Editing and managing pre submitted requisition data: delivery addresses, accounting information, payment methods, comments and attachments
- Using the Document Search to identify documents
- Processing Receipts and Returns
- Undertaking cancellations and edits to Requisitions and Purchase Orders
- Creating Change Orders

This manual **does not** cover the following topics, for which there is separate documentation available:

- Invoicing and financial settlement (refer to the PECOS P2P Invoicing and Settlement Guide)
- The Approval process (refer to the PECOS P2P Approvers Guide)
- Budgeting (refer to the PECOS P2P Budget Checking Manual)
- Reporting (refer to the PECOS P2P Reporting Guide)
- Catalogue Management (refer to the PECOS P2P PCM Guide)

Feedback

If you have any comments about this or any other PECOS P2P document please inform your system administrator who will pass your comments onto Elcom Support.

1.2 About Elcom

Elcom Systems is a trading company of Elcom International Inc., a leading global provider of remotely-hosted automated procurement and electronic market place systems with over twenty years experience in electronic commerce. Elcom offers the most cost-effective remotely-hosted eProcurement solution available today and with clients in the US and UK, provides purchasing solutions for the world's largest public sector eProcurement contract. For more information please contact http://www.elcom.com.

1.3 About PECOS P2P

PECOS is a family of fully hosted solutions that enable buying organisations of all sizes to automate their eCommerce processes. PECOS Purchase to Pay (P2P) enables an organisation to leverage the benefits of eProcurement.

PECOS is not installed directly within your organisation but is a 'Cloud' based solution, residing in a remote data centre: as a PECOS P2P user, the system is simply available from anywhere within your organisation from any desktop running a standard a web browser as well as from iPad, iPhone, Blackberry or Android. PECOS P2P is an easy to use and convenient application for ordering all maintenance, repair, and operations (MRO) items; and goods and services your organisation needs to run its day-to-day business. PECOS P2P provides a full-circle P2P solution: from ordering via electronic catalogues, through approval routing, to receipting and financial settlement. A wealth of information is captured and reported to support purchasing professionals for more effective management of strategic suppliers.

At the heart of PECOS P2P is a best of breed workflow engine which manages transactions and approvals, and supports seamless interfaces into finance and ERP systems. Purchase information and general ledgers can be updated in near real time with easy reconciliation of commitments and spend at period end.

PECOS P2P works for suppliers too. Suppliers can receive orders by multiple channels - from email and Fax to direct electronic XML interface with a supplier's Sales Order Processing System. Invoices can be processed through PECOS P2P, or suppliers can submit electronic invoices directly for two or three-way matching and settlement.

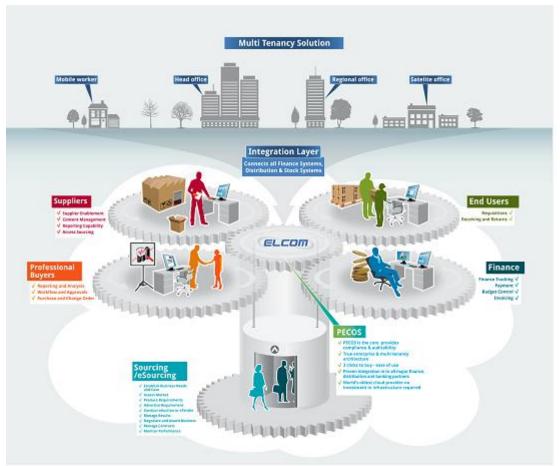


Fig 1.1 - The PECOS solution

Configuration and Business Rules

PECOS P2P will be configured and customised for your organisation so that your approval process follows your business rules.

- The access that each user has to data such as catalogues and account codes as well as access to read
 other users orders and requisitions is restricted by individual user profiles maintained by your system
 administrator.
- The format and content of Requisitions is automated. PECOS P2P will populate default data from user and supplier profiles to expedite the accurate completion of each order request. After selecting the items you wish to order, there may be no need to anything else other than click 'submit'!
- PECOS P2P will automatically route requisitions and order requests to the individuals and managers (approvers) your organisation specifies. This approval routing cannot be by-passed by a requisitioner.
- PECOS P2P can put time limits on approval steps and may contain 'escalations' to ensure that a document does not get stuck in the approval process.
- Purchase orders are automatically created and transmitted electronically to your suppliers after all the necessary approval steps have been completed.

1.4 Current Release

The current release of PECOS P2P is version 16.0 which contains the following key new features and enhancements for procurement:

- Receiving screen enhancements
- UOM and Pack Size display
- Remittance Advice and payment detail
- Accounts Payable Workbench

Further information may be found in other relevant PECOS P2P documentation and also the Release Notes.

1.5 System Requirements

Details of required software, supported platforms and web browsers can be found in the current version of the PECOS **Supported Technology Guide**.

Note that the recommended platform will greatly enhance performance. If you are in any doubt please speak to your local IT department.

2 Getting Started

2.1 Logging In

PECOS is a remotely hosted application which is accessed over the internet using a web browser.

 To access PECOS, open a web browser and enter your system's URL (site name) in the address bar. Your system administrator will supply you with your system's URL or site name, along with your user credentials. The URL will usually be in the format: "yourorganisation".pecosipm.com. Press enter on your keyboard.

| https://demouk1.pecosipm.com/pm/register.asp | 🏴 오 〒 🔒 🗟 さ 🗙 🥔 PECOS Internet Procureme 🗴 | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| File Edit View Favorites Tools Help | | | | | | | | |
| Fig 2.1 - Browser bar | | | | | | | | |

Alternatively, if you have created a PECOS link, select it from your '*Favourites*', '*Favourites Bar*' or from a *shortcut* on your desktop. Contact your IT support personnel if you are unsure how to create any of these links. This is recommended for fast and accurate access to your correct PECOS site.

2. The PECOS Login Page (also known as the Registration page) will appear.

The Login page has a localisation indicator which allows you to manually select an alternate display language. You can select from a list of all supported languages available for each site in order to change the screen display. The Reset Password page and any Registration Message will also appear translated in the selected language. Note that changing the Login screen language does not affect the application or user locale. Once logged in, your normal configured Country / Language locale will be applied.



Fig 2.2 - Login page

- 3. Click in the **User ID** field and type your User ID.
- 4. Press **Tab** or click in the **Password** field and enter your password.

If you have forgotten your password it may be reset using the 'Forgot your password' link if it is available. Alternatively you must contact your site administrator to have it reset (see <u>Passwords</u>).

5. Click Enter. Your PECOS Home Page appears.

You have now entered your PECOS application. Note that your home page is configurable and not all users may land in the PECOS P2P but may alternatively be directed to P2P Administration or Reports.

2.2 Application Navigation

2.2.1 Application Components – Top Tabs

After log in, a row of tabs will appear at the top of the screen to provide Single Sign On (SSO) access to all of the Elcom applications to which you have permission.

| P2P | n P2P Admin | 0 | P2P Reports | eSourcing | s elnvoicing | |
|------------------------|-------------|---|-------------|-----------|--------------|--|
| Fig 2 4 Application of | omnononto | | | | | |

Fig 2.4 - Application components

The default application in which you land can be changed for your organisation or user profile but will invariably be the PECOS P2P. Other tabs will appear based on your user permissions and may include, P2P Administration, P2P Reports, eSourcing, Contract Management and eInvoicing.

2.2.2 Branding and System Name

Your organisation may have created a new name for PECOS. If so, the Top Tab area will display your organisation's bespoke name for the application, replacing the 'PECOS' logo. These changes may also include your organisation's logo and the application of your internal branding and colour scheme (known as a 'skin').

2.2.3 User Panel

The top right hand corner displays your logged in User Name. Hover or click in this area to open the **User Panel** where you will find access to user specific functions.

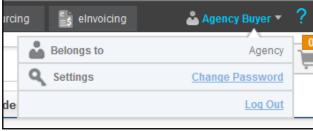


Fig 2.5 - User panel

Belongs to: The P2P organisation to which you belong is displayed. This is the organisation in which all your procurement activities are undertaken.

Password: Select this option to change your password and open the **Change Your Password** window (see <u>Passwords</u>).

Log Out: When you have completed all your tasks and wish to leave the application, click here to log out of PECOS P2P. The sign on screen will redisplay, from where you can close the web browser.

2.3 P2P Navigation

2.3.1 Search Bar

At the top of PECOS P2P a Quick Search bar is provided to undertake a catalogue or purchase order search, irrespective of the screen you are in. Enter search criteria and click the 'Search' button.



Fig 2.6 - Top search bar

The following types of search are available:

- Quick Search. This will undertake a text search across all catalogue items. Results matching the entered text will appear in the Search Results screen. For more detail on searching catalogues using a text search, see <u>Text Search</u>.
- **PO Search**. Enter any single character string to undertake a search across all purchase order numbers. Results *containing* the entered text will appear in the Status Search Results screen.

2.3.2 Shopping Basket

A **Shopping Basket** icon appears in the top right hand corner of the P2P screen indicating the number of lines that have been added to the current shopping basket.

Hover your mouse pointer over this area and a basket summary will open, displaying a list of items and a basket total. Click the '**View All**' button to navigate to the shopping basket screen.

|--|

Fig 2.7 - Menu tabs

In all screens, the main P2P areas are accessible by clicking on the **menu tabs**. These are your primary means of navigating the application – the menu which is currently open will be highlighted. Not all of the menu options will display if you have not been granted user permissions by your system administrator.

Items: Opens the item search page where supplier catalogues and external market place sites are displayed. Items are selected here and added to a shopping basket.

Documents: Provides access to a search screen where current and historic requisitions and orders can be retrieved. It is through the Documents screen that access to receiving, returns, change orders and financial settlement is given.

To Do: The screen displays lists of requisitions, orders and invoices that require your attention as part of the approval or settlement process. Approvers will find all documents requiring their approval here and requisitioners will find any document that has been returned to them during the approval process which requires further action.

Basket / Cart: Opens your current shopping basket of selected items: navigate to this screen at any time whilst the basket is being created. Your shopping basket will be submitted as a purchase requisition: this is where you manage things like financial tracking codes, comments, attachments and delivery details.

Templates: Displays a list of template or 'skeleton' requisition items that have been saved by you or another user that has given you access permissions. Items can be selected and added to your current basket.

Blanket Orders: Allows access to create and edit blanket orders or create blanket release orders, depending on your user permissions.

Non-PO Invoice: Opens the invoice entry screen for entering an invoice for which there is no corresponding purchase order in PECOS P2P.

2.4 P2P Home Page

The P2P Home Page is opened by selecting the Home Page Icon: the left most of the menu tabs.

This is also the page that opens by default after logging into PECOS. Users may elect to override this default and have a more appropriate screen open as their 'landing page'.

Clicking on the toolbar graphic (the logo in the top left hand corner of the screen) will also open the Home Page.

| Ê | Appro | ove 7 | | Approve | 30 | 0 | Approve | 1 | F. | Approve | 17 | E | Approve | 16 |
|--|------------------|------------|---|----------------|---|---------------------------------------|------------------|---|-------------|-------------|---|-------------------|--------------|----|
| | Retur | ned 3 | | Returned | 2 | <u> </u> | Returned | 0 | | Returned | 1 | | | |
| | Requisitio | ons | | Orders | | | PO Changes | | | Invoices | | | Receipts | |
| Ê D | ocument S | earch | | | | | | | | Anne | ouncerr | nents | | |
| Show 1 | 10 🗸 entries | | | | | | Quick filter: | | | New Site Se | ervices Su | ppliers | | |
| Reg PO Reg Date Supplier Order Status Order Tota | | | | | | | Order Total | | | | to announce that to bliers have been a | | | |
| 1058 | ADG1022 | 24/08/2017 | Fire Equipment Ltd Order transmitted to supplier | | | | | £50.00 | eProcureme | nt service. | RS Compone | ents and NLP Mair | ntenance are | |
| 1055 | | 15/08/2017 | Hayes Recruitment Ltd Requisition requires approval routing | | | | £1,100.00 | new catalogue suppliers and Grainger has been connected as punchout supplier. All suppliers are immediately available. Ple | | | | | | |
| <u>1054</u> | | 15/08/2017 | Computer | World Ltd | Requisition requires approval routing | | £0.00 | contact the administration team with any questions. | | | | | | |
| 1054 | | 15/08/2017 | Healthcare | e Services | Requi | Requisition requires approval routing | | £778.30 | | | | | | |
| 1042 | GOV1001 | 28/07/2017 | Fisher Scie | entific UK Ltd | ntific UK Ltd Order transmitted to supplier | | | £4,544.00 | | | | | | |
| <u>1026</u> | <u>GOV999</u> | 26/07/2017 | Fisher Scientific UK Ltd Order transmitted to supplier | | | | £220.00 | | | | | | | |
| 1036 | GOV1000 | 26/07/2017 | Bloomsbury Publishing Order requires approval routing | | | | | £829.60 | | | | | | |
| 1025 | <u>GOV984</u> | 25/07/2017 | Fisher Scientific UK Ltd Order transmitted to supplier | | | | | £546.00 | | | | | | |
| <u>1024</u> | GOV983 | 25/07/2017 | Fisher Scientific UK Ltd Order transmitted to supplier | | | | £3,431.00 | | | | | | | |
| 1023 | | 21/07/2017 | Fire Equip | ment Ltd | Requi | isition requires | approval routing | | £75.30 | | | | | |
| Req | PO | Req Date | Supplier | | Order | Status | | | Order Total | Ø Usef | ul Reso | ources | | |
| Showing | 1 to 10 of 14 er | ntries | | | | | First Prev | vious 1 | 2 Next Last | Procuremen | t Guides | | | |
| | | | | | | | | | | Budaetina G | uides | | | |
| | | | | | | | | | | Procuremen | t Policy | | | |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | P2P Project | (muanet) | | | |

Fig 2.8 - P2P home page

2.4.1 Summary Tasks

A summary of open tasks (items to do) is displayed at the top of the screen. Click on any of the numeric indicators to open the appropriate **To Do** screen where specific documents can be managed. If new documents have been delivered since you last opened a To Do task summary, '**New'** will indicate in the relevant task area.

The frame size will adjust automatically based on your screen resolution and horizontal scrolling will appear, when necessary, for ease of viewing.

2.4.2 Document Search

The **Document Search** section of the P2P Home Page contains a list of your most recent documents by requisition date and displays the supplier, order status and order total. The number of documents displayed by default is 10 but this can be extended to 25, 50 or 100 by selection in the 'Show' list box. The documents can also scrolled using the page controls in the bottom right hand corner of the table.

The 'Search:' box in the top right hand corner of the table allows you to search flexibly on any of the column details. The search will be across all fields for all documents and accepts partial values. For example: entering '23' will find any document containing 23 in the number, date or amount; enter 'approval' to display all documents that are in requisition or order approval routing; enter 'printer' to display all suppliers containing the word printer in their name; or enter '01/07' to display all documents dated 1st July.

To open a document click on either the requisition or order number and the appropriate Status Summary screen will open. Clicking on the column headers will sort the documents in ascending or descending order.

2.4.3 Announcements

The **Announcements** area of the P2P Home Page contains important messages placed by your system administrators. Announcements are posted organisationally and will therefore be specific to your business area. They may contain (for example) notifications relating to new suppliers, application maintenance or updated business processes.

A URL may be placed in an announcement to enable you access more detailed commentary on the subject. Click the URL to open a new browser window that will display the additional information.

2.4.4 Useful Resources

The **Useful Resources** area of the P2P Home Page contains links that will direct you to additional information. This additional information is specific to your organisation and may take the form of a document, an external web site or an internal intranet page.

Click on the link name to navigate to the resource. A second browser window will open displaying the additional information.

Note that if a link contains a destination path that is internal to your organisation (e.g. an intranet URL) then it will not display unless you are logged in to your organisation's internal network.

2.5 Passwords

PECOS has password security features which your system administrator can configure. These password rules include:

- The number of false attempts allowed.
- Requiring a minimum password length.
- Requiring that passwords contain both numbers and letters.
- Requiring that passwords be changed at first login.
- Requiring that passwords expire after a specific period of time.
- Ensuring that you cannot reuse old passwords.

Passwords are also **case sensitive**. Please check with your system administrator if you have any questions about your organisation's password restrictions.

When you log in to PECOS for the first time, the system may require you to change your default password. You can also change your password manually, at any time.

Elcom recommends the use of 'strong' passwords that are changed regularly. Use a combination of numbers and letters (irrespective of the rules created for you) and avoid using words that may be easy for others to guess. Do not write down your password, do not disclose it to other users or store it on your PC. If you think someone else knows your password change it immediately.

2.5.1 Change Your Password

To change your PECOS password, follow these steps.

1. After logging in to PECOS, click or hover your mouse over your user name in the top of screen. The **User Panel** will open where you can select the **Change Password** option. The **Change Your Password** screen will open.

| ırciı | ng 🚉 elnvoicing | 📥 Agency Buyer 🔻 | ? |
|-------|-------------------|------------------|---|
| | Belongs to | Agency | K |
| _ | Q Settings | Change Password | - |
| de | | <u>Loq Out</u> | |

Fig 2.9 - User panel

- 2. Type your current password in the 'Enter current password:' field.
- 3. Type your new password in the 'Enter new password:' field, and then again in the 'Re-enter new password:' field.
- 4. Click the **Submit** button.

If you are changing your password because PECOS has forced you to, the application will present a '**back**' button for you to return to the login page where you will need to enter your new credentials.

2.5.2 Expiry Prompt

PECOS will present a warning message to you a number of days before your password is due to expire. Passwords can optionally be changed immediately, or upon expiry by following the appropriate link within the warning message.

| Warning | |
|--|--|
| Your Password will Expire in | |
| 2 Day(s). Would you like to | |
| change your password now or continue and change it later? | |
| | |
| now later | |

Fig 2.10 - Password expiry warning

2.5.3 Lock-outs

If you enter your password incorrectly whilst logging in to PECOS your user account will become **locked**. Three attempts is the default but this may be changed for your organisation. Passwords can be reset in one of two ways:

- a) You will need to contact your system administrator to have your password reset. Depending upon your organisation's password rules, your new password will either be reset to be the same as your user id or a system generated password will be emailed to you.
- b) Click '**Forgot your password?**' on the Login Page. This option can only be used if your organisation's password rules are set as system generated (see <u>Forgotten Passwords</u>).

2.5.4 Forgotten Passwords

If you become locked out and have forgotten your password, it is possible to reset it without recourse to contacting your system administrator. This means of password reset is **only available to users who are not also administrators**: for security reasons a system administrator will still need to have their password reset manually by another administrator. For security purposes users will be emailed any system generated password.

| | User ID. | <u>À</u> |
|-------|-----------|-----------------------|
| and a | Password: | ٩, |
| | | Login |
| | | Forgot your password? |

Fig 2.11 - Forgot your password link

The steps required to change a password from the login screen are shown below.

1. Click 'Forgot your password?' on the login page. The Reset Your Password window will open:

| Reset Your Password | | |
|--|----------------------|-------|
| Please enter your User ID. You will be notifi If you have any questions, please contact y | | |
| User ID: | | |
| | request new password | Close |

Fig 2.12 - Reset your password window

2. Enter your User ID and click the 'request new password' button. PECOS will validate the user id.

A confirmation message will be displayed informing you that your password has been reset. The reset password will be emailed to you using the email address in your user profile.

If PECOS is unable to reset your password a message will be displayed informing you of this: "Your password could not be reset. Please contact your Administrator."

2.6 Using Online Help

2.6.1 Content

Online Help facilitates users to find all relevant information about any task being undertaken. The pages are based on PECOS P2P user guides and manuals and provide structured information to satisfy the different demands of its users who:

- Take part in all Procurement to Pay process activities (e.g. ordering, receipting and settlement)
- Manage the P2P process (e.g. approval, budgetary control, price quote and report monitoring)
- Administration and configuration of business rules.

The information on each page comprises text and illustrations. Each topic is logically structured on separate hierarchical pages and includes further detail within child pages as appropriate. Pages have hyperlinks between topics as well as additional documentation where appropriate. Some documents and files can be downloaded or opened in a separate browser.

2.6.2 Features

The documentation content is held in a number of web pages in major application groupings (e.g. PECOS P2P, P2P Admin and P2P Reporting).

Information can be navigated via the links embedded in the pages, by using the search panel or by using the tree explorer as explained in the following sections.

| PECOS SEARCH | EXPORT Y MORE ACTIONS Y | |
|--|---|--|
| search. | Pecos Procurement Aay (P2P)Application | ELCOM |
| P2P LINKS Related help Areas Pacol P2P Help Administration Help P2P Reports Structure | PECOS Internet Procurement Manager (PECOS ipm) is a fully hosted 'cloud' solution that enables buying organisations of all sizes to automate their purchasing processes and leverage the benefits of eProcurement. It is accessed using a standard a web browser from desktops tablets or smart phones(e.g. iPad, iPhone, Blackberry or Android). | Image: Name: Name: <t< td=""></t<> |
| PECOS 14.0 About Pecos Logging In Navigation Passwords Technology Using On Line Help WCAG Compliance | If you are unfamiliar with PECOS find out About COS. To get the most out of the help system visit Using the online help - To Understand more about getting into Pecos and leaving it visit Logging on and Off - To manage your passwords go to Managing Your Passwords - For a general explanation of how to operate in the application go For detail on the features in the application you should explore the sp Reporting Or Administering Pecos. | to Navigating PECOS |
| | Pecos supports as many users as possible by its compliance w (2.0) | ith the Web Content Accessibility Guidelines WCAG |

Fig 2.13 - Example help screen

(1) The help information occupies the majority of the screen and has page tools (4) to enable the export of the information into other formats.

Within each grouping, pages are organised hierarchically and include a number of links (3) that allow you to

navigate through the information.

(2) The left side of the application are tools that enable navigation of the information (searching, related links, and the context of the current page in the hierarchy of the help information).

2.6.3 Searching

The **Search Panel** accepts the entry of a "Query": a text string of 'Terms' (words or phrases) and 'Operators' (such as 'AND' and 'OR') that is used to find relevant information.

Enter search text and click the 'search' button to search information across all pages of the application groups. Results are presented in a results page, by relevance calculated by the degree of match to the title of the page and its content.

| | Q budgets AND documentation | | PECOS 14.0 | ▼ SEARCH |
|------------|--|-------------------------|------------|----------|
| | e.g. xv | viki* AND "search query | r - | |
| One result | | | | Page 1 |
| Using (| On Line Help | | | 99% |
| Located in | xwiki » PECOS 14.0 » Using On Line Help y Michael Newman on 22 Apr 2014 | | | |
| | | | | Page 1 |

Fig 2.14 - Help text search

On the search page you may refine your search or navigate to the detail by selecting the link on an entry.

2.6.3.1 Terms

A query is broken up into terms and operators. There are two types of terms: Single Terms and Phrases.

- A **Single Term** is a single word such as 'basket' or 'receipt'. (They do not need to be entered in quotation marks)
- A Phrase is a group of words surrounded by double quotes such as "PunchOut catalogue".

Multiple terms can be combined together with Boolean operators to form a more complex query (see below).

2.6.3.2 Wildcards

Wildcards help find terms in documents with a similar character pattern. For example: *Invoice* OR *Invoicing* OR *Invoiced*, all of which start with 'Invoic'.

There is support for single and multiple character wildcard searches within single terms (but not within phrase queries).

- To perform a single character wildcard search use the "?" symbol.
 The single character wildcard search looks for terms that match that with the single character replaced.
 For example, to search for *text* or *test* you can use: te?t
- To perform a multiple character wildcard search use the "*" symbol.

The multiple character wildcard search looks for zero or more characters in a term. For example, to search for *invoice*, *invoiced*, *invoicer* or *invoicing* you can use the search: **invoice***

You can also use the wildcard searches in the middle of a term. Note that you cannot use the wildcard symbols (* and ?) as the first character of a search.

2.6.3.3 Operators

Boolean operators allow terms to be combined through logic operators. The following are supported: AND, "+", OR, NOT and "-". Boolean operators must be ALL CAPITALS.

- **OR** is the default operator. This means that when two terms are entered, neither have precedence. Example: to search for documents that contain either *Budget Version* or *Budgets* use the query: "Budget Version" OR Budgets. However, as OR is the default, you could simply enter: "Budget Version" Budgets.
- AND is an operator that matches documents where both terms exist.
 Example: to search for documents that contains both *Version* and *Budget* use the query: Budget AND Version.
- "+" is an operator that requires a term to be present whilst other terms remain optional.
 Example: to search for documents that <u>must</u> contain *Invoice* and <u>may</u> contain *ERS* use the query: +Invoice ERS
- NOT is an operator that excludes documents that contain the term after NOT.
 Example: to search for documents that <u>must</u> contain *Invoice* but <u>not</u> ERS use the query: Invoice NOT

ERS.

Note that the NOT operator cannot be used with just one term.

"- "is a prohibit operator that excludes documents that contain the term after the "-" symbol.
 Example: to search for documents that contain *Approval* but not *Invoicing* use the query: Approval - Invoicing

2.6.3.4 Grouping

You can **group** terms and operators using parentheses to force how a complex search is to be done. For example, to search for anything to do with *approvals* but excluding information on *budgets* or *price quotes*, use the query: Approvals AND NOT (budget* OR "price quote")

2.6.4 Navigating

| P2P LINKS | |
|---|---|
| | The Links Panel has two areas: |
| Related help Areas Pecos P2P Help | • Related Areas - links to PECOS Help pages within other groupings Click on the name of the page to navigate to that page. |
| Administration Help P2P Reports Structure | Structure - represents the hierarchical grouping of the pages The current page and its shildren are displayed along with |
| PECOS 14.0 | The current page and its children are displayed along with any parent pages. |
| About Pecos | Clicking on a page will navigate to that page. |
| Logging In Navigation | When a page has additional pages a '+' symbol will appear. Click to expand. |
| Passwords Technology Using On Line Help | If a '-' symbol appears, the tree elements can be collapsed. |
| WCAG Compliance | |

Fig 2.15 - Links panel

2.6.5 Page Actions

Help pages can be exported in a number of formats. Only the content of the page will be exported: side panels will be excluded.

- **Export**. This will transform the page content into a desktop format that can be downloaded for printing. Supported formats are: PDF, HTML and RTF.
- **More Actions**. This allows you to see a clean print preview of the help text in your browser and also allows the page source to be viewed.

2.7 Logging Out

For security reasons, please log out whenever you have finished in PECOS. To log out click or hover your mouse over your **User Name** in the top of screen. The **User Panel** will open where you can select the **Log Out** option.

| ırciı | ng | elnvoicing | 📥 Agency Buyer 👻 | ? |
|-------|----|------------|------------------|---|
| - | | Belongs to | Agency | ł |
| | ٩ | Settings | Change Password | - |
| de | | | <u>Log Out</u> | |

Fig 2.16 - User panel

The original **Log In Page** reappears when you have logged out successfully. After logging out you can close your browser window.

2.7.1 Time Outs

PECOS is configured to automatically log you out after a period of inactivity. This is a security feature that ensures that the application is not inadvertently left open whilst you are away from your computer. It is recommended that you always log out of PECOS when you are away from your desk.

If you are timed out, PECOS does not lock your user id: simply login once more. However, time outs will result in any unsaved work being lost.

2.8 WCAG Compliance

All procurement pages are enhanced according to WCAG 2.0 (Level A) guidelines for people with disabilities.

Searching 3

3.1 The Shopping Basket

To create a Requisition, you must search for items you need and add them to your Shopping Basket (or Cart); thereby simply creating a list of items you want to purchase.

You are not limited to one supplier per basket or requisition: each can contain items from different suppliers. PECOS P2P will sort your basket automatically by supplier.

There are several ways to add items to your basket. The first way is to search through electronic catalogues using the different Search methods available. Another way is to add items from a saved Templates containing frequently purchased items.

There will sometimes be items and/or services that you will need to purchase that are not available in your electronic catalogues. These are called 'Non-Catalogue' items and can be added to your basket simply by entering a description of the goods or services you need. The permission to add a Non-Catalogue item must be granted to you by your system administrator.

Items can also be added to a basket through **PunchOut** to a supplier's transactional web site and searching catalogues held and maintained by them. If a supplier uses PunchOut they will not send an electronic catalogue for loading and searching direct in PECOS P2P but instead you will connect to their web site through a link in PECOS P2P. You can then search their catalogues, fill a shopping basket of items and export the supplier basket back into your P2P basket.

Finally PECOS P2P may allow you to add electronic forms to your basket. These forms may be external forms like a printing request or internal forms like a holiday request.

Your completed basket will contain some default information that is drawn from your user profile and the supplier's profile. Before submitting the basket as a purchase requisition you are able to make changes to these default values. For example you may be able to change delivery addresses, add delivery dates or alter financial tracking information. Comments and attachments may also be added to your order requests.

3.2 Navigating Item Search

Creating a requisition begins with specifying or searching for items to add to your shopping basket. To search for items we use different search methods available through the Item Search to locate content held in both internal and external catalogues.

| tems Documents | To Do Basket Templates Blanket Orders No | on-PO Invoice |
|-----------------------------|--|--------------------|
| Items | Item Search Parameter Search | |
| 🖗 Item Search | Preferred Items Only | |
| eForm Search | Supplier: | Sort By: |
| Category Search | All | Preferred Items |
| External Market Place | Item Description | |
| | and: | Contains the text: |
| | Manufacturer Name | |
| | New Search: | Search Search tips |
| | Synonyms Spell checker | <u>ocaron app</u> |
| in 3.1 - Item search screen | | |

To access the Item Search screen simply select the Items tab.

ł

The Item Search contains a number of sub menus in a left navigation panel to allow you to select either the type of content to search or your method of searching. The sub menus can be expanded or collapsed and will collapse automatically when search results are displayed.

- Item Search. This is the default view and allows you to locate internally hosted catalogue content using Parameter or New search.
- eForm Search. Selecting this option returns a list if all hosted electronic forms that are available to use.
- Category. This allows users to search internally hosted catalogues by product category (or commodity) code.

• External Market Place. This option provides access to all external supplier PunchOut sites and Market Places that host catalogue content. Users use PunchOut to connect, search and return a basket back to PECOS P2P.

3.3 Parameter Search

If you want to buy from a **specific supplier** or have specific details about the item(s) you are looking for (e.g. the manufacturer or description) this search works best. The **Parameter Search** options appear at the top of the Item Search screen.

Parameter Search provides fields into which search criteria may be entered allowing you to search on one or more of the following catalogue fields from drop-down lists. Criteria entered are not case sensitive.

- Supplier The list of catalogues and suppliers that you have access to. One supplier can be chosen.
- Item Number The part number or SKU code of the item that you are looking for.
- Item Description Enter text to search the description of the item.
- **Manufacturer Name** Enter the manufacturer of the item. (This is an optional catalogue field and not all suppliers provide this information).
- **Manufacturer Item Number** Enter the manufacturer's part number. (This is an optional catalogue field and not all suppliers provide this information).
- **Category Description** Enter a partial or full product category code of the item that you are looking for.
- **Catalogue Page Number** If a paper catalogue is still circulated for a supplier you can enter the page number from the catalogue in which your item appears. (This is an optional catalogue field and not all suppliers provide this information).
- **GTIN** Enter a value to search the Global Trade Identification Number field. This field may contain any extended item number. (This is an optional catalogue field and not all suppliers provide this information).
- Long Description Enter text to search the long description of an item. (This is an optional catalogue field and not all suppliers provide this information).
- **Contract ID** Enter a value to search the contract reference for items. (This is an optional catalogue field and not all suppliers provide this information).

Example

If you are searching for '3M data tapes' and know the supplier, 'IT Supplies Ltd', from whom they are purchased, you can enter specific text in the relevant fields to conduct your search. Here we would define: **Supplier** = 'IT Supplies'; **Item Description** *contains the text* 'tape'; **Manufacturer Name** *contains the text* '3M'.

It is not necessary to select a catalogue from the supplier selection. If you do not know the name of the supplier from whom your item is usually purchased the supplier selection can be left as "All". PECOS P2P will search **all** of your catalogues for the search text that you enter.

Note that if a supplier is <u>not</u> selected, catalogue field search text <u>must</u> be entered to avoid returning no results.

Parameter Search also allows you to choose a sorting preference for your search results. All search results are sorted from lowest to highest price, unless otherwise selected.

3.3.1 Using Parameter Search

- 1. Click the **Items** tab to open the PECOS P2P Item Search page.
- 2. In the section headed 'Parameter Search', select your supplier and search fields from the dropdown menus and enter key words in the 'Contains the text:' boxes.
- Click the Search button to locate all items matching your entered criteria. The search criteria section of the page will collapse and Search Results will display. Search results can be reviewed, filtered and sorted.
- 4. Select one or more item by typing the desired purchase quantity in the **Qty** field.
- 5. Click the Add button to add the item(s) to your Shopping Basket.

It is important to note that *New Search* and *Parameter Search* are **separate** types of search. It is not possible to select a supplier in the parametric search box and then enter search criteria in the new search box to refine a search. If this is done PECOS P2P will search based on the criteria entered in the new search box only.

3.3.2 Preferred Items

Some catalogue items may have been assigned a preferential rating by your system administrators or contract managers, in order for you to make a more informed purchasing decision. These items will appear by default at top of the search results list. If you wish to refine your search results to include <u>only</u> items that are marked as preferred, check the 'Preferred Items Only' box at the top of the screen.

It is also possible that your administrators have allowed access only to preferred items and preferred suppliers, in which case non-preferred items will not appear in catalogue search results, irrespective of the 'Preferred Items Only' selection.

3.4 Text Search

When you know the item you are looking for but maybe do not know the supplier, a **Text Search** is the best way to find it. A free text catalogue search can be undertaken in one of two places:

- Quick Search: located at the top of the PECOS P2P application.
- **New Search**: located in the Item Search screen.

Text entered into either of these boxes will be used to search **all searchable fields** in **all the catalogues** that you have access to. It is therefore a very powerful search which may present you with a wide range of results. For example, entering the word 'paper' could return results such as 'paper clips', 'note paper', 'paper recycling services' and 'toilet paper'! It may also return items such as 'notebooks', because they are classified as paper goods.

The following catalogue fields are searchable:

- Supplier Item Number (Sku Code)
- Supplier Name
- Item Description
- Manufacturer Name
- Manufacturer Part Number
- Unit Price
- Unit of Measure (i.e. the code, not the description)
- Unit of Measure Quantity Unit (i.e. the code, not the description)
- Long Description
- GTIN
- Contract ID
- Category Code Description
- Category Code Key (i.e. the number)
- Catalogue Name
- Page Number

The following sections describe the options available for text searches to enable you to create an accurate and logical search string. Additionally, beneath the New Search box in the Item Search screen, are two additional checkboxes: **Synonyms** and **Spell checker**, which you can use to refine your search further.

3.4.1 Multiple Words and Boolean Characters

Multiple words can be entered to create a refined search. The Boolean characters of 'and', 'not' and 'or' can be used, with 'and' being the assumption between each separate word entered if a space is used. Words may be entered in any order.

- Entering 'crepe **or** paper' brings back results searching through all fields with crepe or paper text in any one of the searchable fields.
- Entering 'crepe **and** paper' brings back results searching through all fields with crepe and paper text in any one of the searchable fields. Note that 'and' is the default and always assumed, therefore not needing to be specified. In this example
- a search for 'crepe paper' will have the same effect as 'crepe and paper'.
 Entering 'crepe **not** paper' brings back results searching through all fields with crepe but not paper text in

any one of the searchable fields. It is possible to use mixed Boolean separators within a search string, however the system does not use any set precedence. The search engine will attempt to associate each Boolean attribute individually to the text either side of it, which may, potentially, cause conflict. It is recommended therefore to be cautious when using multiple Booleans to create exceptions or exclusions in a search: it is best to keep the initial search simple

Note that the text search is **not case sensitive**.

and use the search results filter to refine the initial search.

3.4.2 Exact Matches

An exact text match can be achieved using double quotes. For example "black pen" will bring back results matching the exact text in any of the search fields. Searching 'black pen' without the quotes will search for black and pen (using the Boolean) in any one of the searchable fields.

Speech marks may be included in a search string if they are encased. For example, to search for copper wire that is six inches in length using the double quote symbol: "6" copper wire". This will undertake an exact search for 6" copper wire, stripping away the outer quotes.

3.4.3 Wildcard Characters

A wildcard character of either an asterisk (*) or percentage (%) can be inserted at the beginning, middle or end of any word. This allows you to search using a partial text string where you are not sure of a spelling. The wildcard will be taken to assume 'any character'. For example:

- 'vacu*' will return results for words that start with 'vacu' and will return results for vacuum cleaners.
- 'ta%e' will return results for words that start with 'ta' and end with an 'e', such as 'tape', 'taupe' and 'taste'.
- 'pas* pip* cap*' would return results for a capillary stem pasteur pipette.

3.4.4 Mixed Options

As you gather in confidence using text search strings and get acquainted with your supplier catalogues you can begin to mix search options. Multiple words, Boolean characters and wildcards can all be used together to quickly find items.

For example, to find a box of formatted 3.5" diskettes manufactured by Sony we could enter the search text: "sony disk* not unformatted".

For example, to find blue and black fine tip pens from the supplier Corporate Express we could enter the search text: "fine pen corporate not red green"

3.4.5 Synonyms

This check box is available for a for New Search in the Item Search screen and allows for searches where different supplier's terminology may differ slightly. For instance, if you are looking for "laptop" computers and your suppliers have listed these items as "notebook" or "portable" computers, the synonym search enables the system to recognise that "laptop", "notebook" and "portable" may mean the same thing.

Each time any one of these words is entered in the New Search box, PECOS P2P will search for all of them: they have become synonymous with each other.

3.4.6 Spell Checker

This check box is available a for New Search in the Item Search screen and allows PECOS P2P to find items even if the search criterion is misspelled. An example would be "xerographic paper". A user who has the Spell Check box turned on, who misspells this item as "zerographic", would still find the correct item. When the spell checker box is ticked PECOS P2P looks for an *approximate match* to the word(s) entered.

3.4.7 Preferred Items

Some catalogue items may have been assigned a preferential rating by your system administrators or contract managers, in order for you to make a more informed purchasing decision. These items will appear by default at top of the search results list. If you wish to refine your search results to include <u>only</u> items that are marked as preferred, check the 'Preferred Items Only' box at the top of the screen.

It is also possible that your administrators have allowed access only to preferred items and preferred suppliers, in which case non-preferred items will not appear in catalogue search results, irrespective of the 'Preferred Items Only' selection.

3.5 Category Search

Category Explorer is a feature that allows you to browse for items within your hosted catalogues by product category code. This method works well if you do not know details about what you want to order. For example you may not know the item's actual name, manufacturer or the supplier. All items in all your supplier catalogues have been coded with a product classification code (e.g. UNSPSC).

All items in all catalogues *that you have access to* are grouped in the Category Explorer by product category code. The product category code is hierarchical with the top level code being displayed. To search for an item using the Explorer you "drill down" through the levels of the hierarchy.

If your organisation is using the UNSPSC, there can be up to five different levels of categorisation within each category segment and items can be categorised to any of these five levels.

| 1 Items Documents | To Do Basket Templates Blanket Orders Non-PO Invoice | | | | | | |
|---------------------------------|--|--|--|--|--|--|--|
| Items | Category Search Criteria | | | | | | |
| 🐝 Item Search | ⊕ 📄 Apparel and Luggage and Personal Care Products ⊕ 📄 Building and Construction and Maintenance Services | | | | | | |
| eForm Search | Building and Construction Machinery and Accessories Chemicals including Bio Chemicals and Gas Materials | | | | | | |
| Category Search | ⊕ □ Cleaning Equipment and Supplies ⊕ □ Commercial and Military and Private Vehicles and their Accessories and Components ⊕ □ Defense and Law Enforcement and Security and Safety Equipment and Supplies | | | | | | |
| External Market Place | Definition and Canditioning Systems and Equipment and Components Distribution and Conditioning Systems and Equipment and Components Distribution and Conditioning Construction (Products | | | | | | |
| | 🗉 🧫 Drugs and Pharmaceutical Products | | | | | | |
| | a 📄 Editorial and Design and Graphic and Fine Art Services | | | | | | |
| Education and Training Services | | | | | | | |
| | Electrical Systems and Lighting and Components and Accessories and Supplies | | | | | | |
| | Electronic components and Supplies Electronic components and Supplies Electronic components and Supplies | | | | | | |
| | 🗉 🧮 Environmental Services | | | | | | |
| | 😠 🧫 Farming and Fishing and Forestry and Wildlife Contracting Services | | | | | | |
| | 😠 🦲 Farming and Fishing and Forestry and Wildlife Machinery and Accessories | | | | | | |
| | 🗑 🦢 Financial and Insurance Services | | | | | | |
| | 😠 🦲 Food Beverage and Tobacco Products | | | | | | |

Fig 3.2 - Category search

3.5.1 Using Category Explorer

- 1. Click the Items tab to open the PECOS P2P Item Search page.
- 2. In the Left Navigation Panel click 'Category Search'.
- 3. To search for an item, scroll and select the appropriate category:
 - Categories with an expand symbol 🗄 indicate that they have additional subcategories. Click to expand the folder 🔄 and open the next level of subcategory.
 - \circ Click the collapse symbol \square to collapse a category back one level.
- 4. When the folder icons a change into a document indicator icon this signifies that there are items coded to this category level.
- 5. Clicking on the document indicator icon invoke a search for all items that are coded to this category.
- 6. Category search results will display.
- 7. Review and optionally filter results and select an item by typing the desired quantity in the **Qty** field.
- 8. Click the Add button to add the item(s) to your shopping basket.

3.6 External Market Place Search

The **External Market Place Search** enables PunchOut to a supplier web site or "round-trip" connection to a market place site.

The reason why it is necessary to connect to suppliers in this way is because they do not supply electronic catalogues for loading into your PECOS P2P. These PunchOut suppliers maintain their catalogues on their own web sites and often provide additional search and configuration tools to make product selection easier. The buyer simply completes a shopping basket which is exported into a procurement system.

This therefore, is how requisitions are created in PECOS P2P using external market place suppliers. The content of a supplier's shopping basket, created in a supplier web site, is 'imported' into a PECOS P2P basket where it is updated, submitted as a purchase requisition, approved and processed.

| ttems Documents | To Do Basket Templates Blan | ket Orders Non-PO Invoice | |
|-----------------------|------------------------------|---------------------------|--|
| | Launch Marketplace | | |
| Items | Banner Business Services Ltd | Elcom Marketplace | |
| V Item Search | Farnell Electronics | Office Max | |
| eForm Search | RS Components | | |
| Category Search | | | |
| External Market Place | | | |

Fig 3.3 - External market place search

Please ensure that session cookies are enabled on your browser when using PunchOut suppliers.

Advantages of PunchOut

Many suppliers have invested heavily in purchasing technology accessible via their own web sites. There can be tangible commercial advantages for using PunchOut as a means of procurement. These advantages include:

- Real time pricing
- Real time availability
- Enhanced catalogue search or component configuration tools
- Detailed product information
- Enhanced delivery options based on basket content

The site you PunchOut to is not the supplier's 'public' web site but a version created specifically for your organisation. It is important to note therefore that when you connect with the supplier they will know what organisation you are from and you will be presented with **your catalogue items** and **your prices**.

Each supplier website will be different and the methods of searching, filling shopping baskets and checking out will differ in every case.

3.6.1 Using External Market Place Search

- 1. Click the **Items** tab to open the PECOS P2P Item Search page.
- 2. In the Left Navigation panel click 'External Market Place'.
- 3. A list of external market places and PunchOut suppliers will display. Choose the supplier you wish to purchase from and click on the name.
- 4. PECOS P2P will initiate a **PunchOut** to the selected site.
- 5. In the external market place site, search the on line catalogue(s) and fill a shopping basket with the items you wish to purchase.
- 6. Navigate to the completed shopping basket and if you are happy with its content and it is complete, return it (i.e. 'check out') to PECOS P2P (remember that each supplier site will have different formats and differently named buttons). The market place shopping basket is imported into a PECOS P2P Shopping Basket.

3.6.2 Editing External Market Place Items

If you need to make changes to items in the imported basket there are three options:

- Edit in the External Market Place. Click on an item number or quantity in the PECOS P2P basket to PunchBack to the supplier's website (if this is supported by the market place). If PunchBack is not supported by the supplier, you may be able to edit directly in the PECOS P2P basket. Alternatively, no means of editing may be available and you will have to delete the whole basket and start again.
- Edit in the PECOS P2P basket. This will be available if the supplier has been configured specifically to allow this to happen. Quantities can be edited and items deleted directly in PECOS P2P without the need to return to the external market place.
- Delete and Replace. The supplier may be configured to disallow editing a returned basket in both the external market place site (although it may still be possible to VIEW item detail back in the site) and directly in PECOS P2P. In this case it will be necessary to delete the basket and undertake a NEW PunchOut session.

3.7 Level 2 PunchOut

PECOS P2P fully supports 'Level 2 PunchOut' or 'Item Level PunchOut' for PunchOut (External Marketplace) suppliers who are able to provide a catalogue in support of their PunchOut site. The principal benefit of Item Level PunchOut is that a user is able to search a PunchOut supplier catalogue alongside all other hosted catalogue content from the Item Search screen. The buyer is therefore able to see both catalogue and PunchOut items in search results for comparison and informed purchasing decision making.

3.7.1 Means of Searching

A PunchOut supplier who has provided a catalogue to support their own transactional site will have items indexed as 'PunchOut' type items for catalogue search purposes.

Parameter Search: although the supplier will not appear separately in the supplier list, results will be included in an 'All' supplier search.

Text Search: items will appear in search results.

External Market Place: the supplier will appear in the External Market Place screen for PunchOut connection in the normal way.

3.7.2 Search Results

Items that have been loaded and indexed as 'Level 2 PunchOut' items will appear in the search result page with no price, item detail information or quantity box. These item types cannot be added directly to a PECOS P2P shopping basket.

An 'External Item' hyperlink will replace the quantity box to invoke a PunchOut to the supplier.

| Parameter | Search | | | | | | |
|--------------|-----------------------------|-----------------|--------------------|--------------------------------|--------------------|----------|-----------|
| Search Resu | ults Displa | aying results 1 | to 11 of 11. | | | | |
| Search Crite | eria: floppy d Add To Ba | Filt | ter | | | | |
| _ | | Item No. | Mfr No. | Manufacturer | Supplier | Price | |
| Compare | Qty | Item Type | | Item Description | | | Preferree |
| _ | | <u>111787</u> | | Impega | Stationery Company | 00.00/51 | |
| | | Catalog | IMPEGA FLOPP | V DISKS 3.5" 1.44MB PC FOP | MAT BOX OF 10 | £0.93/EA | |
| _ | External | CC9196038 | | Imation | Computer World Ltd | | |
| | <u>Item</u> | Level 2 | imation floppy dis | ks 3.5" 1.44mb pc format - box | x of 10 | | |
| | <u> </u> | 196038 | | imation | Stationery Company | | |
| | | Catalog | IMATION FLOPP | Y DISKS 3.5" 1.44MB PC FOR | RMAT - BOX OF 10 | £1.73/EA | |
| _ | | <u>143515</u> | | Economy Brand | Stationery Company | | |
| | | Catalan | 0515 1011500.0 | | | £3.09/EA | |

Fig 3.4 - Search results for level 2 punchout item

To select and add the item to your PECOS P2P shopping basket, click the 'External Item' link. The system will PunchOut to the supplier's transactional site where the item will appear in the supplier's shopping cart. Standard PunchOut functionality is now adopted and you are able to optionally continue searching and shopping in the supplier site. Checking out will return the items back to a PECOS P2P basket in the usual way.

3.8 eForm Search

An 'eForm' is an electronically held version of a paper based form or document. The **eForm Search** allows you to retrieve, complete and attach electronic forms to your Shopping Basket in order for them to be routed for approval and possibly transmitted to a third party through PECOS P2P.

Advantages of eForms

There are a number of benefits in using PECOS P2P as a repository for your organisation's regularly used forms and documents:

- Saves time completing paper forms
- Ensures consistency in the use of forms
- Accuracy of completion
- Approvals are quicker
- Ensures approvals are consistent
- Output is accurate and clear

eForms generally consist of your company's internal business documents such as expense reports, holiday requests or absence/leave forms. External forms that require transmitting to third parties can also be loaded electronically.

| tems Documents | To Do | Basket Templates | Blanket Orders Nor | n-PO Invoice | | | | |
|-----------------------|----------------------------|--------------------|-----------------------------|------------------|----------------|----------|-----------|--|
| Items | eForm Se Search Results | | 7 of 7. | | | | | |
| 🎼 Item Search | Search Criteria | a: eForm Filter | | | | | | |
| eForm Search | Add To Bask | et | _ | | | | | |
| Category Search | 01. | Item Number | Mfr No | Manufacturer | Supplier | Price | Destaurad | |
| External Market Place | Qty | Item Type | | Item Description | GHS | | Preferred | |
| | Edit eForm | Absence | | Internal Forms | Internal Forms | £0.00/EA | | |
| | | eForm | Absence and Sick Leave Form | | | | | |
| | Edit | Contract | | Internal Forms | Internal Forms | £0.00/EA | | |
| | eForm | eForm | Contractor Approval | | | | | |
| | Edit | Expenses | | Internal Forms | Internal Forms | £0.00/EA | | |
| | eForm | eForm eForm | Expenses Reclaim Form | | | | | |
| | Edit | Holiday | | Internal Forms | Internal Forms | £0.00/EA | | |
| | eForm | eForm | Holiday Request Form | | | | | |

Fig 3.5 - eForm search

3.8.1 Using eForm Search

- 1. Click the **Item** tab to open the PECOS P2P Item Search page.
- 2. In the Left Navigation Panel click eForm Search.
- 3. A list of electronic forms will display. Choose the form you wish to attach and click the 'Edit eForm' link.
- 4. Download the form. This will happen automatically but you may find that a File Download Window opens. If this is the case click the open button.
- 5. Complete the form as required and **save** it in the normal way using '**File**' and '**Save As**...' in the top menu bar of the form's application. Remember where you save it!
- 6. Click the **Basket** tab. You will notice that the eForm has automatically been added to your Shopping Basket as a line item.
- 7. The saved form can be attached to the basket line using the **Comments and Attachments** screen (see <u>Comments and Attachments</u>).

3.9 Search Service Unavailable

On very rare occasions the search service may encounter an error. When such a situation arises, the service will automatically restart itself and a "Search Service Temporarily Unavailable" error message will momentarily display.

During search service restarts it is not possible to search online catalogue content. After a short time the service will become available once more, the error message removed and searches can be resumed.

3.10 Search Results

When you use any of the PECOS P2P search methods to search for internally hosted catalogue content, your search results will be returned in a **Search Results** screen. Search results will contain items that match the criteria used: the Left Navigation Panel and Search Parameter sections will automatically collapse.

You can optionally filter results (see <u>Search Filter</u>) to refine your search and reduce the number of returned items.

If the number of items matching your search criteria is greater than 500, PECOS P2P will display the first 500 items that are best matched by the search algorithm.

The search results message displayed will also include the total number of results that were matched when the number of items matched exceeds 500. For example, for a catalogue containing 1569 items in total and a search that results in more than 500 search hits: "Search matched 1569 items. Displaying results 1 to 20 of first 500."

| Parameter | Search | | | | | | | | | Ŧ |
|-------------------------|----------|---------------------------------|---|--|---------------------|--------|----------------|----------|-----------|------------|
| Search Resu | Ilts Dis | playing results | 1 to 20 of 51. | | | | | | 1 of 3 🕨 | |
| Search Crite Compare | | | ilter | | | | | | | |
| - | Qtv | Item Number Mfr No Manufacturer | | Manufacturer | Supplier Price | | UOM Unit Price | | | |
| Compare | QLY | Item Type | Item Description | | GHS | | Pack Size | | Preferred | u |
| | | <u>441272</u> | 441272 | Safelinks | Fire Equipment Ltd | £25.10 | Each | £25.10 | | |
| | | Catalogue | 9 litre water cartridge extinguisher | | \diamond | | 1 | | **** | t 🚖 |
| _ | | <u>140120</u> | BWK211 | Kimberly-Clark | Healthcare Services | £49.00 | Pack | £1.96/EA | | |
| | | Catalogue | Waterproof protection surgical gown. S | /aterproof protection surgical gown. Small | | | 25 | | **** | 1 W |
| | | <u>140121</u> | BWK212 | Kimberly-Clark | Healthcare Services | £57.77 | Pack | £2.31/EA | | |
| | | Catalogue | Waterproof protection surgical gown. La | | | | 25 | | **** | r 🚖 |

Fig 3.6 - Search results screen

- The **Search Results** screen will display 20 items per page, sorted (by default) first by preferred items and then from lowest to highest price.
- **Page controls** appear at the top and bottom of the screen, displaying the number of pages of search results that have been returned. To view the next page of 20 items, click the **'next page'** arrow icon. On subsequent pages a **'previous page'** arrow icon will appear allowing you to return to the previous page. The page controls will also allow you to skip to the last or back to the first page of results.
- Search results can be **sorted** by clicking on any column heading that is underlined. PECOS P2P will sort either alphabetically or numerically and will alternate the order from ascending to descending sequence each time you click on the column header.

- Each item is displayed on a separate row, containing the following columns:
 - Item Number the supplier's unique product ID / sku code.
 - Mfr No the manufacturer's product ID (optional).
 - Manufacturer the name of the manufacturer (optional).
 - Supplier the name of the supplier.
 - Item Type the source of the item (e.g. Catalogue, Non-Catalogue or PunchOut)
 - Item Description the short description for the item.
 - GHS the UN GHS Hazard pictogram, representing the GHS Hazard associated to the item.
 - **Price** the price per unit of measure, including currency code.
 - **UOM** the unit of measure for the item. This is the UOM in which the item is sold and will be delivered. The full description of the UOM code is displayed.
 - **Pack Size** the unit of measure quantity (UOMQ) for the item. This is the quantity of unit of measure unit contained in the sales unit of measure. If the item is sold in the unit of measure of a Box and there are 8 (UOMQ) Eaches (UOMQU) in a box, the Pack size will display as 8 (i.e. there are 8 in a box). If a UOMQ is not provided for the item this will display as 1.
 - **Unit Price** the calculated unit price for an item based on its Unit of Measure Quantity. Displayed with the currency and the Unit of Measure Quantity Unit (see below).
 - Preferred Item the preference indicator for the item (see below).
- If you wish to add an item to your current shopping basket click in the Qty box to the left of the item, enter the required quantity and click the Add button. More than one item can be selected and added at once.

Be careful when adding multiple items. If you enter quantities and then use the page controls to skip to the next page of results *without clicking the add button*, those quantities will be lost and will not be added to your shopping basket.

• Occasionally you may not find any matches for your search criteria. If this happens PECOS P2P will display '**No Results Found**' and you will need to return and enter new search criteria.

3.10.1 Preferred Items

Search Preferences allow a 'preferred flag' to be set to determine how items are displayed in search results in order for requisitioners to make a more informed procurement decision. Suppliers, whole catalogues or individual items can be set as preferred by system administrators.

By default, preferences are based on a number ranking from 1 to 10 with the ID's being associated to an icon and displayed in search results in numerical order (i.e. 1 first, through to 10). The default icons are based on a "Star rating" of 1 to 5 (in increments of half a star) but may be replaced with alternative icons. All items assigned to preference rating will become a 'preferred item' and are displayed in order of ranking.

3.10.2 Unit Price

A column for price per Unit of Measure Unit called **Unit Price** displays when a supplier provides a Unit of Measure Quantity. This will normalise and display comparable pricing if suppliers package the same or similar items in different sales units (i.e. UOM's).

- If an item has a UOMQ the Unit Price will be calculated as Item Price (i.e. customer price per unit per the catalogue) / UOMQ, with the unit of measure being the UOMQ Unit.
- If an item does not have a UOMQ the unit price will be the same as the item price with the unit of measure being be the same as the item's UOM.

Examples:

- Supplier A catalogue offers item 546: Disposable gloves for £10.80 / BOX. (The UOMQ = 12 and the UOMQ Unit = EACH.)
 - > The Unit Price = £10.80/12 = £0.90 EA
- Supplier B catalogue offers item G56: Disposable gloves for £4.35 / PACK (The UOMQ = 5 and the UOMQ Unit = EACH)
- > The Unit Price = £4.35/5 = £0.87 EA
- Supplier B catalogue offers item G55: Disposable gloves for £1.02 / EACH
- > The Unit Price = £1.02 EA
- Supplier C catalogue offers item 87592: Disposable gloves for £16.80 / BOX. (The UOMQ = 4 and the UOMQ Unit = PACK)
 - > The Unit Price = £16.80/4 = £4.20 / PACK

3.10.3 Item Detail

To find additional information regarding an item displayed in the search results screen, click on its <u>Item No</u>. This brings you to the **Item Detail** screen that gives more detailed information about the item. The following catalogue attributes are displayed:

- **Specification** (optional) more information about the item may be provided by the supplier as a URL: maintained, for example, directly on the supplier's web site. Click the specification button to open this detail in a new browser window.
- **Item Image** (optional) when provided by the supplier, an image or pictorial representation of the item will display.
- Item No the supplier's unique product ID / sku code.
- Supplier the name of the supplier.
- Category the product classification code (e.g. UNSPSC) description and id.
- Item Description the short description.
- Long Description (optional) the long description for this item.
- **GTIN** (optional) the Global Trade Identification Number or any other ancillary product number or sku code for this item.
- Mfg Part Number (optional) the manufacturer part number for this item.
- Manufacturer (optional) the name of the manufacturer.
- UOM the Unit of Measure for this item.
- Unit of Measure Quantity (optional) (also known as the 'Unit of Purchase') to define the quantity of one unit of measure when the unit of measure is not 'Each' and is able to be quantified.

For example, if the Unit of Measure (UOM) is 'Box' or 'Pallet', the Unit of Measure Quantity (UOMQ) will define how many single units or quantifiable items are contained within each box or pallet.

- o If one Box of paper contains 4 reams, the UOMQ will be 4;
- If one Pallet of plaster board contains 25 sheets, the UOMQ will be 25.

Unit Price. When an item has a UOMQ this is used to calculate the Unit Price (i.e. the price per unit of measure unit) in the Search Results and Item Comparison screens. This value is calculated as: Item Price (i.e. customer price per unit per the catalogue) / UOMQ and is displayed using the UOMQ Unit in order to normalise and display comparable pricing when suppliers package the same or similar items in different sales units.

• Unit of Measure Quantity Unit (optional) - (also known as the unit of purchase unit) to define the unit of one unit of measure quantity when a unit of measure quantity is defined.

For example if the Unit of Measure (UOM) is 'Box' or 'Pallet', and the Unit of Measure Quantity (UOMQ) defines how many single units or quantifiable items are contained within each box or pallet, the Unit of Measure Quantity Unit (UOMQU) will define the UOM for each of these units.

- o If one Box of paper contains 4 reams, the UOMQ will be 4 and the UOMQU will be 'Ream';
- If one Pallet of plaster board contains 25 sheets, the UOMQ will be 25 and the UOMQU will be 'Sheet'.
- Lead Time (optional) the lead time for delivery in days.
- **Contract ID** the contract number for the item.
- **Control Regulation** (optional) a field to define if this item is a controlled substance or requires regulatory control (for example under UK COSHH legislation).
- Hazard Code (optional) a hazard class (e.g. the United Nations regulation of Transportation of Dangerous Goods (TDG)) which may be any regionally defined hazardous and dangerous item classification or identification.
- GHS Hazard Warning (optional) the hazardous warning code, description and pictogram, conforming to the United Nations Globally Harmonized System of Classification and Labelling of Chemicals. This is the globally adopted system used by most national bodies, including the EU CLP Regulation (Classification, Labelling and Packaging) No 1272/2008 and COSHH (Control of Substances Hazardous to Health) in the UK. The following designated values may be used, each corresponding to a pictogram which is also displayed in the Search Results and Compare Items screens:
 - GHS01 Explosive
 - GHS02 Flammable
 - GHS03 Oxidising
 - GHS04 Compressed Gas
 - GHS05 Corrosive
 - GHS06 Toxic
 - GHS07 Irritant
 - GHS08 Health Hazard
 - GHS09 Environmentally Damaging
- Catalogue the name of the catalogue in which this item is located.
- Additional Taxes and Charges (optional) a description of any special treatment required for this item.
- **Item Start Date** this is the start date for an item and determines the date from which it may be purchased. The item will not display in catalogue search results until this date.

• **Item End Date** - this is the end date for an item and determines the date from which it may no longer be purchased. The item will not display in catalogue search results after this date.

| ltem Detail Back Specificatio | n | (| Add Quantity: 2 EA Add (Minimum quantity:2 / Maximum quantity:5) |
|--|--|----------------------------------|--|
| Catalogue Attributes | | | |
| Item Number: | 441272 | | |
| Supplier: | Fire Equipment Ltd | Your Price: | £25.10 |
| Category: | Fire extinguishers (46/19/16/01) | List Price: | £28.87 |
| Item Description: | 9 litre water cartridge extinguisher | | |
| Long Description: | 9 litre water cartridge extinguisher. In | cludes wall bracket. Service cod | e 3. Manufacturer warranty provided: 2 years. |
| GTIN: | 67875443565324 | | |
| Mfr Part Number: | 441272 | | |
| Manufacturer: | Safelinks | | \sim |
| UOM: | EA | | |
| UOM Quantity: | N/A | | WATER |
| UOM Quantity Unit: | N/A | | NATER AND A CONTRACT OF A CONT |
| Lead Time (Days): | 2 | | A STATE OF |
| Contract ID: | 786745P | | Col march Zamer |
| Control Regulation: | P657 | | |
| Hazard Code: | N/A | | |
| GHS Hazard Warning: | GHS04 - Compressed Gas 🔶 | | |
| Catalogue: | Fire Equipment Catalogue | | |
| Additional Taxes and Charges: | N/A | | |
| Item Start Date: | N/A | | |
| Item End Date: | N/A | | |
| Catalogue User Fields | | | |
| Lead Time: Spare Part: Consumption Rate: Consumption Rate Unit: | 2 Days 441250, 441251 Minute 5 | | |

Fig 3.7 - Item detail page

If more information about the item is available, click on the **specification button** in the item detail page. This will open another browser window that is often linked to a supplier or manufacturer web site. It may also open a text or .pdf document.

You can **Add** the item to your Shopping Basket from the Item Detail screen by entering the quantity in the '**Add Quantity:**' box and clicking the **Add** button.

3.10.4 Catalogue User Fields

Catalogue Item User Fields are fields which are created by your system administrator to extend and expand catalogue content. When fields are both active and contain values, they will display at the foot of Item Detail screen.

Typically these user fields are created to allow suppliers to add catalogue information, for example: contract numbers or specific item attributes like sustainability information or colours and sizes. Field values might also be defaulted into the product for the purposes of approval routing, for example: hazardous material reference numbers.

3.10.5 Minimum and Maximum Order Quantities

Minimum Order Quantity

If a **minimum order quantity** has been configured for an item, the quantity that can be selected for adding onto your basket will be validated. The minimum order quantity is the least or lower amount that can be ordered for an item. For example, the supplier has specified that delivering less than this quantity would not be economical.

A minimum quantity is calculated for each individual document (requisition or change order) and is applied to each unique catalogue / item id that is added. PECOS P2P does not calculate the minimum order quantity by reference to cumulative requisitions or an inventory calculation.

Maximum Order Quantity

If a **maximum order quantity** has been configured for an item, the quantity that can be selected for adding onto your basket will be validated. The maximum order quantity is the most or higher amount that can be ordered for an item. For example, your administrator has specified that purchasing more than this quantity may lead to excess stocks.

A maximum quantity is calculated for each individual document (requisition or change order) and is applied to each unique catalogue / item id that is added. PECOS P2P does not calculate the maximum order quantity by reference to cumulative requisitions or an inventory calculation.

When maximum or minimum order quantities are configured for an item, a warning message will appear at the top of the search results section when an invalid quantity is entered for adding to a shopping basket.

Minimum and maximum order quantities configured for an item are displayed beneath the quantity box in the Item Detail screen. When a minimum quantity is defined this will default into the 'Add Quantity' box.

3.10.6 Decimal Quantities

Decimal Quantities of up to **six** decimal places can be used in all Quantity fields if they have been enabled for your organisation. A warning message will be displayed if an invalid decimal quantity is entered.

3.10.7 Search Filter

Any set of search results can be further refined by using a **sub search Filter**. For example, if your search returns 45 items, you may wish to sub search these items instead of scrolling through the 3 pages of results or undertaking a new search using different criteria.

| Parameter | Search | | | | | | | | | Ŧ |
|--------------------------------------|---------------|-----------------|--|---------------------|--------------------|--------|-----------|------------|-----------|-----------|
| Search Resu | ults Dis | playing results | 1 to 20 of 51. | | | | | | 1 of 3 🕨 | Þ |
| Search Crite cartridge Compare | | | ilter | | | | | | | |
| 0 | Qty | Item Number | Mfr No | Manufacturer | Supplier | Price | UOM | Unit Price | Droferred | |
| Compare Qty | | Item Type | Item Description | | GHS | | Pack Size | | Preierreu | Preferred |
| | | <u>441272</u> | 441272 | Safelinks | Fire Equipment Ltd | £25.10 | Each | £25.10 | | |
| | | Catalogue | 9 litre water cartridge extinguisher | | \diamond | | 1 | | **** | |
| | <u>140120</u> | BWK211 | Kimberly-Clark | Healthcare Services | £49.00 | Pack | £1.96/EA | | | |
| | | Catalogue | Waterproof protection surgical gown. Small | | | | 25 | | **** | |
| | 140121 | BWK212 | Kimberly-Clark | Healthcare Services | £57.77 | Pack | £2.31/EA | | | |
| | | | | | | | | | **** | |

Fig 3.8 - Sub search filter

- Type your additional search criteria in the field provided and click the Filter button.
- PECOS P2P will use your sub search criteria to search your existing search results and update the list of items displayed.
- You can refine your search results further by performing more sub search filters if required.
- The criteria used for the original and any subsequent sub searches are displayed as links.

Search Criteria: paper clip : plastic coated : large
Filter

Fig 3.9 - Previous search filters

It is possible to return to previous sets of search results by clicking on one of these links: previous search results will reload. This allows you redefine searches without having to perform a new search from scratch. This is especially useful if a sub search returns 'No Results Found'.

3.10.8 Multi Currency Search Results

For users who transact in multiple currencies an **alternate currency view** may be enabled for your organisation. If this is the case search results will have additional fields added, allowing you to convert items into another currency.

To see the conversions, select the currency you wish to view from the drop-down currency boxes in either the Price or Unit Price column. The currency conversion will automatically display under the catalogue prices.

The multi-currency view is for convenience / information only: it will not be saved against the requisition or purchase order; and does not represent the value displayed on the final invoice.

| Item Search | | | | | | | | | |
|--|---------------|---------------|--|---------------------|---------------------|---------------------|---------------|------------|-------|
| Parameter Search | | | | | | | | * | |
| Search Results Displaying results 1 to 20 of 51. | | | | | | | 1 of 3 🕨 🕨 | | |
| Search Crite | | Fil Basket | ter | | | | | | |
| | | Item Number | <u>Mfr No</u> | Manufacturer | Supplier | Price | UOM | Unit Price | |
| Compare Qty Item Typ | | Item Type | Item Description | | GHS | GHS EUR V Pack Size | EUR GBP | Preferred | |
| | | <u>441272</u> | 441272 | Safelinks | Fire Equipment Ltd | £25.10 | Each | £25.10 | |
| | | Catalogue | gue 9 litre water cartridge extinguisher | | \diamond | €30.12 | 1 | €30.12 | ★★★★☆ |
| _ | | <u>140120</u> | BWK211 | Kimberly-Clark | Healthcare Services | £49.00 | Pack | £1.96/EA | |
| Catalogue Waterproof protection surgical gown. Small | | | | €58.80 | 25 | €2.35/EA | ★★★★ ☆ | | |
| | <u>140121</u> | BWK212 | Kimberly-Clark | Healthcare Services | £57.77 | Pack | £2.31/EA | | |
| | | Catalogue | Waterproof protection surgical gown. Large | | $\langle \rangle$ | €69.32 | 25 | €2.77/EA | **** |

Fig 3.10 - Search results screen showing multi currency selection

The Price and Unit Price remain the purchase price for the item and represents the price and currency contained in the supplier catalogue.

The converted prices represent a value derived from rates which are defined by your system administrator and may not be the same rate used by your organisation's finance system. The currency conversions are set directly in PECOS P2P and may be changed as often as required.

3.11 Compare Items

To select items for **side by side comparison**, select the box in the 'Compare' column for each item in your search results. A minimum of 2 and a maximum of 5 items can be selected. Once selected, click the **Compare** button at the top or bottom of the screen.

The selected items will open in a **Compare Items** screen where key product details can be compared for you to make an informed procurement decision.

Images (where supplied) display at the top of each column and item details and attributes are displayed in four sections:

- Item Description: containing key item and pricing information.
- Item Detail: displays all extended item detail, including manufacturer details.
- Ordering Information: contains the item ordering details.
- Specification and Attributes: all other item attributes and extended details are displayed here.



Highlight Differences

Click the 'Highlight Differences' slider to highlight all rows where item details differ. Click once more to turn highlighting off.

Click the 'Back' button to return to the Item Search Results screen or enter a quantity and add items to your basket by clicking the 'Add To Basket' button (whilst remaining in the Compare Items screen).

| Compare Items ^{Back} | × | |
|--------------------------------------|--|---|
| Compare items | Ô | |
| | A CON | |
| OFF Highlight Differences | 1 Add To Basket | 1 Add To Basket |
| Item Description | | |
| Supplier | Healthcare Services | Surgical Supplies Ltd |
| Preferred | **** | 숯숯숯숯 |
| tem Description | Waterproof protection surgical gown. Large | Standard protection surgical gown. Large |
| Your Price per Unit of Measure | £57.77 | £40.32 |
| Jnit of Measure | РК | BX |
| Unit of Measure Quantity (Pack Size) | 25 | 45 |
| Unit Price | £0.90/EA | £0.90/EA |
| Item Detail | | |
| tem Number | 140121 | 659130 |
| GTIN | 16365985463268 | 16365985463260 |
| Manufacturer | Kimberly-Clark | Medex |
| Mfr Part Number | BWK212 | BWK204 |
| Long Description | Disposable Waterproof protection surgical gown with elastic cuffs. Size: Large. Colour: Blue. | Disposable Standard protection surgical gown made with lightweight SMS fabric, Large |
| Ordering Information | | |
| Minimum Quantity | 5 | 8 |
| Maximum Quantity | 20 | 30 |
| Lead Time (Days) | 2 Days | 4 Days |
| List Price | £69.24 | £50.00 |
| Additional Taxes and Charges | | |
| Specification and Attributes | | |
| Contract ID | 47567YT | 566669542 |
| GHS Hazard Warning | GHS07 - Irritant (1) | |
| Hazard Code | • | |
| Control Regulation | | |
| Category | Surgical gowns (42/13/17/02) | Surgical gowns (42/13/17/02) |

Fig 3.11 - Compare items screen

3.12 Single Currency Requisitions

It is not possible to have mixed currencies in a single requisition or purchase order. This is done to ensure that approval routing that is based on document totals or budgetary control does not become confusing or reliant on complicated currency conversions.

The first item that is added to a PECOS P2P basket defines the 'Requisition Currency' and is used to validate all subsequent additions into the basket, whether from a catalogue, template, PunchOut or as a Non-Catalogue item.

When adding an item in a different currency to the 'Requisition Currency' an error message will display at the top of the screen:

" Mixed currencies are not allowed in a requisition. The requisition currency is XXX and this supplier currency is YYY. You must create a new requisition for these items."

Currency validation does not rely on Multi-Currency views being enabled for your organisation since a supplier may be configured and a catalogue loaded in any currency.

4 Non-Catalogue Items

If you cannot locate the item or service you need in your hosted or punch out catalogues, you can add it to your shopping basket as a **free text** or **'Non-Catalogue item'**.

There are a number of reasons why you may need to add a Non-Catalogue item including:

- A supplier catalogue for this item is not available to you
- A recently contracted supplier has not yet provided an electronic catalogue
- A new, recently introduced product is not yet in the supplier's catalogue
- The need to add a bespoke or specialised item or service
- You require a new product to be sourced by the procurement team
- The item requires 'Amount Based Settlement'
- This might be your organisation's preferred means of creating requisitions (i.e. you do not use catalogues)

All that is required to place an order for a Non-Catalogue item is a description of the item or service needed, however the more information you provide, the faster your request will be completed and approved by your purchasing department. Note that adding a Non-Catalogue item is a user permission granted by your system administrator.

4.1 Adding Non-Catalogue Items

To add a Non-Catalogue item or service to your basket, follow these steps.

- 1. Click the 'Basket' tab to open your Shopping Basket.
- 2. At the top of the Shopping Basket, click the 'Add Non-Catalogue Item' button to open the Add Non-Catalogue Item screen.

| Add Non-Catalog | jue item | | | |
|---|-----------------------------------|-------------------------------------|-----------------------|----------|
| Add and Return | Add and Stay Car | ncel | | |
| Line Item No: 1 | | | | |
| * required. | | | | |
| Supplier: * | | | | |
| Unknown: | | | | |
| C Existing: Selec | ct supplier | ~ | Sup | plier Lo |
| O User Defined: Add | supplier 🗸 🛛 Add | | | |
| tem Number: | Quantity: | Estimated Price: | Currency: | |
| | 1 | 0.00 | GBP | |
| tem Description: * | | | | |
| | | | | ~ |
| | | | | |
| | | | | |
| | | | | ~ |
| GTIN: | Mfr Part Number: | Manufacturer: | UOM: | ~ |
| GTIN: | Mfr Part Number: | Manufacturer: | UOM: Each | • |
| GTIN: Contract ID: | Mfr Part Number: UOM Quantity: | Manufacturer: UOM Quantity Unit: | | - |
| | | | Each | pe: |
| | | UOM Quantity Unit: | Each Settlement Ty | - |
| Contract ID: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: Hazard Code: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: Hazard Code: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: Hazard Code: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: Hazard Code: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: Hazard Code: Long Description: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: Hazard Code: Long Description: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: Hazard Code: Long Description: Internal Comments: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |
| Contract ID: Hazard Code: Long Description: Internal Comments: | UOM Quantity: | UOM Quantity Unit: Each ▼ | Each Settlement Ty | pe: |

Fig 4.1 - Add non-catalogue item screen

3. Enter Item Description (mandatory).

Type an accurate and complete description of the item you require in the **Description** field. The item description field is mandatory.

4. Enter Supplier Details (mandatory with default)

Choose a supplier for this item by clicking the appropriate **supplier radio button**. The default supplier selection is 'Unknown' which may be kept if you do not know who the supplier of this item is to be. Alternatively select an existing supplier or create an *ad hoc* profile: these options are explained below.

The suppliers available for you to purchase non-catalogue items from will be defined by your system administrators and may be restricted by 'supplier type'. Catalogue suppliers may not necessarily be available for selection if you are not authorised to purchase non-contracted items from them.

There are three types of supplier that you can select:

i) Unknown (default) - Select this option when you do not know the supplier for this item. The item will be added to an 'unknown' supplier purchase order that will be routed for sourcing and editing by your procurement department. Do not leave the supplier as unknown if you do not have an approval plan assigned to your user profile: it will not be possible to submit the requisition.

ii) Existing - Choose an existing supplier by either clicking on the supplier lookup button or selecting from the drop down list box. One of these lookup options will have been set by your system administrator.

- Supplier Lookup: Click on the supplier lookup button and use the supplier search tool to identify the supplier this item is to be purchased from. A lookup button will be used when the list of available suppliers is very long.
- List Box: Click in the drop down list box to find the supplier from whom this item is to be purchased.

iii) User Defined - If you have permission from your system administrator, you may add a new *ad hoc* supplier to the system for use now and in the future (see <u>'Add a User Defined Supplier'</u>).

5. Enter Item Details

You may optionally add additional information about the item in the fields provided. These additional fields represent catalogue fields and although not required, entering as much information as possible will assist your approver (probably your purchasing department) to source the item for you.

Note that the selection of category codes may be made mandatory for your organisation. Available fields:

- Item Number Enter the supplier part number.
- **Quantity** Enter the quantity of the item required up to six decimal places (if decimal quantities are supported by your organisation). The default quantity is one and the field is validated to only accept numbers and decimal separators.
- Estimated Price Enter the price of the item if known. If the price of the item is unknown this field may be left blank and the item will be added to your requisition with a zero value. If a price is inserted, the field is validated to only accept numbers and decimal separators.
- **Currency** Displays a default currency based on the supplier selected (i.e. this will display the default currency of the supplier). If no supplier is selected (i.e. 'Unknown') the currency will default to that of your user profile (i.e. your user/organisational default).
- GTIN Enter the item GTIN or alternate part number.
- Mfr Part Number Enter the manufacturer's part number.
- Manufacturer Enter the name of the manufacturer.
- **UOM** Choose the unit of measure from the drop down list box. The default is 'Each'. A type ahead search box is provided to assist the search.
- Contract ID Add any contract reference for the item.
- **UOM Quantity** Enter any unit of measure quantity. A type ahead search box is provided to assist the search.
- **UOM Quantity Unit** Choose the unit of measure quantity unit from the drop down list box. The default is 'Each'.
- Settlement Type Select the settlement type of 'Amount' if the item is to be receipted and invoiced in value rather than quantity. This is particularly useful when adding a Non-catalogue item to a Blanket Order. The default settlement type is 'Quantity'.
- Hazard Code Enter any Hazard code.
- Control Regulation Enter any control regulation.
- Lead Time (Days) Enter any lead time for the item.
- Long Description Enter a long description.

- Internal Comments Add comments to be routed internally throughout the approval process. This box can be used to add additional information for the benefit of a purchasing department who may need to edit and update the item prior to ordering.
- External Comments Add item level comments to appear on the purchase order for the benefit of the supplier.
- Category Codes (optionally mandatory) This allows you to choose up to 4 levels of product category code for this item. As each level (starting with the first) is selected, the next will display for selection. The product category (also called the product classification code: e.g. the UNSPSC) is used for a number of reasons and its selection is highly recommended. Category codes are selected automatically for all catalogue items and are used for:
 - Reporting purposes
 - Approval routing purposes
 - Defining correct item accounting defaults
 - o Defining the correct VAT treatment defaults

If no category code is selected the item will be assigned to a 'Non-Catalogue item' category by default.

6. Add the Item

Scroll back to the top of the page and click on one of the add buttons:

Add and Return: will add this item to your basket and return you to the shopping basket. It is assumed this is the only or final non-catalogue item to be added.

Add and Stay: will add this item to your basket and you will remain in the 'Add Non-Catalogue Item' screen to add another Non-Catalogue item.

7. Mixed Currencies

Note that mixed currencies are not allowed in a requisition and therefore it will not be possible to add a Non-Catalogue item in a currency that differs from the existing 'Requisition Currency'. If an item has already been added to the shopping basket (thereby setting the 'Requisition Currency') and the item being added is for a supplier in a different currency, an error message will display at the top of the page: " Mixed currencies are not allowed in a requisition. The requisition currency is XXX and this supplier currency is YYY. You must create a new requisition for these items.".

8. Choose VAT Treatment Default

If you have selected category codes (their selection might be mandatory) for this item, its VAT Treatment will be validated. PECOS P2P will check to see if any VAT Treatment default is assigned to the product category code.

You have the option to either accept or decline any category code VAT default assignment by choosing a response from the VAT Treatment validation pop up box:

- **OK:** Add the item and apply any VAT Treatment associated to the product category code. Any user or organisational default VAT Treatment will be overridden.
- **Cancel:** Add the item but DO NOT apply any VAT Treatment associated to the category code. Any user or organisational default VAT Treatment will NOT be overridden.

4.2 User Defined Suppliers

For users with permission to add user defined (ad-hoc) suppliers, the **User Defined** supplier box will appear in the 'Add Non-Catalogue Item' screen.

4.2.1 Add a User Defined Supplier

1. Choose 'User Defined' in the supplier selection and with 'Add supplier' displayed in the drop down box, click the **Add** button. The **User defined Supplier** Screen is displayed:

| - | | |
|----------------------|------------------------|-----------------------|
| User defined Supp | lier | |
| Save Cancel | * denotes required fie | eld |
| *Supplier Name: | | |
| *Address Line 1: | | |
| Address Line 2: | | |
| Address Line 3: | | |
| *City: | *County/Province: | *Country: |
| Postal Code: | Route Number: | United Kingdom 🗸 |
| Contact Name: | | |
| Contact Phone: | | |
| Contact eMail: | | |
| *Order Transmission: | | |
| HTML eMail | | ○ Fax |
| Supplier Number: | | Order Currency: GBP 🗸 |
| Customer Number: | | |
| Tax ID Number: | | |
| Payment Method: Inv | oice 🗸 |] |

Fig 4.2 - User defined supplier entry page

The supplier will be indicated as an 'Unapproved User Defined Supplier' in the Order Status Summary screen. When the order is approved, the supplier will be automatically added to the list of existing suppliers.

- 2. Complete all required supplier profile fields. The mandatory fields are indicated with a red asterisk (*).
 - **Supplier Name** Enter the full name of the supplier.
 - Address Enter the full address of the supplier. Some of these fields are mandatory.
 - **Contact** Enter the name, phone number and email address of the main contact at the supplier. This will become the return contact and cancelled and changed order destination for this supplier.
 - Order Transmission Choose the method that the supplier wishes to receive their purchase orders by clicking the appropriate button. Enter the relevant email address or fax number details. Note. If your PECOS site is hosted in the USA, the PECOS fax server will be located in the United States. Therefore, if your organisation resides outside of the USA, the fax number must be prefixed with a USA international dialling code. For the UK it is 01144 with the proceeding zero being omitted: e.g. 01234 567890 would be entered as 011441234567890.
 - **Customer's Supplier Number** This is a reference by which you identify this supplier. It is often your accounting reference number.
 - Order Currency Enter the supplier's currency if you are using a multi-currency system. The default for this field is GBP.
 - Customer Number This is the reference by which your supplier identifies you. It is often your customer reference number.
 - Tax Id Number Enter the supplier's VAT number.
 - **Payment Method** Choose a payment method from the drop down box:
 - a) Invoice: The supplier only allows payment on receipt of invoice.
 - b) Procurement Card: The supplier only allows payment by P-Card.
 - c) Invoice and Procurement Card: The supplier accepts both payment methods.

Note that a number of other supplier fields are defaulted from organisational settings defined by your system administrator. These are not entered here, in the User Defined Supplier form:

- Payment Terms
- Delivery Terms
- Freight Terms
- Shipping Method
- Change Order transmission Override

3. Click Save. The new supplier will appear on the Non-Catalogue order.

Error Saving

If the supplier fails to be added to your requisition the following warning message may appear. If this occurs, please speak to your system administrator who will need to correct a setting in your user profile.

"Failed inserting supplier. You are not allowed to enter a user defined supplier, because you do not have a Default Catalogue Collection for User Defined Suppliers defined for your organisation."

4.3 Editing a Non-Catalogue Item

To edit a Non-Catalogue item after adding it to a basket, complete the following steps:

- 1. Click the **item number** link for the Non-Catalogue item in the shopping basket. The **Edit Non-Catalogue Item** page appears.
- 2. Make appropriate changes. Note that whilst in update mode some additional fields become mandatory:
 - Quantity
 - Unit of Measure
 - Estimated Price
- 3. Click the 'Update Non-Catalogue Item' button. This will bring you back to the Shopping Basket.

4.4 Approving Non-Catalogue Items

It is likely that all requisitions and orders containing Non-Catalogue items will be routed through the approval process according to specific rules – usually routed first to your company's purchasing personnel for sourcing and approval. This is especially important to ensure an order is not created with an 'Unknown' supplier, which cannot be transmitted. During the approval process all Non-Catalogue items can be edited. Details which may have previously been omitted such as the supplier, part numbers, and price will be updated.

4.5 Unknown Suppliers

The approval process for Non-Catalogue items will be managed by your system administrator, with care over how requisitions containing an 'Unknown' supplier are handled. If a user has **no workflow** assigned to their user profile an error message will display upon submission of the requisition. The submission fails because PECOS P2P is attempting to create a purchase order for transmission but is unable to for an 'unknown' supplier. You will need to click the 'back' button in the message screen to return to edit the Non-Catalogue item(s) and assign a supplier.

5 Manage the Shopping Basket

PECOS P2P will **sort** the items on your Shopping Basket by supplier (i.e. by purchase order) and will have automatically populated it with a number of defaults including:

- Delivery address
- · Payment method, including procurement card details where relevant
- Organisational invoicing address
- Financial tracking codes
- VAT treatment codes
- Supplier's delivery, freight and payment terms

Optionally the following may be defaulted:

Delivery date

- Internal delivery location
- Additional order information
- User's GSRN's

These defaults have been copied from your user profile, the supplier's profile and your organisational profile. Most can be changed by you within the Shopping Basket if required.

There are three levels in the shopping basket, each defined by different coloured rows:

A: Requisition Header – containing the requisition level detail and totals. Changes made here will be replicated down to all orders in the basket. This is a quick way to make global changes.

B: Order Header – containing the order level detail, supplier name and order totals. Changes made here will be replicated down to all lines in the order.

C: Line level - containing the item details. A change made here will only affect the selected line.

| Submit | Add Non-Catalo | gue Item 🛛 🤇 | Quick Save Save As | Template Req Review | | | | | |
|-------------------|---|--------------|--------------------|-----------------------|------------------|---------------------|-------------------------------|--------------------------|---------|
| tequisition deliv | very and invoicin | g | | | A | Re | equisition Totals (GBP): Net: | £869.05 Gross: £1,042.86 | 0 🛝 🗙 |
| | Item No | Mfr No | Manufacturer | Supplier | | UOM | Unit Price | Est VAT | |
| Qty | | | Item Des | cription | | Pack Size | Ext Price | Est Gross | Actions |
| Order delivery a | and invoicing | | | В | Healthcare Ser | vices Total (GBP): | Net: £729.99 | Gross: £875.99 | D 🗠 🗙 |
| r | <u>140121</u> | BWK212 | Kimberly-Cla | Healthcare Services | | Pack | £57.77 | £57.77 | 0 |
| 5 | Waterproof protection surgical gown. Large | | | surgical gown. Large | | 25 / Each | £288.85 | £346.62 | D 🗠 🗙 |
| 7 | 140122 | BWK213 | Kimberly-Cla | Healthcare Services | | Pack | £63.02 | £88.2 | |
| 1 | Waterproof protection surgical gown. Xlarge | | | | 25 / Each | £441.14 | £529.3 | ; U' ™⊲, X | |
|)rder delivery a | and invoicing | | | | Surgical Supplie | es Ltd Total (GBP): | Net: £139.06 | Gross: £166.87 | D 🗠 🗙 |
| 2 | <u>GS84532</u> | | Molnlycke | Surgical Supplies Ltd | | Each | £69.53 | £27.81 | 0 |
| 2 | | | Theatre Tray - | Angiograpyh | | | £139.06 | £166.87 | D 🗠 🗙 |

Fig 5.1 - Shopping basket showing transactional levels

Before submitting your Shopping Basket as a purchase requisition for approval and ordering, there are a number of changes that can be made to it. The following sections explain in detail how and where these changes can be performed.

5.1 Changing Quantities

To change the quantity of items in your requisition:

- 1. Click the **Basket** tab to display the details of your current Shopping Basket.
- 2. Type a new quantity in the **Qty** field for any item. If enabled for your organisation, the quantity can be up to six decimal places.
- 3. Click any other part of the Shopping Basket screen or press the 'tab' button on your keyboard. The basket will refresh automatically, updating the quantity and recalculating line and header values.

Items added to your basket from an External Market Place (e.g. PunchOut supplier) may not always be editable in the PECOS P2P requisition. It may be necessary to return to the supplier's web site and change item quantities in a shopping basket. If this is the case the quantities will display as non-editable and you must click on the item number to return to the supplier's transactional site. Items will be restored into an editable supplier shopping basket.

5.2 Deleting Items

Removing an item cannot be achieved by changing a line quantity to zero since such a quantity is not permitted. To delete an item from your current basket follow these steps:

- 1. Click the **Basket** tab to display the details of your current shopping basket.
- 2. Click the red X in the right hand **Actions** column to delete. There are 3 ways to delete items:
 - Click on the delete button in the requisition header bar to delete the whole basket.
 - Click on the delete button in the order header bar to delete an *individual order*.
 - Click on the delete button on a line to delete a single line item.
- 3. You will be asked to confirm the delete action. Once you have done so, the items are permanently deleted. Deleted items cannot be retrieved and if an item is deleted in error it must be re-added to the basket.

Items added to your basket from an External Market Place may not always be editable in PECOS P2P. It may be necessary to return to the supplier's web site and delete the items in a shopping basket. If this is the case the red delete icon will be greyed out and you must click on the item number to return to the supplier's transactional site. Items will be restored into an editable supplier shopping basket where changes are made. After all changes have been completed return the supplier shopping basket to PECOS P2P.

5.3 Decimal Rounding

Note that if you have used **decimal quantities** in your basket, occasionally the order total may display a rounding difference. This is normal. Calculations are performed and stored using the entered level of precision and the displayed amount is rounded. Order totals are based on the stored, non-rounded extended values. For example, the table below shows an order with two line items, the stored extended value, the displayed extended value, and the order total.

| Quantity | Price | Stored Extended Amount | Displayed Extended Amount | |
|----------|--------------|---------------------------|------------------------------|--|
| 1.57 | £4.52 per kg | £7.0964 | £7.10 | |
| 2.86 | £7.66 per kg | £21.9076 | £21.91 | |
| | Totals | £29.004 | £29.01 | |

Note the rounding difference between the displayed extended amount total and sum of the displayed extended line amounts.

5.4 Delivery and Invoicing

The **Delivery and Invoicing** screens contain default and editable data fields:

- Requisitioner Name and GSRN.
 The requisitioner is the logged in user's full name and the GSRN (Global Service Relationship Number) will default from the user profile. The GSRN may optionally be edited.
- User Delivery Address and Internal Location.
 The delivery information is defaulted form the requisitioner's user profile and may be edited.
- Supplier Delivery Method and Delivery, Payment and Freight Terms This supplier information is defaulted from the supplier profile and may be updated if the requisitioner has permission.
- Default Payment Method, available Procurement Cards and Invoice Address.
 Payment and Invoicing information is defaulted from supplier and organisational defaults. Some options may not be visible to all users and changes to this data is often restricted.
- Delivery Date and Time entry.
 The entry of a delivery date may be made mandatory but may also be defaulted.
- Buy-for User selection. Access to buy on behalf of alternate users is provided by permission granted in the requisitioner's user profile.
- Processing Options.
- Different requisition processing options are defaulted from organisation settings.
- Additional Order Information data entry.
 Extensible fields are provided through organisation configuration options. Some fields may be prepopulated and others may be mandatory.

There are two levels of delivery and invoicing information:

- Requisition Level Make changes here to affect all orders on the requisition.
- Order Level Make changes here to affect only an individual order.

The following sections explain in detail what changes can be made at each level and how they can be achieved.

5.4.1 Requisition Level Delivery and Invoicing

Changing Delivery and Invoicing details at requisition level will update all orders on your requisition.

At Requisition level the following tasks can be performed:

- Enter a Delivery Date and Delivery Time
- Select a Buy-for user
- Add or change the Requisitioner or Buy-for GSRN
- Change Delivery Name and Address
- Add or change Internal Delivery Location
- Select Requisition Processing Conditions
- Add or change Additional Order Information
- Change Payment Method
- Add a Personal Procurement Card (if you have permission)
- Open and View Requisition level Financial Tracking

| Requisition Delive | ery and Invoicing | | | |
|--|--|-----------------|--|----|
| Save Cance | 4 | | | |
| Delivery Date: | Clear date | | Requisition financial tracking: | a. |
| Delivery Time: 〇 Mornin | ng \bigcirc Afternoon \bigcirc Specific | : Time | | |
| User Name and Add | dress | | Payment Method | |
| Requisitioner Name: | Mike Watson | | Invoice | |
| Requisitioner GSRN: | 865325998745 |] | | |
| Buy-for Name: | Mike Watson | | | / |
| Buy-for GSRN: | 865325998745 | | O Personal Procurement Card: | |
| Delivery Name: | Mike Watson | User Lookup | Select or enter card -> V | |
| Delivery Address: | 36565214589745 Council Buildings 72 Whitehall London, EC5 7TT United Kingdom | | Card Type: select card type | |
| Internal Delivery Location | : | Address Lookup | Security Code: | |
| Requisition Proces | sing Type: | | Invoicing Address: The Council Complex | |
| The options below apply to Since they may have alread retransmitted from this syst | | ey will not be | 52 Queen Street Glasgow, G3 8UU United Kingdom | |
| Order may have be matching will be en | en sent to supplier. Receipt tered manually. | s, invoices and | | |
| Additional Order I | nformation | | | |
| Contract ID Additional Approval None | | | | |

Fig 3.2 - Requisition delivery and invoicing screen

5.4.1.1 Accessing the Requisition Delivery and Invoicing screen

- 1. Click the **Basket** tab to display the details of your current shopping basket.
- 2. Click on the **Requisition Delivery and Invoicing** link in the requisition level header to open the Requisition Delivery and Invoicing screen.

5.4.1.2 Delivery Date

The **Delivery Date** field allows you to enter the date you would like to receive all the items on your requisition. If you enter a date here, this date will be printed on **all** your supplier's purchase orders from the submitted requisition so that they know when to make delivery.

Default Dates:

Your organisation may have assigned **mandatory** delivery dates or **default** delivery dates to be auto generated and assigned:

- i) Delivery dates may be made **mandatory** for all orders or for specific supplier's orders only. If this is the case the field will be marked as mandatory in the order delivery and invoicing screens and you will not be able to submit the requisition until dates have been entered.
- ii) Delivery dates may be set to be generated and **defaulted** automatically. One of two options will be applied:

Requisition. The delivery date will be calculated based on the date of the requisition and added to the order request upon submission of the requisition. It will not display until the requisition is submitted but will display in order requests after the requisition is submitted.

Purchase Order. The delivery date will be calculated based on the date of order transmission and added to the Purchase Order when it is transmitted. It will not display in the requisition or order request prior to transmission to the supplier.

If a date is manually entered this will always override any default setting.

If no default is set and no dates are entered, delivery dates will not be printed on your purchase orders.

To enter a delivery date:

1. Click on **Requisition Delivery and Invoicing** in the requisition header to open the **Requisition Delivery** and Invoicing screen.

| Delivery Date: | Clear date | | | | | |
|---|------------|--|--|--|--|--|
| Delivery Time: \bigcirc Morning \bigcirc Afternoon \bigcirc Specific Time | | | | | | |
| Eig 5.2 Delivery data and time fields | | | | | | |

Fig 5.3 - Delivery date and time fields

- 2. To select a delivery date, click on the Date Picker to open up a pop-up calendar.
- 3. To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards

The backward arrow symbol will move the month backward

D The forward circled arrow symbol will move the year forwards

Symbol will move the year backwards

Click on the date required to select it. The date will automatically populate the **Delivery Date** field.

If you make a mistake, click $\underline{\text{Clear date}}$ to reset the field.

- Optionally select a delivery time to also appear on each purchase order by clicking the appropriate radio button:
 - **Morning** select to display 'Morning' as the delivery time on the purchase order.
 - Afternoon select to display 'Afternoon' as the delivery time on the purchase order.
 - **Specific Time** selection will display an additional list box and 'AM' and 'PM' buttons. Select a number from 1 to 12 from the list box to indicate a time and then either 'AM' or 'PM' to indicate morning or afternoon delivery.

5.4.1.3 Buy-for User

If you have permission, you can create requisitions for other users in your organisation by selecting a '**Buy-for Name'**. Buy-for functionality allows you to purchase items **on behalf of another person**. By default the Buy-for user is yourself (i.e. 'requisitioner'). The primary reason for selecting a Buy-for profile is to ensure that your requisition is approved according the Buy-for user's approval rules: e.g. the order is approved by their manager, not yours.

When you buy for another user, PECOS P2P will automatically copy the buy for user's purchasing profile onto all orders on your requisition. The following defaults will be updated with those of the new Buy-for user:

- Delivery Address
- Default Accounting
- User Name and GSRN
- Payment Method
- Approval Routing

Although PECOS P2P will automatically make these changes, you will still have the ability to override them at order and line level if required.

The Buy-for GSRN (Global Service Relationship Number) is an optional, alternate user identification code or reference number. If one is provided, it will default from the Buy-for user profile but may optionally be entered or edited at requisition level.

To Select Buy-for at requisition level:

- 1. In your shopping basket click on **Requisition Delivery and Invoicing** in the requisition header. The **Requisition Delivery and Invoicing** screen will open.
- 2. From the Requisition Delivery and Invoicing screen, click the User Lookup button next to the Buy-for Name text. The Look Up Buy-for User Name and Address screen will open.
- 3. If you wish, enter a partial name in the search box and click the **Search** button to view all users you have permission to buy for. All users who match your search will be displayed. Alternatively you may leave the search box empty to get a list of **all** users you have Buy-for permissions for. The users you have permission to Buy-for will be listed.
- 4. Click on the **Select** icon next to the user you are buying on behalf of. The **Requisition Delivery and Invoicing** screen will redisplay.

You will notice that the user you have selected will appear as the '**Buy-for Name:**' and their user profile defaults will have overwritten yours. These changes will be replicated down to all orders for your requisition.

5.4.1.4 Delivery Address

The address to which your goods will be delivered is defaulted from your user profile and will appear printed on each supplier purchase order. If any of this information is incorrect or requires updating, speak to your system administrator who will amend your user defaults.

The default delivery detail contains the following fields, any of which may be changed:

Delivery Name (mandatory): This is a text box that can be overtyped.

Delivery Address (mandatory): Click on the address lookup button to change this.

Internal Delivery Location (optional): Additional delivery information that may be defaulted from your user profile. Enter any additional delivery information in this text box that you wish to be added to the PO delivery address.

To Change Delivery Address:

- 1. Click on **Requisition Delivery and Invoicing** in the requisition header to open the **Requisition Delivery** and **Invoicing** screen.
- 2. Your default address will populate the '**Delivery Address:**' field. Click on the **Address Lookup** button to open the Address Lookup screen.

| Address Lo | ookup | | | | | | | | |
|-------------|--------------|--------------|-------|--------------|-------|----------|-------|--------|-------------|
| Add A New A | ddress | Back | | | | | | | ſ |
| | | | | | | | | | |
| Look in: | Address Name | ~ | and 🗸 | Address Line | ✓ and | y/Town 🗸 | and 🗸 | County | > |
| Contains: | | | | | anu | | allu | | |
| Sort by: | Address Name | \checkmark | | | | | | | |
| | | | | | | | | Ţ | Search |
| | | | | | | | | | |

Fig 5.4 - Address lookup screen

 To search for an address you can enter search criteria for different address fields. Alternatively you may leave the search fields blank and click the Search button. The Search Results will appear below the search criteria.

There may be a great deal of address data loaded into PECOS P2P and it is therefore recommended that you refine your searches by using the search tool provided. By refining your search in this way, you will narrow down the list of results and find the required address quicker. Note that the search results displayed are limited to the first 100 records.

It is likely that your system administrator will have created your addresses with consistent and logical names. You may therefore find it easiest to search for addresses using the **Address Name** field.

4. Select the appropriate address by clicking on the select and return icon. The **Requisition Delivery and Invoicing** screen reappears with your address changed.

To Add a New Address

Permission to create new addresses in PECOS P2P is occasionally granted to certain users. If you have permission to create addresses you will see an 'Add New Address' button on the Address Lookup screen.

- 1. Click on **Requisition Delivery and Invoicing** in the requisition header to open the **Requisition Delivery** and **Invoicing** screen.
- 2. Click on the Address Lookup button to open the Address Lookup screen.
- 3. Click the Add A New Address button to open the Add New Address screen.

| Add New Ad | ddress | | | |
|---------------|------------------|--------|-------------|---|
| Save | Cancel | | | |
| Address Name: | : | | |] |
| Address1: | | | |] |
| Address2: | | | |] |
| Address3: | | | |] |
| City/Town | | County | Postal Code | |
| Country | United Kingdom 🗸 | Route | | |

Fig 5.5 - Add new address screen

- 4. Enter the address information in the fields provided.
- Click the Save button to add the address into PECOS P2P. The Address Lookup screen reappears showing your new address.
- 6. To select your new address click the select and return icon. The **Requisition Delivery and Invoicing** screen will reappear.

Note. Ad hoc addresses can only be edited or deleted by a system administrator. If you make an error while creating an ad hoc address, contact your system administrator.

5.4.1.5 Requisitioning Processing Type

To indicate different processing types for a requisition, three radio buttons may be made available to you. Choose the appropriate one for the requisition as required. Each condition is defined in detail below.

These processing conditions are only available at the requisition level.

Requisition Processing Type:

Normal processing through this system

The options below apply to orders that are processed outside this system. Since they may have already been sent to the supplier, they will not be retransmitted from this system.

- Order may have been sent to supplier. Receipts, invoices and matching will be entered manually.
- Order has already been sent to supplier and goods or services received. The system will automatically create a matching receipt and invoice, and settle the order.

Fig 5.6 - Requisition processing type selection

- 1. Normal processing through the system. Normal workflow and order transmission will be followed. This is the default setting.
- Order Processing outside the system. When an order has already been placed or manually sent to a supplier. The processing of receipts, invoices and matching is still required. Note that the order will not be sent to the supplier.

For example, an exceptional purchase may have been made manually outside of PECOS P2P (possibly also from a local supplier who had not been adopted into the system).

3. **Processing outside this system is complete**. When an order has already been placed or manually sent to a supplier and the processing of receipts, invoices and matching is not required. The order is recorded for record keeping purposes only and will not be sent to the supplier.

For example, a field engineer has made an emergency purchase by procurement card.

5.4.1.6 Additional Order Information

A number of extended fields, created by your system administrator, can be displayed in the **Additional Order Information** section of the screen. Depending on the configuration of your system, there may be one or more of these fields to record additional order details. These may include, for example: work order numbers, project codes, contract details or additional accounting information.

Note that if data has been entered into additional order information fields at order level (due to a default value being used) a message will be displayed indicating that this is the case: **"Order-level fields are in effect."** This message is displayed to prevent you from entering a requisition level value and over-writing any existing order level entries.

Your system administrator will format these fields according to your business requirements:

- Data Type: The field might be validated to accept only whole numbers, decimals or text.
- **Mandatory:** The field might require mandatory completion. If this is the case a warning message will be displayed prior to submitting the requisition.
- Field Options: The additional field(s) might be configured as a text box or as a drop down list box for you to select a pre-defined value.

PECOS P2P will save the information you enter for each purchase order. The data entered might be used for approval routing or management reporting purposes.

5.4.1.7 Payment Method

The **Requisition Delivery and Invoicing** screen will be automatically populated with your default payment method. If you have access to other payment methods however, you can select them here.

| Payment Method | |
|------------------------------|--------------|
| Invoice | |
| O System Procurement Card: | Not Selected |
| O Personal Procurement Card: | |
| Select or enter card -> 🗸 | |

Fig 5.7 - Payment method selection

The methods available are:

- a) Invoice Select this if you are expecting to pay for your goods by invoice.
- b) **System Procurement Card** Select a System Procurement Card (which already exists in the system) by choosing one from the dropdown list. Goods will not be paid on an invoice.
- c) **Personal Procurement Card** To pay for your requisition using a personal procurement card, click the radio button (not all users will see this option). The data fields shown below will become active.

5.4.1.8 Create a Personal Procurement Card

The ability to enter personal procurement card details will be granted through your user profile settings. In the Payment Method section of the delivery and invoicing screen a 'Personal Procurement Card' option must be available.

| Personal Procurement Card: | | | | | | | |
|--|-----------|--|--|--|--|--|--|
| Select or enter card -> | | | | | | | |
| Card Type: select card type | | | | | | | |
| Name on Card: | | | | | | | |
| Expiration Date: | Save Card | | | | | | |
| Security Code: | | | | | | | |
| Invoicing Address: The Council Complex 52 Queen Street Glasgow, G3 8UU United Kingdom | | | | | | | |

Fig 5.8 - Personal procurement card detail

Enter the following data:

- Card Number: Enter your card number or select a previously saved card number from the drop down box.
- **Card Type:** Select the card type from the drop down selection box. Note that the card number will be validated against the card type.

To enter a notional/imaginary card into the system for testing or training purposes, choose 'Ghost Card' from the Card Type drop down box. This card type will not be validated against the card number.

- **Name:** Enter the name as it appears on your card.
- Expiration Date: Click on the calendar icon to select an expiration date.
- Security Code (CVV): Optionally enter your card's security code. This field may be made mandatory and if so a warning message will be displayed if it is not completed.

If you click **Save Card** this card will be available to you for future purchases. If you do not wish PECOS P2P to store this information beyond the current transaction, do not click the Save Card button. Please note that the card details are not validated for uniqueness and therefore it is advisable to check that the card being saved is not a duplicate of a card previously used.

Compliance to **PCI Data Security Standards** is available and the CVV2 field can be either masked or removed. Your system administrator will ensure your site is configured appropriately.

5.4.1.9 Invoicing Address

The **Requisition Delivery and Invoicing** screen will be automatically populated with your default invoice address. This address will appear on all of your purchase orders as the address to which your suppliers will send their invoices. It **cannot** be edited within the requisition. If your invoice address is incorrect you will need to speak to your system administrator for it to be changed.

5.4.2 Order Level Delivery and Invoicing

In addition to specifying delivery and invoicing information at requisition level, you can also specify delivery and invoicing details at individual order level. Specifying this information at order level will **override the requisition level defaults** and will only affect the order that you have chosen.

If you have already entered requisition level delivery and invoicing information some of these fields may already be populated. Also note that a value might be automatically defaulted into Additional Order Information fields.

| Order Delivery and | Invoicing | |
|---|---|--|
| Save Cancel | | Supplier: Fire Equipment Ltd |
| Delivery Date: 22/7/2016 | Clear date | Order financial tracking: 🕅 🔍 |
| Delivery Time: 🔿 Morning | g 🔿 Afternoon 🖲 Specific Time 🛛 10 🔽 🖲 AM 🖓 I | PM |
| User Name and Add | Iress | Supplier Terms |
| Requisitioner Name: Requisitioner GSRN: Buy-for Name: Buy-for GSRN: Delivery Name: Delivery Address: | Mike Watson 865325998745 Mike Watson 865325998745 Mike Watson 36565214589745 Council Buildings 72 Whitehall London, EC5 7TT United Kingdom | Payment Terms: Net 30 ♥ FOB Terms: Ex Works ♥ Delivery Terms: Allowed ♥ Delivery: 0.00 Invoicing Address: The Council Complex 52 Queen Street Glasgow, G3 8UU United Kingdom |
| Carrier and Delivery | y Method | Payment Method |
| Processing Type: Method: Carrier: | Direct Delivery Dedicated Truck (Best Way) | Invoice System Procurement Card: Not Selected Personal Procurement Card: Select or enter card -> |
| Additional Order Inf | formation | Card Type: select card type |
| * Asterisks indicate requir Contract ID Additional Approval None | | Name on Card: Expiration Date: Security Code: |

Fig 5.9 - Order delivery and invoicing screen

At order level the following tasks can be performed:

- Enter a Delivery Date and Delivery Time
- Change Delivery Name and Address
- Add or change the Buy-for GSRN
- Change or enter an Internal Delivery Location
- Change Supplier Delivery Method
- Enter Additional Order Information
- Enter an *estimated* Order Delivery value
- Change Payment, Freight and Delivery Terms (user privileges required)
- Change Payment Method (user privileges required)
- Enter Personal Procurement Card details (user privileges required)

5.4.2.1 Accessing the Order Delivery and Invoicing screen

- 1. Click the Basket tab to display the details of your current shopping basket.
- 2. Click the **Order Delivery and Invoicing link** located in the order header bar to open the **Order Delivery and Invoicing** screen. Note that the order delivery and invoicing link will only appear when the requisition contains at least one item.

5.4.2.2 Delivery Date

The **Delivery Date** field allows you to enter the date and time you would like to receive the items on this Order. If a date and time is entered at the requisition level it will default down and automatically display. If you enter delivery information, this date will be printed on your supplier's purchase order so that they know when to make delivery.

Default Dates:

Your organisation may have assigned **mandatory** delivery dates or **default** delivery dates to be auto generated and assigned:

- i) Delivery dates may be made **mandatory** for all orders or for specific supplier's orders only. If this is the case the field will be marked as mandatory in the order delivery and invoicing screens and you will not be able to submit the requisition until dates have been entered.
- ii) Delivery dates may be set to be generated and **defaulted** automatically. One of two options will be applied:

Requisition. The delivery date will be calculated based on the date of the requisition and added to the order request upon submission of the requisition. It will not display until the requisition is submitted but will display in order requests after the requisition is submitted.

Purchase Order. The delivery date will be calculated based on the date of order transmission and added to the purchase order when it is transmitted. It will not display in the requisition or order request prior to transmission to the supplier.

If a date is manually entered this will always override any default setting.

If no default is set and no dates are entered, delivery dates will not be printed on your purchase orders.

To enter the Delivery Date:

- 1. Click on **Order Delivery and Invoicing** in the order header to open the **Order Delivery and Invoicing** screen.
- 2. Click on the **Date Picker** icon to open up the pop-up calendar.
- 3. To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

> The forward arrow symbol will move the month forwards

The backward arrow symbol will move the month backward

The forward circled arrow symbol will move the year forwards

The backward circled arrow symbol will move the year backwards

- 4. Click on the date required to select it. The date will automatically populate the **Delivery Date** field.
- 5. If you make a mistake click <u>Clear date</u> to reset the field.
- 6. Optionally select a **Delivery Time** to also appear on the purchase order by clicking the appropriate radio button:

- **Morning** select to display 'Morning' as the delivery time on the purchase order.
- Afternoon select to display 'Afternoon' as the delivery time on the purchase order.
- **Specific Time** selection will display an additional list box and 'AM' and 'PM' buttons. Select a number from 1 to 12 from the list box to indicate a time and then either 'AM' or 'PM' to indicate morning or afternoon delivery.

5.4.2.3 Delivery Address

The address to which your goods will be delivered is defaulted from your user profile and consists of the following fields, all of which can be edited:

- **Delivery Name** The person to whom deliveries will be sent. This is a text box that can be edited.
- Delivery Address The delivery location. Click on the address lookup button to change.
- Internal Delivery Location (optional) Additional delivery information that may be defaulted from your user profile. Enter any additional delivery information in this text box that you wish to be added to the PO delivery address.

If any of this default information is incorrect or requires updating, speak to your system administrator who will amend your user profile defaults.

To Change Delivery Address at Order level:

- 1. Click on **Order Delivery and Invoicing** in the order header to open the Order Delivery and Invoicing screen.
- Your default address will populate the 'Delivery Address:' field. Click on the Address Lookup button to open the Address Lookup screen.

| Look in: Address Name Address Line Image: City/Town Image: City/Tow | Address Lookup Add A New Address Back | | | |
|--|---------------------------------------|--|--|----------|
| Search | Contains: | | | County V |

Fig 5.10 - Address lookup screen

 To search for an address you can enter search criteria for different address fields. Alternatively you may leave the search fields blank and click the **Search** button. The search results will appear below the search criteria.

There may be a great deal of address data loaded into PECOS P2P and it is therefore recommended that you refine your searches by using the search tool provided. By refining your search in this way, you will narrow down the list of results and find the required address quicker. Note that the search results displayed are limited to the first 100 records.

It is likely that your system administrator will have created your addresses with consistent and logical names. You may therefore find it easiest to search for addresses using the **Address Name** field.

4. Select the appropriate address by clicking on the select and return icon. The **Order Delivery and Invoicing** screen redisplays with your address changed.

To Add a New Address

Permission to create new addresses in PECOS P2P is occasionally granted to certain users. If you have permission to create addresses you will see an 'Add A New Address' button in the Address Lookup screen.

- 1. Click on the Order Delivery and Invoicing link in order header to open the Order Delivery and Invoicing screen.
- 2. Click on the Address Lookup button to open the Address Lookup screen.
- 3. Click the Add A New Address button on the address lookup page. The Add New Address screen will open.

| Add New Ac | Idress | | | |
|---------------|------------------|--------|-------------|---|
| Save | Cancel | | | |
| Address Name: | | | |] |
| Address1: | | | | |
| Address2: | | | |] |
| Address3: | | | |] |
| City/Town | | County | Postal Code | |
| Country | United Kingdom 🗸 | Route | | |

Fig 5.11 - Add new address screen

- 4. Enter the address information in the fields provided.
- 5. Click the **Save** button to add the address into PECOS P2P. The **Address Lookup** screen reappears showing your new address.
- 6. To select your new address click the select and return icon. The **Order Delivery and Invoicing** screen reappears.

Ad-hoc addresses can only be edited or deleted by a system administrator. If you make an error while creating an ad hoc address, contact your system administrator.

5.4.2.4 Delivery Method

The supplier's **Carrier and Delivery Method** will automatically populate your order. The following supplier defaults are displayed:

Processing Type: This is the supplier's default order processing method.

Method: This is the supplier's default way of delivering your order and carrier.

Carrier: This is the supplier's default means of shipping your order.

Change Delivery Method

If your supplier has elected to allow the use of different delivery methods and your system administrator has created these for use, it is possible to override the default here.

In the Method drop down selection box choose an alternate method of delivery for your order.

Note that altering the delivery method may also alter the delivery **carrier**. There may be commercial implications in making such a change.

It is possible that the only method available is '**Not Selected**'. If this is the case your supplier will deliver your order in accordance with their standing instructions.

These delivery details will appear printed on the supplier purchase order and therefore form part of your terms of purchase.

5.4.2.5 Additional Order Information

A number of extended fields, created by your system administrator, can be displayed in the **Additional Order Information** section of the screen. Depending on the configuration of your system, there may be one or more of these fields to record additional order detail. These may include, for example: work order numbers, project codes, contract details or additional accounting information.

Your system administrator will format these fields according to business requirements:

- Data Type: The field might be validated to accept only whole numbers, decimals or text.
- **Mandatory:** The field might require mandatory completion. If this is the case a warning message will be displayed prior to submitting the requisition.
- Field Options: The additional field(s) might be configured as a text box or as a drop down list box for you to select a pre-defined value.

PECOS P2P will save the information you enter for this purchase order. The data entered might be used for approval routing or management reporting purposes.

5.4.2.6 Payment Method

The **Order Delivery and Invoicing** screen will be automatically populated with your default payment method. If you have access to other payment methods however, you can select them here.

| Payment Method | | |
|---------------------------------------|--------------|--------------|
| Invoice | | |
| O System Procurement Card: | Not Selected | $\mathbf{>}$ |
| \bigcirc Personal Procurement Card: | | |
| Select or enter card -> 🗸 | | |

Fig 5.12 - Payment method selection

The methods available are:

- Invoice Select this if you are expecting to pay for your goods by invoice.
- **System Procurement Card** Select a System Procurement Card (which already exists in the system) by choosing one from the dropdown list. Goods will not be paid on an invoice.
- **Personal Procurement Card** To pay for your requisition using a personal procurement card, click the radio button. The data fields shown below will become active.

5.4.2.7 Create a Personal Procurement Card

The ability to enter personal procurement card details will be granted through your user profile settings. In the Payment Method section of the delivery and invoicing screen a 'Personal Procurement Card' option must be available.

| Personal Pro | ocurement Card: | | | | | | | |
|------------------|---|--|--|--|--|--|--|--|
| Select or en | Select or enter card -> | | | | | | | |
| Card Type: | select card type | | | | | | | |
| Name on Card: | | | | | | | | |
| Expiration Date: | Save Card | | | | | | | |
| Security Code: | | | | | | | | |
| Invoicing Addre | ss: The Council Complex 52 Queen Street Glasgow, G3 8UU United Kingdom | | | | | | | |

Fig 5.13 - Personal procurement card detail

Enter the following data:

- **Card Number:** Enter your card number or select a previously saved card number from the drop down box.
- **Card Type:** Select the card type from the drop down selection box. Note that the card number will be validated against the card type.

To enter a notional/imaginary card into the system for testing or training purposes, choose 'Ghost Card' from the Card Type drop down box.

- Name: Enter the name as it appears on your card.
- **Expiration Date:** Click on the calendar icon to select an expiration date.
- Security Code: Optionally enter your card's security code. This field may be made mandatory and if so
 a warning message will be displayed if it is not completed. The security code might be masked upon
 entry if your administrator has implemented PCI Security options.

If you click **Save Card** this card will be available to you for future purchases. If you do not wish PECOS P2P to store this information beyond the current transaction, do not click the Save Card button. Please note that the card details are not validated for uniqueness and therefore it is advisable to check that the card being saved is not a duplicate of a card previously used.

Compliance to **PCI Data Security Standards** is available and the CVV2 field can be either masked or removed. Your system administrator will ensure your site is configured appropriately.

5.4.2.8 Invoicing Address

The **Order Delivery and Invoicing** screen will be automatically populated with your default invoice address. This address will appear on your purchase order as the address to which your supplier will send their invoice. It **cannot** be edited within the order. If your invoice address is incorrect you will need to speak to your system administrator for it to be changed.

5.4.2.9 Supplier Terms - Payment and Delivery

The **Supplier Terms** section displaying Payment, FOB and Freight Terms, is only available at order level. The following Payment and Delivery terms are displayed:

- Payment Terms: These are the terms under which this order will be paid or settled.
- **FOB Terms:** These are the 'Free On Board' freight terms under which your supplier will make delivery.
- Delivery Terms: These are the commercial delivery terms under which your supplier will make delivery.

Delivery and payment terms appear printed on the purchase order and therefore form part of your terms of purchase.

Depending on the permissions granted within your user profile, the Payment and Delivery terms will **optionally be editable**. If you have permissions to select alternate terms, drop down selection boxes will be available for you to choose from.

5.4.2.10 Supplier Terms - Tax and Delivery

The Supplier Terms section displaying Tax and Delivery options, is only available at order level.

Тах

Enter a value here for sales tax that has not been recorded on the order. This amount will be **included in the order total** for approval routing.

Note. If VAT is enabled for your site this field will not be displayed. Purchase orders will be approved and transmitted net of VAT and VAT will be automatically calculated at line level for inclusion on the invoice entry screen.

Delivery

Enter a value here for any expected freight and delivery charges that have not been recorded on the order. Any value entered here will be **included in the order total** for approval routing. This value will also be used for invoice settlement purposes and matched with the delivery amount entered on invoices for this order.

Your organisation might have disabled the separate entry of delivery charges and if this is the case the Delivery field will not be displayed in the Order Delivery and Invoicing screen. It these circumstances it is probable that delivery charges are to be added as separate line items to the requisition.

Tax Exempt

Check this option of this order is to be exempt from US sales taxes. Note: This DOES NOT affect VAT and will have no effect if VAT is implemented in your organisation.

5.5 External Order Processing

If you wish to use PECOS P2P to record orders being processed outside of the system and not send a purchase order to the supplier you will be given **External Order Processing** options.

The **Requisition Delivery and Invoicing** screen will contain appropriate choices for you to define how you want the order to be processed in the **Requisition Processing Type** section.

Depending on the permissions granted to you, either one or both options detailed below will display. If you have not been granted permissions to alternative processing, this section will not display in the Requisition Delivery and Invoicing screen.

Requisition Processing Type:

Normal processing through this system

The options below apply to orders that are processed outside this system. Since they may have already been sent to the supplier, they will not be retransmitted from this system.

- Order may have been sent to supplier. Receipts, invoices and matching will be entered manually.
- Order has already been sent to supplier and goods or services received. The system will automatically create a matching receipt and invoice, and settle the order.

Fig 5.14 - Requisition delivery and invoicing additional processing options

The following options are available (the actual displayed text is shown in italics):

Normal processing: "Normal processing through this system".

This is the default option which must be changed in order to invoke alternative processing conditions.

Do not send order but other processing is normal: "Order may have been sent to supplier. Receipts, invoices and matching will be entered manually."

This option ensures that the orders on the requisition will **not** be transmitted to the supplier but will be available for normal (manual) receiving and settlement. A copy of the order is sent to the buyer.

Example. A last minute telephone order is placed with a local supplier to provide an emergency repair. The service is received on credit and an invoice issued. No purchase order or retrospective approval is required but receiving, invoicing and settlement must be performed in the usual way.

Do not send order and complete all other processing automatically: "Order has already been sent to supplier and goods or services received. The system will automatically create a matching receipt and invoice, and settle the order."

This option ensures that the orders on the requisition will **not** be transmitted to the supplier and all additional system processing (receipt, invoice and matching) is performed automatically. A copy of the order is sent to the buyer.

Example. A field engineer purchases an item for an emergency repair using a corporate credit card. No purchase order, invoice or payment is required. The transaction is recorded for reporting and accounting purposes.

Note that if alternate processing conditions are selected your requisition might follow an alternative approval path, based on rules contained in your approval plan.

5.6 Financial Tracking and Tax

Financial Tracking ensures that the appropriate department will be financially responsible for their orders and that all goods are correctly and accurately accounted for. The Financial Tracking screen also displays the Tax or VAT Treatment assigned to items and requisitions. Financial tracking and tax codes are retained for all items and may be interfaced into your financial and ERP systems so it is important that these codes are accurate.

PECOS P2P will automatically populate your requisition with a default account code combination and a tax treatment.

Accounting defaults can be set at different levels and PECOS P2P will select the appropriate override:

- 1. User Profile
- Commodity Codes
 Purchasing Cards Commodity Codes

Tax/VAT defaults can also be set at different levels and PECOS P2P will select the appropriate override:

- 1. Commodity Codes
- 2. Business Rule Group
- 3. Organisation

You may be granted permissions to change these default codes.

The ability to view and change financial tracking and tax codes appears on a number of different screens in PECOS P2P. Look out for the financial tracking Icon (a book with a magnifying glass) indicating that a financial tracking screen is available.

Multi Jurisdictional Taxation 5.6.1

PECOS P2P is a multi jurisdictional tax application which supports a number of different tax types to support different national, regional and local taxes. Not all tax types support the entry of tax treatments at the time of creating a requisition and neither do all tax types support line level tax assignment. The ability to maintain taxes on the requisition will therefore depend upon the region of implementation. For example:

US Sales Tax: Sales taxes can only defined at header level and are not defaulted onto requisitions or orders. Tax treatments are not available and tax amounts must be entered manually onto requisitions. Taxes are not available on the invoice document.

UK / EU VAT: VAT is available at line level and defaults will be applied to requisition and purchase order documents based on tax treatments created. Optionally VAT may be over ridden by the user during the requisition creation and invoice entry process.

Indian Taxes: Taxes are not defaulted onto requisition and purchase order documents and cannot be maintained by the user during the requisitioning process. Taxes are available for manual entry and editing on invoices only.

5.6.2 Document Level Responsibilities

Financial Tracking responsibility may be changed at the Requisition Level, Order Level, or at the individual Line Item Level. Depending on <u>where</u> and <u>when</u> these changes are made will affect your requisition differently. Each level is described below:

Requisition Level: Changing financial tracking information at the Requisition Level will affect <u>all items on all</u> <u>orders</u> within the entire requisition.

Order Level: Changing financial tracking information at the Order Level will override the requisition level default and only affect <u>the individual order</u> and all the items on it.

Line Level: Changing financial tracking information at the Line Item Level overrides both the requisition and order level defaults, and affects only that <u>single line item</u>. At line level you are additionally able to **split the cost** over a maximum of five different account code combinations.

It is important that changes to financial tracking codes and tax treatments are made in the **correct order**, so as to avoid inadvertently overtyping a previous change.

5.6.3 Document Level Accounting

Header Level Accounting

If no changes are made to financial tracking defaults, Header (Requisition) Level accounting is in place. All order lines retain appropriate defaults.

Order Accounting

When changes to financial tracking codes are made at **Order Level**, PECOS P2P recognises that requisition level defaults have been overridden. If changes are subsequently made at Requisition Level the following warning is displayed: ****** Order Accounting Is in Effect.

Line Item Accounting

When changes to financial tracking codes are made at **Line Level**, PECOS P2P recognises that requisition level defaults have been overridden. If changes are subsequently made at Requisition Level the following warning is displayed: ****** Line Item Accounting Is in Effect.

Timing

It is important that edits to financial tracking codes are undertaken in the correct order due to the nature of the changes affecting the requisition at each level.

- If order level changes are made AFTER line level changes, the line level changes will be lost.
- If requisition level changes are made AFTER order or line level changes, the original order or line level changes will be lost.

A warning message is displayed in the requisition level financial tracking screen if order or line item accounting is in effect.

5.6.4 Requisition Financial Tracking

The following steps explain how to change financial tracking at the **Requisition Level.**

To access the **Requisition Financial Tracking** screen, in the Shopping Basket, click on the Financial Tracking icon at requisition level.

| Requisition deli | very and invoicin | 1 | | | Re | equisition Totals (GBP): Net | £869.05 Gross: £1,042. | 💌 💌 |
|------------------------------|-------------------|------------------|-------------------------|----------------------|----------------------|------------------------------|------------------------|---------|
| | Item No | Mfr No | Manufacturer | Supplier | UOM | Unit Price | Est VAT | Antinum |
| Qty | | Item Description | | ription | Pack Size | Ext Price | Est Gross | Actions |
| Order delivery and invoicing | | | | Healthcare Se | rvices Total (GBP): | Net: £729.99 | Gross: £875.99 | D 🗠 🗙 |
| | <u>140121</u> | BWK212 | Kimberly-Cla | Healthcare Services | Pack | £57.77 | £57.77 | |
| 5 | | | Waterproof protection a | urgical gown. Large | 25 / Each | £288.85 | £346.62 | 0 🗠 🗙 |
| 7 | <u>140122</u> | BWK213 | Kimberly-Cla | Healthcare Services | Pack | £63.02 | £88.23 | |
| 1 | | | Waterproof protection s | urgical gown. Xlarge | 25 / Each | £441.14 | £529.37 | () 🛝 🗙 |
| 0-4 4-5 | and invoicing | | | Ourginal Ourphi | as I to Tatal (CDD): | Not: 0120.06 | Cross: 0466.07 | |

Fig 5.15 - Requisition level financial tracking icon

The Requisition Financial Tracking screen will open to allow you to make changes for the whole requisition.

| ancial Tracking | Responsit | ility: | Buy-for User (| Governm | ent Buyer) | ~ | |
|-----------------|------------|----------|----------------|----------|------------|------|---|
| | VAT Treatn | nent: | Standard 🗸 | | | | |
| Acco | ounting Me | thod: | Government N | lethod 🗸 | · | | |
| Cost Centre | Ex | pense | Account | | Project | Code | |
| 400 | 21 | 11 | | | A00 | | |
| 400-Facilities | ✓ 21 | 11-Offic | e Supplies | ~ | A00-None | • | ~ |
| | | | | | | | |

Fig 5.16 - Requisition financial tracking screen

When you have finished making changes click the **Save** button to update requisition level accounting and submit any changes. The shopping basket will redisplay.

The Financial Tracking icon will be updated for all lines and all order headers to indicate that changes have been made and saved.

If you do not want to save any changes, click the **Cancel** button. You will return to the shopping basket without committing any changes.

5.6.4.1 Financial Tracking Responsibility

Buy-for not selected: If you have *not* selected a Buy-for user for this requisition, the **Financial Tracking Responsibility** will remain as your own default. Your name will display as the default Buy-for user and all financial tracking responsibilities (i.e. available methods and segment values) will be based on **your own** user profile privileges.

Buy-for selected: If a Buy-for user *has* been selected for this requisition, your default accounting will have been overridden by the Buy-for user's default accounting. The Buy-for user's name will display and all financial tracking responsibilities (i.e. available methods and segment values) will be based on your Buy-for user's user profile privileges, NOT your own.

Changing Responsibility: You may remove the Buy-for user's accounting defaults and re-instate your own financial tracking defaults by selecting your own user profile. Select 'Requisitioner (*your user id*)' from the drop down selection box. If you do so, all accounting at requisition level (all orders and lines) will be reset and a warning message will be displayed.

Remember that you are undertaking a requisition level change and any editing previously performed at order or line level will be lost.

5.6.4.2 VAT Treatment

Some users may not have permission to override the VAT default. If you do have permission you will see a drop down box of tax types from which you can choose an alternate tax treatment. If you do not have user permissions to change the VAT codes, you will not see the drop down list, but only view the default VAT treatment.

PECOS P2P will display the default VAT Treatment assigned to your user profile. If you update the treatment it will change all items on the whole requisition. Note that if any order or line level changes have already been made these will be overwritten.

5.6.4.3 Accounting Method

The 'Accounting Method' determines the structure (segments) and values displayed to you: PECOS P2P will display your **default** method. If you have access to more than one method, you may choose an alternative from the drop down box. Changing the accounting method will automatically change the segment options at the bottom of the screen.

5.6.4.4 Change Segment Values

Use the drop down boxes under each accounting segment to change the financial tracking to your desired combination of values. The quick search boxes can also be used to quickly find a financial tracking code you are looking for – enter a full or partial value to jump to a code in the drop down selection box. One or all values can be changed. Direct account code entry is not allowed. As you select a new value wait for the screen to update.

Note that when a value is changed in one segment, a different set of selectable values may be displayed in another segment. This is called **account code cross validation** and will ensure that you select a correct account code combination.

You will not be able to see all the account codes for your organisation. Your users profile permissions will restrict the codes that you have access to. If there are codes that you feel you should see but cannot, speak to your system administrator who will update your permissions.

5.6.4.5 Free Text Entry

Some organisations have large quantities of financial tracking codes loaded for one or more financial tracking segment. This quantity of codes makes selection using the drop down list box, in the financial tracking screens, inefficient and sometimes impractical.

The financial tracking screens allow for the easy search and selection of financial tracking codes without the need to scroll through the segment drop down selection box.

Free form text boxes appear above the segment drop down list boxes into which values can be added directly.

| Cost Centre | 2111 | A00 |
|-----------------------|------------------------------|------------|
| 400-Facilities | 2111-Office Supplies | A00-None 🗸 |
| Display Segment Value | s As: Codes - Descriptions 🗸 | |

Fig 5.17 - Financial tracking screen showing free text entry boxes

Direct Entry

The value entered can be applied directly to the requisition by entering a valid financial tracking code and clicking the save or apply button. Note that the exact code is required and the value entered must be the financial tracking code and not the description. *Note: this is case sensitive.*

Values will be validated upon either tabbing out of the free text entry box or by clicking the save button. If the account code is invalid a pop up error message will display.

Partial Value Search

After entering text, the drop down selection box will automatically match to a code based on the text entered. This will allow you to easily locate and select the required value from within the drop down selection box before adding it to the requisition.

- Matching and validation occurs after tabbing out of the free text box.
- Partial values may be entered.
- Values are case sensitive.

Examples:

• Entering "4" into the free text box will automatically scroll and locate the first value beginning with a 4 in the list of available values. The first available code selected will populate the free text entry box (for example 4000).

• Entering "427" into the free text box will automatically find the code 427 or the first code beginning with 427 (for example 4271). If no codes exist which begin with 427, upon tabbing out of the free text field, an error message will be prompted advising that an invalid code has been entered.

5.6.4.6 Change Display

The accounting values in each segment of the method chosen will be displayed in a certain way. You may optionally change this view to one of three options by selecting from the 'Display Segment Values As' drop down box:

- Codes and Descriptions both the account code description and value will display.
- Codes only the account code value only will display.
- Descriptions only the account code description only will display.

5.6.5 Order Financial Tracking

The following steps explain how to change Financial Tracking at the Order Level.

To access the Order Financial Tracking screen, in the Shopping Basket, click on the financial tracking icon at order level.

| Requisition delivery and involcing Requisition Totals (GBP): Net £869.05 Gross: £1,042.86 | | | | | | | | D 🛯 🗸 |
|---|---|--------|-------------------------|---------------------|---------------------|--------------|----------------|---------|
| | | Mfr No | Manufacturer | Supplier | UOM | Unit Price | Est VAT | Actions |
| Qty | | | Item Desc | ription | Pack Size | Ext Price | Est Gross | Actions |
| Order delivery | er delivery and invoicing Healthcare | | | | rvices Total (GBP): | Net: £729.99 | Gross: £875.00 | 🗩 🙇 🗙 |
| 6 | <u>140121</u> | BWK212 | Kimberly-Cla | Healthcare Services | Pack | £57.77 | £57.77 | 0 🛝 🗙 |
| 5 | | | Waterproof protection a | urgical gown. Large | 25 / Each | £288.85 | £346.62 | U' "Q X |
| 7 | <u>140122</u> | BWK213 | Kimberly-Cla | Healthcare Services | Pack | £63.02 | £88.23 | 0 🛝 🗙 |
| | Waterproof protection surgical gown. Xlarge | | urgical gown. Xlarge | 25 / Each | £441.14 | £529.37 | U' ™Q, 🗙 | |
| Order delivery | | | | Oursise! Ourse! | an Ltd Tatal (CDD): | Not: 0120.06 | Cross: C466 07 | |

Fig 5.18 - Order level financial tracking icon

The Order Financial Tracking screen will open to allow you to make changes for the whole order request.

| Drder Financial Tr Save Cance | racking ** Order Accounting is in Effect. | |
|----------------------------------|---|--------|
| inancial Tracking | Responsibility: Buy-for User (Government Buyer) | |
| v | AT Treatment: Standard V | |
| Αссоι | unting Method: Government Method 🗸 | |
| Cost Centre | Expense Account Project Code | |
| 400 | 2111 A00 | |
| 400-Facilities | ✓ 2111-Office Supplies ✓ A00-None | \sim |
| Display Segment | t Values As: Codes - Descriptions | |

Fig 5.19 - Order level financial tracking screen

When you have finished making changes click the **Save** button to update order level accounting and submit any changes. The shopping basket will redisplay.

The financial tracking icon will be updated at the order header and for all lines in the order to indicate that changes have been made and saved.

If you do not want to save any changes, click the **Cancel** button. You will return to the shopping basket without committing any changes.

5.6.5.1 Financial Tracking Responsibility

Buy-for not selected: If you have *not* selected a Buy-for user for this requisition the **Financial Tracking Responsibility** will remain at your own default. Your name will display as the default Buy-for user and all financial tracking responsibilities (i.e. available methods and segment values) will be based on **your own** user profile privileges.

Buy-for selected: If a Buy-for user *has* been selected for this requisition, your default accounting will have been overridden by the Buy-for user's default accounting. The Buy-for user's name will display and all financial tracking responsibilities (i.e. available methods and segment values) will be based on your Buy-for user's user profile privileges, NOT your own.

Changing Responsibility: Buy-for user's accounting defaults can only be managed at Requisition level.

Remember that you are undertaking an order level change and any editing previously performed at line level will be lost.

5.6.5.2 VAT Treatment

Some users may not have permission to override the VAT default. If you do have permission you will see a drop down box of tax types from which you can choose an alternate tax treatment. If you do not have user permissions to change the VAT codes, you will not see the drop down list, but only view the default VAT treatment.

PECOS P2P will display the default VAT Treatment assigned to either your user profile or the supplier for this order. If you update the treatment it will change all items on the order. Also note that if any line level changes have already been made these will be overwritten.

5.6.5.3 Accounting Method

The 'Accounting Method' determines the structure (segments) and values displayed to you: PECOS P2P will display your **default** accounting method. If you have access to more than one method, you may choose an alternative from the drop down box. Changing the method will automatically change the segment options at the bottom of the screen.

5.6.5.4 Change Segment Values

Use the drop down boxes under each accounting segment to change the financial tracking to your desired combination of values. The quick search boxes can also be used to quickly find a financial tracking code you are looking for – enter a full or partial value to jump to a code in the drop down selection box. One or all values can be changed. Direct account code entry is not allowed. As you select a new value wait for the screen to update.

Note that when a value is changed in one segment, a different set of selectable values may be displayed in another segment. This is called **account code cross validation** and will ensure that you select a correct account code combination.

You will not be able to see all the account codes for your organisation. Your user profile permissions will restrict the codes that you have access to. If there are codes that you feel you should see but cannot, speak to your system administrator who will update your permissions.

5.6.5.5 Free Text Entry

Some organisations have large quantities of financial tracking codes loaded for one or more financial tracking segment. This quantity of codes makes selection using the drop down list box, in the financial tracking screens, inefficient and sometimes impractical.

The Financial Tracking screens allow for the easy search and selection of financial tracking codes without the need to scroll through the segment drop down selection box.

Free form text boxes appear above the segment drop down list boxes into which values can be added directly.

| Cost Centre | 2111 Carlos Account | A00 |
|-----------------------|----------------------------|----------|
| 400-Facilities | 2111-Office Supplies | A00-None |
| Display Segment Value | s As: Codes - Descriptions | |

Fig 5.20 - Financial tracking screen showing free text entry boxes

Direct Entry

The value entered can be applied directly to the requisition by entering a valid financial tracking code and clicking the save or apply button. Note that the exact code is required and the value entered must be the financial tracking code and not the description. *Note: this is case sensitive.*

Values will be validated upon either tabbing out of the free text entry box or by clicking the save button. If the account code is invalid a pop up error message will display.

Partial Value Search

After entering text, the drop down selection box will automatically match to a code based on the text entered. This will allow you to easily locate and select the required value from within the drop down selection box before adding it to the requisition.

- Matching and validation occurs after tabbing out of the free text box.
- Partial values may be entered.
- Values are case sensitive.

Examples:

• Entering "4" into the free text box will automatically scroll and locate the first value beginning with a 4 in the list of available values. The first available code selected will populate the free text entry box (for example 4000).

• Entering "427" into the free text box will automatically find the code 427 or the first code beginning with 427 (for example 4271). If no codes exist which begin with 427, upon tabbing out of the free text field, an error message will be prompted advising that an invalid code has been entered.

5.6.5.6 Change Display

The accounting values in each segment of the method chosen will be displayed in a certain way. You may optionally change this view to one of three options by selecting from the '**Display Segment Values As'** drop down box:

- Codes and Descriptions both the account code description and value will display.
- Codes only the account code value only will display.
- **Descriptions only** the account code description only will display.

5.6.6 Line Financial Tracking

When changing the financial tracking code combination for an item at the line item level you also have the ability to split the cost over an account code combination. For example, if multiple departments are to be responsible for the cost of an item, you can split the cost across those different cost centres by amount or percentage.

In the shopping basket, click the financial tracking icon on the line that you wish to update.

| Requisition delivery and involcing Requisition Totals (GBP): Net £869.05 Gross: £1,042.86 | | | | | | | D 🕫 🗙 | |
|---|---|--------|--------------|---------------------|---------------------|--|----------------|---------|
| Qty | Item No | Mfr No | Manufacturer | Supplier | UOM | Unit Price | Est VAT | Actions |
| QUY | Item Description | | Pack Size | Ext Price | Est Gross | Actions | | |
| Order delivery a | Order delivery and invoicing | | | Healthcare Se | rvices Total (GBP): | Net: £729.99 | Gross: £875.99 | 0 🗠 🗙 |
| E | <u>140121</u> | BWK212 | Kimberly-Cla | Healthcare Services | Pack | £57.77 | £57.77 | |
| 5 | Waterproof protection surgical gown. Large | | | urgical gown. Large | 25 / Each | £288.85 | £346.02 | × |
| 7 | <u>140122</u> | BWK213 | Kimberly-Cla | Healthcare Services | Pack | £63.02 | £88.23 | 0 👞 🗙 |
| / | Waterproof protection surgical gown. Xlarge | | 25 / Each | £441.14 | £529.37 | U' "```````````````````````````````````` | | |
| Order delivery e | nd involcing | | | Quizziant Quippli | on Ltd Total (CDD): | Not: 0120.06 | Cross: 0466.07 | |

Fig 5.21 - Line financial tracking icon

The **Line Financial Tracking** screen will open displaying the description, value and default accounting for the individual item.

| Use the rows below to a er Item Description Group A2 Insurance wernment Method v andard v | Qty 4 | E4.50 | Ext. Price |
|---|---|---|--|
| Group A2 Insurance | - | | |
| vernment Method 🗸 | 4 | £4.50 | £18.00 |
| | | | |
| A00 0 | | | |
| Expense Account 2111 2111-Office Supplies | Project Code A00 A00-None | | |
| | Expense Account 2111 V 2111-Office Supplies | A00 100.0 0 Expense Account Project Code 2111 A00 | A00 100.0 0 0 Expense Account Project Code 2111 A00 V 2111-Office Supplies A00 |

Fig 5.22 - Line level financial tracking screen

When you have finished making changes click the **Save** button to update line level accounting and submit any changes. The shopping basket will redisplay.

The financial tracking icon will be updated for the line to indicate that changes have been made and saved.

If you do not want to save any changes, click the **Cancel** button. You will return to the shopping basket without committing any changes.

5.6.6.1 Accounting Method

The 'Accounting Method' determines the structure (segments) and values displayed to you: PECOS P2P will display your **default** accounting method. If you have access to more than one method, you may choose an alternative from the drop down box. Changing the method will automatically change the segment options at the bottom of the screen.

5.6.6.2 VAT Treatment

Some users may not have permission to override the VAT default. If you do have permission you will see a drop down box of tax types from which you can choose an alternate tax treatment. If you do not have user permissions to change the VAT codes, you will not see the drop down list, but only view the default VAT treatment.

PECOS P2P will display the default VAT treatment assigned to either your user profile, the supplier for this order or the item commodity. Note that if you subsequently make a change at order or requisition level any changes will be overwritten.

5.6.6.3 Change Display

The accounting values in each segment of the method chosen will be displayed in a certain way. You may optionally change this view to one of three options by selecting from the **'Display Segment Values As'** drop down box:

- Codes and Descriptions both the account code description and value will display.
- Codes only the account code value only will display.
- **Descriptions only** the account code description only will display.

5.6.6.4 Change Segment Values

Use the drop down boxes under each accounting segment to change the financial tracking to your desired combination of values. One or all values can be changed. When you have finished click the **Apply** button. The account code combination will be changed in the accounting matrix box.

Note that when a value is changed in one segment, a different set of selectable values may be displayed in another segment. This is called **account code cross validation** and will ensure that you select a correct account code combination.

It is also possible to simply **overtype the accounting value** in the matrix box if you know the value you wish to change. PECOS P2P will however **validate** this value to ensure that it is correct and you have appropriate rights to use it.

It is recommended that when changing accounting values at line level, you use the drop down selection boxes and choose a value that you have permission to use. This will prevent you selecting an invalid or prohibited value.

5.6.6.5 Free Text Entry

Some organisations have large quantities of financial tracking codes loaded for one or more financial tracking segment. This quantity of codes makes selection using the drop down list box, in the financial tracking screens, inefficient and sometimes impractical.

The financial tracking screens allow for the easy search and selection of financial tracking codes without the need to scroll through the segment drop down selection box.

Free form text boxes appear above the segment drop down list boxes into which values can be added directly.

| 400 | 2111 | A00 |
|----------------------|--|--------------|
| 400-Facilities | 2111-Office Supplies | ✓ A00-None ✓ |
| Display Segment Valu | es As: Codes - Descriptions | sV |

Fig 5.23 - Financial tracking screen showing free text entry boxes

Direct Entry

The value entered can be applied directly to the requisition by entering a valid financial tracking code and clicking the save or apply button. Note that the exact code is required and the value entered must be the financial tracking code and not the description. *Note: this is case sensitive.*

Values will be validated upon either tabbing out of the free text entry box or by clicking the save button. If the account code is invalid a pop up error message will display.

Partial Value Search

After entering text, the drop down selection box will automatically match to a code based on the text entered. This will allow you to easily locate and select the required value from within the drop down selection box before adding it to the requisition.

- Matching and validation occurs after tabbing out of the free text box.
- Partial values may be entered.

• Values are case sensitive.

Examples:

• Entering "4" into the free text box will automatically scroll and locate the first value beginning with a 4 in the list of available values. The first available code selected will populate the free text entry box (for example 4000).

• Entering "427" into the free text box will automatically find the code 427 or the first code beginning with 427 (for example 4271). If no codes exist which begin with 427, upon tabbing out of the free text field, an error message will be prompted advising that an invalid code has been entered.

5.6.6.6 Splitting a Line

When changing the financial tracking code combination for an item at the line item level you also have the ability to **split the cost over an account code combination**. For example, if multiple departments are to be responsible for the cost of an item, you can split the cost across those different cost centres by amount or percentage.

Select whether you want to split an item by **amount** (e.g. £ or \$) or **percentage** (%) by selecting the appropriate radio button in the top right corner of the account code split matrix. The default accounting split is 100%.

| | Cost Centre | Expense Accou | int Project Co | de 🖲 % 🔾 £ |
|---------|-------------|---------------|----------------|------------|
| \circ | 400 | 2111 | A00 | 40.0 |
| ۲ | 420 | 2111 | A00 | 60.0 |
| 0 | | | | 0 |

Fig 5.24 - Account code split matrix

Overtype the percentage or amount with the value you wish to charge to your accounting combination. Tab out of the field or click on the line below. PECOS P2P will automatically calculate the remaining chargeable balance and populate this value in the next line. Additional lines will automatically be added to the matrix. The split values will always add up to either 100% or, if split by amount, the total extended price of the line remembering to exclude any currency characters.

Use the drop down boxes under each accounting segment to change the financial tracking to your desired combination of values. When you have finished, click the **Apply** button to add the code combination to the account code split matrix. As long as you have permission, one or all values can be changed: you may find that some values are 'forced' and non editable.

Any line can be further updated with an account code combination by selecting the radio button to the left of the appropriate line. In this way PECOS P2P will know which line split to update.

This allocation process can be continued by highlighting and changing the percentage (or amount) values. The balancing values will continue to be populated automatically in the next available field. There is no limitation on the number of accounting combination splits.

5.7 Display VAT and Gross Amounts

For organisations that have UK VAT enabled, your system administrator may have implemented the display of '**VAT and Gross Amounts'**. If so, the system will calculate an estimated amount of VAT at the point of requisition creation based upon the tax type associated to each item and display VAT and gross values on the face of the requisition and in the requisition submitted screen.

Ordinarily, item extended amounts in all requisition and purchase order screens are calculated and displayed net of VAT. Only VAT treatments are (optionally) displayed on the purchase order and VAT is only calculated and displayed in the invoice entry screen for validating the supplier entered VAT amount.

Enabling the display of VAT and Gross Amounts benefits those organisations that are unable to recover all or some of their VAT (e.g. educational establishments or charities). By displaying gross amounts these organisations are able to determine more accurately the total value of expenditure. VAT amounts are also displayed during the routing of requisitions and purchase order requests for approval.

The following are summary examples of how the display of VAT and Gross Amounts could be utilised:

- 1. An organisation that is unable to recover VAT will be able to display tax values and gross amounts on requisitions to ensure that requisitioners procure accurately within a gross expenditure budget.
- 2. An organisational division that is unable to recover VAT is able to provide approvers with gross requisition totals for approval to ensure that expenditure is based on the true cost to the division.
- 3. An asset management or technology department that is able to track the true cost of capital expenditure by including VAT amounts in requisitions and purchase orders.

5.7.1 Requisition Screen

When this feature is enabled, a **Gross price column** appears in the requisition screen and displays the following amounts:

- Gross requisition total (in the requisition header row)
- Gross order total (in the order header row)
- Tax amount on the extended price (at line level)
- Gross extended amount (at line level)

Existing requisition and order totals are displayed as 'Net' values.

| Requisition deliv | ery and invoicing | | | | Re | equisition Totals (GBP): Net: £86 | 9.05 Gross: £1,042.86 | 0 🛝 🗙 |
|------------------------------|---|--------|------------------|-----------------------|---------------------|-----------------------------------|-----------------------|--|
| 01. | Item No | Mfr No | Manufacturer | Supplier | UOM | Unit Price | Est VAT | 1 - fl |
| Qty | | | Item Desc | ription | Pack Size | Ext Price | Est Gross | Actions |
| Order delivery and invoicing | | | | Healthcare Se | rvices Total (GBP): | Net: £729.99 | Gross: £875.99 | D 🗠 🗙 |
| 5 | <u>140121</u> | BWK212 | Kimberly-Cla | Healthcare Services | Pack | £57.77 | £57.77 | 0 👞 🗙 |
| c | Waterproof protection surgical gown. Large | | 25 / Each | £288.85 | £346.62 | U, | | |
| 7 | <u>140122</u> | BWK213 | Kimberly-Cla | Healthcare Services | Pack | £63.02 | £88.23 | 0 🖦 🗙 |
| / | Waterproof protection surgical gown. Xlarge | | 25 / Each | £441.14 | £529.37 | U' ""a, 🗙 | | |
| Order delivery a | Order delivery and invoicing Surgical Sur | | | Surgical Suppli | es Ltd Total (GBP): | Net: £139.06 | Gross: £166.87 | D 🗠 🗙 |
| 2 | <u>GS84532</u> | | Molnlycke | Surgical Supplies Ltd | Each | £69.53 | £27.81 | 0 🖦 🗙 |
| 2 | | | Theatre Tray - A | Angiograpyh | | £139.06 | £166.87 | U' "```````````````````````````````````` |

Fig 5.25 - Requisition screen showing gross and estimated VAT amounts

5.7.2 Requisition Review Screen

When this feature is enabled, the following fields appear in the Requisition Review screen:

- 1. Requisition Detail:
 - a. Estimated Tax amount for the whole requisition.
 - b. Gross Total for the whole requisition.
- 2. Order Detail:
 - a. Estimated Tax amount for the order.
 - b. Gross Total for the order.
- 3. Order Line Detail
 - a. Estimated Tax amount on the extended price.
 - b. Estimated Gross extended amount.

5.7.3 Requisition Submitted Screen

When the VAT and Gross amount display feature is enabled, the Requisition Submitted screen displays a gross total for each order request generated.

5.8 Quick Save

Quick Save functionality allows you to temporarily store the contents of your current Shopping Basket and retain that information until the basket is manually cleared or submitted.

This feature ensures that your work is not lost if you log out or are timed out of PECOS before submitting your basket.

There are a number of reasons why you might want to Quick Save:

- PECOS has a **security feature** that will automatically log you out after a period of inactivity. The default time out period is 20 minutes.
- You may wish to log out and complete your basket at a later time.
- You may accidentally close down your browser window and log out.
- Your network or internet connection may, inadvertently, be lost.

After quick saving you can safely log out. When you log back in to PECOS P2P your saved basket will automatically load.

The system will also assign a temporary requisition number to a Quick Saved Requisition, which can be accessed from the Document Search screen.

Only one basket can be temporarily quick saved. Each time that you use the Quick Save feature any existing basket that you may have previously saved will be **overwritten**.

Once you **submit** your basket as a purchase requisition any quick saved basket will be deleted from memory and the temporary requisition number will be replaced with the actual requisition number for the submitted requisition.

Please keep in mind that this is only a temporary holding feature. If you would like to save your basket longer term, you can store it as a **Template**.

How to Quick Save

- 1. In the Shopping Basket click the **Quick Save** button.
- 2. PECOS P2P will confirm that this has successfully happened with the text: 'Quick Save Succeeded'.
- 3. You can now safely log out.
- 4. When you log back in to PECOS P2P, the system will automatically retrieve the saved basket.

5.9 Comments, Attachments and Item Information

Documents and notes may be attached either to the requisition, an order, or specific line items both **internally** and **externally**. You may also attach preloaded documents made available to you by your system administrator and add **Additional Item Information** at line level.

U To add an attachment, comment or additional information to the requisition, an order, or a line, click on the **paper clip icon** in the relevant area of your basket.

The definitions and style of comments, attachment and item information is as follows:

- **Comment:** A simple text note that can be added to provide additional information about an order or as line. External comments can optionally be saved for recurring use.
- Attachment: Any document that you wish to add to your order. An attachment can be in any format, often from a word or spreadsheet application. Attachments can be user defined (stored and selected locally by the user) or provided centrally by your system administrator.
- Additional Item Information: A user defined field added by your system administrator to capture additional information at line item level. The format of these fields may be either text boxes or drop down list boxes and may contain a default value. A field may be marked as mandatory, in which case the requisition cannot be submitted until it is completed.
- Internal: An internal comment or attachment will stay internal to PECOS P2P. It can be read by anyone who has access to your orders, including your approvers. It will not be seen by suppliers.
- External: An external comment or attachment is for the benefit of your supplier. An external comment will appear printed on your purchase order and an external attachment will be sent to the supplier electronically with the purchase order. External comments are also visible to anyone who has access to your orders, including your approvers.

The steps required to add comments, attachment and additional item information are described in the following sections.

5.9.1 Comments

Comments can be added separately at three different levels:

- Requisition Header: Comments will be added to ALL order request headers on your requisition.
- Order Header: Comments will be added as *order level comments*. They will appear in the purchase order request header.
- Line: Comments will be added as *line level comments*. They will appear on the purchase order request line.

5.9.1.1 Adding an Internal Comment

- 1. In the Shopping Basket click on the comments and attachments paper clip icon at the appropriate level to open the **Comments and Attachments** screen.
- 2. Click the **Internal Comments** button to open the Internal Comments box.

| Internal and External Comments | | | | | | | |
|--------------------------------|-------------------|--|--|--|--|--|--|
| Internal Comments | External Comments | | | | | | |

Fig 5.26 - Internal and external comments section

3. A comments text box opens in a pop up window where you can type your comments.

| | | ^ |
|-------|--------|--------------|
| | | ~ |
| Clear | Cancel | 1 |
| | | Clear Cancel |

Fig 5.27 - Internal comments box

- To save and attach your comment click the **Apply Comment** button.
- If you wish to clear and delete the text, click the Clear button.
- To close the comment box without adding a new comment or saving any changes click the **Cancel** button.
- 4. If you apply a comment, a note icon will appear in the comments and attachment screen confirming your comment has been saved.
- 5. From the comments and attachment page click on the **Back** button to return to the shopping basket.
- 6. If you have applied an internal comment you will see that the attachment icon will change, confirming the comment is saved.

5.9.1.2 Adding an External Comment

- 1. In the Shopping Basket click on the comments and attachments paper clip icon at the appropriate level to open the **Comments and Attachment** screen.
- 2. Click the **External Comments** button to open the External Comments box.



Fig 5.28 - Internal and external comments section

3. A comments text box opens in a pop up window where you can type your comments.

| Apply Comment Clear Cancel | |
|--|---------------------------|
| Type a new comment or select a saved one, or The maximum length for the comments cannot e | |
| External Comment | |
| | ^ |
| | \sim |
| Group All | |
| Name | Save As Recurring Comment |
| Show Saved Comments | |

Fig 5.29 - External comments box

- To save and attach your comment click the **Apply Comment** button.
- If you wish to clear and delete the text, click the **Clear** button.
- To close the comment box without adding a new comment or saving any changes click the **Cancel** button.
- PECOS P2P allows you to save external comments as recurring comments. You may wish to save external comments when you find yourself, for example, retyping the same comment regularly for the same supplier.

a) Select the Group you want to save your comment to.

The group is an organisational level that you have access to which allows other users to share your comment. If, for example, you are a member of the finance department and save your comment to the 'Finance' group, ALL members of this department will have access to use this saved comment. If you do not wish for others to see or use this comment it may be saved as a **Private** comment. This group selection will ensure that only you will be able to see and use it.

- b) Select a Name for your comment. This is a free text box for you to allocate a logical name.
- c) Click the **Save As Recurring Comment** button to save the comment for future use. You will see a message saying "comment has been saved" confirming that the comment has been saved.
- d) You may now apply your comment to *this* requisition by clicking the **Apply Comment** button or close the window without applying the comment by clicking the **Cancel** button. Either way the comment will remain saved as a recurring comment.

5. If you applied a comment, a note icon will appear in the comments and attachment screen confirming your comment has been saved.

- 6. From the comments and attachment page click on the **Back** button to return to the shopping basket.
- 7. If you have applied an external comment you will see that the attachment icon on will change, confirming the comment is saved.

5.9.1.3 Using a Recurring Comment

A saved external comment can be retrieved and applied to any future requisition or order.

- 1. In the shopping basket click on the comments and attachments paper clip icon to open the comments and attachment screen.
- 2. Click the External Comments button to open the External Comments window.
- 3. Click on the **Show Saved Comments** button. The saved comments window will open displaying all the external comments that you have saved and those that your colleagues have saved to a *group* that you are a member of. You can filter the list of comments prior to selection, by selecting a group from the **Group** drop down selection.

| Saved | Saved Comments | | | | | | | | | |
|--|----------------|---------------|---------|-------------|------------|--|--|--|--|--|
| You may choose a group for a sub (refined) search. | | | | | | | | | | |
| Group: Private Close | | | | | | | | | | |
| Ann | | Name | Group | Author | Date Added | | | | | |
| Арр | ну | | Comment | | Delete | | | | | |
| | | Substitution | Private | Mike Watson | 08/08/2014 | | | | | |
| Sele | ct | Please do not | Delete | | | | | | | |

Fig 5.30 - Saved external comments window

- 4. To select a saved comment click on the **Select** button for the comment that you wish to apply.
- 5. If you wish to delete a recurring comment click on the **Delete** button to the right of the comment that you no longer require. Note that you can only delete your own comments (ones for which you are the author) and not those created by another user and saved to a group for you to use.
- 6. To close the comments window without selecting a recurring comment click the **Close** button.

5.9.2 Attachments

Any document can be attached to your requisition. In the introduction to this section the types and style of attachment are defined. Two types of attachment are available:

- New Attachment User defined attachment, created by you and added from a local drive of your PC.
- **Standard Attachment** –Documents that have been defined centrally and pre-loaded by your system administrator. This ensures that certain attachments are used consistently by all PECOS P2P users.

The steps that are necessary to attach documents are described in the following sections.

5.9.2.1 Select a New Attachment

1. In the Shopping Basket click on the comments and attachments paper clip icon at the required requisition, order or line level. The appropriate **Comments and Attachments** screen will open.

| Select New Attachment | | | Add New Attachment |
|---------------------------|--------|--------------|--------------------|
| File Location and Name: | Browse | Description: | |
| Attachment Type: Internal | V | | |

Fig 5.31 - Select new attachment section of the comments and attachments screen

- In the Select New Attachment section click on the 'Browse.....' button to explore your network or local computer hard drive for the document you would like to attach. A separate choose file window will open for you to explore.
- 3. Navigate to find the document that you wish to attach to your requisition in the usual way. Highlight the appropriate document and click the **Open** button.
- 4. PECOS P2P will return you to the comments and attachments page with the name of the document you selected showing in the **File Location and Type** box.
- 5. Optionally type a name that you wish the attachment to be called in the **Description** box. If this is left blank PECOS P2P will use the name of the document by default.
- 6. Select the **Attachment Type** from the drop down selection box:
 - Internal the attachment will be routed internally only and viewed by your approvers and any other user that has access to this requisition.
 - **External** the attachment will be available for viewing internally but will also be sent externally to your supplier as an attachment to the purchase order.
- 7. Click the Add New Attachment button.
- 8. PECOS P2P will display "**loading attachment....**" as the document selected is downloaded and attached to your order. The time taken will depend on the size of the document and the speed of your Internet connection.

The attachment is copied to PECOS P2P. Any modification to the original file held locally will not affect your attachment.

9. The attachment will appear listed at the top of the comments and attachments page.

| File description | Level | Size | Туре | User | Date Added | Delete | * |
|-------------------------------|-------|-------|----------|--------------|------------|--------|---|
| Standard Terms and Conditions | Line | 26112 | External | Agency Buyer | 4/23/2014 | × | |
| IT Specification | Line | 26112 | Internal | Agency Buyer | 4/23/2014 | × | - |

Fig 5.32 - Attachment listing section

X If you wish to remove an attachment click on the **red cross** in the Delete column and click 'OK' in the confirmation message.

- 10. Click the **Back** button to return to the Shopping Basket.
- 11. If you have applied a new attachment you will see that the attachment icon will change, confirming the attachment is saved.

5.9.2.2 Select a Standard Attachment

Standard Attachments will be *preloaded* for you by your system administrator.

1. In the Shopping Basket click on the comments and attachments paper clip icon at the required requisition, order or line level. The appropriate **Comments and Attachments** screen will open.

| Select Sta | ndard Attachment | | | Add Standard Attachme | int |
|--------------|------------------|---|------------------|-----------------------|-----|
| Description: | Rate_Card | ~ | Attachment Type: | External | < |

Fig 5.33 - Select standard attachment section of the comments and attachments screen

- In the Select Standard Attachment section choose a standard attachment by clicking in the Description drop down box. PECOS P2P will display a list of pre-loaded attachments that you have been given access to by your system administrator. These documents will commonly be standard terms and conditions or delivery instructions.
- 3. Select the **Attachment Type** from the drop down selection box:

- Internal the attachment will be routed internally only and viewed by your approvers and any other user that has access to this requisition.
- **External** the attachment will be available for viewing internally but will also be sent externally to your supplier as an attachment to the purchase order.
- 4. Click the Add Standard Attachment button.
- 5. After a short moment you will notice that the attachment appears listed at the top of the comments and attachments page in the attachment listing.

X If you wish to remove an attachment click on the **red cross** in the Delete column and click 'OK' in the confirmation message.

Note that a mixture of both user defined and standard attachments can be added to your requisition as desired.

- 6. Click the **Back** button to return to the Shopping Basket.
- 7. If you have applied a new attachment you will see that the attachment icon will change, confirming the attachment is saved.

Supported External Attachment Types

If the supplier's purchase order transmission method is either email or XML **any** attachment type can be added externally to an order for transmission.

If the supplier's purchase order transmission method is fax, only the following external attachment types are supported for transmission:

- Microsoft Word Document (.doc)
- Microsoft Excel Worksheet (.xls)
- Rich Text Format (.rtf)
- Adobe Portable Document Format (.pdf)
- Microsoft PowerPoint Presentation (.ppt)

5.9.3 Additional Item Information

Additional Item Information is available at **Line Level** in the **Line Comments**, **Attachments and Item Information** screen. The section appears in addition to the comments and attachments and contains all the order type item level extended fields created by your system administrators.

These fields are organisation specific, optionally mandatory and have been added in order to capture additional information for the line item which cannot ordinarily be entered elsewhere in PECOS P2P.

The values entered in these user defined fields are available for use as **approval routing criteria** and both the field name and content can optionally appear in the **purchase order** that is transmitted to the supplier. Examples of information which can be entered are line level delivery addresses or fixed asset reference numbers.

Additional Item Information fields may appear as simple text boxes or drop down list selection boxes and values entered will be saved when the back button is clicked. Note that there are no separate save or clear buttons for entering additional item information.

| Additional Item Information | |
|--------------------------------------|--|
| * Asterisks indicate required fields | |
| Global Individual Asset ID : | |
| COSHH Approval : | |

Fig 5.34 - Line level additional item information section

Mandatory Fields

Fields may be created as mandatory, in which case they will be identified with an asterisk (*).

Should you access the Line Comments, Attachments and Item Information page and not complete any of the mandatory fields, a pop up warning will appear indicating that the mandatory field information is required. To exit the page without completing the mandatory fields, click the OK button. If the Cancel button is clicked, you will remain in the Line Comments, Attachments and Item Information page for completing the mandatory fields.

Upon submitting the shopping basket, PECOS P2P will validate that all mandatory user fields have been completed. If fields are not completed a submission error will display after clicking the 'Submit' button. The

requisitioner must click back to return to the basket and complete all mandatory fields before it can be submitted.

5.10 Manual PO Number Entry

PECOS P2P will automatically assign a unique purchase order number to each order request upon final approval. If your organisation has enabled **Manual PO Numbering**, PECOS P2P will not automatically assign a PO number and it will be necessary to manually enter a purchase order reference.

A 'PO Number' field will appear at the top of the Order Delivery and Invoicing screen. Completion of this field is mandatory: the basket cannot be submitted until it is completed.

| Order Delivery and Invoicing | | | | | | | | |
|------------------------------|---------------------|-----------------|--|--|--|--|--|--|
| Save | Cancel | | | | | | | |
| PO Number:* | | | | | | | | |
| Delivery Date: | | Clear date | | | | | | |
| Delivery Time: (| Morning O Afternoon | O Specific Time | | | | | | |

Fig 5.35 - Manual PO number entry field

Note that the value entered in the PO Number field is <u>not</u> validated in any way: each order can contain any alpha-numeric value.

5.11 Submitting the Basket

If you are happy with the Shopping Basket that you have created and have completed all changes and updates (including the provision of all mandatory information), you can submit it as a Purchase Requisition for approval and ordering. Simply click the **Submit** button at the top of the page.

5.11.1 Requisition Review

If you may wish to **review** your basket and any changes that you have made before submitting it into workflow, click the '**Req Review'** button.

| Req | uisitior | n Revie | w | | | | | | | | | | | |
|---|---|---------|-------------------------------------|---|-----------------------------|---------|--------------|------------------------------|-------------|-------------------------------|-------------------------------|--------------------------|--------------|---------------|
| Sub | mit | Bac | k | | | | | | | | | | | |
| Requ | isition | Detail | | | | | | | | | | | | |
| Currer | • | | Ordered By | Requisitione | equisitioner GSRN Requisiti | | Total | Estimated Tax | Gross Total | Gross Total Internal Comments | | Exter | nal Comments | |
| | | 15/07/2 | 016 | Mike Watson | 86532599874 | 5 | £ | 50.20 £10.04 | | £60.24 | | | | |
| Ordei | Order Detail - Fire Equipment Ltd | | | | | | | | | | | | | |
| Suppli | ier | | Deliv | егу | Buy-for GSRN | PO To | tal Est. Tax | Gross Tota | | Payment Me | ethod | Carrier/Delive Method | ry | Delivery Date |
| 265984 1579 L Birming Midlan United | 26598452365548 36 1579 Long Road C Birmingham, West 72 Midlands B14 6RS Loc United Kingdom 71 | | 3656 Coun 72 W Lond 7TT | Watson 5214589745 cil Buildings hitehall on, EC5 d Kingdom | 865325998745 | £50. | 20 £10.04 | £60.24 | €0.00 | Invoice | ce Best Way / Dedicated Tr | | ck | |
| | | | | Internal Com | ments | | | External (Supplier) Comments | | | | | | |
| | | | | | | | | | | | | | | |
| Addit | ional C | order 1 | Infor | mation | | | | | | | | | | |
| Label | | | | Field Value | 2 | | | | | | | | | |
| Contra | act ID | | | | | | | | | | | | | |
| Additi | onal Appro | oval | | None | | | | | | | | | | |
| Orde | r Line [| Detail | - Fire | e Equipme | ent Ltd | | | | | | | | | ₽¢ |
| Line Item | Item No. | | P | Vfr No. | Manufac | turer | | | Qty | Unit Pric | e | Es | st VAT | Commente |
| No. | | | | Ite | em Description | | | | | Ext pric | e | Est | Gross | Comments |
| | 444070 | | | 444070 | | Cofolir | uko. | | 2 | COE 40/E | A | | 10.04 | |

Fig 5.36 - Requisition review screen

The Requisition Review screen shows a summary view of your purchase requisition by supplier (i.e. an order breakdown view). Here you are able to check the content of each order for: supplier details, delivery details,

financial tracking codes, comments and attachments. To submit the basket for requisition generation, approval and ordering from this screen click the **Submit** button at the top of the page.

Your administrator may require you to review your requisition prior to submission. In which case, the Submit button will not be displayed in the Shopping Basket, but only in the Requisition Review screen.

5.11.2 Requisition Submission

PECOS P2P will submit your requisition into the **workflow**. The workflow, also known as an **approval plan**, contains predefined approval rules that your administrators have setup for you, your department or your organisation. After submission, PECOS P2P will display the **Requisition Submitted** page.

Routing Options

PECOS P2P will read your requisition content and route it according to the criteria contained within your approval plan(s).

You will see a number of **initial statuses** for your requisition depending on whether your organisation has decided to route *requisitions* for approval, the individual *orders* for approval, or *both*. Each routing option is explained below.

- **Requisition routing** will route the entire requisition for approval. After approval PECOS P2P will create purchase orders, assign order numbers and transmit them to suppliers according to their predefined transmission method.
- Order routing will split the requisition by supplier and independently route the individual purchase orders for approval. After approval, PECOS P2P will transmit them to suppliers according to their predefined transmission method.
- Requisition and Order routing. Alternatively you may have a combination of both requisition and order routing. In this circumstance PECOS P2P will first route your requisition for approval, create purchase order requests when complete and then send these individual orders for approval. At the end of the order approval process PECOS P2P will transmit them to suppliers according to predefined transmission methods.

Routing Review

You can review your submitted documents from the Requisition Submitted page:

- **Requisition Number.** Click on the requisition number to open the *Requisition Status Summary* screen. Here you can review the details of your requisition.
- Order Request. Click on the order number to open the Order Request Status Summary screen. Here you can review the details of your order.
- Initial Status. The order status will tell you what has happened to the document. It may have been *routed* for approval or, where approval is not necessary, be *pending transmission* to the supplier.

After submission your basket will be empty, allowing you to either log out or start a new one.

Budget Checking

If your organisation has implemented the PECOS P2P budgeting module (and depending upon certain budget policy configurations) your requisition may be blocked from submission if it is over budget. Alternatively or in addition, your order requests may be additionally routed for budget approval. Full details of the requisition and approval process under budgetary control can be found in the *PECOS P2P Budget Checking Manual*.

Mandatory Delivery Dates

If your organisation has mandated that all or some order requests must have a delivery date, your requisition may be blocked from submission until these dates are entered. An error message will be displayed: 'Please enter a value for Delivery Date for Supplier: X'. Use the back button to return to fix the error.

Approval Delegation & Reassignment

Your approver's are able to **delegate** their approval when they are unavailable or out of the office for prolonged periods. If delegations are not set by approvers, in order to avoid delays in the approval process, system administrators are also able to undertake **approval reassignment** and manually send a document onto an alternate approver. If you become aware of any delay in the approval of a requisition or order request, you should advise your system administrator.

Audit Trail

Both the Requisition and Order Status Summary pages contain an Audit Trail.

Every action that PECOS P2P undertakes will be **date and time stamped** and logged as an audit trail entry. For additional information, including details of who your document has been sent for approval, you may review the audit trail in the respective summary screen.

Copy and Cancel

The **Requisition and Order Status Summary** pages contain a **copy** button. Click the **copy** button to copy the content of the submitted document into a **new** requisition. If you **copy** to a new requisition the items only will be copied. Financial tracking codes and requisition management tasks like comments and attachments will <u>not</u> be copied.

Depending on the supplier configuration you may also see a **Cancel Order Request** button on the Order Request Status Summary page. Click this button to cancel the order during the approval process.

5.12 Multi Currency

When multi currency is enabled for your organisation an additional column will appear in the shopping basket to display item prices (unit and extended), order totals and the requisition total in an alternate currency. Prices are converted using exchange rates maintained by your system administrator.

The default converted view (i.e. currency) is assigned through your organisation and user profiles and may be changed by your system administrator if required.

The currency view can also be changed dynamically in the shopping basket by selecting a currency from the list box in the requisition header. The additional currency conversion column can also be hidden by clicking the 'collapse' icon in the requisition header.

| Basket | | | | | | | | | |
|--|----------------------|--------------|--------------|---------------------------------------|--------------|----------------|-----------|-----------------|---------|
| Submit | Add Non- | Catalogue It | em Quick Sa | ve Save As Template Req Review | | | | | |
| Requisition delivery and involcing Requisition Totals (GBP): Net: £206.80 Gross: £248.16 | | | | | | | | | |
| Otv | Item No | Mfr No | Manufacturer | Supplier | UOM | Unit Price | Est VAT | Conv Unit Price | Actions |
| Qty | Qty Item Description | | | Item Description | Pack Size | Ext Price | Est Gross | Conv Ext Price | Actions |
| Order delivery and invoicing Vehicle Hire Total (GBP): | | | | e Total (GBP): | Net: £206.80 | Gross: £248.16 | €248.16 | 0 🗠 🗙 | |
| | AC G17 | 3-6 IV7873 | lveco | Vehicle Hire | Each | £43.70 | £34.96 | €52.44 | 0 |
| 4 17 Seater Minibus 2500cc 3-6 Days Rental (Price Pe | | | | 500cc 3-6 Days Rental (Price Per Day) | | £174.80 | £209.76 | €209.76 | D 🗠 🗙 |
| 4 | AC C1 I | IS | | Vehicle Hire | Each | £8.00 | £6.40 | €9.60 | |
| 4 | | | 0 | Group C1 Insurance | | £32.00 | £38.40 | €38.40 | 0 🛝 🗙 |

Fig 5.37 - Requisition screen with multi currency enabled

6 Templates

6.1 Overview

| 4 | Items | Documents | To Do | Basket | Templates | Blanket Orders | Non-PO Invoice |
|---|-------|-----------|-------|--------|-----------|----------------|----------------|
|---|-------|-----------|-------|--------|-----------|----------------|----------------|

Templates are **saved lists of favourite items** that are purchased on a regular or recurring basis: sometimes called skeleton or recurring orders. The principle of creating Templates is to save you time during the requisitioning process.

Time is saved by avoiding the need to continuously search catalogues and add items from search results. Instead you can open your templates and use this as either the basis for a new Shopping Basket or for adding to an existing basket.

Both **Catalogue and Non-Catalogue items** can be added to a Template but note that items from an External Market Place supplier cannot.

The Template can be thought of as a **list of core items** or even as the creation of a number of **personalised mini catalogues**. They are sometimes described as **shopping lists**, **favourite lists**, or **recurring** or **skeleton orders**. Moreover, the Template feature can be used to 'park' or temporarily save Shopping Baskets that are work in progress, enabling a user to have more than one current working basket at any time.

Templates can be created for **private** use, shared with one or more individuals, or **shared** among all colleagues in an another PECOS P2P organisation. For whatever reason they were created, they can be easily edited, updated or deleted.

This chapter is broken down into three logical sections:

- Creating Templates
- Using Templates
- Managing Templates

6.1.1 Three Click Shopping

To underline the advantages of Templates as a time saver, it is possible, after logging in, to create a purchase requisition in a few seconds with *just three clicks of your mouse*!

- 1. Click the Template tab.
- 2. Click **add** against the saved list you wish to re-order.
- 3. Click submit in the Shopping Basket.

6.1.2 Catalogue Changes

Price Changes

An item's price in a supplier catalogue can be updated either through manual adjustment by your system administrator, or through the electronic loading of a new catalogue by your supplier. When such a price change takes effect, the price of an item saved in a Template is **automatically updated**. There is no need therefore to manually update your Templates.

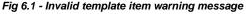
Item Changes

A number of changes may occur to an Item after being added to a template:

- It may be deactivated from a catalogue by your system administrator.
- It can be removed by a supplier through its omission from a new electronic catalogue load.
- It may have expired because it has passed its End Date.
- An item may be moved from one catalogue to another (a supplier may have more than one catalogue).
- Your user permissions to suppliers and catalogues may also be altered.

In all such cases, items stored in Templates will become either **invalid** or **inactive** and will be displayed as such.

| Submit | Add Non-Catalo | gue Item Quick | Save Save As Temp | ate Req Review | |
|---------------|------------------------|----------------|-------------------|---------------------|------------------------------|
| Requisition (| delivery and invoicing | 9 | | | |
| Qty | Item No | Mfr No | Manufacturer | Supplier | UOM |
| | Item Description | | | | |
| Order delive | ry and invoicing | | | | Healthcare Services Total (G |
| 5 | 140121 | BWK212 | Kimberly-Cla | Healthcare Services | Pack |
| | | | | | |



PECOS P2P will validate items in your Templates with current catalogue content and when an item becomes invalid or inactive, the system will **not add** them to your Shopping Basket. All valid items selected will be added in the usual way.

After adding all items from a template which contains one or more invalid items, a message will be displayed at the top of the Shopping Basket describing the errors.

If an item saved in one of your Templates becomes invalid, remove it by following the steps in the 'Editing Templates' section elsewhere in this chapter.

You will also see invalid items when you display the Template by clicking on its name. Invalid items are displayed with 'Invalid' or 'Inactive' in the Quantity Field. It is not possible to add such items from the Template.

6.2 Creating Templates

6.2.1 Select Items

To create a Template it is necessary to simply compile a Shopping Basket in the normal way and **save it as** a Template. The steps involved are described below.

- 1. Decide what items you would like saved in your Template. If necessary make a list or review the recent orders that you have placed on a recurring basis.
- 2. Search your online catalogues and create a basket containing the items that you have identified. Alternatively you can copy the content of an old requisition or purchase order.

A Template can contain items from multiple supplier catalogues as well as Non-Catalogue items, but cannot contain External Market Place (i.e. PunchOut) items.

3. Click the **Cart** tab to view the items added.

6.2.2 Save Options

There are **three** ways to save a Template:

- Assign personally = "Private Assigned": only the author of the Template is able to view and use it.
- Assign to an organisation = "Group Assigned": all users who belong to the selected organisation will have access to use the Template.
- Assign to a specific user = "User Assigned": only the selected user will have access to use the template.

To save a Template for personal or shared use:

1. Click the Save As Template button to open the Save As Template screen.

| | As Template select the name and description you would like to associate with this Back | Template. |
|--------|--|---------------------|
| Туре | Choose Type Here -or- Enter New> 🔽 | |
| Name | | |
| Assign | Private | |
| | O Group Maidenhead College | Select Organisation |
| | O User Search | |

Fig 6.2 - Save as template screen

- 2. **Type.** Choose a **Type** to allow you to easily retrieve the Template at a later date. The Type can be used to sort and filter your Template listing. Select the type of recurring list that you are creating. This should be a **generic label** that refers to the overall content. Either use a type that you have previously used by selecting from the drop down box or create a new type. It is recommended that you are logical and consistent with your naming conventions.
- 3. **Name.** Type a name for your Template. This should be a specific label for this set of items and one which will logically identify its content.
- 4. **Assign.** Click one of three radio buttons to determine how this Template is to be assigned upon saving.

- **Private** The Template will be saved privately so that only you will be able to see and use it. This Template is not therefore shared with any other user.
- **Group** Use the 'Select Organisation' button to select an organisation to share this Template. Any organisation from within the L2 company may be selected unless otherwise restricted by your system administrator. Access to the Template will be on a 'top-down' basis: all users who are members of the selected organisation and all of its child organisations, will be able to see and use the Template.
- User Use the 'Search' button to find a user with whom to share the Template. Only the selected
 user will be able to see and use the Template, rather than a group of users through an organisation
 assignment.

A template can only be assigned one way, by selecting one radio button, although a Template may be assigned multiple times (e.g. the same template can be saved to multiple users). The Author of the template will always retain ownership for edit and deletion purposes, irrespective of the method of assignment.

- 5. Click on the **Save** button to save your new Template.
- 6. PECOS P2P will confirm that the Template has been saved by displaying the 'Template Saved' screen with the message: "You may choose another function from the Menu Bar or log out."

6.2.3 Copied Data

6.2.3.1 Financial Tracking Codes

Financial tracking codes assigned at header or line level at the time of creation of the Template **ARE** stored with the Template.

These financial tracking codes will be propagated to your Shopping Basket lines as long as you have permission to use those codes (i.e. as part of your configured permissions). If you do not have the correct permissions, your default financial tracking codes will be used.

6.2.3.2 Comments, Attachments and Additional Item Info

Comments, attachments and additional item information entered into user defined fields **ARE NOT** saved or stored with the Template.

6.2.3.3 Delivery Address

The requisition's delivery address and any additional delivery information entered **ARE NOT** saved or stored with the Template.

6.3 Using Templates

Once you have created a number of Templates you will start to benefit from real time savings during the requisitioning process. After logging in, instead of navigating to the Item Search page to interrogate catalogues, you can navigate to your Templates and simply use these to add items to your current Shopping Basket.

Click on the **Templates** tab to open the Templates screen. PECOS P2P will display a list of all the templates that you have access to. This list will include those that you have created, as well as those created by other users and saved to a level of the organisation to which you have access.

6.3.1 Search and Filter

The Templates table will display 10 entries, sorted alphabetically, by default but can be extended using the **Show entries** control in the top left hand corner of the table. Using the list box, choose an override to display 25, 50 or 100 entries. When more than one page is available, pagination controls will display the number of pages of entries and allow you to scroll or jump between those pages. A **Quick filter** provides a 'type ahead' text search, which automatically filters the entries in the table using the string of characters entered.

Optionally use the **Type** and **Group** drop down lists in the column headers to **filter** the table or use the 'type ahead' **Name** and **Author** search boxes. You may filter using one or more criteria: a new table will populate based on your selection.

You may also use the **column headings** to **sort** your list. Click on the heading that you wish to sort by and PECOS P2P will sort the list either alphabetically or numerically in descending order. Click once more and the list will return to the previous sort order.

| Show 10 v entries Showing 1 to 8 of 8 entries | Quick filter: First Previous 1 Next Las | | | | |
|--|--|------------------------------|------------------|---------------|-------|
| Туре | Name 🔺 | Group | Author | Last modified | Actio |
| All | | All | | Clear | |
| T Equipment | Computer Consumables | Waltham Road Campus | Michael Newman | 21/06/2016 | Ļ. |
| Office Supplies | Copier Paper Restocking | User (Mike Watson) | Michael Newman | 21/06/2016 | đ |
| T Equipment | Information Technology - PQ Order | Maidenhead College | Mike Watson | 16/09/2013 | à |
| Office Supplies | Printer Supplies | Maidenhead College | Mike Watson | 21/06/2016 | À |
| Catering | Quick Order | Maidenhead College | David Noakes | 17/01/2011 | đ |
| Catering | Regular Vegetable Order - Wk1 | Maidenhead College | Caroline Mulhall | 21/06/2016 | à |
| Catering | Regular Vegetable Order - Wk2 | Sports and Recreation Ground | Caroline Mulhall | 21/06/2016 | À |
| Office Supplies | Weekly Restocking Order | Private | Mike Watson | 21/06/2016 | Ļ. |

Fig 6.3 - Templates screen

There are two ways of adding items to a basket:

- Add all items from a Template or
- Open the Template and select **specific items**

6.3.2 Adding All Items

1. After locating your Template, click the 'Add' icon in the Action column. This will add the entire Template into your current basket.

Note. A Shopping Basket does not need to contain *only* items from a Template. Other catalogue or PunchOut items may be added before or after the addition of items from a Template.

- The entire content of the Template selected will be copied into your Shopping Basket which will display. If you have existing items of the same part number already in your basket, PECOS P2P will create an additional line: items will not be added together but shown on separate lines.
- 3. Perform **editing** to the basket in the normal way.

It is unlikely that **all items and quantities** will be required every time a recurring order is placed. You may now perform any editing task, for example:

- Add items from catalogues that you need for this order
- Delete items that you do not require for this order
- Change quantities from the usual default values
- Update delivery and financial tracking details
- Add comments or attachments
- 4. When the Shopping Basket is complete click **Submit**.

6.3.3 Selecting Specific Items

It is also possible to add specific items or change default quantities before adding them to your Shopping Basket.

1. After locating your Template, click on the **Name** of the Template you wish to use to open the **Template Detail** screen.

The Template Detail screen lists all the items and default quantities that are saved in the Template.

- 2. Scroll down the list of items and select those that you wish to add to your Shopping Basket by checking the box in the **Add** column to the left of the item.
- Optionally you may wish to update the default quantities to be added to your basket by overtyping the quantity in the 'Qty' column.

This will only affect the quantities copied onto your new or open Shopping Basket and will not permanently change the default quantities saved in your Template.

The quantity entered will be validated against any current minimum or maximum order quantity for the item. If the quantity entered is invalid it will not be added to your basket and a warning message will display.

| | Add/Replac | e Select All | Deselect A | ll Back | | | | |
|---------|-------------------|-----------------------|----------------|---------------------------------------|-------------------------|-----------|------------|----------|
| uantity | changes affect on | ly quantities added t | to the current | requisition. The Template will I | not change permanently. | | | |
| Add | Qtv | Item No | Mfr No | Manufacturer | Supplier | NON | Unit Price | Est VA |
| Auu | Qty | | | Item Description | | Pack Size | Ext Price | Est Gros |
| | 2 | CC91147014 | | Canon | Computer World Ltd | Each | £17.55 | £7.0 |
| | Z | | с | anon gp215 original laser toner ca | | £35.10 | £42.1 | |
| _ | | CC91261304 | | Oki | Computer World Ltd | Each | £14.58 | £2.9 |
| ✓ | 1 | | oki | 79801 original laser toner cartridg | e - black | | £14.58 | £17. |
| _ | | CC91862813 | | Brother | Computer World Ltd | Each | £16.03 | £9.0 |
| ✓ | 3 | | brothe | er tn8000 original laser toner cartri | | £48.09 | £57. | |
| _ | | CC92791131 | | Brother | Computer World Ltd | Each | £5.45 | £2.' |
| | 2 | | | brother Ic900 fax cartridge - cy | an | | £10.90 | £13.0 |
| _ | | CC92854515 | | Pelikan | Computer World Ltd | Each | £2.58 | £1.0 |
| ✓ | 2 | | pelil | kan compatible fax cartridge for sh | arp ux3cr | | £5.16 | £6.1 |
| _ | | CC93045846 | | Impega | Computer World Ltd | Each | £7.56 | £3.0 |
| | 2 | | impega | brother tn-8000 compatible laser to | oner cartridge | | £15.12 | £18.1 |
| _ | | 3045846 | | Impega | Stationery Company | Each | £8.69 | £1.7 |
| | 1 | INT | | R TN-8000 COMPATIBLE LASE | | | £8.69 | £10.4 |

Fig 6.4 - Template detail screen showing items selected

- 4. Add the items selected by clicking the **Add** button at the top of the screen. Your Shopping Basket will display.
- 5. Perform editing to the basket in the normal way.

It is unlikely that **all quantities** will be correct every time a recurring order is placed. You may now perform any editing task, for example:

- Add items from catalogues that you need for this order
- Change quantities from the default values
- Update delivery and financial tracking details
- Add comments or attachments
- 6. When the Shopping Basket is complete click **Submit**.

Template Detail Selection Buttons

Additional buttons are provided at the top of the Template Detail screen for selecting and adding items.

- Select All Click this button to automatically select all items in the list.
- **Deselect All** Click this button to automatically deselect all currently selected items in the list. Reselections can then be made.
- Add Click this button to copy all the selected items onto your Shopping Basket in addition to any items that have been already added to it.
- Add/Replace Click this button to copy all selected items onto your existing Shopping Basket in place of any items that have been already added to it. This action will delete the current content of your open basket and replace them with the items you have selected from your Template.
- Delete Click this button to delete your saved Template. You can only delete a Template if you are its author.
- **Back** Click this button to **return** to the Template listing screen without adding items to your Shopping Basket.

6.4 Managing Templates

Over time you may need to make changes to your Templates to reflect changes in your purchasing requirements. You may even wish to delete an old list that you no longer use, or copy another user's work to a Template of your own.

This section explains how Templates can be efficiently managed and is broken down into three sections:

- Deleting Templates
- Editing Templates
- Copying Templates

6.4.1 Deleting Templates

An old and unwanted Template can be permanently deleted. You can **only delete your own** Templates: you will not have rights to delete one that another user has created and made available to you.

1. Click on the Templates tab to open the Template Listing screen.

- 2. Click on the name of the Template you wish to delete. The Template Detail screen will open.
- 3. Click the **Delete** button at the top of the page.
- 4. A delete confirmation window will open.
 - a. Click **OK** to confirm deletion: your Template will be permanently deleted.
 - b. Click **Cancel** to return to the Template Detail screen: your Template will not be deleted.

6.4.2 Editing Templates

or

After a period of time the lists of items that you create as Templates may need updating to reflect changed purchasing requirements. There will be items that you no longer buy and there may be new items that you need to add to your recurring orders. You may simply wish to update the default order quantities in your template.

- 1. Click on the **Templates** tab to open the **Template Listing** screen.
- 2. Scroll or use the **Type** and **Group** filters to find the Template you wish to update. You may also sort your list by clicking on the column headings.
- 3. Click the **Add** icon in the listing screen for the Template you wish to edit.
- 4. The content of the Template that you wish to update is copied into a new Shopping Basket which will be displayed.
- 5. Perform **editing** actions to your list in the Basket:
 - Search and add items from catalogues that you wish to add.
 - Use the delete cross X at line level to delete items that you wish to remove.
 - Change quantities to the usual default order level by highlighting and overtyping.
- 6. When you have finished making your changes click the 'Save As Template' button at the top of the page.
 - a. Because you began by adding items from a Template, the system will intuitively prompt you with the original details of the Template you are editing.
 - b. If you wish to save this Template with the same name and **overwrite the original**, do not make any changes.
- 7. Click the Save button.
- 8. A warning message will be displayed.
 - To save and overwrite the original click: OK.
 - To return and cancel the save click: Cancel.
- 9. If you click **OK** to confirm the change, the 'Template Saved' screen will be displayed. Your original Template has now been updated with your changes.

6.4.3 Copying Templates

There may be occasions when you wish to **copy** a Template. In this way you can create different ones for similar orders and avoid having to make as many changes prior to submission of your Shopping Basket.

Example 1

If a slightly different set of IT Consumable items are purchased regularly over a rolling four week period, four similar Templates can be created. You could create a 'master' Template called *"IT Consumables – Full"* containing all the items purchased regularly. This master can then be copied, edited for content, and saved under four different names: *"IT Consumables – Week 1"; "IT Consumables – Week 2"* etc.

You may also copy another user's Template and save it as your own. In this way, with little effort on your part, you can use an existing Template that is similar to your requirements, make minor changes and create your own version.

Example 2

You may have access to a colleagues *"Regular Stationery Order"* template containing 40 core stationery items. If you also purchase the majority of these items, you can add the content of your colleagues list to a basket, add and delete as appropriate and save it as your own Template. In this way you will save a great deal of time searching catalogues yourself.

6.4.3.1 Save a Copy with a Different Name

- 1. Click on the **Templates** tab to open the Templates listing screen.
- 2. Scroll or use the **Type** and **Group** filters to find the Template you wish to copy. You may also sort your list by clicking on the column headings.

You may select **any** Template – it can be one of your own or one that was created by another user.

3. Select items that you want to copy:

- a. Click on the Template name to open the Template Detail screen; scroll down the list of items and select those that you wish to copy to your new Shopping Basket by checking the box in the Add column to the left of the item. Click the Add button at the top of the page.
- b. If you wish to copy the **entire contents** of an existing Template click the **Add** icon on the Templates listing screen. It is not necessary in this case to click on the name and manually select individual items.
- 4. The content selected is copied into a new Shopping Basket which will display.
- 5. Perform editing actions as necessary:
 - Click the **Items** tab and add items from catalogues that you wish to add.
 - Use the **delete** cross X at line level to delete any items that you wish to remove.
 - Change **quantities** to the usual default order level by highlighting and overtyping.
- 6. When you have finished making your changes click the **Save As Template** button at the top of the page. The **Save As Template** screen will open.
 - a. Because you began your basket by adding items from a Template, the system will intuitively prompt you with the original details of the Template you are copying.
 - b. Type a new name for the copied Template in the Name field.
 - c. Click the Save button.
 - d. The Template Saved screen will be displayed.
- 7. A new Template will now be saved and appear in your Template list for you to use at a later date.

6.4.3.2 Save a Copy with the Same Name

If you wish to copy and save **another user's** Template as your own but use the **original name** you may do so. PECOS P2P will not overwrite the original user's work.

- 1. Click on the **Templates** tab to open the Templates listing screen.
- 2. Scroll or use the **Type** and **Group** filters to find the Template you wish to copy. You may also sort your list by clicking on the column headings.

You may select **any** Template – it can be one of your own or one that was created by another user.

- 3. Select items that you want to copy:
 - a. Click on the Template **name** to open the **Template Detail** screen; scroll down the list of items and select those that you wish to copy to your new Shopping Basket by checking the box in the Add column to the left of the item. Click the **Add** button at the top of the page.

01

- b. If you wish to copy the **entire contents** of an existing Template click the **Add** icon in the Templates listing screen. It is not necessary in this case to click on the name and manually select individual items.
- 4. The content selected is copied into a new Shopping Basket which will display.
- 5. Perform **editing** actions as necessary:
 - Click the **Items** tab and add items from catalogues that you wish to add.
 - Use the **delete** cross X at line level to delete any items that you wish to remove.
 - Change quantities to the usual default order level by highlighting and overtyping.
- 6. When you have finished making your changes click the 'Save As Template' button at the top of the page. The Save As Template screen will open.
 - a. Because you began your basket by adding items from a Template, the system will intuitively prompt you with the original details of the Template you are copying.
 - b. Do not change the Template name.
 - c. Click the Save button.
- 7. A warning message will be displayed stating that a template of this name already exists. To continue to save a copy click **OK**.
- 8. The Template saved screen will be displayed with a **warning message**: "You do not have the right to delete this template.".

The warning message is for information purposes. Since you do not have the right to delete another user's Template the system has not overwritten the original (since it belonged to a different user) but instead created a copy under your profile

9. A new Template will now be saved and appear in the Template list for you to use at a later date.

7 Blanket Orders

7.1 Overview

| 1 | Items | Documents | To Do | Basket | Templates | Blanket Orders | Non-PO Invoice |
|---|-------|-----------|-------|--------|-----------|----------------|----------------|
|---|-------|-----------|-------|--------|-----------|----------------|----------------|

PECOS P2P supports the creation and use of Blanket Orders by all users. Invariably however, Blanket Orders are setup by central purchasing departments and commodity managers following negotiation with your suppliers.

Blanket Orders are sometimes referred to as 'Contract Orders' and are often created following the negotiation of a **fixed price contract** for the provision of goods or services.

As a user you may have the permission to view, use (create releases), or create Blanket Orders. This will depend on the privileges you have been granted by your administrator or by the user who created the Blanket Order.

7.1.1 Types

Blanket Orders are defined in the PECOS P2P as being one of two different types:

Quantity Based

Quantity based blankets are often used to reserve the purchase of a specific **number of items** from a supplier. The Blanket Order can be used to **'call off'** quantities of the order as they are required.

Amount Based

Amount based blankets are used to reserve a specific value of a commodity or service from a specific supplier. The Blanket Order can be used to 'draw' releases of the commodity or service until the money set aside for the Blanket Order is exhausted.

Each type of order can be configured with the ability to '**Call Off**' quantities and amounts over a period of time. Where call offs are required, it is the individual releases and not the original Blanket Order itself, which constitutes the purchase order against which goods are received and invoiced. Further to the ability to create releases, it is also possible to schedule releases for submission on a predefined date.

7.1.2 Financial Tracking

Financial tracking codes assigned at header or line level at the time of creation of Blanket Orders are stored with the Blanket Order.

These financial tracking codes will be propagated to the Blanket Release created from the Blanket Order as long as the requisitioner has the permissions to use those specific financial tracking codes. If the user does not have the correct permissions, the user's default financial tracking codes will be used.

7.1.3 Uses

Listed here are some examples of purchasing scenarios where Blanket Orders could be utilised.

- An Information Technology department wishes to procure a large number of new computers and roll them
 out at undetermined times throughout an implementation project.
- A Transportation department needs to purchase a defined number of new vehicles and take delivery over an undefined, staged period.
- An Estates department needs to create a number of fixed term garden maintenance contracts.
- A Finance department needs to create a procedure for the efficient accounting and invoice processing for a number of utility suppliers.
- A Personnel department wishes to engage a supplier for the provision of training courses for a newly
 implemented eProcurement application and has an opportunity to negotiate a block booking discount.
- A Purchasing department has a long term need for consulting services but does not know exactly when the consultants will be needed or for how long.

7.2 Creating Blanket Orders

There are two types of Blanket Order:

- Quantity based
- Amount based

The following sections define the steps you should follow and the options available in creating each type of Blanket Order.

Blanket Orders is a separate user permission. If you do not see this option please speak to your system administrator.

7.2.1 Quantity Based Blankets

A quantity based Blanket Order contains a **fixed quantity of goods or services** from a **single supplier**. It can optionally require the delivery of those goods or services based on future releases of the quantities contained in the Blanket Order. A quantity based Blanket Order can also be created to manage the receipt and accounting for the long term provision of goods and services.

Click the Blanket Orders tab to open the Blanket Order Listing screen.

| - | Order List anket Order | ting | | | | | |
|-------------------|---------------------------|-----------------|--------------------|-------------------------------|--|-----------------|-----------------|
| Create Release | Scheduled Releases | Edit Blanket | <u>Blanket No.</u> | Supplier All | <u>Name</u> | Status Active V | Expiration Date |
| 皆 | | È\ | <u>GOV248</u> | Farnell Electronics | Consulting Services (A) | Active | 30/04/2016 |
| 眥 | | Ľì. | <u>GOV259</u> | Property Maintenance Services | Managed Services - Property Maintenance (Q) | Active | 31/01/2016 |
| 槹 | | Ľ۱ | <u>GOV266</u> | Hayes Recruitment Ltd | Temporary Labour (A) | Active | 31/01/2016 |

Fig 7.1 - Blanket order listing screen

Click the Create Blanket Order button to open the Blanket Order Policy screen.

7.2.1.1 Blanket Order Policy

| Blanket Order Po | licy | | | | |
|-------------------------|---------------------------------|-----------------------|--|--------------------|-------------------------|
| Click blanket order det | ail to establish line items and | complete the creation | process. | | |
| Blanket Order Detail | Blanket Order Permissions | Cancel | | | |
| Policy Terms and Co | nditions | | | | |
| Blanket Order Name: | | Supplier: | (select supplier) | Blanket Type: | Quantity |
| Effective Date: | 5 <u>-</u> 5 ::: | Expiration Date: | 1000 111 | | |
| Contract Number: | | Attachment: | 0 | Activate: 🔘 Deacti | vate: 🔘 Status: Pending |
| Processing Condition | ns | | | | |
| Require Release: | Yes: • No: O | Approve Release: | Yes: • No: O | Require Receipt: | Yes: • No: O |
| Match Unit Price: | | Item Amounts: | | | |
| Order Transmission | | | | | |
| Transmit Original Ord | er: Yes: 🔿 No: 🖲 | | Override Destination | eMail: | |
| Transmit Release Ord | ers: Yes: • No: 🔾 | | Override Destination | eMail: | |
| Notifications Control | S | | | | |
| Days Prior To Expirati | on: 0 | | Percent of Blanket Amou Quantity Ordered: | nt or 0 % | |
| Blanket Owner: | Mike Watson | User Lookup | Blanket User: | | User Lookup 🗙 |

Fig 7.2 - Blanket order policy screen: quantity type selected

The Blanket Order Policy screen enables you to set up the terms, processing conditions, order transmission rules and notification controls for the Blanket Order. Buttons giving access to the order detail and permissions are also at the top of this screen.

The blanket terms, conditions and notifications must be completed first. Listed below is a description of the fields and the available options that must be completed.

Policy Terms and Conditions

- Blanket Order name Enter a specific and logical name for the Blanket Order.
- Supplier Select the supplier from the selection box for whom the blanket is being created.
- Blanket Type Select the type of Blanket Order you are creating. There are two options:
 - Quantity (i.e. a physical number of items)
 - Amount (i.e. a value)

In this example 'Quantity' must be chosen.

- Effective Date Enter the date on which the Blanket Order will go into effect. Click on the calendar icon and choose the blanket start date.
- Expiration Date Enter the date on which the Blanket Order will expire. Click on the calendar icon and choose the blanket order end date.
- **Contract Number** If there is a contract associated with this blanket you can enter a reference number here.
- Attachment and Comments If a specific file, such as a copy of the contract needs to be attached to
 your blanket, it can be attached here. Internal and external comments can also be added. Click on the
 paper clip icon to open the Comments and Attachments page.
- Status During the creation of a quantity based Blanket Order the status will be 'pending'.
- **Processing Conditions**
- Require Release- Indicate whether the goods and services on your Blanket Order are to be 'called off' or scheduled over a period of time. There are two choices:
 - Yes: If the blanket requires releases, PECOS P2P will send a purchase order to the supplier upon the creation of the blanket for information only. Goods and services will not be delivered and cannot be receipted or invoiced against this summary Blanket Order. Future releases will be allowed, generating a release order against which your supplier will dispatch goods or supply services. Optionally the release order can be scheduled at the time of creating the release. Receipting and invoicing is performed against these release orders.

For example this could be used to inform the supplier that over the next year you will be ordering up to 1000 tonnes of coal. As and when coal is actually required releases will be raised for the amount needed at that time.

 No: If the blanket does not require releases PECOS P2P will send a single purchase order to the supplier upon the creation of the blanket, containing the full blanket detail. No future releases will be allowed. All goods and services will be delivered, receipted and invoiced against this Blanket Order.

For example if you know that each month you want 100 tonnes of coal delivered you can specify this in the Blanket Order and the deliveries will arrive each month without the need to raise specific releases.

- Approve Release Approve release is only available when the Require Release field is set to Yes. This indicator determines whether approval routing is required for each future release order that is generated against your Blanket Order. Note that the original blanket is always sent for approval. You are therefore able to determine that future releases do not require further approval.
- Require Receipt Define if you require the original Blanket Order and any future generated releases to be receipted. Receipting can be defined independently of releases or release approval being required. There are two choices:
 - **Yes**: Goods or services supplied against this Blanket Order or release orders do need to be receipted and a 3-way match will be performed.
 - No: Goods or services supplied against this Blanket Order or release orders do not need to be receipted and a 2-way match will be performed. This option is particularly useful for the provision of certain utility services.

Note that the receipting permission set here will override the matching rules set at all other levels (Organisation, supplier and item).

- Match Unit Price This condition is not available for quantity type Blanket Orders and is greyed out.
- Item Amounts This condition is not available for quantity type Blanket Orders and is greyed out.

Order Transmission

Options are available for the transmission of the original blanket order and, when the 'Require Release' Processing Condition is set to 'Yes', the release orders. When either the original order or the release orders are configured for transmission, an additional option is available to override the supplier transmission setting with an alternate eMail destination.

- Transmit Original Order When Require Release is set to either 'Yes' or 'No', options to transmit the original order are available:
 - **No**: When the option Transmit Original Order is 'No', the original blanket order will not be transmitted to the supplier and the override destination eMail option is greyed.
 - Yes: When the option Transmit Original Order is 'Yes', the original blanket order will be transmitted to the supplier. A check box for overriding the supplier eMail address is selectable.
 - \circ $\,$ When selected, the Override Destination eMail field becomes available.
 - \circ \quad Upon screen navigation the email address becomes mandatory and its content is validated.
- Transmit Release Orders When Require Release is set to 'Yes', options to transmit release orders are
 presented:

- **No**: When the option Transmit Release Orders is 'No', the blanket release orders will not be transmitted to the supplier and override destination options is greyed.
- Yes: When the option Transmit Release Orders is 'Yes', the blanket release orders will be transmitted to the supplier and a check box for overriding the supplier eMail address is selectable.
 - When selected, the **Override Destination eMail** field becomes available.
 - Upon screen navigation the email address becomes mandatory and its content is validated.

• When Require Release is set to 'No', options to transmit release orders is not relevant and are greyed.

Notification Controls

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- **Days Prior to Expiration** Define the number of days, prior to the Blanket Order expiration date, when you want PECOS P2P to send a notification email. The email will remind the blanket owner when the blanket is due to expire.
- Percent of Blanket Amount or Quantity Ordered Define a percentage of the blanket usage when you
 want PECOS P2P to send a notification email. The email will inform the blanket owner of the percentage
 of blanket consumed or released.
- Blanket Owner Displays the name of the creator of the order. The User Lookup button enables the blanket creator to designate another user as the owner of the blanket. The blanket owner receives all expiration notification eMails.
- Blanket User This field enables you to specify an additional primary user of the Blanket Order. Click on the User Lookup button to define a user. Click on the delete button X to remove a selected blanket user. The blanket user also receives all expiration notification eMails.

After defining your blanket order policy click on the **Blanket Order Detail** button to open the **Quantity Blanket Order Detail** screen.

7.2.1.2 Blanket Order Detail

| Quantity | Blanket Orde | er Detai | I | | | | | | | | | | | |
|--------------|---|---------------|-----------|-------------------|---------------------------------|------------|--------|--------------|----------------|---------|--|--|--|--|
| To create a | line item, click A catalogue based isition on the Se | l line item | , type in | search criteria | and click search. e.) | | | | | | | | | |
| Submit | Submit Add Non-Catalogue Item Blanket Order Policy Req Review | | | | | | | | | | | | | |
| Blanket Nam | Blanket Name: Monthly Maintenance | | | | | | | | | | | | | |
| Requisition | Requisition Totals (GBP): Net: £719.88 Gross: £863.86 👔 💐 🔨 | | | | | | | | | | | | | |
| Max Qty | Item Type | Item No | Mfr No | Manufacturer | Supplier | UOM | a | Unit Price | Est VAT | Actions | | | | |
| max ory | | | | Item Descript | tion | Pack | < Size | Ext Price | Est Gross | Actions | | | | |
| Order delive | ery and invoicing | | | | Fire Equipment Ltd Total (GB | | | Net: £719.88 | Gross: £863.86 | 0 🗠 🗙 | | | | |
| 12 | Non-Catalogue | <u>MT6546</u> | | | Fire Equipment Ltd | Each 59.99 | | 59.99 | £143.98 | 0 👞 🗙 | | | | |
| 12 | | Monthly | service c | harge for water e | xtinguisher maintenance | | | £719.88 | £863.86 | U | | | | |
| Direct Item | Entry | | | | | | | | | | | | | |
| Qty | | Iter | m No | | Mfr No | | | Suppl | ier | | | | | |
| | | | |] | | | | Fire Equipn | nent Ltd | Add | | | | |

Fig 7.3 - Quantity blanket order detail screen

The **Blanket Order Detail** screen is similar to the Shopping Basket screen and allows you to enter items into your Blanket Order. Items can be added to your blanket in a number of ways:

- Direct item entry Type the product number and quantity into the direct item entry line.
- Non-Catalogue Items Add Non-Catalogue items by clicking the 'Add Non-Catalogue Item' button.
- Catalogue Search Click the Items tab to navigate to the Item Search page.

Notice that if you navigate to the Item Search page to undertake a catalogue search, the supplier is restricted to the one for which the Blanket Order is being created.

To return to the Blanket Order Detail screen from the search page, click the Basket tab.

Add items to your blanket requisition and perform content management tasks (e.g. update financial tracking codes) in the usual way.

Optionally you can **modify the price** of the item by overtyping a catalogue price. This allows a Blanket Order to be created with special or negotiated prices.

Click on the Blanket Order Policy button to reopen the Blanket Order Policy screen.

Blanket order policy and blanket order details have now been completed. From the Blanket Order Policy screen click on the **Blanket Order Permissions** button. The Blanket Order Permissions screen will open.

7.2.1.3 Blanket Order Permissions

The Blanket Order Permissions screen enables you to set **release** and **maintenance** permissions for a predefined group of users.

| Blanket Order Permissions Save Cancel | |
|---------------------------------------|-------------------------------------|
| Releases | |
| Release Permission: Group 🗸 | |
| Available Business Rule Groups: | Selected Business Rule Groups: |
| Available Group Name A | > ^ < ✓ < ✓ |
| Blanket Maintenance | |
| Maintenance Permission: Private | |

Fig 7.4 - Blanket order permissions screen

The two types of available permissions are described below:

- Release Release permissions define which users are able to create release blanket orders against this blanket. This option will only become available if the 'require release' processing condition is set to 'yes'.
- Maintenance Maintenance permission allows editing rights to this blanket.

The default permissions are '**Private**', allowing access only to the creator of the Blanket Order. To assign permissions to other sets of users, click in the selection box and choose '**Group**'.

If **Group** is selected a list of all available **Business Rule Groups** will be displayed. Business Rule Groups are created by your system administrator. Different types of group can be created which define access permissions to assigned users. If you are unsure about the Business Rule Group assignment, or require a new group to be created, please speak to your system administrator.

Members of all business rule groups selected will be granted permission to this Blanket Order. To select business rule groups, scroll down the available list, click on your selection and use the arrows as defined below:

Select. Move your **selected** group *from* the 'available business rule group' box *to* the 'selected business rule groups' box.

Deselect. Move your **selected** group *from* the 'selected business rule groups' box *back to* the 'available business rule group' box.

Select All. Moves all business rule groups from the 'available business rule group' box to the 'selected business rule groups' box.

Deselect All. Moves **all** business rule groups *from* the 'selected business rule groups' box *back to* the 'available business rule group' box.

Click **Save** to save your selected permissions or click **Cancel** to return without saving any selected permissions. The **Blanket Order Policy** screen will reopen.

7.2.1.4 Submit Blanket Order

Creation of the Blanket Order is now complete and it must be **submitted**. This must be done from the Blanket Order Detail screen. Navigate to the **Blanket Order Detail** screen by either:

- a. Click the Blanket Order Detail button in the Blanket Order Policy screen
- b. Click the Basket tab

or

Finally click the Submit button. The Requisition Submitted screen will display.

Your blanket requisition will be submitted to your approval plan for approval routing. If approval is required the Blanket Order will be assigned a status of **'Pending'**, during which time no releases can be generated. After

approval the Blanket Order will be transmitted to the supplier and a status of 'Active' assigned to it. At this stage releases can be generated from the original Blanket Order.

7.2.2 Amount Based Blankets

An amount based Blanket Order contains a **fixed value of goods or services** from a **single supplier**. It can optionally require the delivery of those goods or services based on future releases of a '**Not To Exceed Amount**' contained in the Blanket Order, controlled at header or line item level. An amount based blanket can also be created to manage the receipt and accounting for the long term provision of services.

The steps and options available for setting up an amount based Blanket Order are described below.

Click the Blanket Orders tab to open the Blanket Order Listing screen.

| | Order List anket Order | ting | | | | | |
|-------------------|---------------------------|-----------------|---------------|-------------------------------|--|-----------------|-----------------|
| Create Release | Scheduled Releases | Edit Blanket | Blanket No. | Supplier All | <u>Name</u> | Status Active V | Expiration Date |
| 督 | | <u>اظ</u> | <u>GOV248</u> | Farnell Electronics | Consulting Services (A) | Active | 30/04/2016 |
| 眥 | | L'I | <u>GOV259</u> | Property Maintenance Services | Managed Services - Property Maintenance (Q) | Active | 31/01/2016 |
| 皆 | | Ľì(| <u>GOV266</u> | Hayes Recruitment Ltd | Temporary Labour (A) | Active | 31/01/2016 |

Fig 7.5 - Blanket order listing screen

Click the Create Blanket Order button to open the Blanket Order Policy screen.

7.2.2.1 Blanket Order Policy

| Blanket Order Po | licy | | | |
|-------------------------|------------------------------------|-----------------------|--|---|
| Click blanket order det | tail to establish line items and o | complete the creation | process. | |
| Blanket Order Detail | Blanket Order Permissions | Cancel | | |
| Policy Terms and Co | onditions | | | |
| Blanket Order Name: | | Supplier: | (select supplier) | Blanket Type: Amount |
| Effective Date: | | Expiration Date: | 1000 000 000 000 000 000 000 000 000 00 | Not To Exceed Amount= |
| Contract Number: | | Attachment: | D | Activate: O Deactivate: O Status: Pending |
| Processing Condition | ns | | | |
| Require Release: | Yes: • No: O | Approve Release: | Yes: • No: O | Require Receipt: Yes: 🔿 No: 💿 |
| Match Unit Price: | Yes: 🔿 No: 🖲 | Item Amounts: | Yes: 🔿 No: 🖲 | |
| Order Transmission | | | | |
| Transmit Original Ord | ler: Yes: 🔿 No: 🖲 | | Override Destination | ı eMail: |
| Transmit Release Ord | lers: Yes: • No: O | | Override Destination | i eMail: |
| Notifications Control | ls | | | |
| Days Prior To Expirati | | | Percent of Blanket Amou Quantity Ordered: | 0 % |
| Blanket Owner: | Mike Watson | User Lookup | Blanket User: | User Lookup 🗙 |

Fig 7.6 - Blanket order policy screen: amount type selected

The Blanket Order Policy screen enables you to set up the terms, processing conditions, order transmission rules and notification controls for the Blanket Order. Buttons giving access to the order detail and permissions are also at the top of this screen.

The blanket terms, conditions and notifications must be completed first. Listed below is a description of the fields and the available options that must be completed.

Policy Terms and Conditions

- Blanket Order name Enter a specific and logical name for the Blanket Order.
- **Supplier** Select the supplier from the selection box for whom the Blanket Order is being created.
- Blanket Type Select the type of Blanket Order you are creating. There are two options:

- Quantity (i.e. fixed quantity of items)
- Amount (i.e. fixed value)

In this example 'Amount' must be chosen.

• Not To Exceed Amount – This will appear only when the blanket type of 'Amount' is selected. Enter the total net value for the Blanket Order. This is the maximum value up to which future releases cannot exceed and the amount against which line item amounts will be validated if the 'Item Amounts' processing condition is selected.

Note that even when **VAT and Gross Amount** display is implemented (i.e. the requisition screen displays an additional column containing the estimated VAT and gross values for each line along with requisition and order level gross totals) the NTE amount will always validate to the net requisition values.

- Effective Date Enter the date on which the Blanket Order will go into effect. Click on the calendar icon and choose the blanket start date.
- Expiration Date Enter the date on which the Blanket Order will expire. Click on the calendar icon and choose the blanket end date.
- **Contract Number** If there is a contract associated with this Blanket Order you can enter a reference number here.
- Attachment and Comments If a specific file, such as a copy of the contract needs to be attached to your blanket, it can be attached here. Internal and external comments can also be added. Click on the paper clip icon to open the Comments and Attachments page.
- Status During the creation of an amount based blanket, the status will be 'pending'.

Processing Conditions

- Require Release Indicate whether the goods and services on your Blanket Order are to be 'called of' or scheduled over a period of time. There are two choices:
 - Yes: If the blanket requires releases PECOS P2P will send a purchase order to the supplier upon the creation of the blanket for information only. Goods and services will not be delivered and cannot be receipted or invoiced against this summary Blanket Order. Future releases will be allowed, generating a release order against which your supplier will dispatch goods or supply services. Optionally the release order can be scheduled at the time of creating the release. Receipting and invoicing is performed against these release orders.

For example this could be used to inform the supplier that over the next year you will be ordering up to £20,000 of training services. Releases will be raised as and when specific types of training courses are actually required.

- No: If the blanket does not require releases PECOS P2P will send a single purchase order to the supplier upon the creation of the blanket, containing the full blanket detail. No future releases will be allowed. All goods and services will be delivered, receipted and invoiced against this Blanket Order.
 For example if you have an agreement with your supplier that each month you will be consuming £1,000 of training services from your training contract, there is no need to raise specific releases.
- Approve Release Approve release is only available when the Require Release field is set to Yes. This
 indicator determines whether approval routing is required for each future release order that is generated
 against your Blanket Order.

Note that the original Blanket Order is always sent for approval. You are therefore able to determine that future releases do not require additional approval.

- **Require Receipt** Define if you require the original Blanket Order and any future generated releases to be receipted. Receipting can be defined independently of releases or release approval being required. There are two choices:
 - **Yes**: Goods or services supplied against this Blanket Order or release orders do need to be receipted.
 - **No**: Goods or services supplied against this Blanket Order or release orders do not need to be receipted. This option is particularly useful for the provision of certain utility services.
- Match Unit Price This will appear only when the blanket type of 'Amount' is selected. This condition affects the matching of order value to invoice value. There are two choices:
 - **Yes:** The unit price on the item detail line will be matched with the invoice line price. PECOS P2P will create a mismatch during the matching process if the two are different.
 - **No:** The matching process will ignore unit price and quantity. PECOS P2P will not create a mismatch during the matching process even if the two are different.
- Item Amounts This will appear only when the blanket type of 'Amount' is selected and the processing condition 'Require Release' is set to 'Yes'. This condition will determine whether or not releases are to be tracked and validated against individual line item net amounts or against the total header not to exceed amount. Note that implementing VAT and Gross Amount display (i.e. the requisition screen displays an

additional column containing the estimated VAT and gross values for each line) does not affect the validation, which is always based on the net values.

There are two choices:

Yes: The sum of the line amounts must match the **Not to Exceed** amount and it is the individual line amounts that are decremented when call offs are made.

a) Line totals will be validated against the Not to Exceed amount when the blanket is created;b) A line level Remaining Amount will appear in the Create Release and Blanket Order Release screens;

c) The amount released for each line will be validated against the Remaining Amount for the line;d) Initial, Released and Remaining amounts for each line will display in the Blanket Order Summary screen.

• **No:** The sum of the line amounts do not need to match the **Not to Exceed** amount and it is this header amount that is decremented when call off's are made.

a) Line items are specified but are used only to calculate the call off amount to be deducted from the Not to Exceed amount and the blanket is completed when this amount is exhausted;

b) Separate line items do not need to add up to the blanket Not to Exceed amount and only exist as reference points to calculate a future release total;

c) Line amounts are not individually decremented and no remaining amount is displayed at line item level.

Order Transmission

Options are available for the transmission of the original blanket order and, when the 'Require Release' Processing Condition is set to 'Yes', the release orders. When either the original order or the release orders are configured for transmission, an additional option is available to override the supplier transmission setting with an alternate eMail destination.

- **Transmit Original Order** When Require Release is set to either '**Yes**' or '**No**', options to transmit the original order are available:
 - **No**: When the option Transmit Original Order is 'No', the original blanket order will not be transmitted to the supplier and the override destination eMail option is greyed.
 - Yes: When the option Transmit Original Order is 'Yes', the original blanket order will be transmitted to the supplier. A check box for overriding the supplier eMail address is selectable.
 - When selected, the Override Destination eMail field becomes available.
 - o Upon screen navigation the email address becomes mandatory and its content is validated.
- Transmit Release Orders When Require Release is set to 'Yes', options to transmit release orders are presented:
 - **No**: When the option Transmit Release Orders is 'No', the blanket release orders will not be transmitted to the supplier and override destination options is greyed.
 - Yes: When the option Transmit Release Orders is 'Yes', the blanket release orders will be transmitted to the supplier and a check box for overriding the supplier eMail address is selectable.
 - When selected, the **Override Destination eMail** field becomes available.
 - Upon screen navigation the email address becomes mandatory and its content is validated.

When Require Release is set to 'No', options to transmit release orders is not relevant and are greyed.

Notification Controls

- **Days Prior to Expiration** Define the number of days, prior to the Blanket Order expiration date, when you want PECOS P2P to send a notification email. The email will remind the blanket owner when the blanket is due to expire.
- Percent of Blanket Amount or Quantity Ordered Define a percentage of the blanket usage when you
 want PECOS P2P to send a notification email. The email will inform the blanket owner of the percentage
 of blanket consumed or released.
- Blanket Owner Displays the name of the creator of the order. The user lookup button enables the blanket creator to designate another user as the owner of the blanket. The blanket owner receives all expiration notification eMails.
- Blanket User This field enables you to specify an additional primary user of the Blanket Order. Click on the User Lookup button to define a user. Click on the delete icon X to remove a selected blanket user. The blanket user also receives all expiration notification eMails.

After defining your Blanket Order policy click on the **Blanket Order Detail** button to open the **Amount Blanket Order Detail** screen.

7.2.2.2 Blanket Order Detail

The **Blanket Order Detail** screen is similar to the Shopping Basket and allows you to enter items into your Blanket Order.

| To define a lin To create a ca | Amount Blanket Order Detail o define a line item, click Add Non-Catalogue Item. o create a catalogue based line item, type in search criteria and click search. Click Requisition on the Search Results page to return here.) | | | | | | | | | | | | | |
|-----------------------------------|--|---------|------------------|--------------|-----------|------------|-----------|---------|--|--|--|--|--|--|
| Submit | | | | | | | | | | | | | | |
| | Ianket Name: Consulting Services Not To Exceed Amount = £150,000.00 Requisition delivery and invoicing Requisition Totals (GBP): Net: £150,000.00 Gross: £150,000.00 | | | | | | | | | | | | | |
| | Item No | Mfr No | Manufacturer | Supplier UOM | | Unit Price | Est VAT | | | | | | | |
| Qty | | | Item Description | | Pack Size | Ext Price | Est Gross | Actions | | | | | | |
| Direct Item Er | atry | | 0 It | ems in th | ne basket | | | | | | | | | |
| Qty | , | Item No | | Mfr No | | Supp | lier | | | | | | | |
| | | | | | | Fire Equip | ment Ltd | Add | | | | | | |

Fig 7.7 - Amount blanket order detail screen

Items can be added to your Blanket Order in a number of ways:

- Direct item entry Type the product number and quantity into the direct item entry line.
- Non-Catalogue Items Add Non-Catalogue items by clicking the 'Add Non-Catalogue Item' button.
- Catalogue Search Click the Items tab to navigate to the main item search page.

Notice that if you navigate to the Item Search page to undertake a catalogue search, the supplier is restricted to the one for which the Blanket Order is being created.

To return to the Blanket Order Detail screen from the Item Search page click the Basket tab.

Add items to your blanket requisition and perform basket management tasks in the usual way.

Optionally you can **modify the price** of the item by overtyping the price that has been selected from the catalogue:

- The unit price is not used to calculate the final order total: the blanket total is the Not to Exceed Amount entered in the previous Blanket Order Policy screen.
- Accurate quantities are not necessary for amount based Blanket Orders: future releases will be based on a **value** rather than a **quantity** and therefore a default quantity of one is sufficient.
- If VAT and Gross Amount display is implemented (i.e. the Blanket Order Detail screen displays an additional column containing the estimated VAT and gross values for each line along with requisition and order level gross totals) the NTE amount will always validate to the net requisition values.

Check the requisition total if **Item Amounts** is selected.

Item Amounts not Implemented

For amount based Blanket Orders that are **not set** for Item Amounts, the net requisition total (i.e. the sum of the net line amounts) does <u>not</u> need to match the Not to Exceed Amount.

Item Amounts Implemented

For amount based Blanket Orders that **are set** for Item Amounts, the net requisition total (i.e. the sum of the net line amounts) <u>must</u> match the Not to Exceed Amount.

- The requisition total will be validated when the requisition is submitted to ensure it matches the Not to Exceed amount.
- The requisition total will be validated during requisition creation (i.e. adding catalogue and Non-Catalogue items) and editing (i.e. changing quantities and unit prices) to ensure it does not exceed the Not to Exceed amount.

Click on the Blanket Order Policy button to reopen the Blanket Order Policy screen.

Blanket order policy and blanket order details have now been completed. From the Blanket Order Policy screen click on the **Blanket Order Permissions** button to set blanket permissions.

7.2.2.3 Blanket Order Permissions

| Blanket Order Permissions Save Cancel Releases | |
|--|--------------------------------|
| Release Permission: Group 🗸 Available Business Rule Groups: | Selected Business Rule Groups: |
| Available Group Name / ^ | Selected Group Name A A |
| Blanket Maintenance Maintenance Permission: Private | |

Fig 7.8 - Blanket order permissions screen

The two types of available permissions are described below:

- Release Release permissions define which users are able to create release blanket orders against this blanket. This option will only become available if the 'require release' processing condition is set to 'yes'.
- Maintenance Maintenance permission allows editing rights to this Blanket Order.

The default permissions are '**Private**', allowing access only to the creator of the blanket order. To assign permissions to other sets of users, click in the selection box and choose '**Group**'.

If **Group** is selected a list of all available **Business Rule Groups** will be displayed. Business Rule Groups are created by your system administrator. Different types of group can be created which define access permissions to assigned users. If you are unsure about the Business Rule Group assignment, or require a new group to be created, please speak to your system administrator.

Members of all business rule groups selected will be granted permission to this Blanket Order. To select business rule groups, scroll down the available list, click on your selection and use the arrows as defined below:

Select. Move your **selected** group *from* the 'available business rule group' box *to* the 'selected business rule groups' box.

Deselect. Move your **selected** group *from* the 'selected business rule groups' box *back to* the 'available business rule group' box.

Select All. Moves all business rule groups *from* the 'available business rule group' box *to* the 'selected business rule groups' box.

Deselect All. Moves **all** business rule groups *from* the 'selected business rule groups' box *back to* the 'available business rule group' box.

Click **Save** to save your selected permissions or click **Cancel** to return without saving any selected permissions. The **Blanket Order Policy** screen will reopen.

7.2.2.4 Submit Blanket Order

Creation of the blanket order is now complete and it must be **submitted**. This must be done from the blanket order detail screen. Navigate to the **Blanket Order Detail** screen by either:

- a) Click the Blanket Order Detail button in the Blanket Order Policy screen
- or
- b) Click the **Basket** tab

Finally click the **Submit** button.

If the **Item Amounts** condition is set to 'Yes' the net requisition total must equal the Not to Exceed amount. If this is not the case an error message will display. Note that the net requisition amount is always used to validate to the NTE amount: the display of VAT and Gross values does not change the way the blanket is validated.

If all conditions are met the **requisition submitted** screen will display and your Blanket Order will be submitted to your approval plan for approval routing. It is important to note that for approval purposes, the value of the order used is the **Not-To-Exceed Amount**. If approval is required the Blanket Order will be

assigned a status of **'Pending'**, during which time no releases can be generated. After approval the blanket will be transmitted to the supplier and a status of **'Active'** assigned to it. At this stage releases can be generated from the original Blanket Order.

7.3 Create Releases

Blanket Order releases can only be created by users who have been granted permission to do so within the original Blanket Order. Releases can also only be created for Blanket Order that were created with the processing condition to allow releases.

A Blanket Order release creates a new order request. After approval, depending upon the configured order transmission setting for the blanket, the new order is transmitted to the supplier under a blanket order number.

Financial tracking codes assigned to items are stored with blanket orders and are propagated to blanket releases.

Release Order Numbers

Blanket releases use the same order number as the original Blanket Order with a suffix added to indicate the iteration of the release. Example: for blanket order FG368 the first release will be numbered FG368-001; the second will be numbered FG368-002; the third FG368-003 etc.

The process for creating releases for quantity based and amount based Blanket Order are slightly different. The following sections describe the steps to create both types of release.

Access to blanket releases

Click on the Blanket Orders tab to open the Blanket Order Listing page.

7.3.1 Blanket Order Listing

The **Blanket Order Listing** screen contains a list of Blanket Order that you have permission to view or use. The following section explains the different tasks that can be performed within this screen.

7.3.1.1 Access the Listing Page

Click on the Blanket Orders tab to open the Blanket Order Listing screen.

| | Order List anket Order | ting | | | | | |
|-------------------|---------------------------|-----------------|---------------|-------------------------------|--|-----------------|-----------------|
| Create Release | Scheduled Releases | Edit Blanket | Blanket No. | Supplier All | Name | Status Active V | Expiration Date |
| 督 | | È\ | <u>GOV248</u> | Farnell Electronics | Consulting Services (A) | Active | 30/04/2016 |
| 督 | | Ľ١ | <u>GOV259</u> | Property Maintenance Services | Managed Services - Property Maintenance (Q) | Active | 31/01/2016 |
| 皆 | | Ľ۱ | <u>GOV266</u> | Hayes Recruitment Ltd | Temporary Labour (A) | Active | 31/01/2016 |

Fig 7.9 - Blanket order listing screen

You will see all of the Blanket Orders to which you have been granted access and will see the following buttons according to your permissions:

Create. Click the **Create Release** icon to create a new blanket release. This button will not appear for: blankets for which you do not have release permission; blankets that do not require releases; or are in status pending.

Edit. Click the **Edit Blanket** icon to edit Blanket Orders. This button will not appear against blankets for which you do not have maintenance permission.

View Releases. Click the **Scheduled Releases** icon to view and edit scheduled releases. This button will only appear if releases have been scheduled for this Blanket Order.

7.3.1.2 Sorting and Filtering

The Blanket Order listing can be **filtered** by using the two selection boxes provided. This will enable you to find the blanket you are looking for quickly. You may use one or both of the criteria.

Supplier - Click in the drop down box to see a list of suppliers. PECOS P2P will filter your list according to the supplier selected.

Status - Click in the drop down box to see a list of order statuses. PECOS P2P will filter your list according to the status selected.

- All: Displays all Blanket Orders regardless of status.
- Inactive: Displays all Blanket Orders that have been manually deactivated by a blanket user with editing rights.

- Active: Displays only those blanket orders that are live. An active order is one that has been fully
 approved. *Today's date* is between the blanket effective and expiration dates and has not been manually
 deactivated.
- Expired: Displays all Blanket Orders that have exceeded their Expiration Date and are currently not live.
- Pending: Displays all Blanket Orders that have been created but have not yet been fully approved and transmitted to the supplier.
- Closed: Displays all Blanket Orders that have been fully consumed for either amount or quantity.

Sorting

The Blanket Order Listing can also be sorted by clicking on any of the column headers. The Blanket Orders will be sorted alphabetically or numerically in descending order. Click a second time and the sort criteria will change to ascending order.

7.3.1.3 Review Blanket Detail and Release History

Click on the **blanket number** to open the **Blanket Order Summary** screen. The Blanket Order Summary screen contains all the Blanket Order details for review purposes. Many of these details allow you to 'drill down' for further blanket order information.

At the top of the Blanket Order Summary screen click the **Create New Release** button to create a release order for this blanket. Click the **Back** button to return to the Blanket Order Listing screen.

- Blanket order policy: This section lists all the original blanket policy criteria.
 - Click on the **blanket order number** to open a requisition status summary page. This screen displays the original Blanket Order details.
 - Click on the **Copy** button in the Requisition Status Summary page, to copy the content of the original Blanket Order into a new requisition.
- Line item allocation: This section lists the items, prices, original blanket quantities, released quantities and remaining quantities. The information presented will differ slightly depending upon the blanket type and conditions.

Initial, released and remaining values for quantities and amounts will display at line item level when the Blanket Order is quantity based and requires releases:

| | k <mark>et Order</mark> e New Releas | | | | | | | | | | | | | | | | |
|---------------------------------|---|-------------------|----------|---------------------------------------|----------------|----------------------------|----------------------------|-----------------------|------------|----------------------------|----------------------------|-----------------|-----------------|-----------|------------------|-----------|--|
| Blank | et Order F | Policy | | | | | | | | | | | | | | | |
| Blanke | t Order No. | Blanket O | rder Na | ime | | | Туре | s | uppli | ier | | | | Blanket | Owr | ier | |
| <u>GOV25</u> | <u>9</u> | Managed S | Services | s - Property Maintena | ince (Q) | | Quanti | ity P | roper | ty Maintena | ince | Services | | Governm | Government Buyer | | |
| Current Status Release Required | | | | Approval Required | Recei Requi | | Unit Prio Matchin | | | | Date | | Expiration Date | | | | |
| Active | | Yes | | No | No | | No | | | 01/02/201 | 4 | | 31 | 1/01/2016 | | | |
| Line I | tem Alloc | ation | | | | | | | | | | | | | | | |
| No. | Item No. | | Descr | iption | | | | | | Unit Price | | Initial | | Released | | Remaining | |
| 1 | SMR1 | | Sched | luled Maintenance Se | ervices F | Property A | | | £5 | 63.59 /EA | 24 | £13,526.16 | 7 | £3,945.13 | 17 | £9,581.03 | |
| 2 | SMR2 | | Sched | duled Maintenance Services Property B | | | | £3 | 896.47 /EA | 24 | £9,515.28 | 7 | £2,775.29 | 17 | £6,739.9 | | |
| 3 | SMR3 | | Sched | luled Maintenance Se | ervices F | ces Property C £489.36 /EA | | | 189.36 /EA | 24 | £11,744.64 | 7 | £3,425.52 | 17 | £8,319.1 | | |
| 4 | SMR4 | | Sched | luled Maintenance Se | ervices F | Property D £568.98 /EA | | | 24 | £13,655.52 | 7 | £3,982.86 | 17 | £9,672.6 | | | |
| Releas | ses | | | | | | | | | | | | | | | | |
| Requis | ition No. | Order Da | ite | Order No. | | Order | r Total | Gro | ss O | rder Total | Cu | rrent Status | | | | | |
| <u>242</u> | | 31/07/2 | 014 | GOV259-007 | | £2,018.4 | | £2,422.08 | | Requisition orders created | | | reated | ated | | | |
| <u>231</u> | | 30/06/2 | 014 | GOV259-006 | | £2, | 018.40 | £2,422.08 R | | | Requisition orders created | | | | | | |
| <u>222</u> | | 31/05/2 | 014 | <u>GOV259-005</u> | | £2, | 018.40 | £2,422.08 Requisition | | | quisition order | s c | reated | | | | |
| <u>218</u> | | 30/04/2 | 014 | GOV259-004 | | £2, | 018.40 | | | £2,422.08 | Red | quisition order | s c | reated | | | |
| <u>212</u> | | 31/03/2 | 014 | GOV259-003 | | £2, | 018.40 | | | £2,422.08 | Red | quisition order | s c | reated | | | |
| <u>211</u> | | 28/02/2 | 014 | GOV259-002 | | £2, | 018.40 | | | £2,422.08 | Red | quisition order | s c | reated | | | |
| <u>206</u> | | 14/02/2 | 014 | GOV259-001 | | £2, | 018.40 | | | £2,422.08 | Red | quisition order | s c | reated | | | |
| Invoid | es | | | | | | | | | | | | | | | | |
| Invoice | No. | Invoice I | Date | Order No. | | Invoice | voice Total Current Status | | | us | | | | | | | |
| <u>67767</u> | <u>67767</u> 06/08/2014 <u>GO</u> | | | <u>GOV259-003</u> | | £2, | 422.08 | Reconc | iled | | | | | | | | |
| <u>56785</u> | | <u>GOV259-002</u> | | £2,422.08 | | | 8 Reconciled | | | | | | | | | | |
| 546546 | <u>546</u> | 21/05/20 | 14 | GOV259-004 | | £1, | 739.30 | Receive | ed - u | nprocessed | | | | | | | |

Fig 7.10 - Blanket order summary screen – quantity based requiring releases

Initial, released and remaining values for amounts will display at line item level when the Blanket Order is amount based, requires releases and has the item amounts condition set to '**yes**'. A Not to Exceed Amount Allocation will also display.

Only the total initial, released and remaining amounts will display when the Blanket Order is amount based and requires releases but the item amounts condition set to '**no**'. A Not to Exceed Amount Allocation will also display.

- Releases: This section lists the details of all previous Blanket Order releases.
 - Click on the requisition number to open a Requisition Status Summary page. This screen displays the blanket release's requisition details. Click the copy button copy the content of the blanket release order into a new requisition.
 - Click on the blanket release order number to open the Purchase Order Status Summary page. This screen displays the blanket release's order details and depending upon user permissions will allow additional order processing permissions (e.g. Receipting, Invoice Creation and Settlement). Click the copy button to copy the content of the blanket release order into a new requisition.
- Invoices: This section lists the details of all invoices processed against the blanket and its releases.
 - Click the invoice number to open the Invoice Detail screen. This screen displays the invoice details, allows the invoice to be printed and, depending on user permission and the invoice status, may allow invoice editing.
 - Click the order number to open the **Purchase Order Status Summary** screen.

7.3.2 Release Orders

A blanket release can be created once the Blanket Order has been approved and transmitted to the supplier. To process a blanket release follow these steps.

- 1. Click the Blanket Orders tab to open the Blanket Order Listing screen.
- 2. To create a new blanket order release click on the create icon in the 'Create Release' column. The **Create Release** screen opens.
- 3. In the **Create Release** screen enter a quantity for each item for which you wish to create a release. You do not need to request a release for all items.

Quantity based blanket orders

| Create F | Release | | | | | | | | | |
|--------------|----------------|---------------|---------|-----------------|--|-----------------------|----------------|---------|------------------|-----------|
| Create Ne | w Release | Recalcu | late | Cancel | | | | | | |
| Blanket (| Order Det | ail | | | | | | | | |
| Blanket Ore | der No. | | Des | cription | | Туре | Supplier | | Owner | |
| GOV538 | | | Car | Leases 2016 (Q) | | Quantity | Vehicle Hire | | Mike Watson | |
| inter quanti | ity of item to | add to releas | e. | | | | | | | |
| | | | | | | | | | Released Total | £37,665.0 |
| Qty | Remaining | Item No | Mfr No | Manufacturer | Description | | | UOM | Unit Dates - Est | |
| QLy | Qty | Item No | WIIT NO | wanuacturer | Description | | | Pack Si | Unit Price ze | Ext Price |
| 0 | 5 | AJ16 PYU | | | Manthly Contract Lline (| Oberge: Ford Mendee A | IAC DVII | Month | 0250.00 | £0.00 |
| 0 | 5 | AJIOPTU | | | Monthly Contract Hire (| Unarge. Ford Wondeo A | U10 PYU | | £359.00 | |
| 0 | _ | | | | | | 540 IT/ | Month | 0050.00 | |
| 0 | 7 | AP16 JTY | | | Monthly Contract Hire (| Charge: Ford Mondeo A | 10 JIY | | £359.00 | £0.0 |
| 0 | | | | | | | 540 M 1 | Month | 0050.00 | |
| 0 | 11 | AR16 MHY | | | Monthly Contract Hire Charge: Ford Mondeo AR16 MHY | | | | £359.00 | £0.00 |
| _ | | | | | | | | Month | | |
| 0 | 11 | GY16 AKS | | | Monthly Contract Hire (| Charge: Ford Focus GY | 16 AKS | | £286.00 | £0.0 |

Fig 7.11 - Quantity based blanket order create release screen

The quantity based blanket order **Create Release** screen displays the **remaining quantities** for each item in the Blanket Order. The remaining quantity is the original quantity less the total quantity released to date. Item details and prices are also displayed.

Amount based blanket orders

| Create F | Release | | | | | | | | | |
|--------------|-----------------|-------------|-----------------------|-----------|-------------------|----------------------|---------------------|------------|------------------|--|
| Create Ne | w Release | Reca | lculate Cano | el | | | | | | |
| Blanket (| Order Deta | ail | | | | | | | | |
| Blanket Ord | ler No. | De | scription | | Туре | Remaining Amount | Supplier | Owne | Owner | |
| GOV248 | | Co | nsulting Services (A) | | Amount | £144,350.00 | Farnell Electronics | Mary | Robins | |
| Enter quanti | ty of item to a | add to rele | ase. | | | | | | | |
| | | | | | | | | Released T | otal: £55,650.00 | |
| Qty | Item No | Mfr No | Manufacturer | Descripti | 0.0 | | UOM | Unit Price | Ext Price | |
| QLY | Item NO | WIT NO | Manufacturer | Descripti | on | | Pack Size | Unit Price | EXLPTICE | |
| 0 | 0.01 | | | IT Canaul | ting Managing | Consultant (nor day) | Each | c000.00 | C0.00 | |
| 0 | CS1 | | | TI Consul | ung - wanaging | Consultant (per day) | | £900.00 | £0.00 | |
| 0 | | | | | | | Each | | | |
| 0 | CS2 | | | TI Consul | ung - Senior Cor | nsultant (per day) | | £750.00 | £0.00 | |
| | 000 | | | IT One of | lian kunise Ora | - West (see dev) | Each | 00000 | C0.00 | |
| 0 | CS3 | | | 11 Consul | ting - Junior Con | isultant (per day) | | £500.00 | £0.00 | |

Fig 7.12 - Amount based blanket order create release screen

The amount based blanket order **Create Release** screen does not display any remaining quantity information but will display a total **remaining amount** to indicate the balance available for release. The remaining amount is calculated as the original Not to Exceed amount less all previous release order totals.

When the **Item Amounts** processing condition is set to 'Yes', the amount based blanket order **Create Release** screen will display the **total remaining amount** (calculated as the original Not to Exceed amount less all previous release order totals) and the **line level remaining amounts** (calculated as the original line extended amount less all previous release order totals). Releases must not exceed the line level remaining amounts and will be validated.

Recalculate

You may click the **Recalculate** button to calculate the **Extended Prices** for the items that you wish to release after entering your release quantities. Validations are performed and error messages will be displayed if any validation fails:

Quantity based blanket validations

• The release quantity will be validated against the quantity remaining for each item.

Amount Based blanket validations

- The total extended amount will be validated against the total remaining amount for all releases.
- If the **Item Amounts** processing condition is set to 'Yes', the extended price release amount for the line is validated against the remaining amount for the line.
- Click the Create New Release button. Validations are performed against the potential extended amounts for the release order. If there are no validation errors, the Blanket Order Release screen will display.

| Blanket C | order Releas | e | | | | | | | | |
|----------------|--|---|--------|--------------|----------------------------|--------------------------|----------------------|---------------------|---------|--|
| Submit | Quick Save | Req R | eview | Schedule Re | leases | | | | | |
| Blanket Orde | r: GOV538 | | | | | | | | | |
| Requisition of | lelivery and invoid | ing | | | | Requisition Tota | als (GBP): Net: £645 | 5.00 Gross: £774.00 | 0 🛝 🗙 | |
| Qty | Item Type | Item No | Mfr No | Manufacturer | Supplier | UOM | Unit Price | Est VAT | Actions | |
| (Rem Qty) | | | | Item Descrip | Item Description Pack Size | | | Est Gross | Actions | |
| Order delive | ry and invoicing | | | | Ve | ehicle Hire Total (GBP): | Net: £645.00 | Gross: £774.00 | 0 🛤 | |
| 1 | Non-Catalogue | AR16 MHY | | | Vehicle Hire | Month | £359.00 | £71.80 | 0 👞 | |
| (11) | Monthly Contract Hire Charge: Ford Mondeo AR16 MHY | | | | £359.00 | £430.80 | 0 🗸 | | | |
| 1 | Non-Catalogue | ue GY16 AKS Vehicle Hire | | | Month | £286.00 | £57.20 | 0 👞 | | |
| (11) | | Monthly Contract Hire Charge: Ford Focus GY16 AKS | | | | £286.00 | £343.20 | | | |

Fig 7.13 - Blanket order release screen

5. The Blanket Order Release screen loads your released items into a new Shopping Basket (i.e. requisition) where full editing tasks can be performed (e.g. add comments and attachments or update financial tracking codes).

It is also possible to update the requisition quantities for each line within the appropriate balances remaining:

- For quantity based blanket releases, the release quantity will be validated against the quantity remaining for each item.
- For all amount based blanket releases, the total extended amount will be validated against the total remaining amount.
- For amount based blanket releases with the **Item Amounts** processing condition set to 'Yes', the extended price release amount for the line is validated against the remaining amount for the line.

The blanket order release screen also contains the following buttons:

- Quick Save. Click the Quick Save button to quick save your release order requisition. This will allow you to log out of PECOS P2P without losing the release requisition. Upon logging back into PECOS P2P the requisition will reload for completion and submission.
- **Req Review**. Click the **Req Review** button to open a requisition review screen. This view allows you to easily review your release order details prior to submission.
- Schedule Release. Click the Schedule Releases button if you do not want to submit the release immediately but instead want to select a date in the future when the release will be submitted (see Scheduled Releases).
- 6. Click the **Submit** button to create a blanket order release. The **Requisition Submitted** screen will open displaying the blanket order release number (Order Request). The order is routed for approval according to the original blanket order policy criteria.

7.3.3 No Create Release Button

Note that if the 'Create New Release' button does not appear, one or more of the following conditions may be present:

- You do not have release permissions for the Blanket Order.
- The blanket does not require releases (no release permissions set).
- The Blanket Order is in status 'Pending' (blanket is not approved and transmitted to the supplier).

7.4 Scheduled Releases

Blanket Order releases can be **scheduled** for release based on a predefined day and frequency (recurrence). A scheduled release must be attached to an existing release: the schedule must be created at the time the first release is created. A schedule will therefore apply to all subsequent blanket releases.

7.4.1 Create Scheduled Releases

To assign a schedule to a blanket release follow the steps outlined in the section <u>Create Releases > Release</u> <u>Orders</u> to the point at which you are in the **Blanket Order Release** screen.

1. Schedule Releases

Click the Schedule Releases button to open the Blanket Order Release Schedule screen.

| Blanket Order Release Schedule |
|---|
| Save Back |
| Blanket Order: GOV248 Blanket Release Owner: govtbuyer |
| Release Name |
| Enter Release Name: |
| Recurrence |
| To create recurring releases from the selected release date choose one of the following options: |
| Daily O Every calendar days or O Every working days |
| Weekly O Monday O Tuesday O Wednesday O Thursday O Friday O Saturday O Sunday |
| Monthly O On the day of each month |
| ○ On the last working day ○ On or before the day of each month |
| ○ On the first working day ○ On or after the day of each month |
| Recurrence End |
| Select one option to end the recurring release: |
| ○ End after occurrences |
| Clear Date |
| ○ End when blanket expires |
| Generate partial release if quantities or amounts are insufficent Fig 7.14 - Blanket order release schedule screen |

In this screen define a unique name for the release, a recurrence and end option for the scheduled order.

2. Release Name

Enter a name to identify the release schedule. This field is mandatory.

3. Recurrence Pattern

Choose one of the following options. At least one of these three options is mandatory and choosing an option will automatically deselect any existing selection.

- a) **Daily** This option will ensure the blanket release is submitted on a daily basis. Choose either the number of **calendar days** or **working days** that the blanket release is to be submitted. If 'working day' is selected, the day of the week will be validated using the user's organisation calendar setting.
- b) Weekly Choose this option to submit the blanket release on a specific day of the week. Only one day of the week can be selected.
- c) **Monthly –** Choose this option to submit the blanket release on a specific day of the month. Select one of the options:
 - i. A specific day of the month, being careful not to select a day which may not exist for certain months.
 - ii. The last working day of the month as validated by the working day calendar.
 - iii. The first working day of the month as defined by the working day calendar.
 - iv. Before a specific day of the month enter a numeric value between 1 and 31.
 - v. After a specific day of the month enter a numeric value between 1 and 31.

4. Recurrence End

Select when the scheduled release recurrence is to end. Selecting a recurrence end date is mandatory but will default to 'End when blanket expires' if nothing is selected. Selecting a recurrence will automatically generate a blanket release on the scheduled date. Select one of the following options. Changing an option will automatically deselect an existing option.

a) End After X Occurrences – Select a numeric value for the number of times this scheduled release is to be generated. After the number of occurrences has elapsed the scheduled blanket order release will expire and no further releases will be submitted.

- b) End On Using the calendar, select a specific day on which occurrences are to end. The scheduled release will recur up to this date and then expire on this date to ensure no further releases are submitted.
- c) End when blanket expires (Note that this is the default setting) The scheduled release will continue to be generated up to the expiration date defined in the blanket order policy terms and conditions.

Recurrences of a scheduled release will not occur if a Blanket Order expires or becomes complete (i.e. quantities and amounts are fully released) before the recurrence end date.

5. Partial Release

Select if a partial release is required if quantities or amounts are insufficient to accommodate the recurrence. Setting a recurrence pattern for a scheduled release may result in the balance of a Blanket Order being insufficient to fulfil a complete release. Checking the **'Generate partial release if quantities or amounts are insufficient'** box will add the balance remaining on a blanket to the final release.

6. Save

Click 'Save' to save the scheduled release. The Blanket Order Release screen will redisplay.

7. Submit

Click the **Submit** button to submit the blanket release for approval.

The release created will be transmitted to the supplier in the normal way (or as defined in the original blanket's **Order Transmission** settings) and all releases based on the schedule will be automatically generated. Releases are generated at approximately 00.05am on the schedule date.

7.4.2 View Schedules

Scheduled releases saved for a Blanket Order can be accessed in order to view the blanket order release summary and undertake editing.

| Blanket Order Listing Create Blanket Order | | | | | | | | | | |
|---|-----------------------|-----------------|---------------|-------------------------------|---|-----------------|-----------------|--|--|--|
| Create Release | Scheduled Releases | Edit Blanket | Blanket No. | Supplier All | <u>Name</u> | Status Active 🗸 | Expiration Date | | | |
| 皆 | | <u>ا</u> ت | <u>GOV248</u> | Farnell Electronics | Consulting Services (A) | Active | 30/04/2016 | | | |
| 皆 | |) | <u>GOV259</u> | Property Maintenance Services | Managed Services - Property Maintenance (Q) | Active | 31/01/2016 | | | |
| 皆 | | <i>ا</i> آ | <u>GOV266</u> | Hayes Recruitment Ltd | Temporary Labour (A) | Active | 31/01/2016 | | | |

Fig 7.15 - Blanket order listing screen

To view existing scheduled releases click on the **Scheduled Releases** icon in the **Blanket Order Listing** screen. The Scheduled Blanket Order Releases screen will open.

| Scheduled Blanket Order Releases | | | | | | | | | | | |
|----------------------------------|----------|---------------|------------|---------------|--|--|--|--|--|--|--|
| Back | | | | | | | | | | | |
| Status: All | | | | | | | | | | | |
| Release No. | Name | <u>Status</u> | Date | Edit Schedule | | | | | | | |
| <u>GOV259-001</u> | reg main | Active | 31/07/2014 | Edit | | | | | | | |

Fig 7.16 - Scheduled blanket order releases screen

The scheduled blanket releases can be filtered by status by using the drop down list box:

- Active: The scheduled release is approved and open.
- Cancelled: The scheduled blanket release has been cancelled.
- Pending: The scheduled blanket release has been submitted but has not yet been approved.
- Expired: The scheduled blanket release has been completed.

The columns can also be sorted alphabetically by clicking on column headers.

Click on the **Release No.** to open the **Schedule Blanket Order Releases Summary** screen where the details of the release schedule can be reviewed.

7.4.3 Edit Schedules

To edit a release schedule click on the **Scheduled Releases** icon in the **Blanket Order Listing** screen. The Scheduled Blanket Order Releases screen will open.

In the Scheduled Blanket Order Releases screen click the edit button for the schedule that requires editing.

| Scheduled Blanket Order Releases | | | | | | | | | | |
|----------------------------------|------|--------|------|---------------|--|--|--|--|--|--|
| Back | | | | | | | | | | |
| Status: All 🗸 | | | | | | | | | | |
| Release No. | Name | Status | Date | Edit Schedule | | | | | | |

Fig 7.17 - Scheduled blanket order releases screen

The **Blanket Order Release Schedule** screen will open allowing editing to be performed on the schedule. The Recurrence and Recurrence End parameters can be updated but the Release Name cannot. An Audit Trail comment is mandatory.

- After changes have been completed click the **Save Change** button to update the schedule and return to the Scheduled Blanket Order Releases screen.
- To cancel changes and return to the Scheduled Blanket Order Releases screen without saving any updates, click the **Back** button.
- To cancel the blanket release schedule click the **Cancel Schedule** button.

7.5 Editing Blanket Orders

Blanket Orders can be edited according to permissions granted by the Blanket Order creator.

- 1. Click the **Blanket Orders** tab to open the **Blanket Order Listing** screen.
- 2. In the Edit Blanket column click on the edit icon that corresponds to the blanket that you wish to edit. The Blanket Order Policy screen will open.

| Blanket Order Policy | | | | | |
|---------------------------------|-------------------------------|----------------------------------|----------------------------------|---------------------|----------------|
| Save Copy Blank | et Order Detail Blanket Or | der Permissions Car | ncel | | |
| Policy Terms and Conditions | | | | | |
| Blanket Order Name: Release Ord | ler × Supplier: Expiration | Watsons Waffle Date: 30-Jun-2022 | s & Sons Lt Blanke | et Type: Qua | ntity |
| Contract Number: DEF768 | Attachmen | t: () | Activa | te: 🖲 Deactivate: 🤇 | Status: Active |
| Processing Conditions | | | | | |
| Require Release: Yes: 🖲 No: | O Approve R | elease: Yes: 🖲 No: 🔾 | Requir | re Receipt: Yes | : • No: • |
| Match Unit Price: | Item Amou | nts: | | | |
| Order Transmission | | | | | |
| Transmit Original Order: Y | es: 🖲 No: 🔾 | ✓ Over | ride Destination eMail: | mwatson@elcom.co | m |
| Transmit Release Orders: Y | es: | Over | ride Destination eMail: | | |
| Notifications Controls | | | | | |
| Days Prior To Expiration: | D | Percent o Quantity | of Blanket Amount or Ordered: |) % | |
| Blanket Owner: | Mike Watson Use | er Lookup Blanket U | lser: | | User Lookup 🗙 |

Fig 7.18 - Blanket order policy screen in edit mode

The following Blanket Order policy fields are editable:

- Blanket Order Name: Retype or amend the blanket name.
- **Expiration Date:** Click on the calendar icon to update the expiration date.
- Contract Number: Retype or amend the contract information.
- Attachments: Click on the paper clip icon to open the comments and attachments page. Existing details can be deleted and amended, or new details can be added to the Blanket Order.
- Status: The blanket can be either deactivated or activated by selecting the appropriate radio button.

- Order Transmission: The Transmit Release Orders policy may be edited along with the Override Destination eMail setting. New releases will use the updated policy and eMail address.
- Notification Controls: Update as required.
- Blanket Owner: Use the user lookup button to redefine the blanket owner.
- Blanket User: Use the user lookup button to redefine the blanket user, or click the red delete cross to remove the existing blanket user.

The following key blanket order policy fields, which may have been used to define the original blanket or prior releases, **are** <u>not</u> editable:

- Supplier Name.
- Blanket Type.
- Not To exceed Amount (if amount based).
- Effective Date (i.e. start date).
- All Processing Conditions.
- Order Transmission policy for the Original Order.
- 3. The following **buttons** are available for editing purposes at the top of the Blanket Order Policy screen:
- Cancel: Click this button to return to the previous Blanket Order listing screen without saving any changes.
- Save: Click save to save your changes and return to the Blanket Order Listing screen.
- Copy: Click here to copy this Blanket Order. The copy functionality is described in detail below.
- Blanket order detail: Click this button to open the Blanket Order Detail screen. This screen is view only and no edits are permitted to the original line items or quantities.
- Blanket order permissions: Click here to open the Blanket Order Permissions screen. Both release and maintenance permissions are fully editable. *Refer to the 'Creating Blanket Orders' section above for a detailed description of this screen.*

7.6 Copying Blanket Orders

Any user who has access to maintain a Blanket Order through blanket order permissions may copy an order via the edit button.

- Click the Blanket Orders tab to open the Blanket Order Listing screen.
- In the Edit Blanket column click on the edit icon that corresponds to the blanket order that you wish to copy. The Blanket Order Policy screen will open.
- In the Blanket Order Policy screen click the copy button.
- A pop up message will ask you to choose whether or not you also wish to copy the **Blanket Permissions**. Permissions will be editable irrespective of which option is selected:
 - Click **OK** to copy permissions.
 - Click Cancel to not copy permissions.
- The **Blanket Order Policy** screen will refresh with new details. The original Blanket Order data will be copied to create a new blanket order. You will need to review the items and the permissions and modify accordingly. After a copy of the Blanket Order has been created the words '*Copy of*' is inserted as a prefix to the Blanket Order Name. All other Blanket Order Policy details, Blanket Order Permissions and Blanket Order Details are the same as the original. Note that any original attachments will need to be added again.
- Click Blanket Order Detail to review and amend items, quantities and prices.
- Click Blanket Order Permissions to review and amend release and maintenance permissions.
- When you have completed your changes navigate to the **Blanket Order Detail** screen and click **Submit**. The copied Blanket Order will be submitted for approval routing and assigned a new order number.

Deleting a Copy

To delete a Blanket Order copy before submitting it, navigate to the **Blanket Order Detail** screen either by clicking on the 'Blanket Order Detail' button in the Blanket Order Policy screen, or by clicking on the 'Basket' tab. The Blanket Order can be deleted by clicking on the '**clear all**' cross in the requisition header.

8 Document Search

8.1 Overview

After submitting a Shopping Basket, PECOS P2P will create a **Purchase Requisition**. The system will either route the entire requisition for approval or create one or more **purchase requests** (one for each supplier in the requisition) and route them separately for approval. This routing is determined by the approval rules associated with your user profile. Whilst your requisitions and order requests are pending approval, a status screen allows you to check on their current location and status.

After approval, purchase orders are created and transmitted electronically to suppliers. After your goods or services have been delivered or performed, receipting, returns and possibly invoices will need to be processed.

The full list of actions that are performed following order approval and transmission are listed here:

- Requisition Status Review
- Order Status Review
- View Purchase Order
- Requisition and Order Copying
- Receipting
- Receipting Workflow
- Returns
- Change Orders
- Invoice Processing
- Invoice Approval Status Review
- Financial Matching
- Financial Settlement
- Order Closure
- Order Cancellation
- Order Resend

Not all users will be able to access all of these activities. Your user profile and organisational assignment will dictate what activities you have permission to perform and what area of your organisation you can perform them in. Each of these actions can be accessed either from the **Top Search Bar** or through the **Document** search screen.

8.2 Top Search Bar

From within PECOS P2P the Top Search Bar can be used to locate orders you have raised.

| P2P 🍰 P2P Admin | 😧 P2P Reports 📑 eInvoicing | |
|-----------------|----------------------------|--------|
| ELCOM | PO Search | Search |

Fig 8.1 - P2P top search bar

- 1. Select 'PO Search' and enter the PO number of the order you wish to retrieve. Partial values are allowed and are not case sensitive.
- 2. Click the **Search** button: search results will be displayed in the Document (Search By Number) > Search Results screen.

8.3 Document Search Screen

| • | Items | Documents | To Do | Basket | Templates | Blanket Orders | Non-PO Invoice | |
|---|-------|-----------|-------|--------|-----------|----------------|----------------|--|
|---|-------|-----------|-------|--------|-----------|----------------|----------------|--|



The Document search allows you to enter different search criteria to find requisitions, purchase orders and other related documents. To open the Document search, click the Documents tab.

There are several ways of searching for your documents - each is described in the following sections.

Fig 8.2 - Documents search options

8.3.1 All Orders

All Orders To search for all orders for which you have permission by order date select 'All Orders' in the left navigation panel (this is also the default search option). Note that you may not be able to see orders and requisitions raised by other users.

| All Orders | |
|--|---|
| Parameter Search | * |
| Order Date Requested Delivery Date Today Date Range: 12/06/2014 <u>""" Clear date</u> To: 11/08/2014 <u>""" Clear date</u> | |
| Find Reset | |

Fig 8.3 - All orders document search options

Two dates are available for document searches and may be combined with a date range in order to accurately find the documents you are searching for. First select one of the date radio buttons as the key to your search:

- Order Date (default) This is the date of the requisition document.
- Requested Delivery Date This is the Delivery Date entered in either the Requisition or Order Delivery and Invoicing screen.

Second, select one of the following radio buttons:

- Today This will retrieve all documents for the date type selected with the current day's date.
- Date Range (default) Click the calendar icons to open a date picker to select the 'from' and 'to' date range. It is possible to select a single day or a range of inclusive dates. The default date range will select a two month period up to the current date.

To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

≺ The **backward arrow** symbol will move the month backward.

The forward circled arrow symbol will move the year forwards.

Sthe backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field.

If you make a mistake click Clear date. This will delete the date for an alternative to be selected.

Click the 'Reset' button to return to default selections or click the 'Find' button to start your search.

8.3.2 My Orders

My Orders

To search for just your own orders by order date select 'My Orders' in

the left navigation panel.

| My Orders | | |
|--|--------------------------------------|--|
| Parameter Search | | |
| Order Date Requested Delivery Date Today O Date Range: 12/06/2014 Find Reset | Clear date To: 11/08/2014 Clear date | |

Fig 8.4 - My orders document search options

Two dates are available for document searches and may be combined with a date range in order to accurately find the documents you are searching for. First select one of the date radio buttons as the key to your search:

- Order Date (default) This is the date of the requisition document.
- **Requested Delivery Date** This is the Delivery Date entered in either the Requisition or Order Delivery and Invoicing screen.

Second, select one of the following radio buttons:

- Today This will retrieve all documents for the date type selected with the current day's date.
- Date Range (default) Click the calendar icons to open a date picker to select the 'from' and 'to' date range. It is possible to select a single day or a range of inclusive dates. The default date range will select a two month period up to the current date.

To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

Define forward circled arrow symbol will move the year forwards.

The backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field.

• If you make a mistake click <u>Clear date</u>. This will delete the date for an alternative to be selected.

Click the 'Reset' button to return to default selections or click the 'Find' button to start your search.

8.3.3 Search by User or Organisation

💫 Find By User or Organisation

To search by a **user's name** or by **organisation** select '**Find By User or Organisation**' in the left navigation panel.

| User/Organisation | |
|--|---|
| Parameter Search | * |
| Yourself O User O All Users in Organisational Units | |
| User: User Lookup | |
| Ministerial Department Directorship Service Division | |
| < All > < All > < < All > < < All > < < All > < | |
| Order Date Order Date | |
| O Today O Date Range: 12/06/2014 | |
| Find Reset | |

Fig 8.5 - Find by user or organisation document search options

8.3.3.1 By User

To search for requisitions created by a named user select the '**User'** radio button. (Note: returning a user search will automatically select this option.)

Click the '**User Lookup**' button to open the User Search screen where you can search for a user by name or ID. Enter a partial value in the search box or leave it blank to see all users. You will see returned a list of users

within the organisational units you have been granted permission to see: select the user for whom you wish to undertake a document search.

Optionally select a date range to refine your search.

Two dates are available and may be combined with a date range in order to accurately refine your document search. First select one of the date radio buttons:

- Order Date (default) This is the date of the requisition document.
- **Requested Delivery Date** This is the Delivery Date entered in either the Requisition or Order Delivery and Invoicing screen.

Next, select one of the following radio buttons:

- Today This will retrieve all documents for the date type selected with the current day's date
- Date Range (default) Click the calendar icons to open a date picker to select the 'from' and 'to' date range. It is possible to select a single day or a range of inclusive dates. The default date range will select a two month period up to the current date.

To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

D The forward circled arrow symbol will move the year forwards.

The backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field.

If you make a mistake click <u>Clear date</u>. This will delete the date for an alternative to be selected.

8.3.3.2 By Organisation

To search for requisitions created by all users within selected organisational levels select the 'All Users in Organisational Units' radio button. (Note: selecting an organisation will automatically select this option.)

Select the organisation(s) using the drop down boxes. Organisations must be selected hierarchically from left to right. As each parent selection is made the child level will automatically populate for your next selection. The default is 'All' and has the same effect as undertaking a search for 'All Orders'.

Optionally select a date range to refine your search.

Two dates are available and may be combined with a date range in order to accurately refine your document search. First select one of the date radio buttons:

- Order Date (default) This is the date of the requisition document.
- **Requested Delivery Date** This is the Delivery Date entered in either the Requisition or Order Delivery and Invoicing screen.

Next, select one of the following radio buttons:

- Today This will retrieve all documents for the date type selected with the current day's date.
- Date Range (default) Click the calendar icons to open a date picker to select the 'from' and 'to' date range. It is possible to select a single day or a range of inclusive dates. The default date range will select a two month period up to the current date.

To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

D The forward circled arrow symbol will move the year forwards.

The backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field.

If you make a mistake click <u>Clear date</u>. This will delete the date for an alternative to be selected.

8.3.4 Search by Document ID

| Find By ID | | To search by a | Document's N | lumber select | 'Find By ID' | in the left |
|-------------------|-------------|----------------|----------------|---------------|--------------|-------------|
| navigation panel. | | | | | · | |
| Search By Numb | er | | | | | |
| Parameter Search | | | | | * | |
| Purchase Order: | Delivery No | ote: | Invoice: | | | |
| Requisition: | RMA: | | Remittance No: | | | |
| GSRN: | SSCC: | |] | | | |
| Find Rese | | | | | | |

Fig 8.6 - Find by ID document search options

Enter a value in one of the flowing fields:

- **Purchase Order -** Enter the order number, or a partial order number for the order you wish to find. All orders *that contain your search criteria* will be displayed.
- **Requisition** Enter the *exact* requisition number for the requisition you wish to find. PECOS P2P will return all the orders that relate to the requisition number entered.
- **Delivery Note/GRN** Enter the exact delivery note reference that was entered in the receive items screen to locate all orders for which the reference was used.
- **RMA** Enter the *exact* return material authorisation (RMA) number to find all orders that have returns logged under this number. The RMA must have been entered in the requisite column in the return items screen.
- **Invoice** To conduct a search using invoice or credit note reference numbers, enter the **exact** number in the Invoice box. All orders that contain this invoice reference number will be displayed.
- **Remittance No.** If the remittance import has loaded payment details these may be available to view. To search for orders that contain remittance details, enter a full or partial value for the remittance number. All orders *that contain your search criteria* will be displayed.
- **GSRN** Enter a full or partial value for the Service Relationship or extended user identification number. All requisitions and orders will be returned for requisitioners and buy-for users who match this string.
- **SSCC** Enter a full or partial value for the shipping or container code. All orders will be returned which contain any receipt record that contains this string.

Click the 'Reset' button to clear selections or click the 'Find' button to start your search.

8.3.5 Search by Supplier

| 2 | и Бу | Sul | philei |
|---|----------|-----|--------|
| | | | |

To search by Supplier Name select 'Find By Supplier' in the left

navigation panel.

| Search By Parameter Sea | | • |
|----------------------------|---------------------------|---------------------------|
| Supplier: GLN: | | Supplier Lookup |
| Order Date | O Requested Delivery Date | |
| ○ Today | Reset | Clear date To: 19/07/2016 |

Fig 8.7 - Find by supplier document search options

• **Supplier** - Click the '**Supplier Lookup**' button to open the Supplier Search screen where you can search for a supplier by name and type. Enter a partial value in the 'Supplier Name' search box or leave it blank to see all suppliers. The system will display all active and deactivated suppliers (deactivated supplier history is available for viewing and maintenance) within the organisational units you have been granted permission to see. Select the supplier for whom you wish to undertake a document search.

GLN - As an alternative from searching by supplier name, you may search by the supplier's Global Location Number (or equivalent identification used by your organisation). Enter an *exact* value to return all requisitions and orders that match the search criteria.
 If both Supplier Name and GLN are entered, the search will return documents that exactly match both the

If both Supplier Name and GLN are entered, the search will return documents that exactly match both the name AND location reference (i.e. not name OR location reference).

Date - Optionally select a date range to refine your search.

Two dates are available and may be combined with a date range in order to accurately refine your document search. First select one of the date radio buttons:

- o Order Date (default) This is the date of the requisition document.
- Requested Delivery Date This is the Delivery Date entered in either the Requisition or Order Delivery and Invoicing screen.

Next, select one of the following radio buttons:

- o Today This will retrieve all documents for the date type selected with the current day's date.
- Date Range (default) Click the calendar icons to open a date picker to select the 'from' and 'to' date range. It is possible to select a single day or a range of inclusive dates. The default date range will select a two month period up to the current date.

To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

m > The **forward circled arrow** symbol will move the year forwards.

Sthe backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field.

If you make a mistake click <u>Clear date</u>. This will delete the date for an alternative to be selected.

8.3.6 Search by Status

To search by a document's status, select '**Find by Status**' in the left

navigation panel.

Find By Status

| Search By | Status | | |
|-----------------|------------------------------------|----------------------------|------------|
| Parameter Sea | arch | | * |
| Order Status: | Any Status | Invoice Settlement Status: | Any Status |
| Receipt Status: | Any Status | Order Settlement Status: | Any Status |
| Order Date | \bigcirc Requested Delivery Date | | |
| ⊖ Today ● [| Date Range: 12/06/2014 | Clear date To: 11/08/2014 | Clear date |
| Find | Reset | | |

Fig 8.8 - Find by status document search options

To undertake a search that is refined by status chose one or more of the following options:

- Order Status Choose one of the order statuses from the drop down box. Your search results will be limited to all orders currently matching the status selected.
- Invoice Settlement Status Choose one of the invoice settlement statuses from the drop down box. Your search results will be limited to all orders that contain invoices currently matching the status selected.
- **Receipt Status** Choose one of the receipt statuses from the drop down box. Your search results will be limited to all orders that match the status selected.
- Order Settlement Status Choose one of the order settlement statuses from the drop down box. Your search results will be limited to all orders that contain invoices currently matching the status selected.

Optionally select a date range to refine your search.

Two dates are available and may be combined with a date range in order to accurately refine your document search. First select one of the date radio buttons:

• Order Date (default) – This is the date of the requisition document.

• **Requested Delivery Date** – This is the Delivery Date entered in either the Requisition or Order Delivery and Invoicing screen.

Next, select one of the following radio buttons:

- Today This will retrieve all documents for the date type selected with the current day's date.
- Date Range (default) Click the calendar icons to open a date picker to select the 'from' and 'to' date range. It is possible to select a single day or a range of inclusive dates. The default date range will select a two month period up to the current date.

To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

D The forward circled arrow symbol will move the year forwards.

The backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field.

If you make a mistake click <u>Clear date</u>. This will delete the date for an alternative to be selected.

8.3.7 Search by Item Number

🧓 Find By Item

To search for all requisitions and orders containing a specific item number, select '**Find by Item**' in the left navigation panel.

| Search By Item | |
|----------------------------------|----------------|
| Parameter Search | * |
| Item Number: | |
| Order Date Order Date | |
| ○ Today ● Date Range: 12/06/2014 | To: 11/08/2014 |
| Find Reset | |

Fig 8.9 - Find by item number search options

Enter a full or partial value for a product item number (SKU code) in the 'Item Number' text field. PECOS P2P will find all requisitions that *contain* the text string entered. The search is not case sensitive.

Optionally select a date range to refine your search.

Two dates are available and may be combined with a date range in order to accurately refine your document search. First select one of the date radio buttons:

- Order Date (default) This is the date of the requisition document.
- **Requested Delivery Date** This is the Delivery Date entered in either the Requisition or Order Delivery and Invoicing screen.

Next, select one of the following radio buttons:

- Today This will retrieve all documents for the date type selected with the current day's date.
- Date Range (default) Click the calendar icons to open a date picker to select the 'from' and 'to' date range. It is possible to select a single day or a range of inclusive dates. The default date range will select a two month period up to the current date.

To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

D The forward circled arrow symbol will move the year forwards.

Stee backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field.

If you make a mistake click <u>Clear date</u>. This will delete the date for an alternative to be selected.

8.3.8 Advanced Search

D Advanced Search

To use a **combination** of search parameters to find documents, select **'Advanced Search**' in the left navigation panel.

| Advanced Search | |
|--|---|
| Parameter Search | |
| Requisitioned by: | |
| Yourself O User O All Users in Organisational Units | |
| User: User Lookup | |
| Ministerial Department Directorship Service Division < All > | |
| Information: | |
| Order Status: Any Status V Invoice Settlement Status: Any Status | ~ |
| Receipt Status: Any Status V Order Settlement Status: Any Status | ~ |
| ttem Number: Payment Method: < All > | ~ |
| Supplier: Supplier Lookup GLN: | |
| Date: | |
| Order Date O Requested Delivery Date | |
| O Today O Date Range: 1/5/2014 Clear date To: 19/07/2016 | |
| Find Reset | |

Fig 8.10 - Advanced search options

Enter or select a combination of parameters to create an advanced search. PECOS P2P will return results for all documents that match all criteria entered. A field left empty will return 'all' documents.

8.3.8.1 Requisitioned By

Choose one of the following criteria to refine your search by user profile. Click the relevant radio button.

- Yourself Search for your own requisitions only.
- User Search for the requisitions of a named user.

Click the '**User Lookup**' button to open the User Search screen where you can search for a user by name or ID. Enter a partial value in the search box or leave it blank to see all users. You will see returned a list of users within the organisational units you have been granted permission to see: select the user for whom you wish to undertake a document search.

• All Users in Organisational Units – Search for all users within an organisational level.

Select the organisation(s) using the drop down boxes. Organisations must be selected hierarchically from left to right. As each parent selection is made the child level will automatically populate for your next selection.

8.3.8.2 Information

Complete any combination of the following fields.

- Item Number Enter a full or partial value for a product item number (SKU code) in the 'Item Number' text field. PECOS P2P will find all requisitions that *contain* the text string entered. The search is not case sensitive.
- **Supplier** Click the '**Supplier Lookup**' button to open the Supplier Search screen where you can search for a supplier by name and type. Enter a partial value in the 'Supplier Name' search box or leave it blank to see all suppliers. The system will display all active and deactivated suppliers (deactivated supplier history is available for viewing and maintenance) within the organisational units you have been granted permission to see. Select the supplier for whom you wish to undertake a document search.
- **GLN** As an alternative from searching by supplier name, you may search by the supplier's Global Location Number (or equivalent identification used by your organisation). Enter an *exact* value to return all requisitions and orders that match the search criteria.

If both Supplier Name and GLN are entered, the search will return documents that exactly match both the name AND location reference (i.e. not name OR location reference).

 Payment Method – The default is 'All'. Optionally you may select either 'Invoice' or 'Procurement Card' to refine your search.

- Order Status Choose one of the order statuses from the drop down box. Your search results will be limited to all orders currently matching the status selected.
- Invoice Settlement Status Choose one of the invoice settlement statuses from the drop down box. Your search results will be limited to all orders that contain invoices currently matching the status selected.
- **Receipt Status** Choose one of the receipt statuses from the drop down box. Your search results will be limited to all orders that match the status selected.
- Order Settlement Status Choose one of the order settlement statuses from the drop down box. Your search results will be limited to all orders that contain invoices currently matching the status selected.

8.3.8.3 Date

Optionally select a date range to refine your search. Two dates are available and may be combined with a date range in order to accurately refine your document search. First select one of the date radio buttons:

- Order Date (default) This is the date of the requisition document
- **Requested Delivery Date** This is the Delivery Date entered in either the Requisition or Order Delivery and Invoicing screen.

Next, select one of the following radio buttons:

- Today This will retrieve all documents for the date type selected with the current day's date.
- Date Range (default) Click the calendar icons to open a date picker to select the 'from' and 'to' date range. It is possible to select a single day or a range of inclusive dates. The default date range will select a two month period up to the current date.

To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

Define forward circled arrow symbol will move the year forwards.

The backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field.

If you make a mistake click <u>Clear date</u>. This will delete the date for an alternative to be selected.

8.4 Document Search Results

After undertaking a document search, results will appear as **Search Results** beneath your search criteria. Search criteria and the Left Navigation Panel will automatically collapse but can both be expanded to undertake another document search.

The links that appear and the activities (actions) that can be performed from this page will depend upon your **user profile privileges**. If you are unable to access any of the tasks listed here and need to do so, please speak to your system administrator who can amend your user profile.

| All Orde | ers | | | | | | | |
|--|---------------------------------|-------------------------------|-------------------------------|----------------------|-----------|---------|---------|------------|
| Parameter | Search | | | | | | | Ŧ |
| | ults Displaying results 1 to 20 | of 41 | | | | 1 | of 3 🕨 | M |
| Run Matching Req No. PO No. Supplier Req Date Delivered to Order Total | | | | | | | Actions | F 1 |
| | Order Status | Receipt Status | Receipt Status Invoice Status | | itus | Receipt | Invoice | Settle |
| 243 | <u>GOV304</u> | Stationery Company | 01/08/2014 | Government Buyer | £1,812.66 | | | |
| Order requires approval routing | | No items received | | No invoices re | | | | |
| <u>243</u> | <u>GOV303</u> | Fire Equipment Ltd | 01/08/2014 | Government Buyer | £223.48 | Ę | 艮. | ~ |
| Orde | er transmitted to supplier | No items received | | No invoices received | | | 5 | |
| 242 | <u>GOV259-007</u> | Property Maintenance Services | 31/07/2014 | Government Buyer | £2,018.40 | Ę | B. | 0 |
| | Order is open | All items have been fully re | ceived | No invoices received | | 8 | Ľė | |
| <u>241</u> | | Lab Services | 24/07/2014 | Government Buyer | £384.00 | | | |
| Requisition requires approval routing | | No items received | | No invoices re | | | | |
| | | | | | | | | |

Fig 8.11 - Document search results

Results are displayed, 20 lines per page and sorted in descending order by requisition date and then by requisition number.

Scroll Pages - Click on the next page button to open the next page of search results. Each page will contain 20 lines of results.

Run Matching - Click on the run matching button to perform financial matching for all orders based your user profile *organisation order access* permission.

Statuses - There are three statuses available that describe the **current position** of the order: order status, receipt status and invoice status. They will vary according to the order's position in the procurement cycle and the stages of document processing (see <u>Document Statuses</u>).

Delivered To - This is the name of the person to whom delivery is to be made. It is not necessarily the name of the requisitioner but the name of the person entered in the 'Delivery Name' field in the order's delivery and invoicing screen.

8.4.1 Requisition Status Summary

Click on the **Req. Number** to open the **Requisition Status Summary** page. This summary page displays all the information relating to the entire requisition split by supplier. Two additional buttons will appear at the top of the screen, depending on the status of the requisition.

Copy - Clicking **copy** will copy all the line items in this requisition into your current Shopping Basket. Note the following:

- Items will retain financial tracking and commodity code formatting.
- Items will <u>NOT</u> retain any comments and attachments.
- Non-Catalogue items can be copied.
- Requisitions that contain External Market Place (PunchOut) items CANNOT be copied.

Cancel Requisition - Click to cancel this requisition. This button will only appear whilst the requisition is in the approval process. Once a Purchase Order is created and transmitted it is no longer possible to cancel a requisition.

8.4.2 Purchase Order Status Summary

Click on the **PO Number** to view the **Purchase Order Status Summary** page. This summary page displays all the information relating to the purchase order, including the order audit trail and, depending upon the status of the order and your user privileges, a number of additional functions can also be accessed.

| Purchase Ord | er Status Summa | ry Sup | plier: Wats | ons Waffl | es & Sons Lt | d | | | | | | |
|--|--|-----------|-----------------|--------------|-----------------------------------|--------|-------------------------------------|------------|-------------------|-------------|-------------|----|
| Copy Ret | urn Items Recei | ipt Prior | Receipts / Retu | irns Char | nge PO Vi | iew PO | Cancel PO | Create Inv | oice | Settle | Payments | Ba |
| Order Detail | | | | | | | | | | | | |
| PO Number | Requisition No | РО Туре | Ordered by | Requis | sitioner GSRN | | Est Tax | Est S | Ship | Order Total | Gross Total | |
| MJW163 | 328 | Standard | Mike Watson | MWGS | RN654736 | | £11.27 £0.00 | | 0.00 | £56.36 | £67.63 | |
| Supplier | Delivery | Buy-fo | or GSRN De | elivery Date | FOB/Freight | Terms | Carrier/Delivery | | Payment Method | Paym | ient Terms | |
| Sons Ltd SUPGLN765475 Waffle House | Mike Watson DELGLN54657 54 Waltham Road Maidenhead, SL6 4JJ United Kingdom | MWGS | RN654736 01 | /03/2019 | Cost, Insuranc Freight / C.O.D | | United Parcel Se Dedicated Truck | | nvoice | 1% 10 | 0, Net 30 | |

Fig 8.12 - Purchase order status summary screen

The available functions, accessed through the buttons at the top of the page, are detailed below.

Copy - Clicking copy will copy all the line items in this order into your current Shopping Basket and be added to any existing items. Note the following:

- Items will retain financial tracking and commodity code formatting (provided the user has access to the financial tracking codes, otherwise user defaults will apply).
- Items will NOT retain any comments and attachments.
- Non-Catalogue items can be copied.
- Orders that contain External Market Place (PunchOut) items <u>CANNOT</u> be copied.

Return Items - Click on the Return Items button to open the Return Items page to enter a new return and request an RMA number. Items can be returned as soon as the order has been transmitted to the supplier: receipting does not have to be performed first. This button will only appear if you have permission to enter returns for this purchase order.

Receipt - The Receipt button will only appear for an order if its status is at least 'order transmitted to supplier'. If an order is still pending approval and therefore not yet transmitted to the supplier a receipting action cannot

be performed. Click on the Receipt button to open the Receipt Entry page to enter a new receipt. This button will only appear if you have permission to enter receipts for this purchase order.

Prior Receipts / Returns - Click this button to open the Prior Receipts and Returns screen to view the receipt and return history for this purchase order. Prior receipt detail can be viewed and printed from within this screen. This button will only appear when there are receipts or returns entered against the purchase order.

Change PO - Click on the Change PO button to create a purchase order change in the Purchase Order Change screen. This button will only appear if your user profile and the supplier permit change orders to be processed.

View PO - To see a copy of the purchase order, click the View PO button. PECOS P2P will render the purchase order as a pdf and display it in a separate window. See the 'PO View and Print' section below for more details about printing a copy of the order.

Cancel PO - Click on the Cancel PO button to cancel the purchase order. You must enter a cancellation reason in the Comments / Feedback box to appear in the audit trail. This button will not appear once invoicing and settlement activity has commenced: in this case the order must be cancelled via a Change Order.

Resend PO - Click on the Resend PO button to open the Purchase Order Resend page where the purchase order, and optionally the order attachments, can be retransmitted to the supplier. This button will only appear when the order status is at either 'transmitted to supplier' or 'fax failure'.

Create Invoice - Click on the Create Invoice button to open the Invoice Entry screen. This button will display only after approval is complete and the order has been transmitted to the supplier. This functionality is also only available to users who have invoice entry permission.

Settle - Click the Settle button to open the Settlement Resolution screen where invoice entry, matching, force settlement and order closure functions can be performed. This button will display only after approval is complete and the order has been transmitted to the supplier and when a user has settlement permission.

Payments - Click the Payments button to open the Payment Information screen which contains details of all invoices and remittances for the order. Only users who have Settlement or Payment Information permission will see this button. See Payment Information and Remittances.

Back - Returns you to the document Search Results screen.

Click on the financial tracking icon to open the Financial Tracking Information page where financial tracking details can be reviewed. Note that editing cannot be performed in this screen.

8.4.3 Order Numbering

The following order numbering conventions are used by PECOS P2P:

- a) Single number with no numerical suffix: (e.g. PO123) represents a standard or original blanket order.
- b) One numerical suffix: (e.g. PO123-001) represents a **blanket release** order. The number of releases is represented by the numeric value of the suffix.
- c) Two numerical suffixes: (e.g. PO123-000-001) represents a **change** order. The number of change orders created and transmitted to the supplier is represented by the numeric value of the second suffix.

8.4.4 Actions



Receipt

A receive icon will only appear for an order if its status is at least '*order transmitted to supplier*'. If a requisition or order is still pending approval and an order has not yet been transmitted to the supplier, a receipting action cannot be performed. Click on the receipt icon to open the **Receipt Entry** page where receipting activity can be performed.



lnvoice

An invoice icon will only appear for an order if its status is at least '*order transmitted to supplier*'. If a requisition or order is still pending approval and an order has not yet been transmitted to the supplier, an invoice cannot be posted. Click on the invoice icon to open the **Invoice Entry** page where invoices and credit notes can be processed and invoice document history reviewed.

Settle

A settle icon will only appear for an order if post order transmission activity has been performed (e.g. receipting or invoice posting) and its status updated to 'Open'. If a requisition or order is still pending approval and an order has not yet been transmitted to the supplier, financial matching cannot be run. Click on the settle icon to open the **Settlement Resolution** page. The Invoice, Close Order, Run Matching, AP Inquiry and Remittance screens can all be accessed from this page. Force settlement and invoice deactivation can only be performed on any invoice if it is not in settlement approval.

8.5 Document Statuses

8.5.1 Order Statuses

The following statuses relate to the overall position of the purchase order and are independent of receipting and invoicing activities. They are displayed in the Document Search Results and Order Status Summary screens.

- Quick saved requisition: A user has a partially completed Shopping Basket that has been 'Quick Saved'. A requisition number has not yet been allocated and the document has not been submitted to the approval process.
- **Requisition requires approval routing:** Your requisition is still in the approval process. No orders have yet been raised or transmitted.
- Order requires approval routing: Your order is still in the approval process. It has not yet been transmitted to the supplier.
- **Requisition returned to sender:** Your approver has returned this requisition to you as unapproved. It requires further action by you.
- Order request returned to requisitioner: Your approver has returned this order to you as unapproved. It requires further action by you.
- **Pending transmission:** Your order has been approved (if required) and is about to be transmitted to the supplier.
- Order transmitted to supplier: Your requisition and order have completed the approval process and the purchase order has been sent to the supplier.
- Order is Open: The order has been transmitted to the supplier and post transmission activities have been processed. Receipting, invoicing and settlement activities are present: navigate to the audit trail to view details. All invoices have yet to be transmitted to Accounts Payable.
- **Requisition cancelled:** This requisition has been cancelled. An order has not been raised and no further activities are permitted.
- Order has been cancelled: This order has been cancelled either during approval or after transmission. No further activities are permitted.
- Order manually closed: This order has been permanently closed. All invoices have been settled and provided to Accounts Payable.
- Order closed by AP: This order has been closed by your Accounts Payable department. No further activity is allowed on this order (unless or until it is reopened).
- Order has been superceeded by a PO change: A Change Order linked to this Order is in place. This status is visible only within an original order that has been superseded.
- Order may now be externally processed: Where the Order is being processed outside PECOS P2P, it
 may now be dealt with.
- Externally processed order has now been processed: All receipts and invoices have been fully posted and reconciled to the order by the matching process. The invoices await transfer to Accounts Payable for payment.
- Externally processed order has been recorded: This order originated from outside PECOS P2P.

8.5.2 Receipt Statuses

The following statuses relate to receipting activity and are displayed in the Document Search Results screen.

- No items received (initial status): Receipting is expected or required for three-way matching. No receipting has yet been performed against this order.
- **Receipt not required (initial status):** Receipting is not expected or required for three-way matching. No receipting has yet been performed against this order.
- One or more items have been partially received: one or more receipts have been processed but not all items on the order have been received.
- All items have been fully received: one or more receipts have been processed resulting in all items on the order being received.
- One or more items have been over-received: one or more receipts have been processed resulting in one or more items on the order being over received.

8.5.3 Invoice Statuses

The following invoice statuses are displayed on the Document Search Results screen and are independent of order and receipt statuses:

• No invoices received: no invoices have yet been processed against this order.

- **Pending initial match:** one or more invoices have been posted but the initial financial matching has not yet been run.
- One or more invoices are mismatched: invoices have been posted and matched against this order and one or more has had an exception raised by the matching process. Invoices may have been sent for settlement approval and will remain mismatched until a senior manager resolves the matching exception(s).
- Fully invoiced one or more invoices are mismatched: invoices have been posted and matched against this order and one or more has had an exception raised by the matching process. Invoices may have been sent for settlement approval and will remain mismatched until a senior manager resolves the matching exception(s).
- The order has been partially invoiced: all invoices that have been posted have been matched, approved and settled. Not all items on the order have been fully invoiced with the same quantities that were on the original purchase order.
- The order has been fully invoiced: all invoices that have been posted have been matched, approved and settled. All items on the order have been invoiced with a quantity that matches the original order quantity.
- The order has been over invoiced: all invoices that have been posted have been matched, approved and settled. All items on the order have been invoiced but some have invoice quantities that are greater than the original order quantities.
- One or more invoices have been paid: invoices have been posted, matched, approved and settled. The APExport has run and transferred one or more invoices to your finance system for payment. Some items on the order have not yet been invoiced: invoicing is not yet complete.
- The order has been fully invoiced and paid: all invoices have been posted, matched, approved and settled. The APExport has run and transferred one or more invoices to your finance system for payment resulting in all items on the order being invoiced. Invoicing is complete.

8.6 PO View and Print

The **View PO** function enables you to **view and print** a copy of the purchase order that was sent to the supplier.

In order to access the Purchase Order the order status must be at least "Order transmitted to supplier". No purchase order is available for viewing until your requisition and/or orders have been fully approved and transmitted.

Initial **order transmission** is preformed electronically by one of four methods chosen by your supplier: email, secure email, Fax or XML. Note therefore, that when an order is viewed or printed within the view PO screen it will be notated with the words: *** Confirming Order – Do Not Duplicate ***. These words would not have been attached to the original order but must appear on all copies and re-prints to ensure that goods and services are not duplicated by the recipient of a copy document.

The order is viewed as a PDF document that is read using Adobe Acrobat Reader. The order is viewed in the same way when opened in PECOS and you must have a copy of Adobe Reader available to you locally.

A copy of the latest version of Adobe Reader can be downloaded from: <u>http://www.adobe.com</u> or by contacting your local IT Help Desk.

To access the View PO screen:

- 1. Click the **Documents** tab to open the Document Search screen.
- 2. Enter appropriate search criteria to find the order you wish to view and click the 'Find' button. The Search Results page will open.
- 3. Click the **purchase order number** of the order you want to view to open the **Purchase Order Status Summary** page.
- 4. Click on the **View PO** button at the top of the page. The purchase order will open as a .pdf file in a separate window.
- 5. The order can be **printed** by clicking on the print icon in your application toolbar.
- 6. To **close** the order click on the close button **X** in the top right hand corner of the window.

8.6.1 Purchase Order Content

Your organisation will either have its own bespoke purchase order template or it will (more commonly) use the standard PECOS P2P purchase order layout.

The standard PECOS P2P purchase order contains all the information normally requested by a supplier and is presented in a standard template. The same template is used for all orders and for all suppliers but will be customised for your organisation:

- Your organisation's logo will appear in the top left hand corner.
- Terms and conditions of supply will appear automatically at the foot of the order. These will be either your organisation's standard terms or they may be supplier specific if the supplier has been configured to use a bespoke file.

Additional optional fields will display depending on your system configuration and the fields entered during the requisitioning process.

- VAT Types may optionally display at line level, with a VAT Types table appearing at the bottom of the order to provide a description of the tax types used.
- Estimated VAT and Gross amounts may optionally appear. Estimated VAT charged on each net extended line amount will display alongside the VAT Type, the sum of the estimated line amounts will display as a total and the sum of the extended amounts + estimated VAT will be displayed as an estimated gross order amount. The sum of estimated VAT by type will also display in the VAT Types table.
- Item User Defined Fields may appear as text at line level.
- A box for the physical **signature** of a senior manager may optionally be displayed at the bottom of the order.
- **Procurement Card** payment information may display if a procurement card is used for financial settlement.

8.6.2 Purchase Order Examples

A number of purchase order examples are displayed here showing where different order information is displayed and derived.

8.6.2.1 Supplier Profile and Payment Defaults

The following fields are defaulted from the supplier profile. Where more than one profile exists for the same supplier, the profile used is the one saved closest to organisation level to the user's organisation assignment.

- Supplier Address and GLN these are a fixed field.
- Delivery / Shipping Information Carrier and Freight terms are optionally editable by the user during requisition creation and approval.
- Customer Number this is a fixed field.
- Payment Information The payment terms are optionally editable during requisition creation and approval.

| PECOS.i | PURCHA | | | /658 | |
|---|---|-------|------------|--|------------------------------|
| Buyer The Council Complex 52 Queen Street Glasgow, G3 8UU | Order Date:19-JuDelivery Date:22-JuDelivery Time:10:00 | -2016 | | Bill to GLN:256458 The Council 52 Queen Str Glasgow, G | Complex |
| Supplier Bloomsbury Publishing GLN:865326954125458 Bloomsbury Publishing 26 Hogarth Lane Newcastle, NC3 8YT Fax: +44 (0) 181 3350 | Order Contact Name: Mike Watson Phone: +44 (0) 191 787 80 Fax: +44 (0) 191 787 800 ukdemo@elcom.com | | | Ship to Mike Watson GSRN:86532 Room 7a GLN:365652 Council Build 72 Whitehall London, EC | 25998745 14589745 ings |
| Shipping Information | | | Payment Ir | nformation | |
| Order Type: | Direct Ship | | Customer N | umber: | 8979789789 |
| Carrier: | Best Way -Dedicated Truck | | Payment Te | rms: | Net 30 |
| FOB - Freight Terms: | Cost, Insurance and Freight -Allow | ed | - | | |

Fig 8.13 - Purchase order header showing supplier and payment details

If the payment method selected had been **Procurement Card** rather than invoice, the following Payment Information will be displayed on the purchase order instead of that shown above:

| Payment Information | | | | | |
|---------------------|--------------|--|--|--|--|
| Customer Number: | P98675 | | | | |
| Payment Terms: | Credit Card | | | | |
| PCard Name: | Mike Watson | | | | |
| PCard Number: | ********5645 | | | | |
| Expiration Date: | 2005-08-26 | | | | |

Fig 8.14 - Default procurement card payment information

If you organisation has implemented additional security configuration, for **PCI Data Security** compliance, the card Expiration Date may be masked in addition to the card number.

| Payment Information | | |
|---------------------|--------------|--|
| Customer Number: | P98675 | |
| Payment Terms: | Credit Card | |
| PCard Name: | Mike Watson | |
| PCard Number: | ********5645 | |
| Expiration Date: | **** | |

Fig 8.15 - Payment information with masked date field

System Procurement Card data is derived from pre-populated card details maintained by the system administrator and is non editable during the requisitioning process. Personal procurement card data entry is also available if your user profile has been so configured, which allows card data entry during the requisitioning process.

8.6.2.2 Manually Entered and User Defined Data

The following order shows non defaulted and optional data that is **entered manually** during the requisitioning and approval process:

- Delivery Date entered in the requisition delivery and invoicing screen(s).
- Delivery Time entered in the requisition delivery and invoicing screen(s).
- Internal Delivery Location entered in the User Name and Address section of the requisition delivery and invoicing screen(s).
- External Order Level Comments entered at order level in the requisition.
- External Line Level Comments entered at line level in the requisition.
- Additional Order Information Order level User Defined Fields entered in either the requisition or order delivery and invoicing screen.
- Additional Item Information Item level User Defined Fields entered in the line level comments and attachments screen.

| | | CHASE OF | | GOV1 | 572 | | |
|--|--|--|---------------|-----------------|---|--------|----------|
| Delivery Date and | d Time * Confirm | ning Order - Do Not | Duplicate | * | | | |
| Buyer GLN:36565214589745 Level 3 - East Wing 72 Long Lane London, EC5 7TT | Order Date Delivery Date Delivery Time | 08-Mar-2019 21-Mar-2019 10:00 GMT+00:0 | o | | Invoice To GLN:36565214 Level 3 - East 72 Long Lane London, ECS | Wing | |
| Supplier Order Contact Delivery Healthcare Services Name: Mike Watson Mike Watson Municipal Building Phone: +44 (0) 191 787 8001 Internal Delivery 2564 Long Lane Fax: +44 (0) 191 787 8002 Ward 7 London, EC11 1AB pecosmails@elcom.com GLN:36565214589745 Fax: 1-781-278-8386 Delivery | | | | | | | |
| Delivery Information | | | Pay | ment Info | rmation | | |
| Order Type: | Direct Ship | | Cus | stomer Num | ber: | | 14171717 |
| Carrier: | Best Way -Next | Day | Pay | ayment Terms: N | | | Net 60 |
| Client Recharge Ref: Additional Order Information Contract ID: Comments Order Comment: Ple | 449875 | ields) | Ex | | tion der Level Con | nments |] |
| Item No Manufactu | rer No UOM | Pack Size | Qty | Unit Price | VAT Type | | |
| Line Description (Line Comments |) | | | | Est VAT | Extend | ed Amt |
| 130010 BWK204 Standard protection surgical (Do not substitute with knitter | | 50 / Each | 5 evel Con | £38.40 nment | STD £38.40 | | £192.00 |
| 2 140121 BWK212 | Pack | 25 / Each | 5 | £57.77 | STD | | £288.85 |
| Waterproof protection surgic | al gown. Large Inte | rnal Delivery: | Room365 | | £57.77 | | 2200.00 |
| | | | | Tota | al Extended A | mount: | £480.85 |
| Additional Iten | n (Line) Informati | ion | | 1 | Fotal Estimate | d VAT: | £96.17 |
| | | | | Estim | ated Gross A | mount: | £577.02 |
| VAT Types Key Description Estimated VAT STD Standard £98.17 | - | | | | | | |

Fig 8.16 - Purchase order showing manually entered and user defined data

8.6.2.3 User Defaults

The following order extract displays the fields that are defaulted onto the purchase order from the **User Profile**:

- Delivery / Shipping Address and Location This is optionally editable during requisition creation and approval. The address detail includes the Address GLN which defaults from the address configuration. The location detail includes the Buy-for User's GSRN and Internal Delivery Location, both of which may be entered or edited during requisition creation and approval.
- Order Contact Information This is fixed data derived from the user profile and refers to the requisitioner.

| PECOS.ip | PURCHASE ORDER: * Confirming Order - Do Not Duplicate | |
|---|---|---|
| Buyer The Council Complex 52 Queen Street Glasgow, G3 8UU | Order Date: 19-Jul-2016 Delivery Date: 22-Jul-2016 Delivery Time: 10:00 GMT+01:00 | Bill to GLN:2564589741258 The Council Complex 52 Queen Street |
| Supplier Bloomsbury Publishing GLN:865326954125458 Bloomsbury Publishing 26 Hogarth Lane Newcastle, NC3 8YT Fax: +44 (0) 181 3350 | Order Contact Name: Mike Watson Phone: +44 (0) 191 787 8001 Fax: +44 (0) 191 787 8002 ukdemo@elcom.com | Clasgew, C3 9UU Ship to Mike Watson GSRN:865325998745 Room 7a GLN:36565214589745 Council Buildings 72 Whitehall London, EC5 7TT |

Fig 8.17 - Purchase order header showing user profile defaults

8.6.2.4 Tax and VAT Types

The following order extract shows VAT Type details that are displayed on the purchase order:

- Line level VAT Type.
- VAT Types key table.

| Line | Item No | o Ma | nufacturer No | UOM | Pack Size | Qty | Unit Price | VAT Type | Extend | ed Amt |
|---|--------------|-------------|---------------|-------------|---------------|-----|------------|---------------|---------|---------|
| Line | Description | | | | | | | Est VAT | Exterio | eu Ami |
| 4 | AC G17 3-6 | IV787 | 3 | Each | | 4 | £43.70 | STD | | 6174.00 |
| 1 17 Seater Minibus 2500cc 3-6 Days Rental (Price Per Day) £34.96 | | | | | | | £174.80 | | | |
| 2 | AC A3 Ins | | | Each | | 4 | £4.50 | EXM | | £18.00 |
| 2 | Group A3 In: | surance | | | | / | | £0.00 | | 10.00 |
| Line Level VAT Type Total Extended Amount: £ | | | | | | | £192.8 | | | |
| | | | | Line | Lever that if | P0 | T | otal Estimate | d VAT: | £34.9 |
| VAT | Types | | | | | | Estima | ated Gross A | mount: | £227.7 |
| Key | Description | Estimated V | AT | | | | | | | |
| STD | Standard | <u>£34</u> | .96 VAT | Types Table | | | | | | |
| EVM | Exempt | £0 | .00 | Types Table | 2 | | | | | |

Fig 8.18 - Purchase order section showing tax type details

8.6.2.5 VAT and Gross Amount Display

The following order shows the fields that are displayed when the **VAT and Gross amount** display is enabled for the purchase order.

Note that this option can be enabled separately for the purchase order and requisition screens and therefore the PO and requisition displays might be different. Your organisation might not include VAT amounts on purchase orders if VAT is fully recoverable. The following fields are additionally displayed:

- The total estimated amount of VAT to be charged for each item calculated on the net extended amount and displayed at line level.
- The total estimated amount of VAT to be charged the sum of all the estimated line amounts and displayed as a summary total.
- The estimated gross order total the sum of the total net extended amounts and total estimated VAT.
- The VAT Types table displays the total estimated amount of VAT for each tax type.

| Line | Item No | Manuf | acturer No | UOM | Pack Size | Qty | Unit Price | VAT Type | Extend | ed Amt |
|------------|---------------------|-------------------------|---------------|------------|-----------|-----|------------|-------------------------------|--------|-------------------|
| Line | Description Est VAT | | | | | | | | eu Ant | |
| 1 | AC G17 3-6 | IV7873 | | Each | | 4 | £43.70 | STD | | 6174.90 |
| | 17 Seater Min | ibus 2500cc 3-6 | o Days Rental | (Price Per | Day) | | | £34.96 | | £174.80 |
| 2 | AC A3 Ins | | | Each | | 4 | £4.50 | EXM | | £18.00 |
| 2 | Group A3 Inst | urance | | | | | | £0.00 |) | £10.00 |
| | | | | | | | Tota | Extended A | mount: | £192.80 |
| | | | | | | | | | | |
| | | | | | | | I T | otal Estimate | d VAT: | £34.96 |
| | | | | | | | | otal Estimate ated Gross A | | £34.96 £227.76 |
| VAT | Types | | | | | | | | | |
| VAT Key | | Estimated VAT | D | | | | | | | |
| | <u> </u> | Estimated VAT £34.96 | | | | | | | | |
| Key STD | Description E | | | | | | | | | |

Fig 8.19 - Purchase order showing estimated VAT and gross amounts

8.7 Order Acknowledgements

PECOS P2P will accept PO Acknowledgements from suppliers which are transmitted via the Elcom PSI interface.

An acknowledgement button will display in the PO Status Summary screen for any order for which an order acknowledgement has been received.

Clicking the acknowledgement button will open the PO Acknowledgement screen.

The PO Acknowledgement screen will display acknowledgment information received from the supplier and enables the user to accept the acknowledgement. Comments are required which will update the audit trail.

8.8 PO Resend

PECOS P2P will allow you to transmit a copy of the purchase order and external attachments to the supplier under the following conditions:

- The 'Purchase Order Resend' Dynamic Option is defined as 'True' for your organisation or user profile.
- The order status is either: 'Order transmitted to supplier' or 'Transmission failure'.

Once processing has commenced (e.g. receipting) and the order status progresses to 'Order is Open', it will not be possible to retransmit the purchase order.

From the Purchase Order Status Summary screen click on the **Resend PO** button to open the Purchase Order Resend screen.

The resend PO feature is available for the following order types:

- Standard orders
- Change orders
- Blanket orders
- Blanket order releases

Failed Fax Orders

The PO Resend feature is not in lieu of the fax transmission failure feature which allows failed faxes to be retransmitted. Users will have the option to retransmit a PO either using the PO Resend screen or the fax transmission screen.

8.8.1 Purchase Order Resend Screen

After clicking the Resend PO button, the **Purchase Order Resend** page displays allowing you to enter comments, select attachment options and the method by which you wish to retransmit the order.

| Purchase Or | Purchase Order Resend Supplier: Fire Equipment Ltd | | | | | | | |
|---|--|----------|------------------|--|---------|---------------|-------------|-------------|
| Warning: This purchase order may already have been sent to the supplier. Retransmitted purchase orders are not identified as being previously transmitted. To retransmit this order, enter comments, select a retransmission method, and enter transmission details. Asterisks (*) denote required information. Back Retransmit | | | | | | | | |
| | back Retrainsmit Comments/Feedback * | | | | | | | |
| PO Retransmission Method * Email ukdemo@elcom.com Fax +44 (0) 181 3345 Purchase Order and Attachments Purchase Order Only This order has no attachments Attachments Only | | | | | | | | |
| Order Detail PO Number | Requisition No. | РО Туре | Ordered by | | Est Tax | Est. Delivery | Order Total | Gross Total |
| GOV305 | <u>247</u> | Standard | Government Buyer | | £0.09 | £0.00 | £1.88 | £1.97 |

Fig 8.20 - Purchase order resend screen

Comments / Feedback

Enter the reason why the order is being retransmitted. Comments are internal and will appear in the audit trail but will not appear on the purchase order.

Comments are mandatory and if they are omitted, an error message will display when the retransmit button is selected.

PO Retransmission Method

Three choices for order retransmission are available for selection by radio button:

- **Email**. Enter a destination email address in the text box. The default that is displayed is the current address held in the supplier profile.
 - If email is selected as the retransmission method and an email address is not provided, an error message will display when the retransmit button is clicked.
 - The email address will be subject to normal validation rules and if it is badly formatted, an error message will be displayed when the retransmit button is clicked.
- **Fax**. Enter a destination fax number in the text box. The default that is displayed is the current number held in the supplier profile.
 - If fax is selected as the retransmission method and the fax number is not provided, an error message will display when the retransmit button is clicked.
- Secure email. This option will only display if the supplier is configured for secure email order transmission. A text box to enter a destination address will not display because the secure certificate is tied to the original email address. The selection of the radio button only is required.

For orders that were originally transmitted by cXML the only retransmission methods available are email or fax due to integration restrictions or complications suppliers have with handling potential duplication of cXML orders. For cXML orders, the method will default to email and the email address will be retrieved from the supplier profile.

Retransmission Options

Three choices are available for selection by radio button:

- **Purchase Order and Attachments**. This will be the default if the original order contained attachments. Selection of this option will re-queue the purchase order and attachments for retransmission.
- **Purchase Order Only**. If the original order did not contain external attachments this will be the only option available for selection. This option will re-queue the purchase order only for retransmission.

• Attachments Only. Selection of this option will re-queue the order attachments only for retransmission: the purchase order will <u>not</u> be retransmitted.

After making retransmission selections click the 'retransmit' button at the top of the screen. If no errors are detected, the Purchase Order Status Summary screen will redisplay and a confirmation message will appear at the top of the page: "Order Queued for retransmission".

8.9 Audit Trails

All PECOS P2P Requisitions and Orders have separate Audit Trails that capture every action and activity that is undertaken by the document. They are viewed in the **Status Summary** screens by **clicking on the document number**, when available and contain the following details:

- **Time Stamp:** The time and date that the action was undertaken. This is defined by the time zone setting in your user account.
- Action: This is what happened to the document.
- User: The person who undertook a manual action. The user is left blank for automatic system activities.
- **Comments:** Where comments are entered during the approval, receipting or settlement process they will be displayed here. Some system activities display automatic comment text.

There are two **types of audit action** text:

- **System:** This text is pre-defined and system generated when certain activities are undertaken. These actions are listed in the following section.
- **Configurable:** This text is configurable by your system administrator and usually appears after activities are undertaken as the result of an approval plan action. They cannot be identified here due to their customer configurable nature, but include text to indicate when an approval action is commenced or completed; when documents are rejected by an approver or when a notification message is sent.

The following system audit actions may be displayed within the audit trails.

- Requisition released for ordering: Indicates that the requisition has completed all approval activity and purchase orders will be created. This will be the final message displayed in the requisition audit trail and may be the only message displayed in the requisition audit trail if your requisition has not been routed for approval under a 'requisition approval plan'.
- **Requisition returned to originator:** The requisition has been returned by an approver during the workflow process. The reason for return will appear in the comments box.
- Order Request returned to requisitioner: The order has been returned by an approver during the workflow process. Reason for the return will appear in the comments box.
- **Pending transmission:** This status will display prior to the purchase order being transmitted. It is a temporary status.
- Order transmitted to supplier: Indicates that a purchase order has been electronically transmitted to the supplier. Note that the comment field may contain details of the order's fax or email location.
- **Delivery acknowledgement received:** When an order is faxed, confirmation of the fax transmission is indicated.
- **Transmission failure:** When an order is faxed, this message indicates that the fax transmission has failed. The comments field will contain failure details. You should contact your system administrator to have the problem corrected and the order re-queued.
- **Requisition cancelled:** This requisition has been cancelled. An order has not been raised and no further activities are permitted.
- Order has been cancelled: This order has been cancelled either during approval or after transmission. No further activities are permitted.
- **PO Change created:** A change order has been created and submitted. Any change audit trail comments will appear in the comment field.
- **Partially received:** A receipt for *less than* the full order quantity has been processed. The comment field will contain the receipt status entered at the time of receipting.
- **Fully received:** A receipt *equalling* the full order quantity has been processed. The comment field will contain the receipt status entered at the time of receipting.
- Order has been over received: A receipt *greater than* the full order quantity has been processed. The comment field will contain the receipt status entered at the time of receipting.
- X of item Y returned by Z: Indicates the logging of a return where X is the quantity, Y is the item number and Z is person who transacted the return. The comment field will contain details of the RMA number and return reason.

- An RMA Request has been submitted for item(s) X: Indicates that an RMA request email has been sent for item number X. Any comments and notes entered at the time of transacting the email will appear in the comment field.
- **Invoice received:** The order has been approved and sent to the supplier. Receipting may or may not have been performed but an invoice has been posted for this order.
- Invoice updated: An invoice has been deactivated for this order.
- **Partially invoiced. Awaiting full invoice before settling:** The matching program has been run. The supplier is not set up to receive payment for partial orders so the system is waiting for further invoices before allowing payment.
- **Partially invoiced and settled:** The matching program has been run. Some receipts and invoices have been fully posted and reconciled to the order and these invoices await transfer to Accounts Payable for payment.
- **Fully invoiced and settled:** The matching program has been run. All receipts and invoices have been fully posted and reconciled to the order and they await transfer to Accounts Payable for payment.
- An invoice has been force settled: The matching program has been run. A mismatched invoice has been approved and reconciled and now awaits transfer to Accounts Payable for payment.
- **Invoice exception:** Following the running of the matching program there are matching discrepancies and invoices require force settlement before transfer to Accounts Payable for payment.
- Order manually closed: This order has been closed. All invoices have been settled and provided to Accounts Payable. No further activity is allowed on this order until after the APExport has run.
- Order closed by AP: This order has been closed by your Accounts Payable department. No further activity is allowed on this order.
- Order opened by AP: This order has been re-opened by your Accounts Payable department. Processing activity can re-commence.
- An invoice for this order has been provided to AP: The APExport has been run and the order has been *partially* invoiced and settled. The invoice has been sent to accounts payable for payment but further invoices are outstanding.
- All invoices for this order have been provided to AP: The APExport has been run and the order has been *fully* invoiced and settled. The invoice(s) has been sent to accounts payable for payment and no further invoices are expected.
- **Remittance details recorded:** The Remittance Import has been run and payment information is available for this purchase order. The Additional Comments column will contain details of the load and the remittance ID.
- **Remittance details cancelled:** Remittance details that were previously loaded have been deleted (possibly due to an error or subsequent payment cancellation). The Additional Comments column will contain details of the remittance ID.

8.10 Payment Information and Remittances

PECOS P2P supports the import of remittance details and, for customers who implement this interface, displays this information to users through the Purchase Order Status Summary and Settlement Resolution screens.

In order to effectively manage the requirements of different user types for whom permission to remittance details needs to be controlled, two user access permissions are provided to manage access to payment and remittance information:

- 1. For users who are Accounts Payable personnel and assigned the Settlement role, permission is granted through the **Settlement Resolution** screen.
- For procurement users who are not assigned the Settlement role, a separate role: "Payment Information" can be assigned to provide access to payment information through the **Purchase Order Status** Summary screen.

All drill down hyperlinks provided in the payment and remittance screens are determined by a user's Order Access Level permission. For example any order link to the PO Status summary screen is suppressed if a user does not have permission to the order; and any link to Invoice or Settlement screens are suppressed if the user does not have necessary user permissions.

8.10.1 PO Status Summary

At an order level, a user can see all invoices and remittances for that order and whether those invoices are paid. This detail is displayed in the **Payment Information** screen which is accessed through the **Purchase Order Status Summary** screen by clicking the **Payments** button.

In the **Payment Information** screen, an Invoice Detail section will list the invoices received against the purchase order and by clicking a **Remittance** button, a Remittance Detail section will display the remittance(s) received against each invoice with the following information:

- Remittance Number this is a hyperlink to drill down to the full Remittance Detail.
- Payment Date the remittance date.
- Payment Method the means by which payment was made:
 - "Auto" = Automatic Funds Transfer
 - o "Cash" = Cash
 - "Che" = Cheque
 - "CCard" = Credit Card
 - "DCard" = Debit Card
 - "Draft" = Bankers Draft
 - "Wire" = Wire Transfer
 - "Other" = Other
- Remittance Total the total paid on the remittance.

| Payment Informa | tion | | | | |
|----------------------------|-------------------|-------------|----------------|---------------------|------------------|
| Back | | | | | |
| Supplier: 3G Softsolutions | BO Number: CSS113 | 544 | | | |
| Invoice Detail | | | | | |
| | | | | Quick filter: | |
| Invoice No 🔺 | Invoice Amount | <u>Type</u> | Invoice Date | Settlement Status | Action |
| <u>113516</u> | <u>£840.48</u> | DI | 14/01/2019 | Remittance Received | Remittance |
| <u>113544</u> | <u>£70.04</u> | DI | 12/01/2019 | Remittance Received | Remittance |
| Remittance Detail 113 | 540 | | | | |
| Remittance Detail 115 | 010 | | | | |
| | | | | Quick filter: | T |
| Remmittance No 🔺 | Payment Date | | Payment Method | | Remittance Total |
| AG678564 | 14/02/2019 | | CCard | | £123.00 |
| AG679845 | 19/02/2019 | | CCard | | £717.4 |

Fig 8.21 - Payment Information screen

In the Remittance Detail section of the Payment Information screen, clicking a remittance number will open the **Remittance Detail** screen for that remittance. The Remittance Line Detail section will display all invoices paid on that remittance by line number, including their PO numbers and net payment amounts.

| Remittance Detai | I | | | | | |
|----------------------------|--------------|-------------------|----------|------------|--|--|
| Back | | | | | | |
| Supplier: 3G Softsolutions | | | | | | |
| Remittance Summary | | | | | | |
| Remittance No | Payment Date | Payment Method/ID | Currency | Net Total | | |
| AG678564 | 14/02/2019 | CCard / CSS113544 | GBP | £123.00 | | |
| | | | | | | |
| Remittance Line Detai | 1 | | | | | |
| Line No 🔺 | PO No | Invoice No | | Net Amount | | |
| 1 | CSS113544 | 113516 | | £123.00 | | |

Fig 8.22 - Remittance Detail screen

8.10.2 Settlement Resolution

In the Settlement Resolution screen, a remittance link for all paid invoices will display in the Action column of the Invoice table, labelled: 'Remittance'.

| Settlement Resolution | | | | | | | | | | |
|-----------------------|------------|-------------|-------------|-------------|------------|--------------|---------|------------|----------------------------|---------------|
| Create Invoice | Manual | Close | AP Inquiry | Ba | ck | | | | | |
| Order Summary | | | | | | | | | | |
| Order No | Requisitio | oner | Supplier | | Date | Order To | tal Est | Tax Est Gr | oss Order Tolerance (line) | Status |
| CSS113544 | OS & USE | R 3 | 3G Softsolu | rtions | 14/01/2019 | £816 | 00 £24 | .48 £84 | 0.0% | Order is open |
| Invoices | Туре | Invoice D | ato | Date Receiv | od. | Total Amt. | VAT | Delivery | Statue | Actions |
| Invoice Number | Type | III VOICE D | ale | Date Receiv | eu | TUtal Allit. | VAI | Delivery | status | Actions |
| <u>113544</u> | DI | 12/01/201 | 9 | | | £70.04 | £2.04 | £0.00 | Remittance Received | Remittance |
| | | 44/04/004 | 0 | | | £840.48 | £24.48 | £0.00 | Remittance Received | Remittance |
| <u>113516</u> | DI | 14/01/201 | 9 | | | | | | | |

Fig 8.23 - Settlement Resolution screen Remittance link

Clicking the Remittance link opens a **Remittance List**, detailing all the remittances received for the selected invoice.

| Remittance List | | | |
|-----------------|--------------|---------------------|------------------|
| Back | | | |
| | | Quick filter: | . |
| Remittance No | Payment Date | Payment Method / ID | Remittance Total |
| AG678564 | 14/02/2019 | CCard | <u>£123.00</u> |
| AG679845 | 19/02/2019 | CCard | <u>£717.48</u> |

Fig 8.24 - Remittance List screen

Clicking a remittance number will open the **Remittance Detail** screen for that remittance (see above). The Remittance Line Detail section will display all invoices paid on that remittance by line number, including their PO numbers and net payment amounts.

9 Change Orders

9.1 Overview

PECOS P2P **Change Order** functionality allows you to amend purchase orders after they have been sent to suppliers and then optionally send those amendments to the supplier.

Purchase order change allows buyers to alter their requirements, be they the items they are ordering, the delivery or payment information, or the financial tracking information. You do not need to cancel a purchase order and raise a new one in order to make changes. You simply raise a change and then the PECOS P2P will (if appropriately configured) route the change for approval before (optionally) sending the change to the supplier.

This approach gives the buyer the flexibility to make internal changes (e.g. financial tracking codes) without sending unnecessary paperwork to the supplier.

It is important to note that Order Change functionality works in **a fully audited environment** providing a **comprehensive Audit Trail** from the original Purchase Order through multiple change iterations.

Purchase order changes can be processed through the same **approval process** as normal purchase orders, or can be routed via a different approval process, depending on your organisational procedures.

You will be assigned the ability to process purchase order changes through your user profile. Your system administrator will ensure that only those users that need this privilege are assigned it by the system.

This feature brings a number of benefits:

- Increased flexibility in the purchase order process.
- Full audit trail through multiple change iterations.
- Ability to process internal and external changes.
- Minimise the administrative overhead associated with changing requirements.
- Minimise the number of purchase order / invoice mismatches.

9.2 Change Order Prerequisites

The following rules will be applied when creating a change order:

- Quantities CANNOT be reduced to below the quantity received or settled.
- Prices CAN be changed either prior to or after receipting.
- Prices CAN be changed after matching and during approval.
- Prices CANNOT be changed for quantity based settlement orders, for any line that is partially or fully settled.
- Prices CAN be changed for amount based settlement orders, for any line that is partially settled only. The price CANNOT be changed when the status is fully settled.
- Blanket RELEASES can be changed, ORIGINAL blankets cannot.
- Financial tracking changes can only be made within the permissions of the ORIGINAL requisitioner.

9.3 Change Order Permissions

User permissions to purchase order change is defined by a combination of the user profile role setting and the supplier profile contacts settings. The table below summarises the <u>purchase order change</u> (i.e. post order transmission) permissions granted to the user based on the different configuration options.

| User Permission | Supplier Permission | Resulting User Functionality in PO Status Summary |
|-----------------|---------------------|--|
| NO | NO | No PO Change is allowed (buttons are not displayed). |
| YES | NO | A Change PO Button is displayed and full PO Changes are allowed. The change order is editable by the user. |
| | NO | PO change transmission override is not available. Changes are sent using the supplier's order transmission method. |
| NO | NEC. | A Cancel PO Button is displayed and the order can be cancelled only. A zero value change order is created which cannot be edited by the user. |
| NO | YES | PO change transmission override is available if allowed by the supplier permission setting. |
| YES | YES | A Change PO Button is displayed and full PO Changes are allowed. The change order is editable by the user. PO change transmission override is available if allowed by the supplier permission setting. |
| | | A Cancel PO Button is also displayed allowing similar functionality. |

9.4 Settlement Status

A 'Settled?' column on the purchase order change screen will display the settlement status of each line. This status will determine the edit ability of the unit price:

- No: the line has not been settled at all and the price can be changed.
- **Partially:** a portion of the line quantity has been settled. The price cannot be changed for quantity based settled orders but may still be changed for amount based settled orders.
- Fully: the full quantity of the line has been settled and the price cannot be changed.

If you wish to change the price for a partially settled line item this can be done in the following way:

- a) Decrease the quantity of the partially received line to the settled quantity.
- b) Add a new line to the order for the remaining quantity with the new price.

9.5 Creating a Change Order

Any type of purchase order other than an original blanket order (of any type or processing condition) can be changed.

- 1. Click on **Documents** tab to open the document search screen.
- 2. Enter search criteria to find the order that you wish to change (see Document Search).
- 3. Click on the Purchase Order number to open the Purchase Order Status Summary screen.
- 4. At the top of the purchase order status summary page click on the **Change PO** button to open the **Purchase Order Change** screen.

| Submit PO (| Change | Cancel PO | Change | l | | | PO Change | Transmission Detail | | | | |
|----------------|--|---------------|------------------|--------------------|---------------------|-----------|------------------|---------------------|---------------------|----------|---------|--|
| _ | Changes, do n | | _ | | | Emai | pecosmails | s@elcom.com | | | | |
| Save PO C | Changes and s | end to Sup | plier. | | | ○ Fax | 1-781-278 | -8386 | | | | |
| Audit Trail Co | ommonte (re | (hariuga | | | | | | | | | | |
| updated quan | | • / | | | | | | ^ | | | | |
| | | | | | | | | \checkmark | | | | |
| Add Non-Cat | talogue Item | | | | | | | | | | | |
| Order Deliver | y and Invoicin | | | | | | | | | | l 🗠 | |
| Line Item No Q | | _ | | | 0 | | | 11-31 12-3 | | | u ≡Q | |
| | Qty | Item No | Mfr No | Manufacturer | Supplier | | UOM Pack Size | Unit Pri | | Settled? | Actions | |
| | | | Item Description | | iption | | | Ext Pri | Ext Price Est Gross | | | |
| 1 | 5 | <u>130010</u> | BWK204 | Kimberly-Clark | Healthcare Services | | Box | 38.40 | £38.40 | No | 0 🔩 🗙 | |
| · | | | Standa | ard protection sur | gical gown. Large | | 50 / Each | £192.0 | 0 £230.40 | | u=d' ∨ | |
| 2 | | <u>140121</u> | BWK212 | Kimberly-Clark | Healthcare Services | | Pack | 57.77 | £80.88 | | | |
| 2 | 2 7 Waterproof protection surgical gown. Large | | | | | 25 / Each | £404.3 | 9 £485.27 | No | 0 🛝 🗙 | | |
| | Order Totals | | | | | | | Net: £596.3 | 9 Gross: £715.67 | | | |
| Order Tota | Qty | | | Item No | | Mfr No S | | Supplier | | | | |
| | ty | | 110 | | | | | | | | | |

Fig 9.1 - Purchase order change screen

The Change PO button brings you to the **Purchase Order Change** screen where changes to the most recent Purchase Order can be made. You have the ability to perform changes or additions to the following fields in the purchase order:

- **Quantity:** Click in the **Qty** field and overtype the quantity. The quantity cannot be reduced to a value less than the quantity already received or settled.
- Unit Price: Click in the Unit Price field and overtype the original price.
 - i. The price cannot be changed for items that have been 'Fully' settled.
 - ii. The price can be changed if the settlement type is 'Amount' and the settled status is 'Partial'.
- Non-Catalogue Items: Click on the item number to enter the update non-catalogue item screen.
- Attachments: Click on the Paper clip icon to update comments and attachments.
- **Financial Tracking and Tax:** Click on the financial tracking icon to update financial tracking codes and Tax Treatment for an item. Financial tracking code access permissions will be based on those of the <u>original</u> requisitioner / buy-for user even if the user undertaking the change has different permissions.
- **Budget Detail:** Click on the budget icon, if available, to open the Order or Line level Budget Detail screen. These screens are non editable and provide summary budget information only.
- Order Delivery and Invoicing: The Order Delivery and Invoicing page includes editable fields for Payment Terms, FOB Terms, and Freight Terms.

- New Catalogue Item: Click search in the top menu bar to add a new catalogue item. PECOS P2P will open the search page in *PO change mode* and restrict access to the change order supplier's catalogue only.
- New Non-Catalogue Item: Click on the add non-catalogue item button to add a new item.
- 5. Choose a PO Change Order transmission option.

Save PO Changes and send to Supplier. If you have made changes that impact what the supplier delivers or reflects changes that need to be communicated to the supplier (such as new items or pricing) the PO Change should be retransmitted to the supplier.

Save PO Changes, do not send to Supplier. If you have made changes that do not impact what the supplier delivers (such as updating already delivered items or amending financial tracking information) the PO Change may not need to be communicated to the supplier.

Select the appropriate radio button at the top of the Purchase Order Change screen.

6. Optionally complete **PO Change Transmission** Details.

Depending on the supplier's set-up, you may have the option to change the email or fax address to where the Purchase Order Change is transmitted. *This will override the supplier's normal order transmission method* and is not dependent upon the method of transmission of the original order. It is not possible however to select XML as a transmission method unless the original order was transmitted in the same way: an XML option will therefore only appear if the original order was transmitted by XML. Choose the appropriate option and complete the email or fax details:

7. Enter an **audit trail comment** in the text box provided, giving your reasons for the Order Change. Audit trail comments are **mandatory**.

If an audit trail comment is omitted when the change is submitted, a warning message will be displayed.

8. Submit Changes.

To submit your changes click the **Submit PO Change** button at the top of the screen. A **Purchase Order Change Review** screen will open.

To **cancel** your changes click on the **Cancel PO Change** button. You will return to the Purchase Order Status Summary screen without committing any changes.

9. Review your changes in the **Purchase Order Change Review** screen.

Notice that the system automatically populates the 'PO Change External Comments' text box with line level change details. This text will appear on the change order as a change order comment below any existing external order level comment.

If you are happy with your changes, click the **Submit** button to create a Change Order. The updated **Purchase Order Status Summary** screen will open.

To return without saving changes and not create a change order, click the **Back** button.

A version number is added to the end of the Purchase Order number to distinguish it from the original order. The original order is superseded and becomes read-only.

9.5.1 Order Numbering

The change order numbering convention is: PO # - Blanket Release # - Change Order #

If the original order is a release to a blanket order, the middle sequence will be completed; if the original order is not a blanket release, the middle sequence will be 000. For example:

| Change Order #1 of Order 121 | = 121-000-001 |
|--|--------------------------------|
| Change Order #2 of Order 121 | = 121-000-002 |
| Change Order #1 to first blanket release of Order number 124 Change Order #4 to third blanket release of Order number 124 | = 124-001-001 = 124-003-004 |

9.6 Processing Permissions

The permissions for managing and processing a change order are only available after an order has been transmitted. After the change order has been approved and transmitted to the supplier (depending on your setup and order transmission options) it will become the 'live' order.

9.6.1 **Before Submission**

Whilst a change order is in the approval process and before it has reached the status of at least 'Order transmitted to supplier' only the 'Back' and 'Copy' buttons will display. It is not possible to process transactions (for example receipts or invoices) against the change order. Transactions must continue to be processed against the original order or previous change order.

9.6.2 After Submission

After a change order has been approved and submitted to the supplier, transactions can be fully undertaken. For example: receipting, returns, invoicing and additional changes. Transactions will no longer be allowed on the original or previous change order. Only 'Copy' and 'View PO' functions will remain on all previous versions of the order.

9.7 The Change Order Template

The purchase order that is transmitted to the supplier clearly indicates that it is a purchase order change to a previous order.

The top of the order contains the text: "Confirming PO Change. Please do not duplicate the previous version of the order".

Configuration exists at the organisation and supplier levels to determine whether or not the purchase order contains all the original order lines or only the lines that have changed. Irrespective of the setting, all changed lines are clearly marked with an asterisk.

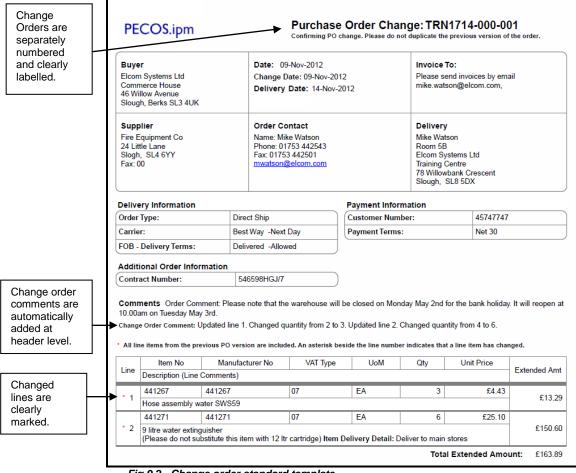


Fig 9.2 - Change order standard template

- When viewing and printing a copy of the change order the following text will appear under the order number at the top of the form: "Confirming PO Change, do not duplicate the previous version of the order".
- Only the most recent purchase order change will be displayed on the Search Results page.
- The most recent purchase order change is the only purchase order that can be edited and used for receiving and invoicing; the previous versions of the order are retained for historical purposes only.

- All transactional information (Receipts, Invoices, Settlement, and Matching Exceptions) is carried forward to all iterations of a purchase order change.
- During approval routing of a purchase order change, the last iteration of the PO and the current unapproved purchase order change will be viewable in the Search Results page.
- An unapproved purchase order change does not have any Receive/Invoice/Settle links. Once the
 purchase order change status is "Transmitted to Vendor", the previous version of the PO will no longer
 appear in Search Results.

9.8 Change Order Approval

All change orders are submitted for approval. Approval is determined by the configuration of your change order approval plan by your system administrator. Criteria which will determine approval requirements for a change order include changes to order totals (compared to either the original order or the previous change), financial tracking codes, and delivery and payment details.

During approval the approver(s) will also have the ability to edit changes and update the order transmission option.

9.9 Financial Tracking and VAT

All changes made to Financial Tracking codes or VAT Tax Treatment during the change order process is reflected in invoice processing for:

a) Any existing invoice that is active (i.e. not reconciled or force settled). Changes will take effect upon processing of the Change Order.

b) All new invoices that are processed. The invoice template generated in the Create Invoice screen will reflect the financial tracking codes of the current version of the approved purchase order.

Changes affect all manually processed and electronically received invoices but <u>will not</u> have any retrospective effect on existing invoices that are reconciled, force settled or processed to Accounts Payable.

All changes made in the Change Order will be reflected back to the invoice irrespective of whether account codes or VAT Treatments were originally changed at the point of invoice processing. (i.e. updates made by the invoicer will be overwritten).

10 Cancellation

Shopping Baskets, requisitions and order requests can always be cancelled by the requisitioner. The cancellation by other users (e.g. approvers and administrators) of order requests (pre transmission) and purchase orders (post transmission) will depend on your system configuration: these are described below.

Some of the reasons why you might wish to cancel a requisition or order include:

- You may discover that you have made a mistake.
- You may discover that an order has been duplicated.
- If your requisition or order is held up in the approval process after several days, after speaking to your approver, you may decide to cancel it and raise a new requisition.
- After your order has been transmitted to the supplier and goods have not been delivered, you may, after contacting the supplier, wish to cancel it due to poor stock availability.

10.1 Permissions

Requisitions

i.e. the requisition is submitted into the approval process but no orders are transmitted.

- The **requisitioner** is always able to cancel their own requisitions.
 - In the Requisition Approval Summary screen (i.e. the requisitioner approves their own requisitions).
 - In the Returned Requisition Summary screen.
 - In the Requisition Status Summary screen (i.e. from a status search).
- Other Users (e.g. Approvers) cannot cancel requisitions.
- Administrators cannot cancel requisitions.

Order Requests

i.e. the requisition is submitted and split into order requests which are in the approval process but no orders are transmitted.

- a) The **requisitioner** is able to cancel their own order requests.
 - In the Order Request Approval Summary screen (i.e. the requisitioner approves their own order requests).
 - In the Returned Order Request Summary screen.
 - In the Purchase Order Status Summary screen (i.e. from a status search).
- b) Other Users are able cancel if they have the 'Purchase Order Change Access' user role assigned to them.
 - In the Order Request Approval Summary screen (i.e. they are an approver).
 - In the Purchase Order Status Summary screen (i.e. from a status search).
- c) Administrators are able to cancel if they have the 'Admin Order Cancellation' dynamic option set for their organisation.
 - In the Order Request Approval Summary screen (i.e. they are an approver).
 - In the Purchase Order Status Summary screen (i.e. from a status search).

Purchase Orders

i.e. the requisition is submitted, order requests are created and approved and transmitted as Purchase Orders.

- a) Any user with the 'Purchase Order Change Access' user role assigned to them.
- In the Purchase Order Status Summary screen (i.e. from a status search).
- b) Any administrator when the 'Admin Order Cancellation' dynamic option is set for their organisation.
 In the Purchase Order Status Summary screen (i.e. from a status search).

10.2 Cancel a Shopping Basket

Shopping Baskets can be cancelled before they are submitted as a requisition (i.e. during creation).

- 1. Click the **Basket** tab to open your current shopping basket.
- 2. Click on the **Clear All** button in the requisition header bar.
- 3. PECOS P2P will ask a confirmation question.
- 4. Click **OK** to delete all items in your basket.

No record is kept for any basket which is cancelled before it is submitted for approval and ordering.

10.3 Cancel a Requisition

Requisitions can be cancelled (i.e. after a Shopping Basket has been submitted) as long as they are pending approval in a requisition approval plan. Requisitions cannot be cancelled after purchase orders have been created.

- 1. Click on the **Documents** tab to open the document search page.
- 2. Enter search criteria to find the requisition you wish to cancel (see <u>Document Search</u>).
- In the Document Search Results screen click on the **requisition number** of the requisition you wish to cancel. The Requisition Status Summary screen will open.
 Note that the order status of your requisition must be '*Requisition requires approval routing*'. If the order status reads: '*Order requires approval routing*', the option to cancel will not be available since purchase
- 4. Click on the **Cancel Reguisition** button at the top of the Reguisition Status Summary screen.
- 5. PECOS P2P will cancel the requisition and confirm with the text: 'Requisition cancelled', at the top of the page.
 - The requisition history will be saved and its status changed to 'Requisition cancelled'.
 - The requisition will be removed from the approver's inbox.
 - The requisition is retained in your order history for future reference.

10.4 Cancel an Order

There are a number of order cancellation scenarios available. Each depends on the configuration of your user profile and the configuration of the supplier. The following **options to cancel** an order may be available to you and are explained below:

• Before submitting (shopping basket)

orders have already been created.

This option is always available whilst the Shopping Basket is being created. Delete the relevant supplier element of the basket before it is submitted as a purchase requisition. No audit record is kept of cancellations before submission since no document is created.

- **During approval and before transmission (order requests)** The option to cancel an Order Request before a Purchase Order is transmitted to the supplier is always available to the user irrespective of user and supplier configuration.
- After approval and transmission-user has change order permissions
 Orders can always be cancelled after being transmitted to the supplier if the user has change order rights.
 PECOS P2P will create an editable zero value change order.
- After approval and transmission-user does not have change order permissions Transmitted orders can only be cancelled by a user without change order rights if the supplier profile allows order cancellation. PECOS P2P will create a non-editable zero value change order.

10.4.1 During Approval

To cancel on **Order Request** <u>after</u> it has been submitted but <u>before</u> it has been approved and submitted as a Purchase Order to the supplier.

- 1. Click on the **Documents** tab to open the document search page.
- 2. Enter search criteria to find the order you wish to cancel (see <u>Document Search</u>).
- 3. In the Document Search Results screen click on the **order number** of the order you wish to cancel. The **Order Request Status Summary** screen will open.

The order status will display as 'Order requires approval routing'.

- 4. Enter your reason for cancelling the order in the **comments and feedback** text box. If you fail to enter comments PECOS P2P will display a warning message.
- 5. Click the Cancel Order Request button at the top of the page.
- 6. PECOS P2P will confirm cancellation by displaying the text: 'Order has been cancelled' at the top of the screen.
 - The order history will be saved and its status will change to 'Order has been cancelled'.
 - Receipting and invoicing links will be removed.
 - The order will be deleted from the approver's inbox.
 - The requisition is retained in your order history for future reference.

10.4.2 With Change Order Permission

If you have been granted change order permissions in your user profile: to cancel on order **after** it has been submitted and **after** it has been approved and transmitted to the supplier follow these steps.

- 1. Click on the **Documents** tab to open the document search page.
- 2. Enter search criteria to find the order you wish to cancel (see <u>Document Search</u>).
- 3. In the Document Search Results screen click on the **order number** of the order you wish to cancel. The **Purchase Order Status Summary** screen will open.

- 4. Enter your reason for cancelling the order in the **comments and feedback** text box. If you fail to enter comments PECOS P2P will display a warning message.
- Click on the Cancel PO button at the top of the screen. The Purchase Order Change PO CHANGE MODE screen will open. The Purchase Order Change screen will display with all quantities reduced to zero.

Note that the comments entered in the comments / feedback box in the previous screen will be added as mandatory audit trail comments. These comments can be edited here.

- 6. Decide if you require your change order to be **transmitted to the supplier** and select one of the options at the top of the screen:
 - Save PO changes, do not sent to Supplier: the order will be cancelled but a confirmation will NOT be sent to the supplier.
 - Save PO changes and send to Supplier: the order will be cancelled and a confirmation PO WILL be sent to the supplier.
- 7. Click on the **submit PO change** button at the top of the page. The **Purchase Order Change Review – PO CHANGE MODE** screen is displayed.
- 8. **Review External Comments.** Notice that PECOS P2P adds automated text into the 'PO Change External Comments' box indicating that all line quantities have been reduced to zero. This text will appear on the change order that is transmitted to the supplier and is editable here.
- 9. Review the order details and complete the cancellation by clicking the **Submit** button.
 - If you chose **not to send** a change order to the supplier:
 - a. The Purchase Order Status Summary screen reopens.
 - b. PECOS P2P does not create a change order.
 - a. The original order value is reduced to zero.

If you chose **to send** a change order to the supplier:

- a. The Purchase Order Status Summary screen reopens displaying the change order details.
- b. PECOS P2P creates a change order number.
- c. A zero value change order is transmitted for approval routing and transmitted to the supplier.
- d. The change order is displayed as a zero value order.

10.4.3 Without Change Order Permissions

If you have NOT been granted change order permissions in your user profile: to cancel on order **after** it has been submitted and **after** it has been approved and transmitted to the supplier follow these steps.

- 1. Click on the **Documents** tab to open the document search page.
- 2. Enter search criteria to find the order you wish to cancel (see <u>Document Search</u>).
- 3. In the Document Search Results screen click on the **order number** of the order you wish to cancel. The **Purchase Order Status Summary** screen will open.
- 4. Enter your reason for cancelling the order in the **comments and feedback** text box. If you fail to enter comments PECOS P2P will display a warning message.
- 5. Click on the **Cancel PO** button at the top of the screen.

PECOS P2P will create a zero value change order and transmit it to the supplier using the supplier's standard order transmission method. The **Purchase Order Status Summary** screen will open.

- No editing is permitted to the change order because you do not have change order rights.
- PECOS P2P will automatically create a zero value change order to cancel your order.
- The change order will be transmitted to the supplier and confirmation will be displayed in the purchase order status summary screen.
- The change order is displayed as a zero value order.

11 Returned Orders and Requisitions

If your requisition or order is **returned to you** by your approver (i.e. as not approved) you have the option of either cancelling or editing and resubmitting.

11.1 Returned Requisitions

If your approver returns a requisition, you will receive an **email notification** message informing you of their action. The approver is required to provide an explanation for the rejection and their explanation will be embedded in the text of the email. The returned requisition can be accessed in one of two ways: through your To Do's or the Document search screen.

11.1.1 To Do

- 1. Click the **To Do** tab to open your tasks awaiting attention.
- 2. Click on Returned Requisitions in the Left Navigation Panel to display 'Your Returned Requisitions'.

| | | ¢ | Returned Requisitions | | | |
|------------|-------------------------|-----|--------------------------------------|----------------|--------------|-----------------|
| To D | 00 | . C | Your Returned Requisitions | | | |
| Ē⁄ | Requisitions | 8 | Requisitions that have been returned | to you: | | |
| | Order Requests | 29 | Requisition ID | Date Submitted | Submitted by | <u>Comments</u> |
| _ <u>8</u> | PO Changes | 1 | 259 | 06/08/2013 | Mike Watson | |
| | FO Changes | · | 258 | 06/08/2013 | Mike Watson | |
| Bè | Invoices | 16 | <u>248</u> | 05/08/2013 | Mike Watson | |
| Ð | Receipts | 12 | | | | |
| * | Returned Requisitions | 3 | | | | |
| ţ | Returned Order Requests | ; 0 | | | | |
| | Returned PO Changes | 0 | | | | |
| †₿ġ | Returned Invoices | 1 | | | | |
| 20 | Approval Delegation | 2 | | | | |

Fig 11.1 - To do showing returned requisitions

3. Click on the **Requisition Number** for the requisition that you wish to manage. The **Returned Requisition Summary** screen will open.

| Сору | Edit Re | esubmit (| Cancel Requisi | tion Back | | | | |
|------------------|--------------------------------------|--------------|-----------------|-------------------|----------------|-------------|-----------------------|-------------------|
| Requisition [| Detail | | | | | | | |
| Requisition No. | Current Status | Date Created | Ordered By | Requisition Total | Estimated Ta | Gross Total | Internal Comments | External Comments |
| 215 | Requisition returned to sender | 08/04/2014 | Mike Watson | £49.90 | £9.9 | 3 £59.88 | | |
| Audit Trail | | | | | | | | |
| Time Stamp | | Action | | | User | | Additional Comments | 6 |
| 05/08/2014 12:46 | 6 GMT+01:00 | Requisition | returned to ori | iginator | Gerry Anderson | | Please Review with Da | ave Smith |
| 08/04/2014 17:03 | 3 GMT+01:00 | Added Item | n #: 0300240. | | Gerry | Anderson | | |
| 08/04/2014 17:02 | 0.00 | Added Item | # 2450 | Gerry Anderson | | | | |

- 4. Choose the appropriate course of action:
 - **Copy** Click **Copy** to copy the content of this requisition into a **new** requisition.
 - Cancel Click Cancel Reguisition to cancel this requisition.
 - Edit Click Edit to open the Requisition Editing screen where the following changes can be made:
 - Change Quantities
 - Update Financial Tracking
 - Update and add Comments and Attachments
 - Update Delivery and Invoicing
 - Delete lines
 - Add catalogue items
 - Add Non-catalogue items

After making your changes click the **Return To Requisition Summary** button. The **Returned Requisition Summary** screen will reopen.

5. Complete your changes by clicking the **Resubmit** button. The edited requisition will be returned to the start of your approval plan and the audit trail will be updated with your changes.

11.1.2 Document Search

Returned requisitions can also be accessed through the Document screen in the normal way (see <u>Document</u> <u>Search</u>). When you receive an email informing you of your approver's action, navigate to the Documents tab and search for the requisition number.

In the Search Results screen notice that the order status of the requisition is '*Requisition returned to* **sender**'. Click on the requisition number to open the **Returned Requisition Summary** screen where edit and resubmit buttons are available.

To edit and resubmit the requisition follow steps described in 'To Do' above.

11.2 Returned Orders

If your approver returns an order request you will receive an **email notification** message informing you of their action. The approver is required to provide an explanation for the rejection and their explanation will be embedded in the text of the email. Returned orders can be accessed in one of two ways: through your To Do list or the Document search screen.

11.2.1 To Do

- 1. Click the **To Do** tab to open your tasks awaiting attention.
- 2. Click on **Returned Order Requests** in the Left Navigation Panel to display 'Your Returned Order Requests'.

| | | ¢ | Returned Order Re | quests | | | |
|----------|-------------------------|---------|--------------------------|-----------------------|--------------|----------|------------|
| To D | 0 | \odot | Your Returned Order Re | quests | | | |
| Ê٧ | Requisitions | 8 | Order Requests that have | been returned to you: | | | |
| | Order Requests | 27 | PO Number | Date Submitted | Submitted by | Comments | Total cost |
| | PO Changes | 1 | <u>MJW106</u> | 18/09/2013 | Mike Watson | | £5,195.00 |
| | FO Changes | · | MJW104_ | 17/09/2013 | Mike Watson | | £1,200.00 |
| B | Invoices | 16 | | | | | |
| Ð | Receipts | 12 | | | | | |
| *眇 | Returned Requisitions | 3 | | | | | |
| 1 | Returned Order Requests | s 2 🗸 | | | | | |
| 1 | Returned PO Changes | 0 | | | | | |
| *8∎ | Returned Invoices | 1 | | | | | |
| 20 | Approval Delegation | 3 | | | | | |

Fig 11.3 - To Do showing returned order requests

- 3. Click on the **PO Number** for the order that you wish to manage. The **Returned Order Request Summary** screen will open.
- 4. Choose the appropriate course of action:
 - Copy Click Copy to copy the content of this order into a new requisition.
 - Cancel Click Cancel Order Request to cancel this order.
 - Edit Click Edit to open the Order Request Editing screen where the order is fully editable for the following fields:
 - Change Quantities
 - Update Financial Tracking
 - Update and add Comments and Attachments
 - Update Delivery and Invoicing
 - Delete lines
 - Add catalogue items
 - Add Non-catalogue items

After making your changes click the **Submit Edits** button. The **Returned Order Request Summary** screen will reopen.

- 5. Optionally you may type comments in the **Comments / Feedback** box for the attention of your approver.
- 6. Complete your changes by clicking the **Resubmit** button. The edited order will be returned to the <u>start of</u> <u>your approval plan</u> and the audit trail will be updated with your changes.

11.2.2 Document Search

Returned orders can also be accessed through the Document screen in the normal way (see <u>Document</u> <u>Search</u>). When you receive an email informing you of your approver's action, navigate to the Documents tab and search for the purchase order number.

In the Search Results screen notice that the order status of the order is 'Order request returned to requisitioner'. Click on the order number to open the Returned Order Request Summary screen where edit and resubmit buttons are available.

To edit and resubmit the order follow steps in 'To Do' above.

12 Receiving

12.1 Overview

Receiving can only be performed in PECOS P2P **after** your order has completed the approval process and has been transmitted to the supplier. Only at this stage is it possible for the physical receipt of goods or the completion of a service to take place.

Remember to refer to your organisation's business rules to find out who is responsible for processing receipts and whether there are items that do not require receipting.

The following sections will explain the steps involved in receiving items, processing over receipts, ad hoc receipt lines, editing receipts, where to find receipt history and receipt workflow.

Orders in PECOS P2P can be **partially** received, **fully** received or **over** received and optionally used by your financial procedures to determine approval for invoice payment.

Receipt Workflow is available to enable a receipt object to be routed for multi-stage receipting and quantitative or qualitative review. In addition to workflow routing, receipt and internal delivery note prints are available to complement and assist secondary or internal delivery processes employed within different organisations.

Items received from the supplier that were not on the original purchase order (for example substituted items) or cannot be properly identified by warehouse personnel can be recorded. These items can be managed through the receipt workflow for corrective action to be undertaken.

Receipt tolerances can be set to prohibit over receipting and receipts can also be edited based on user privileges. Receipt attachments can also be posted to, for example, record a copy of the supplier's GRN. You may optionally receive an automated eMail notification from your approval plan informing you of the requirement to receive certain orders.

12.2 Troubleshooting

Listed below are the key rules that apply to receipting items in PECOS P2P and can be used as a troubleshooting guide.

- Items can only be received after a document has been fully approved.
- Receipting cannot be performed until the order has been transmitted to the supplier.
- It is not possible to cancel or delete a receipt after it has been saved but it is possible to edit receipts.
- It is possible to record an item in the receipt that was not on the original purchase order (using an ad hoc line).
- Editing (updating) a receipt is not possible once it has been interfaced to your finance system on the ReceiptReturn Export.
- Updating a receipt is not possible if it is in the workflow process.
- It is possible to reverse the receipting for all lines of an order.
- It is not possible to process a negative receipt quantity for individual order lines.
- Receipt date and quantity are mandatory for all receipts.
- The date of the receipt cannot be entered as a future date (i.e. current date and prior only).
- When 3-way matching is employed, the receipt quantity is used to match with the invoice quantity.
- Matching tolerances are available for receipt quantities and may be set at category code (UNSPSC) or item level.
- Receipt tolerances are set as percentages and not fixed values.
- A warning message will be displayed for each line of an order that is being over receipted. This does not prevent an over receipt being transacted.
- It is possible to select any date from the interactive calendar: dates selected in the future are not validated.
- If your organisation uses decimal quantities, these can be used for receipt quantities.

12.3 Payment Approval & Matching

Most finance departments will accept the receipt of items as approval to process and pay the supplier's invoice. The receipt quantity will most likely be used either within your finance system (via an export from PECOS) or within PECOS P2P itself, for the **financial matching** process. The financial matching process is a standard accounts payable procedure which matches together invoice quantities and prices to purchase order quantities and prices to determine if an invoice should be paid.

Optionally your organisation may elect to employ a third matching process which reconciles invoice quantities to receipt quantities. It is important therefore to remember that before you process a receipt you should confirm:

- Items have been physically received into your organisation.
- The items received are the same items that were ordered.
- Services being receipted have been satisfactorily performed.

- Each item is correct for quantity.
- All items are complete and undamaged.
- Any supplier delivery paperwork is accurate and has been signed.
- Note any part shipments or backordered items to be delivered at a later date.

It is important to note that items that are recorded as 'Ad hoc lines' in a receipt do NOT affect the matching and settlement process. These lines are considered temporary comment style fields to be used for dispute resolution purposes.

12.4 Processing Receipts

This section explains the steps involved in receipting items.

12.4.1 Search and Find PO

- 1. Click on the **Documents** tab to open the document search page.
- 2. Enter search criteria to find the purchase order you wish to receive (see Document Search).
- 3. The Receipt Entry screen can be accessed in one of two ways:
 - a. In the search results, click on the Receipt icon in the Actions column.

| Parameter S | earch | | | | | | | |
|------------------------------|---------------------------|-------------------------------|----------|------------------|-------------|---------|---------|-------|
| earch Result Run Matching | s Displaying results 1 to | 2 of 2 | | | | | | |
| Req No. | PO No. | Supplier | Req Date | Delivered to | Order Total | | | |
| Order Status | | Receipt \$1 | atus | Invoice Sta | itus | Receipt | Invoice | Settl |
| 243 | <u>GOV304</u> | Stationery Company 01/08/20 | | Government Buyer | £1,812.66 | п | | |
| Order requ | ires approval routing | No items rec | eived | No invoices re | ceived | ₩. | | |
| 243 | <u>GOV303</u> | Fire Equipment Ltd 01/08/2014 | | Government Buyer | £223.48 | | | ~ |
| Order tra | nsmitted to supplier | No items rec | eived | No invoices re | ceived | Ð | Cè | 100 |

Fig 12.1 - Document search results page showing receipt icon

b. Click on the PO Number to open the Purchase Order Status Summary screen. Next click the 'Receipt' button at the top of the page.

| Сору | rder Status Summ Return Items | teceipt C | ier: Fire Equipment Ltd hange PO View PO | Resend PO | Cancel PO | Create Invoice | Settle | Back |
|--------------|----------------------------------|-----------|---|-----------|-----------|----------------|-------------|-------------|
| Order Detail | | | $\langle \rangle$ | | | | | |
| PO Number | Requisition No. | РО Туре | Ordered by | | Est Tax | Est. Delivery | Order Total | Gross Total |
| GOV303 | 243 | Standard | Government Buyer | | £11.17 | £0.00 | £223.48 | £234.65 |

Fig 12.2 - Purchase order status summary screen showing receipt button

The **Receipt Entry** page will open for the order that was selected. The receipt form contains all the information that was on the original order to prevent you having to re-type any order information. Review the order details to confirm that you have selected the correct order.

12.4.2 Receipt Entry

12.4.2.1 Receipt Header

A PO context block is found at the top of the page, containing: Order Number, Requisition Number, PO Type and Ordered by (requisitioner).

Supplier and Delivery Info is displayed in a collapsible section, containing: Supplier Name, Delivery Address, Internal Address (place holder for future development), Delivery Date and Delivery Method. The section is collapsed by default and may be expanded by clicking on the expand arrow to the right of the header row. A Comments section will display if there is at least one requisition or order level comment. This area is also presented in a collapsible section and is collapsed by default.

12.4.2.2 Receipt Detail

Search and Filter

The Receipt Detail table displays a **Quick filter** to provide a 'type ahead' text search, which automatically filters the entries in the table using the string of characters entered.

You may also use certain **column headings** to **sort** the list of receipts. Click on the heading that you wish to sort by and PECOS P2P will sort the table either alphabetically or numerically in descending or ascending order. Click again to reverse the sort order.

- Click 'Line Item No' to sort rows by line number. (This will also allow the sorting to be reset to the default view.)
- Click 'Item No' to sort rows by item number.
- Click 'Mfr No' to sort rows by manufacturer's part number.
- Click 'Manufacturer' to sort rows by manufacturer's name.
- Click 'Item Description' to sort rows by item description.

In the Receipt Detail section you should enter three pieces of **key information**: GRN, Date and Quantity Received.

| | | | | | | | | | Quick filter: | |
|---------------------------|------------------|--------------|-----------------|--|--------------|---------------|------------------|---------|--------------------|--------|
| Deli | very Note Number | I | Date Received * | Receipt State | | | Receipt Location | Actions | | |
| | | (11) (11) | × | Please Select | ~ | | Please Select | ~ | Receive Outstan | ding |
| <u>Line</u> Item No | Item No | Mfr No | Manufacturer | Item Description | Order Qty | UOM | Received to Date | | Qty/Amt Received * | Action |
| No | item NO | MILINO | manufacturer | nem bescription | Order Amount | Pack Size | Item Location | | Item State | Action |
| | 710101 | Impage | | IMPEGA MANILLA 3 1/2 X 6 GUMMED PLAIN ENVELOPES | 3 / BX | Box | 0 | | | 0 |
| | <u>712181</u> | Impega | mpega | 70GSM - BOX OF 100 | | 100 / Each | Please Select | ~ | Please Select | D |
| 2 | 712168 | | | IMPEGA MANILLA 9 X 4 GUMMED | 4 / BX | Box | 0 | | | |
| 2 | 112100 | | Impega | PLAIN ENVELOPES 70GSM - BOX OF 100 | | 100 / Each | Please Select | ~ | Please Select | D |

Fig 12.3 - Receipt detail

- 1. <u>Delivery Note Number</u> (Goods Receipt Note or Packing Slip reference number)
 - This field is alpha-numeric and the maximum field length is 15.
 - Entry of a Delivery Note Number is not mandatory. However if no number is received and the field is left blank, 'unknown' will automatically be inserted. Before the record is saved, to ensure erroneous omissions are avoided, a click through warning message will appear to warn that the Delivery Note number is missing. Click 'OK' to continue (i.e. retain the value 'unknown') or 'Cancel' to return to enter the correct value.

Note. A Receipt State 'No Delivery Note' is available for optional selection if no details are received.

• The number entered must be unique for each purchase order: i.e. each receipting action must have a different reference.

Note that system assigned 'unknown' references are non-unique.

2. Date Received (Mandatory)

Click on the date picker to open the calendar window.

When the **Calendar** opens it can be incremented and decremented by month and year. To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

> The forward circled arrow symbol will move the year forwards.

The backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field. Use the red delete icon to clear the date if you wish to make a change.

- The entry of a receipt date is mandatory.
- The receipt date will be validated and **future dates are not allowed**. Enter a date that is either current (i.e. today) or past.

3. Quantity/Amount Received (Mandatory)

• Enter the actual quantity of items that have been delivered. Note. These values may be matched against the supplier invoice during the settlement and payment process as part of the authority to pay.

- The quantity can be a decimal of up to six decimal places. (Decimal numbering must be enabled for your organisation.)
- A quantity or amount of zero (0) is allowed.
 Note. If an item is missing from a consignment but is shown as delivered on the supplier delivery documents, it is possible to register the missing item for action and review during Receipt Workflow.
- The quantity entered is not validated and may be greater or less than the quantity ordered. However, if receipt tolerances are enabled over receipting may not be allowed (see <u>Over Receiving</u>).
- It is possible to automatically allocate a receipt quantity by clicking the '**Receive Outstanding**' button. PECOS P2P will populate the quantity box for every line on the order with a quantity equal to the receipt balance remaining for the line. The receipt quantity is calculated as: Order Quantity less Received to Date.

Tip. Use the 'Receive Outstanding' button when you have a few items on a large order that have not been received. Click to receive all rows and then change the non-receipted lines as an exception: remember all quantities are editable until you click the Save New Receipt button.

12.4.3 Receipt State

You may enter an optional **Receipt State** at **header level** (to represent a delivery condition) or **line level** (to represent a single item condition).

- Click on the drop down boxes to select one that is relevant. The State selected at header level and those selected for each line may all be different.
- The Receipt States are used by the Receipt Workflow to determine a route for review or a course of corrective action.

States may also be used to run performance and statistical reports for suppliers. Therefore, for example, if goods are missing, damaged, incomplete or substituted it is important to select an appropriate State. Note. Bespoke or specific States may be added by your System Administrator that are relevant for your organisation.

• States are saved in the prior receipt history and the header level State appears in the order audit trail.

12.4.4 Receipt Location

You may enter an optional **Receipt Location** at **header level** (to represent a place of delivery) or **line level** (to represent a single item location).

- Click on the drop down boxes to select one that is relevant. The Location selected at header level and those selected for each line may all be different.
- The Receipt Locations are used by the Receipt Workflow to determine a route for review or a course of action.

Therefore, for example, if goods are destined for an onward stage of delivery or are booked in to a specific place for collection it is important to select the correct Location.

Note. Bespoke or specific Locations may be added by your System Administrator that are relevant for your organisation.

• Locations are saved in the prior receipt history and the header level Location appears in the order audit trail.

12.4.5 Comments and Attachments

You may enter optional **Comments and Attachments** at the header or line level.

U Click on the attachment icon (paper clip) to open the comments and attachment screen.

| Line Comments and Attachm Back | ents | | | | |
|---|------|------------|------------|------------|-----------------|
| File description | Size | Туре | User | Date Added | Delete |
| ** No attachments exist for this receipt. | | | | | |
| | | | | | |
| Additional Fields | | | | | Save |
| Comments: | | | | | < > |
| Shipping References (SSCC): | | | | | |
| Select New Attachment | | | | Add | New Attachment |
| File Location and Name: | E | Browse De | scription: | | |
| Select Standard Attachment | | | | Add Stan | dard Attachment |
| Description: Goods_Receipt_Note | ~ | | | | |
| Enter New URL | | | | | Add New URL |
| Description: | | Enter URL: | | | |

Fig 12.4 - Comments and attachment screen

- **Comments:** Type your free text comments into the Comments box and when finished click the 'Save' button.
- Shipping References (SSCC): If there are any additional shipping or container references you wish to record, they can be entered here.
- Select New Attachment: Click the browse button to locate and select the document that you wish to attach to the receipt record. Enter a Description for the document and then click the 'Add New Attachment' button.
- Select Standard Attachment: Select one of the preloaded documents from the list box. Click the 'Add Standard Attachment' button to save the attachment.

All attachments are saved as 'internal' attachments and will be available to view in the in the prior receipts history.

- Enter URL: To attach a web address where an attachment is held externally, type the details into the 'Enter URL' field and enter a Description.
 - There is no need to enter http:// as this will display at the start of the field automatically.
 - The field will validate for URL characteristics (e.g. illegal characters, spaces and a valid extension).
 - The length of the URL has a maximum of 250 characters.

Click the 'Add New URL' button to save the entered URL. Any attachments defined by a URL will be saved externally and not download or saved in PECOS P2P at any point.

• Attachment Details table: All attachments will appear in the attachment detail table at the top of the screen.

| File description | Size | Туре | User | Date Added | Delete |
|---------------------|-------|----------|------------------|------------|--------|
| Consignment Details | - | URL | Government Buyer | 12/08/2014 | × |
| Copy of GRN | 26112 | Document | Government Buyer | 12/08/2014 | × |

Fig 12.5 - Attachment detail table

If you wish to delete an attachment at any time click the **X** delete icon. When an attachment is deleted a confirmation click through message will appear. Click the 'OK' button to close the warning and continue with the deletion. Click the 'Cancel' button to close the warning and return without deleting.

When all comments and attachments have been entered, click the **back** button at the top of the page. Comments and attachments will save and you will be returned to the Receive Items page. The attachment icon will change to indicate that a comment or attachment exists (i.e. a piece of paper will appear).

12.4.6 Ad hoc Line Entry

The Receipt Detail section of the Receipt Entry screen allows the entry of Ad hoc lines when goods or services are received that are not on the original purchase order (e.g. item substitutes) or cannot be properly identified by warehouse personnel.

Ad hoc lines should be considered temporary and used as simple notification lines (albeit structured), used to notify and prompt the recipient of a workflow task to undertake manual corrective action. For example, errors and substitutions, which could otherwise lead to invoice matching discrepancies, are able to be resolved in a timely manner through a return or change order process. They should be looked upon as extended comments fields and will have simple usage: with lines added at point of receipt and deleted as required. An Ad hoc line will not affect matching and settlement, and neither will it appear in integration files or reporting.

12.4.6.1 Insert Ad Hoc Line

Additional receipt fields are displayed when an Ad hoc line is requested. These fields are hidden by default and invoked by a **'Show Ad hoc Line'** button which displays a new line immediately beneath the last line in the Receipt Detail table. The format of the new fields is similar to a standard receipt row, for easy data entry.

For each Ad hoc row, the following text fields are available for manual entry or selection:

- o Item Number (mandatory)
- o Manufacturer Part Number
- o Manufacturer
- Item Description (mandatory)
- o Quantity Received (mandatory)
- o Item Location
- o Item State (mandatory)

| | | | | | | | | | | Quick filt | er: |
|-----------------|--------------------|-----------------------------------|--------------|--------------------------------------|--------------|---------------|------------------|---|--------------------|------------|---------------------|
| De | livery Note Number | Date | Received * | Re | ceipt State | | Rece | n | Actions | | |
| | | (****) | × | Please Select | | ~ | Please Select | | ~ | 0 | Receive Outstanding |
| Line Item | Item No | Mfr No | Manufacturer | Item Description | Order Qty | UOM | Received to Date | | Qty/Amt Received * | | Actions |
| No | item wo | <u>min No</u> | manaractarer | tem bescription | Order Amount | Pack Size | Item Location | | Item State | | Actions |
| 1 | 712181 | BOX OF 100 / Each Please Select V | | | | - 0 | | | | | |
| | 12101 | | | | | 100 / Each | Please Select | | Please Select | × | • |
| 2 | 710100 | | Impega | IMPEGA MANILLA 9 X 4 GUMMED PLAIN | 4 / BX | Box | 0 | | | | . 0 |
| 2 <u>712168</u> | | impega | | ENVELOPES 70GSM - BOX OF 100 | | 100 / Each | Please Select | ~ | Please Select | × | • |
| | | | | | | | | | | | |
| Ad hoc | | | | | | | | | Qty Received * | | Clear Ad hoc Line |
| insert | Item No * | Mfr No | Manufacturer | Item Description * | | | Please Select | ~ | Please Select | N | Insert Ad hoc Lin |
| | | | | | | | Item Location | | Item State * | | |

Fig 12.6 - Insert ad hoc line

When all details are entered, the Ad hoc line is inserted by clicking the **'Insert Ad hoc Line'** button. Multiple lines may be added and new incremental line numbers are assigned to each, prefixed by 'A'.

| | 50000 | 10.000 | 024 | | | | 4 | | |
|----|-------|--------|-------|-----------------------------|--|--|--------------|--------|--|
| A1 | 56989 | 06024 | Rexel | No 56 staples - box of 2500 | | | Substitution | () c × | |

Once inserted, line level Comments and Attachments can be entered and the line may be edited or deleted by selecting the appropriate Action icon. The Ad hoc line will not be saved until the Update Receipt button is clicked.

All Ad hoc lines will appear as a row in the Prior Receipts section of the Receipt Entry screen and the Receipt Detail screen, for the receipt transaction for which they are added.

Lines will not be permanently added as a PO line or be saved to appear in subsequent receipts for the same PO.

12.4.6.2 Edit Ad Hoc Line

All users with receipt access will see Ad hoc lines displayed in the Line Detail section of the Receipt Detail screen. For users with the Edit Receipts user role, it is possible to fully edit or delete an additional Ad hoc line from the line detail section in the Edit Receipt screen. If the receipt is in approval it will be locked from editing and therefore Ad hoc lines cannot be deleted.

12.4.7 Save New Receipt

To save the receipt click on the **Save New Receipt** button. The system will validate that all mandatory information is entered and the receipt date is not in the future.

PECOS P2P will display a 'Receipt Saved' message at the top of the screen to confirm that the receipt has been saved.

If you would like to return to the receipt later and not update the order, click on the 'Cancel' button to return to the previous screen. Your receipt will not be saved.

12.5 Receipt Statuses

12.5.1 Before Receipting

12.5.1.1 Organisations Using 2-Way Matching

The default **Receipt Status** of the order will display as '**Receipt not required**', indicating that receipting is not required for any items on the order.

It is possible for your system administrator to override the default status and therefore an alternate text will display. For example, if financial matching is performed outside of PECOS P2P your approval plans may not have been configured to include a 3-way matching step. In this circumstance PECOS P2P will assume receipting is not required and the default 2-way matching receipt status will display. If therefore receipting action is required the default text will be replaced with text indicating (for example) that no items have yet been received.

12.5.1.2 Organisations Using 3-Way Matching

The **Receipt Status** of the order will display as **'No items received'**, indicating that receipting is required but not yet performed. It is not possible for your system administrator to override this default text.

12.5.2 After Receipting

The Receipt Status of the order will change to one of the following receipting statuses:

- One or more items have been partially received
- All items have been fully received
- One or more items have been over-received

The Order Status will change to 'Order is open' and the Settlement Resolution screen will be made available.

12.6 Over Receiving

As well as partially and fully receiving items in an order, goods can be **over received**. This may happen from time to time if a supplier delivers a quantity greater than was originally ordered. Occasionally a supplier may duplicate a shipment of items.

The same receipting process described in the section above should be followed. In addition however, PECOS P2P will display the following warning message, **for all lines being over receipted**, after clicking the 'complete receipt' button:

| Microsoft | Internet Explorer |
|-----------|---|
| ? | The receipt you are submitting has a quantity received that exceeds the ordered quantity on line 1 do you want to continue? |
| | Cancel |

Fig 12.7 - Over receipt warning message

Click **OK** if you wish to continue to process a receipt quantity that is greater than the original order quantity. PECOS P2P will process the receipt and return you to the Search Results page.

- The over receipt warning will be displayed for every line being over receipted and will require a response before continuing.
- The over receipt will be logged in the audit trail.

If you do not wish to proceed with the receipt click **Cancel**. PECOS P2P will leave you in the Receive Items page where you can make the appropriate corrections before continuing.

Note that clicking the 'receive all' button will never create an over receipt since the quantity calculated will always be the net value of the quantity ordered and the quantity previously received.

12.6.1 Receipt Tolerances

Over receipting may be disallowed within your organisation or restricted through the use of **receipt tolerances**. Receipt tolerances may be applied to an entire UNSPSC classification code or to individual items as a percentage. A message will be displayed in the receive items screen upon saving a receipt, to inform you when a receipt is out of tolerance.

If you are in any doubt please speak to your system administrator who will clarify the receipt tolerances set for your organisation.

12.7 Prior Receipts

The **Prior Receipts and Returns** screen contains details of all previously processed receipts and returns, listed in date order. Through this screen it is possible to **Edit** (if you have permission), **Print** and **View** receipt details.

12.7.1 Prior Receipts / Returns

There are two ways to access the **Prior Receipts / Returns** screen.

- 1. Click on the **Documents** tab to open the document search page.
- 2. Enter search criteria to find the purchase order for the receipt you wish to update (see <u>Document</u> <u>Search</u>).

Note that the Document Search (Find By ID) allows you to search for a document using a Delivery Note Number.

| Search Re Run Matc | | g results 1 to 1 of 1 | | | | | | |
|-----------------------|----------------|-------------------------------|-------------------|--------------|-------------|---------|---------|--------|
| Req No | PO No | Supplier | Req Date | Delivered to | Order Total | | Actions | |
| Ord | ler Status | Receipt Status | 5 | Invoice | Status | Receipt | Invoice | Settle |
| <u>1423</u> | <u>GOV1584</u> | Stationery Company | 12/03/2019 | Mike Watson | £23.48 | B | 艮. | 0 |
| Ord | er is open | One or more items have been p | artially received | No invoices | received | Ē, | L'à | |

Fig 12.8 - Document search results screen

- 3. In search results screen, click on either:
 - a. The Receipt icon in the Actions column to open the Receipt Entry screen; or
 - b. The **PO Number** to open the Purchase Order Status Summary screen.

| Purchase Order Status | Summary | Supplier: Stationer | y Company | | | |
|-----------------------|--------------|--------------------------|-----------|---------|-----------|-------------|
| Copy Return Items | Receipt | Prior Receipts / Returns | Change PO | View PO | Cancel PO | Create Invo |
| Comments/Feedback (25 | 4 characters | max) | | | | |

Fig 12.9 - PO status summary screen

4. In either the Purchase Order Status Summary or Receipt Entry screen, click on the **Prior Receipt / Returns** button to open the Prior Receipts and Returns screen.

Prior receipts and returns are displayed in descending date order, with the most recent of each transaction type expanded by default.

To expand or collapse any details click the collapse/expand icon to the right of each transaction header.

| Print Deliv | ery Note | Back | | | | | | | | | | |
|---------------|-----------|------------------|------|----------------|----------|---------|-------------------|--------------|---------|--------|----------------|--|
| Order D | etail - I | PO Number: G | 0V15 | 84 | | | | | | | | |
| Requisitio | n No | | | | PO Type | | | Ordered By | | | | |
| <u>1423</u> | | | | | Standard | | | Mike Watson | | | | |
| Return - 1 | 9/03/2019 |) | | | | | | | | | | |
| Date Retur | ned | Line Item Number | | Qty to Return | Amt to | Return | Reason for Return | n | RMA Num | ber | Item Comment | |
| 19/03/2019 | | 1 | | 1 | | | Return of Damage | ed Item | | | | |
| Receipt - | 19/03/201 | 9 | | | | | | | | | ē | |
| Number | Date | | SSCC | Receipt State | | Receip | t Location | Receipt Comm | nents | Receip | pt Attachments | |
| Line | Qty / Ar | nt Received | SSCC | Item State | | Item Lo | ocation | Item Commen | ts | Item A | ttachments | |
| <u>957753</u> | 19/03/20 | 019 | | | | Receive | ed to Stores | | | | | |
| 2 | 2 | | | Complete and C | orrect | | | | | | | |

Fig 12.10 - Prior receipts and returns screen

A number of actions can be undertaken from the Prior Receipts and Returns screen:

- **Print a Delivery Note**: click the Print Delivery Note button to generate and display a Delivery Note for printing.
- **Print Receipt**: click the printer icon to the right of each transaction header to generate and display a Receipt Print.
- **Receipt Detail**: click the receipt number to open the Receipt Detail screen where the receipt can also be edited. (see below).

12.7.2 Receipt Detail

In the Prior Receipts and Returns screen (see above), click on a Receipt Number to open the **Receipt Detail** screen.

| | ot Detail | | | | | | | | | | | | | | | | |
|-----------------|-----------------------|-------------|---|---|------------|-------------|--------|-----------------|-------|------------------|-------|------------------|---------------------|-------------------|------------------|--------------|-----------------|
| Edit Order E | | t Receij | pt Ba | ck | | | | | | | | | | | | | |
| PO Numb | ber | Requis | sition No | РО Туре | | Ordered by | | Requisitioner (| SSRN | | | Est Ta | IX Est | Ship | Order | Total | Est Gros |
| GOV1584 | ļ. | <u>1423</u> | | Standard | 1 | Mike Watson | | 865325998745 | | | | £4.7 | '0 £ | 0.00 | £ | 23.48 | £28.1 |
| Supplier | | | Delivery | | | Buy-for GSI | RN I | Delivery Date | FOB/F | Freight Ter | ms | Carrier/De | livery Method | Payment Method | | Payment | Terms |
| 24 Short F | m, Notts NM3 ngdom | 6TH | Mike Watson Room 4F - F 3656521458 Level 3 - Eas 72 Long Land London, EC United Kingd | inance Depart 9745 tt Wing e :5 7TT | ment | 8653259987 | 45 : | 22/03/2019 | Ex Wo | orks / Allow | ed | Best Way / | Normal Delivery | Invoice | | Net 30 | |
| Receipt | Detail | | | | | | | | | | | | | | | | |
| Receipt No | | | | PO Number | Orde by | ered | Supp | olier | | Date Received | | Receipt State | Receipt Location | | Receip Attach | ot Iments | Receipt SSCC |
| 957753 | | : | Standard | GOV1584 | Mike | Watson | Statio | onery Company | | 19/03/2019 | 9 | | Received to Sto | ores | | | |
| Receipt (| Comments: | | | | | | | | | | | | | | | | |
| Line De | etail | | | | | | | | | | | | | | | | |
| Line | Qty / Amt Re | ceived | | UOM | SSCC | Item St | ate | | | Item Loc | ation | | Item Comments | | Item A | ttachment | 5 |
| 2 | 2 | | | Box | | Comple | te and | Correct | | | | | | | | | |

Fig 12.11 - Receipt detail screen

The Receipt Detail screen displays a summary view of the receipt and provides access to receipt editing and allows you to print a copy of the receipt:

- Print Receipt: Click the Print Receipt button to generate and display a Receipt Print.
- Edit Receipt: Click the Edit button to open the Edit Receipt screen. (Note. There are a number of reasons why the Edit button might not display: please refer to 'Editing Permissions' later in this section).

12.7.3 Edit Receipt

If permission is granted through your user profile, receipt editing will be permitted through the **Receipt Detail** screen. There are certain conditions under which editing is not permitted (see <u>Editing Permissions</u> below).

1. Clicking the **Edit** button in the Receipt Detail screen (see above) will open the Edit Receipt screen where receipt details can be updated.

Search and Filter

The Receipt Detail table displays a **Quick filter** to provide a 'type ahead' text search, which automatically filters the entries in the table using the string of characters entered.

You may also use certain **column headings** to **sort** the list of receipts. Click on the heading that you wish to sort by and PECOS P2P will sort the table either alphabetically or numerically in descending or ascending order. Click again to reverse the sort order.

- Click 'Line Item No' to sort rows by line number. (This will also allow the sorting to be reset to the default view.)
- Click 'Item No' to sort rows by item number.
- Click 'Mfr No' to sort rows by manufacturer's part number.
- Click 'Manufacturer' to sort rows by manufacturer's name.
- Click 'Item Description' to sort rows by item description.

| Edit F | Receipt | | | | | | | | | | |
|--------------------|----------------------|--------------|----------------|--|--------------|---------------|------------------|------------------|------------------|--------------|---------|
| Updat | e Receipt Cano | æl | | | | | | | | | |
| Order | Detail - PO Nu | mber: GOV158 | 34 | | | | | | | | |
| Requisi | tion No | | | PO T | ype | | | Ordered By | | | |
| <u>1423</u> | | | | Stand | lard | | | Mike Watson | | | |
| Supplie | er and Delivery Info | | | | | | | | | | v |
| Comme | ents | | | | | | | | | | v |
| | | | | | | | | | | | |
| Receip * requin | ot Detail | | | | | | | | | | |
| requir | 5 0 . | | | | | | | | Qu | lick filter: | |
| Del | ivery Note Number | D | ate Received * | R | eceipt State | | | Receipt Location | | Actions | |
| 95 | 7753 | 19/ | 03/2019 | Please Select | | ~ | Receive | ed to Stores | ~ | 0 Unrecei | ive All |
| Line Item No | Item No | Mfr No | Manufacturer | Item Description | Order Qty | UOM | Received to Date | | Qty/Amt Received | * | Actions |
| No | Item NO | MIL NO | Manufacturer | nem Description | Order Amount | Pack Size | Item Location | | Item State | | Actions |
| | 740404 | | | IMPEGA MANILLA 3 1/2 X 6 GUMMED PLAIN | 3 / BX | Box | 3 | | | | 0 |
| 1 | <u>712181</u> | | Impega | ENVELOPES 70GSM - BOX OF 100 | | 100 / Each | Please Select | ~ | Please Select | V | D |
| | | | | IMPEGA MANILLA 9 X 4 GUMMED PLAIN | 4 / BX | Box | 4 | | 2 | | |
| 2 | 712168 | | Impega | ENVELOPES 70GSM - BOX OF 100 | | 100 / Each | Please Select | V | Complete and Co | rrect 🗸 | D |
| Show A | d hoc Line | | | | | | | | | | |

Fig 12.12- Edit receipt

- 2. Supplier and Delivery header information and Comments are displayed collapsed. Click the collapse/expand arrow to the right of the section header to expand and view this detail.
- 3. The following previously entered receipt details are editable:
 - **Delivery Note Number**: Simply overtype the delivery note number. The field remains mandatory under editing and if the Delivery Note Number is removed or deleted during editing, the default value of 'unknown' will be inserted. To ensure erroneous omissions are avoided, a click through warning for the empty field will be presented.
 - **Date Received**: Click the calendar icon and select a new date. The date must be the current date or a date prior to the current date.
 - Receipt State: Select an alternate State at header or line level from the list box.
 - Receipt Location: Select an alternate Location at header or line level from the list box.
 - Quantity/Amount Received: Overtype an updated quantity or amount.
 To remove all quantities received from all lines on the receipt click on the 'Unrecieve All' button. The quantity received to date will automatically be set to zero for all lines.
 - **Comments and Attachments**: Click on the attachment icon (paper clip) to open the comments and attachment screen.

Update comments by retyping and clicking 'Save'.

To delete an attachment click the X delete icon. When an attachment is deleted a confirmation click through message will appear:

 \circ Click the 'OK' button to close the warning and continue with the deletion.

- o Click the 'Cancel' button to close the warning and return without deleting.
- When editing tasks are complete click the 'Back' button to save and return to the Edit Receipt screen.
- 4. Ad hoc lines are displayed at the bottom of the Line Detail section, separately numbered and highlighted for clarity. It is possible to add, edit or delete an additional Ad hoc line by clicking the appropriate Action icon:
 - Click the Edit icon to display the Ad hoc line in 'Insert' mode. Update line details and click the 'Update Ad hoc line' button. Clicking the 'Clear Ad hoc Line' button will clear the Ad hoc fields but will not delete the line.
 - X Click the Delete icon to delete the Ad hoc line.
 - Click the 'Show Ad hoc line' button to enable Ad hoc insert. Enter line details and click the 'Insert Ad hoc line' button. The new line will not be saved until the Update Receipt' button is selected.
- 5. When all tasks are complete click the **Update Receipt** button.
- 6. The Receipt Detail screen will redisplay with a confirmation message that the receipt has been updated.
- 7. Click **Back** to return to the Prior Receipts and Returns screen.

The receipt status will refresh and possibly change based on the edited receipt quantity. The audit trail will also be updated with any receipt editing activity.

12.7.3.1 Editing Permissions

A receipt can be edited for an open order *unless* the following conditions are present:

- The user does not have **Edit Receipts** permission granted in their user profile.
- The supplier is an **Evaluated Receipts Settlement** supplier.
- The **ReceiptReturn Export** has been run.
- The order is Manually Closed.
- The receipt is currently in the **Receipt Approval workflow** process.
- The receipt has been imported using a **batch import** utility.

12.8 Delivery Note and Receipt Print

The Delivery Note and Receipt Prints are designed to complement and assist secondary or internal delivery processes employed by different organisations.

Note that unless subsequently deleted, Ad hoc lines will appear in the Receipt Print but will not appear in the Delivery Note print.

12.8.1 Delivery Note

A **Delivery Note** is available for printing when the internal distribution and onward delivery of goods, for a customer's internal distribution processes require. The Delivery (or Goods Receipt) document is generated from the purchase order detail and printed as a PDF. It contains some pre-printed order header and line detail but requires <u>manual completion</u> of delivery and receipt detail.

- The Delivery Note is available for printing from the following screens:
 - a) Receipt Entry screen.
 - b) Prior Receipts and Returns screen.
 - c) Receipt Summary screen (during receipt workflow)
- Clicking the **Print Delivery Note** button will generate a Delivery Note rendered as a .PDF and opened in a separate screen for printing or saving.
- The following Header detail is provided, all pre populated from the originating purchase order:
 - a) Buyer detail;
 - b) Order contact;
 - c) Order detail;
 - d) Purchase order supplier detail;
 - e) Purchase order original delivery detail.

| - | - | | | | |
|---|---|---|---|---|---|
| | | - | | П | |
| | _ | _ | J | | 1 |

Delivery Note

| No: | | | Date | Printed: 1 | 19-Mar-20 | 019 | | | | | | |
|---------------|-------------|------------|----------|-------------|---------------|------------|----------|-----------|---------------|---------|-----------------|--|
| BUYER | | | | ORDE | | ACT | | C | RDER DET | AIL | | |
| Organisation: | Gover | nment De | partme | nt Name: | М | ike Watsor | 1 | C | Order Numb | er: | GOV1586 | |
| GLN: | 36565 | 2145897 | 45 | Phone | : +4 | 44 (0) 191 | 787 800 |)1 C | Order Date: | | 12-Mar-2019 | |
| Address: | Level | 3 - East V | Ving, 72 | eMail: | pe | ecosmails@ | elcom. | com F | Requested | | | |
| | Long 7TT | Lane Lon | don-EC | 5 | | | | C | Delivery Date | e: | 15-Mar-2019 | |
| RECEIVED F | ROM / S | UPPLIEF | 2 | | | | INTER | NAL / OF | | | Y | |
| Name: | Surgica | I Supplies | Ltd | | | | Name: | M | ike Watson | | | |
| GLN: | | | | | | | GLN: | 30 | 6565214589 | 745 | | |
| Address: | Tangen | t Trading | Estate, | 21 High Str | eet | | Addres | s: Le | evel 3 - Eas | t Wing, | 72 Long Lane | |
| | Maiden | head, Ber | ks-SL6 | 5YW | | | | Le | ondon-EC5 | 7TT | | |
| Phone: | 01235 6 | 632546 | | | | | Attentio | | | | Department | |
| eMail: | pecosm | ails@elco | om.com | | | | Phone: | +4 | 44 (0) 191 7 | 87 800 | 1 | |
| DELIVERY D | ETAIL | | | | | | | | | | | |
| Name: | | | | | | Ca | rrier/Me | thod: | | | | |
| Address: | | | | | | No | of Pack | kages: | | | | |
| | | | | | | To | tal Weig | jht: | | | | |
| Instructions: | | | | | | | | | | | | |
| RECEIPT DE | TAIL | | | | | | | | | | | |
| GRN/Delivery | Note N | 0: | | | | | Date | e Receive | ed: | | | |
| Ref/SSCC: | | | | | | | | | | | | |
| Comments: | | | | | | | | | | | | |
| | | | | | | - | | | | | | |
| ITEM 1 C | EMENT | ED ANAT | OMIC F | EMORAL | MPLANT | 「 | | | | | | |
| Item No: | | H674655 | | | GTIN: | 176 | 5343548 | 3857 | Mfr No | | 7653887TR | |
| Qty/Amt Orde | red: 2. | 00 | UOM: | Each | Pack Size: | 1 / Ead | ch G | ty Shipp | ed: | Qt | y/Amt Received: | |
| Comments: | | | | | | | | | | | | |
| Received by | | | | | | | | | | | | |

Fig 12.13- Delivery Note

- A Delivery Detail section is provided for manual entry of the following detail:
 - Recipient Name;
 - Recipient Delivery Address;
 - Carrier / Method;
 - No. of Packages;
 - Weight;
 - Additional Instructions.
- A Receipt Detail section is provided for manual entry of the following detail:
 - GRN / Delivery No;
 - Date Received;
 - Ref / SSCC;
 - Comments.
- Purchase order Line Detail is provided in a separate table to allow items to be marked up for quantities to be delivered and received.
- The foot of the delivery note contains two boxes: 'Received by (Print Name):', for the provision of the recipient's name and 'Signature:', for the provision of the recipient's signature.

12.8.2 Receipt Print

The receipt is available for printing from the following screens:

- Prior Receipts and Returns screen click the print icon to the right of the transaction header.
- Receipt Detail screen click the Print Receipt button.

The content of the Receipt Print is the single GRN detail entered and saved and not the whole purchase order line detail. This document is a representation of an actual PECOS P2P receipt transaction to be used, for example, in an internal two stage delivery process, and is not designed to be manually changed or updated.

A printable PDF document is generated from the saved receipt, containing order and supplier header detail, receipt summary information, receipt statuses and comments, and line detail.

| E | LCO | | | | | | F | Receipt Pr | int |
|---------------|---------------------------|-------------------------------|------------|-------------|--------------|--------------------------|-------------|-------------------|------|
| GRN/Delivery | Note No: | 957753 Date | Printed: 1 | 9-Mar-2019 | | | | | |
| BUYER | | | ORDER C | ONTACT | | ORDER D | ETAIL | | |
| Organisation: | Governm | ent Department | Name: | Mike Watso | n | Order Nur | nber: | GOV1584 | |
| GLN: | 36565214 | 589745 | Phone: | +44 (0) 191 | 787 8001 | Order Date | e: | 12-Mar-2019 | |
| Address: | | East Wing, 72 e London-EC5 | eMail: | pecosmails | @elcom.com | Requested Delivery D | | 22-Mar-2019 | |
| RECEIVED F | ROM / SUP | PLIER | | | INTERNAL / | ORIGINAL | DELIVERY | | |
| Name: | Stationery | Company | | | Name: | Mike Wats | on | | |
| GLN: | | | | | GLN: | 365652145 | 89745 | | |
| Address: | 24 Short Ro Nottingham | oad I, Notts-NM3 6TH | ł | | Address: | Level 3 - E London-EC | 0. | 2 Long Lane | |
| Phone: | +44 (0) 181 | | | | Attention: | Room 4F - | Finance D | epartment | |
| eMail: | pecosmails | @elcom.com | | | Phone: | +44 (0) 19 | | | |
| RECEIPT DE | TAIL | | | | | | | | |
| GRN/Delivery | Note No: | 957753 | | | State: | | | | |
| Date Receive | d: | 19-Mar-2019 | | | Location: | Receive | d to Stores | | |
| ITEM 2 | | NILLA 9 X 4 GUI | | | 70GSM - BO | X OF 100 | | | |
| Item No: | 71216 | 68 | | State: | Complete and | Correct | | | |
| Mfr No: | | | | Location: | | | | | |
| Ob JAnat Orda | red: 4.00 | | A: Box | | | ack Size: | 00 / Each | Qty/Amt Received: | 3.00 |

Fig 12.14 - Receipt print

12.9 Amount Based Settlement

The receipting for **Non-Catalogue items** that are created for **Amount** based settlement rather than the standard **Quantity** based settlement is different in two ways:

- The quantity entered in the 'Quantity to Receive' box represents a value and not a quantity. Note that two
 decimal places are supported.
- · Prior Receipts will display the amount received and not a quantity received.

12.10 Evaluated Receipts Settlement

Evaluated Receipts Settlement (ERS) is the term used in PECOS P2P for **Self Invoicing** or **Self Billing**. Some suppliers do not always issue invoices and therefore an invoice can be generated internally for accounting and payment purposes. Invoices are automatically generated when receipts are processed.

Within the UK, HMRC ("HM Revenue & Customs") defines the rules required to operate a self-billing regime between a buyer and a supplier. Failure to do this may mean that the buyer may not be allowed to recover their input tax. The ERS functionality in PECOS P2P ensures that the self-billing process is compliant with HMRC regulations, thereby allowing customers to increase their scope of implementation and leverage the efficiency savings that are derived from approved self-billing agreements.

12.10.1 Receipting Procedure

- 1. Navigate to the Document Search screen and search for the order for which you wish to create a receipt and automated invoice (see <u>Document Search</u>).
- 2. Click on the **Receipt** icon to open the **Receipt Entry** screen.

Notice that a message is displayed at the top of the screen warning that the supplier is self billing: "This is an ERS supplier. Completing the receipt will generate an electronic invoice. Please review that the data is correct before proceeding."

| Ċ | ired. | | | | | | | | Quick fill | ter: | |
|---------------------------|---------------|-----------|--------------|-------------------------|---------------|----------|------------------|---------------|--------------------|------|------------|
| Deliv | very Note Nu | umber | Date I | Received * | R | eceipt s | State | Rece | ipt Location | Act | ions |
| | | | | × | Please Select | | ~ | Please Select | ~ | () R | eceive All |
| <u>Line</u> Item No | Item No | Mfr No | Manufacturer | Item Description | Order Qty | UOM | Received to Date | | Qty/Amt Received * | | Actions |
| <u>No</u> | | NO | | Item Description | Order Amount | | Item Location | | Item State | | Actions |
| | | | Duration | 1 litre bottle of still | 3 | - | 0 | | | | |
| 1 | <u>WAT100</u> | | Buxton | water | | EA | Please Select | \checkmark | Please Select | ~ |] 0 |
| | Amount 1 | his Ro | eceipt | | | | | | | | |
| VA | T (Supplier): | | 0.00 | | | | | | | | |
| | Delivery: | | 0.00 | | | | | | | | |

Fig 12.15 - Receipt detail for an ERS supplier

- 3. In the Receipt Detail section enter a value into the **Delivery Note Number** field. This value is mandatory and will become the invoice number prefix. Note that this number must be **unique** within each purchase order number. A system generated suffix will form the remainder of the invoice number. For example, if the value 468 is entered, the invoice number will be in the format '468-5823', where 5823 is randomly system allocated.
- 4. Enter a Date Received. The receipt date is mandatory and will become the invoice date.

Click on the date picker to open the calendar window.

When the **Calendar** opens it can be incremented and decremented by month and year. To find a date in a month other than the current month, use the arrows in the upper corners of the pop up window to select the correct month and year.

The forward arrow symbol will move the month forwards.

The backward arrow symbol will move the month backward.

The forward circled arrow symbol will move the year forwards.

The backward circled arrow symbol will move the year backwards.

Click on the date required to select it and the date will automatically populate the date field. Use the red delete icon to clear the date if you wish to make a change.

The receipt date will be validated and **future dates are not allowed**. Enter a date that is either current (i.e. today) or past.

- 5. Optionally select a Receipt State at header and line level from the list box.
- 6. Optionally select a **Receipt Location** at header and line level from the list box.
- 7. Select the **Receipt Attachments** icon to optionally enter receipting comments and attachments.
- 8. Enter **quantities** or **amounts** into the 'Qty/Amt Received' column for each line. Enter each line value separately and then tab outside the field to update the form and to update and calculate VAT. Note that line item details, unit of measure and prices cannot be updated.
- 9. As quantities are entered the amount of VAT is calculated based on the VAT treatments associated to each order line and will automatically display. This value will appear as the Supplier VAT on the self billed invoice and will be added to the final payment amount. Optionally this VAT value can be overridden. If there is likely to be a rounding difference when the invoice is matched, it is recommended that rather than changing VAT during receipt that a change order is processed to correct the VAT treatments. This will ensure that the VAT summary on the invoice reconciles to the supplier total.
- 10. Optionally enter a **Delivery** charge if applicable. This will appear as the delivery amount on the invoice and will be added to the invoice total. (Remember to add an amount to VAT if VAT is chargeable on delivery.)
- 11. Click the 'Save New Receipt' button to save the receipt and create a system generated invoice.

Note that receipts for an Evaluated Receipt Settlement Supplier cannot be edited.

Additional details about self billing and invoicing can be found in the current version of the 'PECOS P2P Invoicing and Settlement Guide'.

13 Returns

From time to time items need to be returned to suppliers for a number of different reasons. PECOS P2P allows you to log these returns and will use return information in the financial matching process.

- Returns are logged against an order and not a requisition.
- Returns can only be logged after the order has been created, approved and transmitted to the supplier.
- Receiving does not have to be performed before returns are made (the receipt quantity is only used for validation when it is greater than the original order quantity).
- The quantity that can be returned is limited to the greater of the order quantity and the receipt quantity.
- Decimal quantities can be used.

13.1 Financial Matching

Return quantities are netted against receipt quantities for financial matching purposes. For example if a quantity of 14 is received and 3 items are logged in PECOS P2P as returned (for any reason) a net receipt quantity of 11 is used as the quantity matched against the invoice quantity for 3-way matching.

If returns are therefore processed for over-shipment or duplicated delivery you must be aware of the affect on 3-way financial matching. It may be necessary in order to avoid mismatches, to ensure returned items are receipted. It is important that the net total of receipts and returns represents the quantity of items physically received and available for invoicing.

For example: 10 items are ordered and 12 items are delivered. 10 items are kept and 2 returned to the supplier. To ensure that financial matching is accurate two options are available (please refer to your organisation's policies and procedures for the appropriate processing):

- Receive 10 items and do not log the return of 2.
- Receive 12 items and log the return of 2.

It is recommended that ALL received items are processed and ALL returned items are processed to maintain an accurate audit trail.

13.2 Process a Return

- 1. Navigate to the **Documents** tab to search for the order for which you wish to process a return (see <u>Document Search</u>).
- 2. Click on the Purchase Order Number in the 'PO No.' column.
- 3. In the **Purchase Order Status Summary** screen click on the **Return Items** button at the top of the page.

The Return Items screen will be displayed, containing the details of the original order. Supplier and Delivery Info and Comments will be collapsed by default but can be displayed by clicking the expand/collapse arrow to the right of the section header.

| Retu | rn Items | | | | | | | | | |
|--------------|----------------------|-------------------|----------------------------|----------|--------------------|-----------|-----------|------------------|---------------|---------------|
| Save | Return Submit RM | IA Request Pri | ior Receipts / Returns B | Back | | | | | | |
| Order | r Detail - PO Num | ber: GOV1584 | | | | | | | | |
| Requis | ition No | | F | РО Туре | | | Ordere | ed By | | |
| <u>1423</u> | | | ٤ | Standard | | | Mike V | /atson | | |
| Supplie | er and Delivery Info | | | | | | | | | • |
| Comm | ents | | | | | | | | | v |
| Line [| Detail | | | | | | | | | |
| Line Item | Item No | Mfr No | Manufacturer | | Supplier | Order Qty | Order Amt | Returned to Date | Qty to Return | RMA Number |
| No | | Item Des | cription | | | Item Co | mment | | Reaso | n for Return |
| 1 | <u>712181</u> | | Impega | | Stationery Company | 3 | | 1 | 0 | |
| | IMPEGA MANILLA 3 | 1/2 X 6 GUMMED PL | AIN ENVELOPES 70GSM - BOX | X OF 100 | | | | | Incorrect Ite | em Received 🗸 |
| 2 | <u>712168</u> | | Impega | | Stationery Company | 4 | | 0 | 0 | |
| 2 | IMPEGA MANILLA | ∋X4 GUMMED PLA | IN ENVELOPES 70GSM - BOX (| OF 100 | | | | | Incorrect Ite | em Received 🗸 |

Fig 13.1 - Return items screen

4. The only mandatory information to be entered is the **return quantity**. Scroll down to the Line Detail table and enter the appropriate number in the **Qty to Return** field.

The quantity entered is validated against the order total and the receipt total for each line. If the return value is greater than either of these an error message will be displayed when the 'complete return' button is clicked. The return will not be saved.

5. Additionally, an optional **item comment** can be placed at line level in the 'Item Comment' box. This is a text field in which any comment can be entered up to a maximum of 255 characters in length.

- 6. An optional **reason for the return** can also be given for each line item by choosing one of the values in the 'Reason for Return' drop down list box. The default value is 'Incorrect Item Received' and the reason chosen will be saved in the return history.
- 7. If you have received a returns reference or RMA (Return Material Authorisation) number from your supplier this can be entered in the **RMA Number** field. The returns number may be alpha-numeric and up to 15 characters in length. Many Suppliers require an RMA Number on any returned goods before they will be accepted for credit or replacement (see <u>Request an RMA</u>).
- 8. When you have finished entering the return information against all the appropriate lines click on the **Save Return** button at either the top or bottom of the Return Items page.

13.2.1 Audit Trail

PECOS P2P will return you to the Purchase Order Status Summary page where you will notice that the details of the return are shown in the audit trail. The audit trail is updated for each item returned and displays the RMA number, return reason and return comments in the 'additional comments' box. Note that PECOS P2P does not change the order status for returns.

The return is now complete in PECOS P2P and you can proceed with sending the items back to the supplier. Remember to quote the RMA number if you have one!

13.2.2 Returns History

To view any previous returns that have been processed for an order, click the **Prior Receipts / Returns** button in the Return Items screen.

The **Prior Receipts and Returns** screen contains details of all previously processed receipts and returns, listed in descending date order, with the most recent of each transaction type expanded by default.

To expand or collapse any details click the collapse/expand icon to the right of each transaction header.

13.2.3 Return Status

The return status is displayed in the status box at the top of the Return Items screen and the Purchase Order Status Summary screen.

13.2.4 Amount Based Settlement

The returns process for non-catalogue items that are created for 'Amount' based settlement rather than the standard Quantity based settlement is different in two ways:

- The return entered in the returns quantity box represents a value and not a quantity. Note that two decimal places are supported.
- Prior Returns will display the amount returned and not a quantity returned.

Financial matching is based on value rather than quantity and the return value will be deducted from the order value for matching purposes.

13.3 RMA

13.3.1 Returns Numbers

When returning goods to a supplier they will often require you to first obtain a returns number, sometimes know as an RMA (Return Material Authorisation). Goods are then returned to the supplier using this number as a tracking reference.

It is advisable for you to obtain a returns reference irrespective of your supplier's procedures, since it acts as a 'reverse' order number and is to your advantage. It will enable you to control and manage the return of goods and track the receipt of either replacement goods or a credit note.

Although inconvenient, some vendors may require you to contact them directly to obtain a returns number prior to returning goods. The PECOS P2P RMA Number feature allows you to request a returns reference electronically.

If the supplier profile allows electronic RMA number requests, you will see a **Submit RMA Request** button on the **Return Items** page. By completing a simple pre-populated form and submitting it through PECOS P2P a predefined supplier contact will receive a formatted email requesting an RMA number. The supplier will then contact you (via email or phone) with a reference. You will then be able to return your goods quoting this official returns reference.

Note that the submission of an RMA request is not a mandatory part of completing a return in PECOS P2P but an added feature for your convenience. There is no direct link between the RMA request and the return.

13.3.2 Request an RMA

The RMA request quantity is validated to the order and receipt quantities and cannot be greater than either. It is recommended therefore that receipting is performed before the RMA request is made.

- 1. Navigate to the **Documents** tab and search for the order for which you wish to request an RMA number (see <u>Document Search</u>).
- 2. From the Document Search Results screen click on the Order Number for which you wish to process a return. Note that the status of the order must be at least 'Transmitted to Supplier'.
- 3. Navigate to the Return Items page by clicking on the **Return Items** button.
- 4. Click on the **Submit RMA Request** button at the top of the Return Items page to open the 'Request RMA' screen.

Note that the 'Submit RMA Request' button will not be displayed if the supplier has not been configured to accept RMA requests.

The Request RMA page is pre-populated with the line level details from the purchase order. The requisitioner's name and contact details will appear defaulted from the user profile at the top of the screen.

| Submit O o: G(| Cancel | | Phon | e: +44 (0) 1 | 91 787 8001 | |
|----------------------|-----------|-----------|-------|--------------|-------------|--------------|
| | ke Watson | | Email | mwatson | @elcom.com | |
|)ty | Part No | Condition | Se | rial No | Reason | |
| 0 | 712181 | | ~ | | | \checkmark |
| | 712168 | | ~ | | | ~ |
| 0 | | | | | | |

Fig 13.2 - Request RMA form

Your Name, Phone and eMail details are editable: please ensure these are correct since they will be used by the supplier to contact you with an RMA number.

- 5. The following details need to be entered on the RMA Request form. The only mandatory field is the quantity.
 - **Quantity (mandatory)** enter the quantity being returned in the 'Qty' field. The quantity entered cannot be greater than either quantity ordered or the quantity received. A decimal quantity of up to six decimal places is supported.
 - **Condition** choose the condition of the items being returned. Select one from the following list by clicking in the drop down box: Factory Sealed; Open Box; Not Original Box.
 - Serial numbers Optionally enter any serial numbers of the items being returned.
 - Reason Choose a return reason by selecting from the drop down list box:
 - Defective
 - Duplicate Delivery
 - Damaged in Transit
 - Order Cancellation
 - Order Entry Error
 - Duplicate Order
 - Other
 - Wrong Product Ordered
 - Wrong Product Delivered
- 6. Type in any additional Comments or Notes in the space provided.
- 7. When complete click on the **Submit** button at the top of the form.

An email containing the information entered will be sent to a predetermined contact at the supplier, requesting an RMA number. PECOS P2P will return you to the Return Items page where you can continue with further returns activities. Notice that the order **audit trail** will have been updated with the RMA request activity.

The supplier should now contact you through an appropriate means, with a returns reference number.

14 Further Documents

This manual has been created for **requisitioning** users and **buyers** and includes all areas of PECOS P2P used by users who have responsibility for creating requisitions within the procurement process. Listed below are a number of topics not covered by this user manual which can be found elsewhere in other PECOS P2P user guides. Also listed are administration and supplier guides.

14.1 Budget Checking

For further detail on budgeting and budget checking please refer to the **PECOS P2P Budget Checking Manual**.

14.2 User Documentation

Approvals

For further detail on approving requisitions, orders, receipts and invoices please refer to the **PECOS P2P Approvers Guide**.

Closing Orders

For further details on closing orders please refer to the PECOS P2P Invoicing and Settlement Guide.

Invoicing and Settlement

For further detail on invoicing and settlement please refer to the PECOS P2P Invoicing and Settlement Guide.

Management Reporting

For further information on PECOS P2P integrated management reports please refer to the **PECOS P2P Reporting Guide**.

Training

Elcom and its approved partners offer a wide choice of training that can be tailored to suit your organisation's needs. Please contact your local Elcom or program representative for further details of available courses and documentation.

14.3 Administration Documentation

System Administration

For information on all areas of configuration, system administration and maintenance please refer to the **PECOS P2P Administration Manual**.

Workflow Process

For additional information on approval plan configuration and workflow criteria please refer to the **PECOS P2P Workflow Criteria Guide**.

Catalogue Management

For further detail on managing catalogue loads please refer to the **PECOS P2P Catalogue Load** and the associated **Catalogue Load Template**.

14.4 Supplier Documentation

Punch Out and cXML Orders

For information about modifying eCommerce websites and integration with PECOS P2P for cXML PunchOut please refer to the **PECOS P2P PunchOut Implementation Guide**. For information about cXML order integration, suppliers can refer to the **PECOS P2P cXML Ordering Implementation Guide**.

Catalogues

For information about supplier's requirements for catalogue creation please refer to the **PECOS P2P Supplier Catalogue Guide**.

Secure eMail

For information about configuring encrypted email refer to the PECOS P2P Supplier Guide to Secure eMail.

15 Glossary of Terms

Accounting Codes: Account codes are the individual values assigned to accounting segments. Each item purchased in PECOS P2P has a combination of account codes assigned to it.

Accounting Segments: The individual labels given to each set of accounting codes within an accounting method.

Accounting Method: The overall accounting structure containing a combination of account segments and account codes.

ad hoc Addresses: In PECOS P2P users may have, depending on their authority level, the ability to create delivery addresses that are not in the system.

Approval Escalation: Approval is escalated when the PECOS P2P workflow automatically moves an approval requirement onto another workflow step after a defined period of time.

Approval Delegation: Approval is delegated when an original approver temporarily transfers approval authority to another PECOS P2P user.

Approval Plan: A list of business rules defining what happens to either a requisition or purchase order after it is submitted by a user. Approval Plans contain approval criteria and notification controls.

Approval Rule Groups: The groups to which users belong that contain at least one approval plan that determines how and to whom their requisitions and orders are routed for approval.

Audit Trail: A list of all actions that occur during the processing of a requisition or purchase order that PECOS P2P records and automatically time and date stamps.

Blanket Order: A contract order covering a time frame that allows for future releases within that time frame.

Blanket Release: A partial release of a Blanket Order that is optionally approved and transmitted as a separate purchase order.

Browser: The user interface to PECOS P2P is through your standard Web browser (e.g. Microsoft Internet Explorer or Google Chrome).

Business Rule Groups: The groups to which users belong that determine their access to catalogues, financial tracking codes, and procurement cards.

Buy-For User: A user for whom another has the power to buy things on behalf of. This ability is granted by the administrator in the Administration Module.

Card Alias: The combination of numbers or letters that the system uses to refer to a Purchasing Card so that the actual card number is not revealed.

Catalogue: The online supplier catalogue loaded electronically into PECOS P2P and made available for users to search. Items are added onto a requisition.

Category / Catalogue Explorer: An indexation of all items contained within online catalogues sorted by product classification code. Displayed in the Item Search page, it allows users to drill down and conduct a search by product classification code.

Change Order: The ability to change a purchase order after it has been transmitted to the supplier.

CSV: Comma Separated Variable. A file extension where all fields in a document are separated by a comma. Allows a document to be read in either a text reading application (e.g. Notepad) or opened in a spreadsheet application (e.g. MS Excel).

cXML: Commerce eXtensible Markup Language. A protocol, created by Ariba, intended for communication of business documents between procurement applications, e-commerce hubs and suppliers. cXML is based on XML and provides formal XML schemas for standard business transactions, allowing programs to modify and validate documents without prior knowledge of their form.

Dashboard: See Home Page.

Delivery Address: The address assigned to a purchase order to define where goods or services are to be delivered.

Dynamic HTML: A type of HTML that is automatically generated based on information that resides in a database in response to a user's query or action.

EDI: Electronic Data Interchange. A format for sending electronic information across a proprietary network.

eForm: A document held electronically in PECOS P2P that can be downloaded, updated and attached to a requisition.

ERP: An Enterprise Resource Program, such as Oracle, JD Edwards or SAP, used by organisations to manage functions such as accounts payable, general ledger, HR, and stock management. PECOS can integrate information into these systems.

External Market Place: A term used for a web site that is external to PECOS which contains one or more supplier catalogue, and allows a P2P to PunchOut for product search and selection. The content of an external market place basket can be returned back into a PECOS P2P basket.

Firewall: A security measure to prevent unauthorised users from entering a computer network. Firewalls also monitor the transmission of information to and from a network and are crucial for the detection and elimination of computer viruses.

Gross: The value of a shopping basket, requisition, purchase order or invoice that includes sales taxes (e.g. VAT).

Home Page: The first page that opens after logging in to PECOS P2P containing Announcements, Quick Links and shortcuts to key areas of the application. Sometimes known as a 'Dashboard'.

HTML: Hypertext Mark Up Language. A common language format used in internet web pages.

Invoice: In PECOS P2P invoice information can be recorded manually in the Invoice screen. elnvoice and batch load options are also available for invoice processing.

JVM: Java Virtual Machine.

Line Item Accounting: In PECOS P2P line-item accounting is said to be "in effect" when different line items in a requisition are being charged to different account code combinations.

Lock Out: The inability of a user to login to PECOS due to the freezing of their user id. A lockout occurs after a number of failed login attempts (the default is 3 but may be changed by organisation).

Login Credentials: The combination of User ID and Password required to gain access to PECOS.

MRO Items: Maintenance, Repair and Operations. Products and services that organisations must obtain to run their day-to-day business operations.

Net: The value of a shopping basket, requisition, purchase order or invoice that excludes sales taxes (e.g. VAT).

Non-Catalogue Items: Goods or services added to a shopping basket or requisition that are not from a supplier catalogue or external market place. Sometimes referred to as 'Free Text Items'.

Non-PO Invoice: An invoice entered against a PECOS P2P supplier that does not have a corresponding purchase order. The system automatically creates a matching Requisition and PO record.

Orders: Requisitions are split into separate orders. One order is created for every supplier contained on a requisition. Depending on the type or combination of approval plans utilised, the order may be routed for approval. The order document is sent electronically to the supplier for fulfilment.

Order Status: An order label that tells the user the last action performed to an order.

Packing Slip Number: Also known as a Goods Receipt Note or Delivery Note number.

Parameter Search: A method of searching catalogues that enables the user to define values for certain catalogue fields. PECOS P2P returns a list of items that match the search criteria.

PCI: Procurement Card Industry.

P2P: 'Purchase to Pay' procurement system.

PECOS.ipm: Professional Electronic Commerce Online System, Internet Procurement Manager: Software designed to manage the procurement of MRO items within a comprehensive system. With PECOS, you can easily and quickly perform such familiar tasks as searching supplier catalogues and creating requisitions.

Personal Procurement Card: The manual entry of procurement card data by a requisitioner, as a means of payment in the delivery and invoicing screen.

Procurement Cards: In some buying organisations, credit cards which are used for purchasing supplies. Also known as Purchasing Cards.

PunchOut: The means by which a user connects to supplier catalogues held and maintained on their own transactional websites.

Purchase Order Number: PECOS P2P assigns a unique PO Number to each approved order request.

Query: SQL Reporting tool.

Quick Save: The ability to temporarily save a shopping basket without losing its content.

Quick Search: A method of searching that allows the user to enter any catalogue criteria. Quick search utilises Boolean logic, wild card characters, spell check and synonyms.

Receipt: The action in PECOS P2P confirming the physical receipt of items or the performance of a service.

Remittance Address: The address associated to a supplier's invoice indicating the destination where the payment and/or remittance advice is to be sent.

Requisition: A list of items (similar to a shopping basket) from various suppliers selected for purchase. In PECOS P2P the term requisition is used after the Shopping Basket has been submitted into the workflow.

RMA: Return Material Authorisation. This is a generic term for a 'returns number'.

Search Engine: A tool which enables a user to search for items or documents based on information that they enter. A search engine returns a list of results which meet the search criteria.

Secure email: The transmission of an email using encryption technology. In PECOS, suppliers may elect to receive their purchase orders using SSL.

Shopping Basket: Also known as a Shopping 'Cart'. Refers to the list of items from multiple suppliers that an individual is buying. In PECOS P2P the shopping basket is the list of items to be requisitioned, prior to submission into workflow.

SKU: Stock Keeping Unit. Also known as stock number, item number or part number.

SQL: Sequential Query Language. The query logic used to run a report.

SSL: Secure Sockets Layer. A method of hiding information sent between web browsers by using encryption to scramble data into an unintelligible string of seemingly random characters.

Submitted Requisition: A completed requisition that has been sent for approval.

Sub Search: The ability to refine or filter an initial set of search results by entering additional search criteria.

System Administrator: The person responsible for maintaining system data, configuration and data integrity within the administration module of PECOS.

Template: A saved list of regularly purchased items. A template can be used to quickly add items to a shopping basket instead of having to search catalogues.

To Do: The area that contains documents requiring approval by an approver or returned documents that require action by a requisitioner.

UI: User Interface. The way a software application is presented to a user.

UNSPSC: The United Nations Standard Products and Services Code. The UNSPSC is a classification scheme for categorising goods and services. This standard scheme allows buying and selling organisations to better define all products and services they are regularly using. The UNSPSC hierarchy is one of the classification structures used in catalogue explorer.

Useful Resources: An area in the Home Page containing navigational links to access data and documents stored externally.

User Defined Supplier: An ad-hoc supplier record created by a user in the Non-catalogue item screen.

VAT: Value Added Tax. A UK Sales tax charged at prevailing rates on certain goods and services.

WCAG: Web Content Accessibility Guidelines.

XML: Extensible Mark Up Language, a type of web page that allows large amounts of data to be shipped across the internet in a compact format while retaining the information in distinct fields. XML is easily be used for integration with a database.

Index

Α

Account Code Validation, 54, 56 Accounting. See Financial Tracking Accounting Method, 53, 56, 57 Additional Item Information, 61, 65, 110 Additional Order Information, 44, 48, 110 Address Add New, 42, 47 Delivery, 40 Order Level Delivery, 47 Order Level Invoice, 49 Requisition Level Delivery, 42 Requisition Level Invoice, 45 Supplier, 36 Adobe Acrobat, 107 Announcements, 13 Approving Approval Reassignment, 67 Business Rules, 8 Change Orders, 118 Non Catalogue Items, 37 Order Routing, 67 Requisition Routing, 67 Attachments, 61, 63, 68, 126, 127 Blanket Orders, 78, 82, 93 Change Orders, 119 Copy Requisition, 104 Delete, 64 New Attachment, 63 Receipt, 132, 138 Standard, 64 Templates, 71 Type, 64 URL, 133 Audit Trail, 67, 114, 118 Blanket Release, 93 Order Acknowledgements, 112 Order Cancellation, 125 PO Resend, 113 Receipts, 132, 135 Resubmit Order Request, 127 Resubmit Requisition, 127 Returns, 144 RMA Request, 145

В

Blanket Order Order Transmission Options, 83 Blanket Orders, **76** Blanket Order Detail, 79, 94 Blanket Order Permissions, 79, 84, 94 Blanket Order Policy, 77, 81, 93 Cancel Schedule, 93 Copying, 94 Creating Amount Based, 81 Creating Quantity Based, 77 Edit Schedules, 93 Editing, 93 Financial Tracking, 76 Listing Page, 86 Maintenance Permissions, 80, 85

Match Unit Price, 82 Not To Exceed Amount, 82, 84 Notification Controls, 79, 83 Order Transmission Options, 78 Processing Conditions, 78, 82 Recurrence Pattern, 91 Release Order Numbers, 86 Release Permissions, 80, 85 Releases, 86, 88 Require Receipt, 78 Require Release, 78, 82 Review Releases, 87 Scheduled Releases, 86, 90 Statuses. 86 Types Explained, 76 Uses, 76 View Schedules, 92 Blanket Owner, 79, 83 Blanket User, 79, 83 Budget Checking, 67, 146 Business Rule Groups, 80, 85 Buy For User, 41, 53, 55

С

Calendar, 41, 78, 82, 93, 131, 142 Cancellation, 123 Change Order, 124 During Approval, 124 Order, 124 Order Options, 124 Permissions, 123 Requisition, 123 Shopping Basket, 123 Catalogue User Fields, 29 Category Search, 22 Change Orders, 118 Approval, 122 Audit Trail, 120 Cancel Changes, 120 Change Price, 119 Create, 119 Example Order, 121 Financial Tracking Changes, 122 Numbering Convention, 120 Order Transmission Options, 120 Overview, 118 Permissions Table, 118 Prerequisites, 118 Review Changes, 120 Settlement Status, 119 Submit Changes, 120 Tax Changes, 122 Cheque Number, 99 Comments, 61, 68, 105, 126, 127 Audit Trail, 114 Change Orders, 120 Copy Requisition, 104 Delete Recurring, 63 eForms, 26 Non Catalogue Item, 35 Order Cancellation, 124, 125 PO Resend, 113 Receipt, 132, 138

Recurring External, 62 Templates, 71 Using Recurring Comments, 63 Compare Items, 31 Contract ID, 20 Contract Orders. See Blanket Orders Control Regulation, 28 Currency, 32, 35, 36, 68 CVV, 45, 49

D

Decimal Quantities, 30, 39 Decimal Rounding, 39 Deleting Items, 38 Delivery Address, 38, 41 Order Level, 47 Requisition Level, 42 Templates, 71 Delivery and Invoicing, 39 Order Level, 45 Requisition Level, 40 Delivery Date, 40, 46, 67, 96, 97, 98, 100, 101, 103, 110, 138 Delivery Method, 48 Delivery Note, 99, 139 Delivery Note Number, 131, 138, 142 Delivery Time, 41, 46 Direct Item Entry, 79 Display Gross Amounts, 59, 112 Display VAT, 59, 112 Document Search, 11, 12, 13, 95, 127, 130 Advanced, 102 All Orders, 96 By Document ID, 99 By Item Number, 101 By Organisation, 97 By Status, 100 By Supplier, 99 By User, 97 My Orders, 96 Search Results, 103 Document Statuses, 106 Invoice, 106 Order, 106 Receipt, 106

Ε

eForms, 19, 25 elnvoicing, 11 Elcom, 7 End Date, 69 ERS. *See* Evaluated Receipts Settlement eSourcing, 11 Estimated Freight Charges, **50** Evaluated Receipts Settlement, 141 External Attachment, 64 External Comments, 35, 61, 62, 110, 120, 125 External Market Place, 20, 23, 38, 70, 104 External Order Processing, **50**

F

Failed Fax, 113

Financial Tracking, 51 Blanket Orders, 76 Change Orders, 119 Default Levels, 51 Icon Change, 53, 55, 57 Line Level Changes, 57 Order Level Changes, 52, 54 Quick Search, 53, **54**, 56, **58** Requisition Level Changes, 52, 54 Splitting Lines, 59 Templates, 71 Free Text Items. See Non Catalogue Items

G

GHS Hazard, 27, 28 Gross Requisition Total, 60 GSRN, 39, 40, 42, 46 GTIN, 20, 28

Η

Header Level Accounting, 52 Help, 15 HMRC, 141 Home Page, 10, 12

Indian Tax, 51 Internal Attachment, 64 Internal Comments, 35, 61 Internal Delivery Location, 42, 47, 110 Invoice Address Order Level, 49 Requisition Level, 45 Invoice Entry Screen, 105 Invoice Settlement Status, 100, 103 Invoice Statuses, **106** Item Detail, 27 Item Search, 11, 12, 19 Item User Fields, 61, **65**

L

Lead Time, 28 Level 2 PunchOut, 24 Line Item Accounting, 52 Logging In, 10 Logging Out, 11, 17 Long Description, 20, 28

Μ

Manual PO Numbering, 66 Matching, 43, 82, 95, 104, 105, 106, 115, 129, 135, 143 Maximum Order Quantity, 30, 72 Minimum Order Quantity, 29, 72 Multi Currency, 30 Multi Jurisdictional Tax, 51

Ν

New Search, 19, 21

Non Catalogue Items, 19, **33**, 37, 69, 79, 84, 104, 119, 120, 126, 127, 141 Amount Based Returns, 144 Unknown suppliers, 37 User Defined Suppliers, 35 VAT Default, 35 Non PO Invoice, 12

0

Order Accounting, 52 Order Acknowledgements, 112 Order Contact, 111 Order Numbering, 105 Order Settlement Status, 100, 103 Order Status, 100, 103, **106** Order Statuses, 104 Order Transmission Methods, 107 Order User Fields, 44, 48

Ρ

Parameter Search, 20, 24 Passwords, 13 Change, 13 Expiry, 14 Forgotten, 14 Lock Out, 14 Logging In, 10 Payment and Delivery Terms, 50 Payment Method Order Level, 48 Requisition Level, 44 PCI, 45, 49, 109 Personal Procurement Card, 40, 44, 46, 49 PO View, 107 Preferred Items, 20, 22, 27 Prior Receipts, 136 Procurement Card, 44, 49, 108 Product Category Code, 22 PunchOut, 16, 19, 20, 23, 72 Purchase Order Content, 107 Purchase Order Examples, 108

Q

Quick Save, **60**, 90, 106 Quick Search, 21

R

Receipt Attachments, 133, 142 Receipt Comments, 133 Receipt Export, 129 Receipt Location, 132, 138 Receipt Print, 140 Receipt State, 132, 138 Receipt Status, 100, 103, 142 Receipt Statuses, **106** Receiving, 129 Amount Based Settlement, 141 Attachments, 132 Comments, 132 Date, 131 Edit Permissions, 139

Matching Rules, 129 Over Receiving, 135 Prerequisites, 129 Prior Receipts, 136 Quantity, 131 Receipt Detail, 131, 137 Receipt Location, 132 Receipt State, 132 Receipt Status, 135 Receipt Tolerances, 136 Receive All, 132 Troubleshooting, 129 Recieve Items Screen, 105 **Recurring Comment, 62** Recurring Orders. See Templates Registration Page, 10 Requested Delivery Date, 96, 97, 98, 100, 101, 103 Requisition Audit Trail, 67 Process. 7 Requisition Review, 66 Requisition Status Summary, 104 Returned Requisitions, 126 Routing Options, 67 Requisition Management, 38 Requisition Processing Type, 43 Requisition Review, 60, 66 Resend PO, 112 Retransmission Options, 113 Returned Orders, 127 Returned Requisitions, 126 Returns, 143 Comment, 143 Mandatory Information, 143 Matching Rules, 143 Order Status, 144 Previous Returns, 144 Reason, 144, 145 RMA Number, 144 Status, 144 RMA, 99, 104, 144 email Request, 145

S

Scheduled Blanket Release, 90 Searching, 19 Boolean Logic, 21 Category, 22 eForms, 25 Exact Match, 21 Examples, 20 External Market Place, 23 Filter, 30 Item Search, 19 Parameter Search, 20 Search Results, 26 Search Unavailable, 26 Sort Results, 26 Spell Checker, 22 Synonyms, 22 Text Search, 21 Wild Card, 22 Secure email, 107, 113 Security, 13, 45, 49, 60, 109

Serial Numbers, 145 Settlement, 33, 105, 144 Settlement Resolution Screen, 105 Shopping Basket, 19 Management, 38 Shopping Lists. See Templates Side by Side Comparison, 31 Single Sign On, 10 Skeleton Orders. See Templates Spell Checker, 22 SSCC, 133, 140 Standard Attachment, 64 Status Order Status, 104 Order Status Summary, 104 Requisition Status Summary, 104 Requisitioned By, 102 Search by Document Number, 99 Supported Attachment Types, 65 Synonyms, 22 System Requirements, 9

Т

Tax Exempt, 50 Template Detail, 72 Templates, 12, 69 Assignment Options, 70 Copy a Template, 74 Create a Template, 70 Delete a Template, 73 Edit a Template, 74 Invalid Items, 69 Item Changes, 69 Price Changes, 69 Use a Template, 71 Text Search, 21, 24 Three Click Shopping, 69 Time Outs, 18, 60 To Do, 12, 126, 127 Top Search Bar, 95 Transmit Original Order, 78, 83 Transmit Release Order, 78, 83

U

UN TDG Hazard, 28 Unapproved User Defined Supplier, 36 Unit Price, 27, 28 Unknown Supplier, 34, 37 UNSPSC, 22, 129, 136 UOMQ, 27, 28 UOMQU, 28 URL, 10 Useful Resources, 13 User Defined Supplier, 34, 35 User Fields Catalogue, 29 Item, 61, 65, 108 Order, 44, 48 User Lookup Button, 42 User Panel, 11, 13

V

VAT, 51, 108, 111 Defaults, 51 Display VAT and Gross Amounts, 59, 112 Estimated VAT, 108 VAT Treatment, 35, 53, 55 Line Level Change, 58 View Order, **105**, **107**

W

WCAG, 18 Web Browser, 10 Workflow, 67, 95, 129, 132

Х

XML, 7, 65, 107, 113, 120, 146, 147